



# Information Kit Syrian Refugees - Iraq:

Humanitarian Inter-Agency Achievements

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May 2018

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# Regional Refugee & Resilience Plan/Iraq Humanitarian Inter-Agency Achievements for Syrian Refugees Information Kit no. 17

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"The information presented herein is the best operational information made available to UNHCR at the time of publishing and as such it does not represent an official statistic. It is produced albeit the changes in the operation. For further details about work in progress, please contact UNHCR Erbil office, the responsible sector working groups and the agencies".

Prepared by UNHCR Information Management Unit:

Shadman Mahmoud and Hadar Nabaty, irqerbim@unhcr.org (including cover photos)

Supporting Inter-Sector Coordination Working Group, Syrian Refugees, UNHCR Erbil, Kurdistan Region - Iraq

**7 years of violence** in Syria has displaced half of Syria's population, including 6.1 million internally displaced, and 5.5 million Syrians living as refugees in the region, namely in Iraq, Turkey, Lebanon, Jordan and Egypt. The persisting dangerous situation within Syria's borders dashes the hopes of millions of Syrian refugees living in the region, who dream of returning home when conditions become safe. Since 2012, Iraq has been generous in welcoming the Syrian Refugees.

By December 2017, over 248,000 Syrian refugees registered with UNHCR in Iraq. The Kurdistan Region of Iraq (KRI) alone hosts 97% of Syrians in the country. Additionally, the internal conflict in Iraq, started in June 2014, resulted in internal displacement of some 3.3 million persons, while the latest conflict, started in June 2016 in Mosul has also added to the number of internally displaced persons (IDPs).

The KR-I currently hosts about 1 million IDPs; together, refugees and IDPs represent up to 20 percent of the KR-I population.

# Foreword

refugees and the countries in the region which generously host them.

"Now more than ever, it is critical to sustain and reinforce international support to the neighbouring countries and communities. They continue to provide a profound service to humanity at a time when inside Syria, inhumanity seems to be prevailing". Filippo Grandi, the UN High Commissioner for Refugees, affirmed in March 2018. That "with fighting in parts of Syria as fierce as at any point during the conflict, refugees are understandably still too frightened to return".

Since its inception four years ago, the Regional Refugee and Resilience Plan (3RP) has been at the forefront of international efforts to help neighbouring countries deal with the impact of the Syria crisis, which has taken an increasingly significant social and economic toll as the conflict has continued unabated.



In Iraq in 2017, the 3RP international response received only 45% of the funding required to implement activities supporting Syrians living in and out of camps.

For 2018, some 80 partners prepared the 3RP Iraq chapter. The plan is designed to support both refugees and members of the communities hosting them. It aims to provide protection for refugee populations, food, education, health, shelter, basic needs, water and sanitation, upgrade camps structure and livelihoods to vulnerable families.

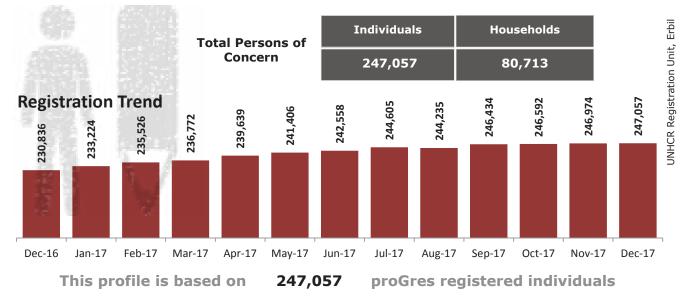
A kid plays in Qushtapa Camp for refugees after finishing his daily school classes, Erbil, 2018. UNHCR/Alejandro Staller

Conflict, displacement, and the deteriorating economic situation are gradually stretching the deliverables of infrastructures and public services, including health care and education, which serves the entire population increased over the year.

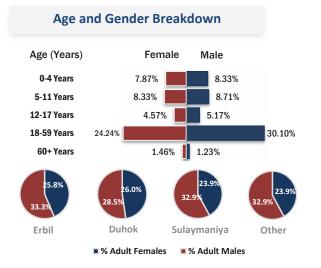
In February 2018, in Geneva, UNHCR, UNDP and Emergency Relief Coordinators have jointly announced the need for sustained support to Syrian

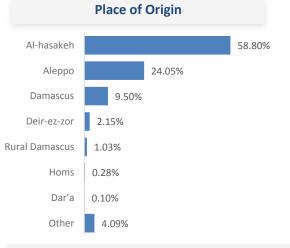
Monica Noro Coordinator, UNHCR (Kurdistan Region of Iraq)

