



Islamic Relief Worldwide

Jordan Office/ Health sector

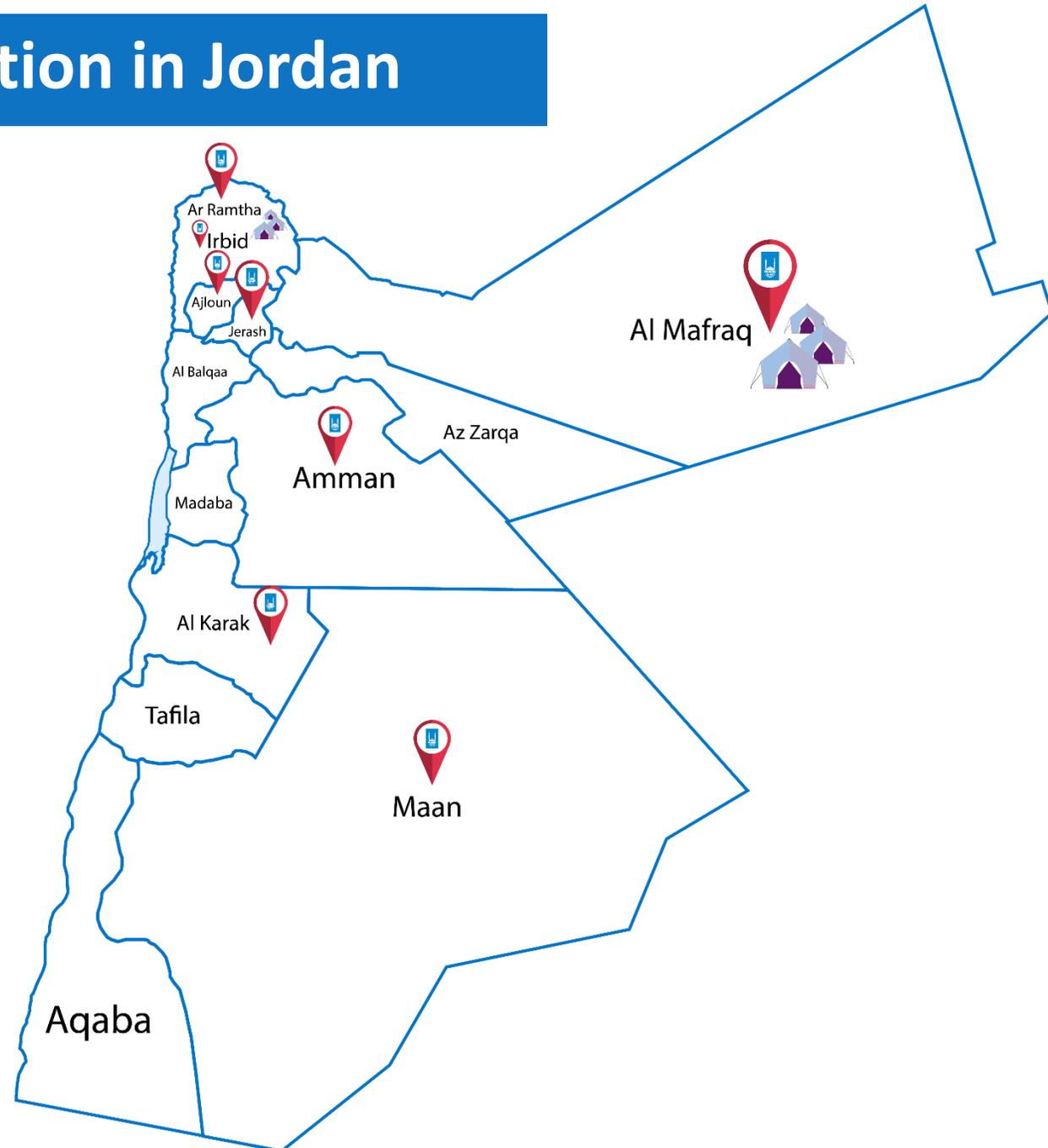
Islamic relief worldwide - Jordan office



- Islamic Relief Jordan is a country branch of Islamic Relief Worldwide. It was founded in 1984 in Birmingham, UK, in response to the devastating famine in the Horn of Africa. Since then, Islamic Relief has grown into a charity that is active worldwide, putting development projects, emergency aid, and rebuilding projects into action in over 28 countries around the world.
- Islamic Relief Jordan (IRJ) began its operations in 1997 with an orphan sponsorship program and since 2011 has scaled up its capacity to implement various projects including an emergency response to those affected by the violence in Syria who came to Jordan seeking protection.
- IRJ has a main office in Amman, with field offices in **Mafraq, Ramtha** and a current team of **46 staff**.

