



**National Health Operations Center
(EKEPY)**

Health Working Group Meeting, 05/07/2017

Discussed issues:

1. Problems from the field (provision of services, organization and communication)
 - EKEPY informed MSF and MDM that has checked previous communication on PHILOS personnel. Regarding Malakassa camp, the camp manager confirmed the daily presence of the psychologist. As far as Ag. Eleni camp, no personnel from Fillipiada camp has never provided services there but personnel from Mobile Units visited the place for a number of activities. MSF representative stated that the only reason that made comments for PHILOS personnel is because “KEELPNO personnel cannot be a hand over partner and this is a big concern”.
 - MSF and MDM stated that are still waiting the memorandum of understanding between them and the Ministry of Health.
 - **Activities:** IFRC /HRC will end their services at Kordelio by the end of July but will continue in N. Kavala. Praxis will leave from N.Kavala. HRC withdrew from Laurio (old building) because constructions are dangerous and they couldn't find money for renovation. They have transferred these concerns to the ministry of Health that it is necessary to find a place for relocation but refugees are resistant to change. HRC provide services in Chios island until the end of July, since health care in Aegean islands will be taken over by the government. IFRC stated that it was difficult to recruit personnel, despite a number of attempts, to fulfill the necessary places.
 - IFRC stated that new arrivals in camps (ie N.Kavala) usually happen late Friday night, without prior notice, so people who may be chronic patients sometimes are left without medication due to weekend and the absence of medical teams.
2. Update from the MHPSS sub-group
 - There is sensitivity in personal data. NGOs need to know that they cannot use them without permission

- Sometimes refugees are aggressive to the personnel for a number of reasons. There is anxiety to professionals for the future and to beneficiaries for residence future status.
- A workshop on referrals was organized by BABEL and 23 people attended the seminar. Main theme was the perceptions and expectations of professionals for referrals and conclusions will be included in a report.
- A meeting with Public Mental Health Units should be organized in order to discuss issues and challenges related to residential services.

3. Other issues

- EKEPY asked Spanish Red Cross to check if there is an official permission to use the electronic recording system (ODK) for personal data
- Spanish Red Cross informed the group that in collaboration with IFRC and HRC, has started the Accompaniment referrals Project. The service is available to all the applicants who are interested in Arabic and Farsi accompaniment support. This service can be used after arranged appointments.
- **Mobile Units:** MSF stated that the Unit supposed to serve Malakassa without prior notice started to serve Oinofyta (which do not belong to 1st YPE) and this caused problems at the referrals program.