Mafraq Monthly Coordination Meeting – Minutes 03 .July .2017

Agenda

- · Security update
- . Practical guidance: how to extract information from Services Advisor
- . Coordinated Needs Assessment SOPs presentation
- · Livelihood and work permit updates
- · Other updates (ISWG, Education, etc)
- · AOB

- Security update:

- The general security situation in Mafraq Governorate and Za'atari camp remained calm and stable during the last month, and no major incidents were reported.
- During the month of May 2017, Za'atari camp witnessed several cases were Syrian children were
 exposed to be bitten by stray dogs. The children were rescued to JHAS clinic for treatment and
 their situation was stable.
- On 22 May 2017 several mortar shells fallen down in an empty area between Jabir village and Ramtha city, no injuries were reported but a fire erupted in the dry grass.
- During the last month, the Syrian Army launched several air strikes and bombed the positions of the Free Syrian Army in southern part of Syria and Dara'a governorate, near the border crossing point Naseeb. As a result, several rockets landed on Jordanian territory.
- On June 21, 9 shells landed: 7 in Ramtha and 2 in Al-Tora. It caused fires in the dry grass in the
 empty areas, and there were no casualties.
- On June 30, three rockets landed in the Jordanian free zone and the Civil Defence building was
 partially damaged as a result of the shelling. There were no casualties.

-information from Services Advisor

provided some practical guidance's on services advisor tool .Services Advisor is a simple, intuitive web app for Refugees, Humanitarian Organizations and Coordinating bodies, which provides up-to-date information about availability of Humanitarian services. allows people to view available services on a map and in a service directory, where they can filter category/sector, region, service provider and other features.

Features:

- -Map and directory of services available for refugees with location details, opening hours and intake criteria
- Search all services by sector, service provider, region and referral requirements
- Arabic and English Interface
- Responsive theming for easy access on desktop and mobile via web browsers
- Dedicated login for all service providers
- Searchable directory of available services with additional referral information to facilitate referrals between providers
- Organization Dashboard where providers can manage organization profiles and list all available projects and activities

The goal is to Improves access to information on services provided to refugees, highlights critical gaps and redundancies in services to service providers and coordinating, and will helps in preventing duplication on activities by sharing the details of each one.

- Coordinated Needs Assessment SOPs presentation

Elena Guseva made a presentation on the current status of the Needs Assessment Registry and Coordinated Needs Assessment SOPs. The purpose of needs assessment SOP's is to support the coordination and serve the depository of assessments within 3RP framework.

Jordan Service Advisor Link http://jordan.servicesadvisor.org

For grant an access or question you may contact Firas Alsagban:

<u>Alsagban@unhcr.org</u> and Rasha Alawamleh: alawamle@unhcr.org

Elena : to share the presentation and SOP with Mafraq Partners

These SOPs are intended to guide agencies through the process of coordinating needs assessments within the Refugee component of the Regional Refugee and Resilience Plan (3RP). These SOPs focus on supporting and promoting information-sharing between agencies and reducing of duplication of efforts, ensuring that appropriate Sector Working Groups provide technical input where relevant and results of the conducted assessments are uploaded at the Needs Assessment Registry.

The Status in the Needs Assessment Registry as of 20 June 2017Totally assessments in all sectors 161, 101 needs assessment registered for Mafraq, out of this 92 published, 9 pending show different status (planned, data collection started, data collection finished).

-Livelihood and work permit updates:

Focal point presented the updates on the latest figures issued for Syrian and other nationalities, sorted by governorate and sector.

- MOL decided to open a lot of sub-sectors for non-Jordanians at the manufacture industries(Ex. Fashion designer, Quality controller, Production Supervisor, Laboratory analyst... etc) It will be written in work permit as Factory labourer. This will provide new job opportunities for Syrian refugees especially educated refugees.
- In Construction sector in order for refugees to issue work permit, they should go to Jordanian Construction Contractors Association JCCA with: Two photos, MOI card and 10 JD fees. And the refugee should pay whole amount of Social security.
- A skills mapping is being conducted in Zataari camp targeting more than 700 refugees.

Rania : to share the presentation with partners

Other updates:

NSF: In addition to their services in Irbid , new mental health services started to be provided in Mafraq in small clinic with two Psychologist , targeted Jordanian and Syrian children under 18 YO ,they deal with traumatic and displacement cases , different style of therapy (like group session). Muna from NSF is the Focal point and can receive referral and opened for other nationalities.

Education:

- The EMIS data of MoE shows that a total of 126,127 children were enrolled in public schools in camps and host communities. This leaves 40 % (85,160 Syrian refugee children aged 6-17 currently out of formal school. Out of this total (85,160), 41 per cents belong to the age of 9-12 years. Sector partners agreed to plan jointly to bring out-of-school children to schools as part of Learning for All campaign to welcome 2017-18 Academic Year.
- Summer session: MoE will conduct a summer session school for children enrolled in the second semester to catch up their missing lessons. The session will be undertaken between 02 July and 24 August in camps and host communities.in Azraq 863 students are enrolled for a single-shift summer school sessions and in Zaatari 331 students will participate for a single-shift summer school session.
- A total 2,593 children accessed certified non-formal education through catch up classes (1,615) and drop out program (978).
- 67,086 children were provided with non-certified informal education/learning support services.
- 3,730 children (51 % girls) accessed early childhood education services.
- 595 teachers, facilitators and school staff were trained on PSS, child-centred approach and life-skills.
- As of May a total of 598 reached in higher education (Diploma) and 500 woman provided with vocational training.
- The first meeting of livelihood working group in Irbid will take place on June 13th at UNHCR Irbid field office. They would like to connect with education actors in the north (Irbid, Ramtha, Jarash and Ajluon).
- CSC (Community Support Committee) under UNHCR and JOHOD plan to map educational
 partners in order to allocate out of school Syrian children in the north to re-enroll them in formal
 and non-formal education.

Partners: In order to some important services providers to be presented in the leaflet , the coordinator encourage the partners to share their in puts

Services Leaflet

 Omar(UNHCR) Present the updates draft of the Joint leaflet on services at Mafraq level, the information collect automatically, most of Mafraq Partners shared detailed information on the services. **Rasha:** Recirculate the Template with Partners and the deadline is July 06th

Announcement:

- The Coordinator announced on intention to conduct basic protection training to partners, there is
 no setting date, the agenda will include refugee definition and type of refugee, GBV, Services
 accessible to refugee.
- The previous CO-chair (Acted)left, and there is a need to reopen the seats for new chair, it could
 be rotation, interested partners can share their interest with Catherine, and in the next meeting
 they will requested to have a brief presentation and voting from the rest members.
- CARE: Finalize the annual assessment report and will present the key finding in the next Mafraq meeting.
- Catherine: encourage the partners to come with ideas and valuable suggestions to make this coordination meeting more effective and result oriented.

Catherine: will share the co-chair announcement with partners

CARE: to share the Annual Report with partners, and confirm on their readiness to present the key finding next meeting

NEXT MEETING: Monday 07th Aug, UNHCR Mafraq.