Areas of health intervention in Jordan

- IRJ area of health intervention is:
- Amman
- North (Mafraq, Ramtha, Jarash, Irbid, Ajloun, madaba)
- South (Karak, Ma'an)
- ITS's (Ramtha, Mafraq and Madaba) and refugees camps such as (Baqa', Gaza, Hussein, etc.).



Funding & Beneficiaries



- Funding sources are from institutional donors such as **WFP, DFID, DEC, OFID, AECID, BMZ** as well as significant contributions from IR partners such as IR-USA, IR-UK, IR-Canada, IR-Switzerland, Middle East and Emerging Markets.
- In the last 5 years, IRJ have secured **72M GBP** reaching **869,246** individuals.
- In regards to the current health project “Emergency health care service provision for Syrian refugees in Jordan” IRJ have secured funding for the coming three years (2018-2020).



Federal Ministry
for Economic Cooperation
and Development



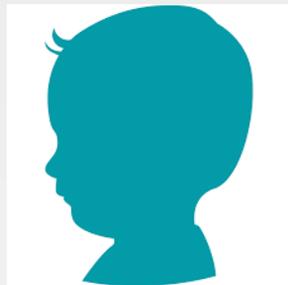
Sectors of intervention



Food Security



Health



Orphans and
Child welfare



Shelter and
NFI's



Winterization



Education



Protection and
PSS Support



Livelihoods

What We do – health approach

- Our objective is to provide Syrian Refugees and less vulnerable Jordanian host communities with Primary, secondary and Tertiary healthcare. We target community needs through intervention in 4 main component according to IRJ strategies:

- 1- Mobile clinic (primary health care)
- 2-Awareness sessions and capacity building
- 3- Surgery referrals support
- 4- Hemodialysis patient (secondary and tertiary)



Mobile clinic



- **Primary health care provision through the mobile clinic:**
- One mobile clinic in the North from previous phase through the last 8 months was able to reach 3,359 beneficiaries (2686 Syrian , 673 Jordanian) in Mafraq, Ramtha, Irbid and several ITs.
- According to IRJ movement plan the mobile clinic now is performing in Irbid (Neaymeh) until the end of June and will be in Jarash as a next place to cover.
- New mobile clinic in the south is under preparation and expected to be ready and start performing by the end of June.





Awareness sessions



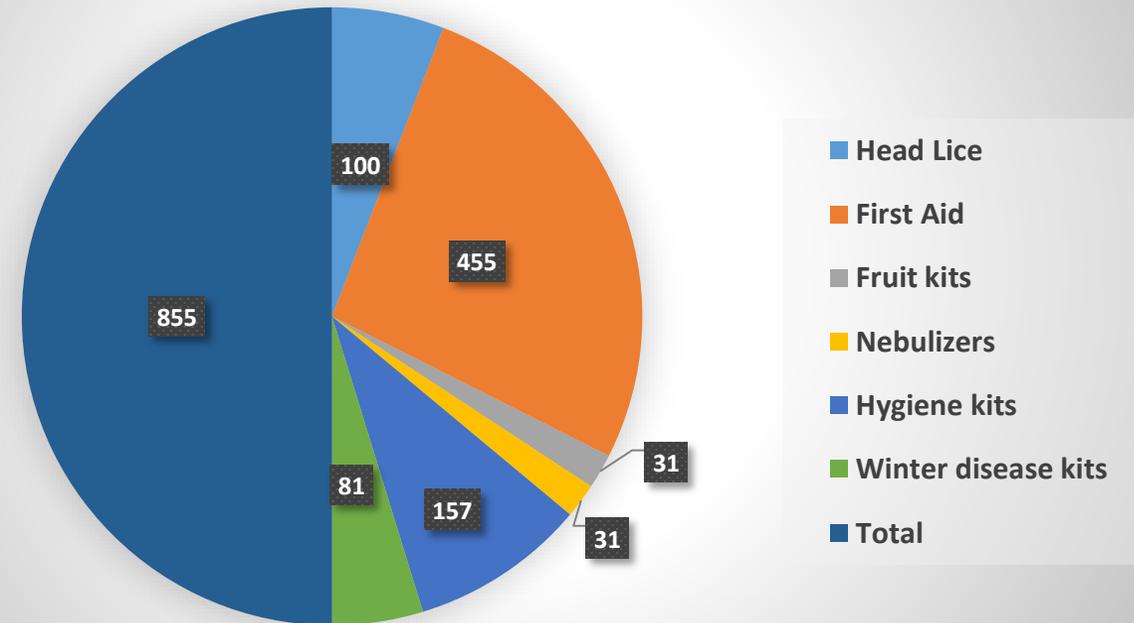
- The project is working on spreading the awareness of common, communicable and non-communicable diseases in the community covering the following topics: First aid, Winter disease, Asthma, DM, HTN, Cancer, breast cancer and hygiene.
- **Age group and gender** : above 18 y/o both male and female, **Target:** 1000 beneficiaries and health kits.
- Since the beginning of phase 2 of the health project in Oct, 2017, IRJ conducted 24 awareness sessions in cooperation with more than 10 CBO's around the kingdom, targeting 892 (795 Syrian, 97 Jordanian beneficiaries) in Amman, Zarqa, Ramtha, Irbid, Mafraq and informal tented settlement.
- Delivered 855 health kits.
- Surveys were conducted before and after the awareness sessions to measure the level of awareness being raised in the societies of delivered services.



Health kits



No. of delivered kits



Surgery referrals



In total, 246 surgeries (131 of them are kids) were referred to contracted hospitals throughout the past 8 months of phase 2 project according to below:

All eligible cases (according to IRJ surgery criteria) were referred to the contracted hospitals and provided with secondary and tertiary health care services after a deep study of the cases' medical reports .

Referral for the cases covered the cost of operations, doctor fees, medications after surgeries, and the hospital residency fees.

Online referral form:

<https://goo.gl/forms/ZavuiT2tBWuGZudU2>



Hemodialysis



- Up to date IRJ in phase 2 of the project has covered more than 960 hemodialysis session for 10 Syrian patient proving all needed care through referring them to contracted hospitals. These patients will keep receiving this assistance during phase 2 of the projects (3 years).
- Also, in responding to the 17th UN SDG “partnering for the goals”, IRJ has covered 580 HD sessions for 135 QRC HD patients over a period of two weeks in November 2017 and April 2018.
- HD patients are being visited every 3 months by IRJ medical team and contacted over phone calls for feedback.



Achievement/ health program



- Since the beginning of the health program in Jordan in 2014 IRJ has reached **16,847** beneficiaries according to following:
- **2,140** Surgery referrals and **236** prosthesis (2015- 2018)
- Conducted **84** Awareness sessions for **2,965** beneficiaries (2016-2018)
- Delivered **2,325** health kits (2016-2018)
- Covered More than **5,650** HD sessions (2015- 2018)
- More than **11,359** primary health care beneficiaries (Mobile clinic) (2016-2018)

Challenges



- Shortage in funding for HD dialysis patients (provide sustainable financial support for HD patients).
- Finding safe and suitable place to park the mobile clinic in services areas.
- Follow-up with MC beneficiaries- due to movement of refugees and the MC.
- High turn-over of the doctors in the mobile clinic for specialization purposes.

Lessons learned/ Best practices



- Internal integration approach between departments to provide compatible integral services for beneficiaries.
- Cooperation with other INGOs – surgical mission, HD patients (provide other health care needs such as psychosocial services).
- Involvement of national stakeholders (Volunteers and CBO's).

Success stories



- **Majd's New Smile!**



Majd before the surgery



**Majd immediately
after the cleft lip**



**Majd's smile, two months
after the cleft lip surgery**

- **For more information on IRJ health project contact:**
- Alaa Al-Zaghoul, Project coordinator.
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- **Online referral form: <https://goo.gl/forms/ZavuiT2tBWuGZudU2>**

Thank you!





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