# Persons of Concern



# UNHCR Registration Trends for Syrians as of December 2017





Camp and non-camp population comparison

63% 37%

Governorate Individuals Households Individuals Anbar 1.799% 4,444 1,131 Babylon 4 4 0.002% 429 Baghdad 216 0.174% Basrah 44 0.032% 79 Diyala 5 0.003% 8 Duhok 35.066% 86,634 24,388 48.854% Erbil 120,697 42,525 Kerbala 125 0.051% 80 Kirkuk 797 295 0.323% Missan 26 21 0.011% Najaf 307 217 0.124% Ninewa 1,605 546 0.650% Qadissiya 8 0.003% 3 Salah al-Din 13 0.005% З Sulaymaniyah 31,616 11,103 12.797% Thi-Qar 75 53 0.030% Wassit 6 1 0.002% Other 184 78 0.074% Total 247,057 80,713 100%

Camps Registered Population								
Camp Individuals Households % Total								
Akre Settlement	1,173	287	1.28%					
Domiz Camp 1	32,592	8,494	35.60%					
Domiz Camp 2	9,895	2,402	10.81%					
Gawilan Camp	8,607	1,972	9.40%					
Basirma Camp	3,112	693	3.40%					
Darashakran Camp	11,608	2,628	12.68%					
Kawergosk Camp	7,951	2,007	8.68%					
Qushtapa Camp	7,900	2,024	8.63%					
Arbat Camp	8,722	2,253	9.53%					
Total	91,560	22,760	100%					

%

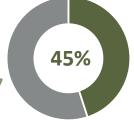


# **3RP Iraq Funding Status:** as of December 2017



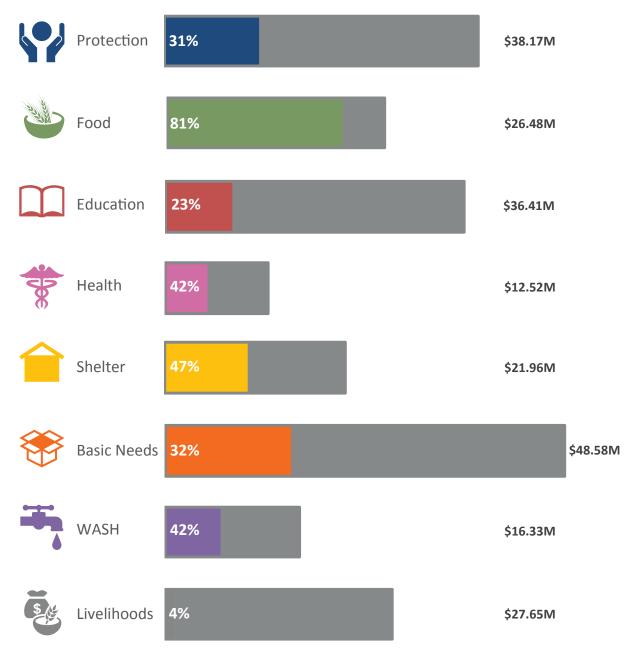
Total appeal, received & Gap

\$228.1 million required in 2017 \$103.5 million received by December 2017



On average, approximately some \$420 per a Syrian Refugee in 2017

Sectors' funding as reported by organizations:\*



\* Information collected from agencies in the field



8 Sectors

# IRAQ Refugee and Resilience Plan (3RP): Inter-sector Achievements Dashboard

The sectors' selected indicators reflect achievements by end December 2017 against sectors' objectives outlined in the humanitarian and resilience plan.

**30** Appealing agencies

5,775

56,000

9 UN and NGOs: Lead/co-lead agencies



	3,902 girls and boys are received specialised child protection services	68%
PROTECTION UNHCR	28,670 persons received SGBV services	51%
	57,633 individuals receiving food assistance (cash, voucher or in-kind)	77%
FOOD SECURITY WFP and FAO	1,200 individuals received food & agricultural livelihoods support	22%
EDUCATION UNICEF and SCI	42,633 children (5-17 years, boys and girls) enrolled in formal general education 85 classrooms constructed, established or rehabilitated	119% 7%
HEALTH	268,441 consultations for target population in primary health care services 11 health facilities supported	87% 10%
WHO and UNHCR		10/2
	15,492 HHs received core relief items in-kind	113%
BASIC NEEDS UNHCR	8,679 HHs receiving unconditional, sector- specific or emergency cash assistance	82%
SHELTER UNHCR	<ul> <li>881 HHs outside of camps received assistance for shelter or shelter upgrades</li> <li>2,046 HHs in camps received assistance for shelter or shelter upgrades</li> </ul>	88% 72%
WASH UNICEF and ACF	92,003 people with access to adequate quantity of safe water through temporary provision 10,453 people with access to appropriate sanitation facilities and services	92% 10%
LIVELIHOODS	468 of individuals supported to establish or scale up businesses (microfinance, small grants, etc.) 2,021 of individuals who benefited from job	3%

2,021 of individuals who benefited from job referral mechanisms

77%	75,000
22%	5,460

119%	
7%	1,275

87%	310 <mark>,000</mark>
10%	110

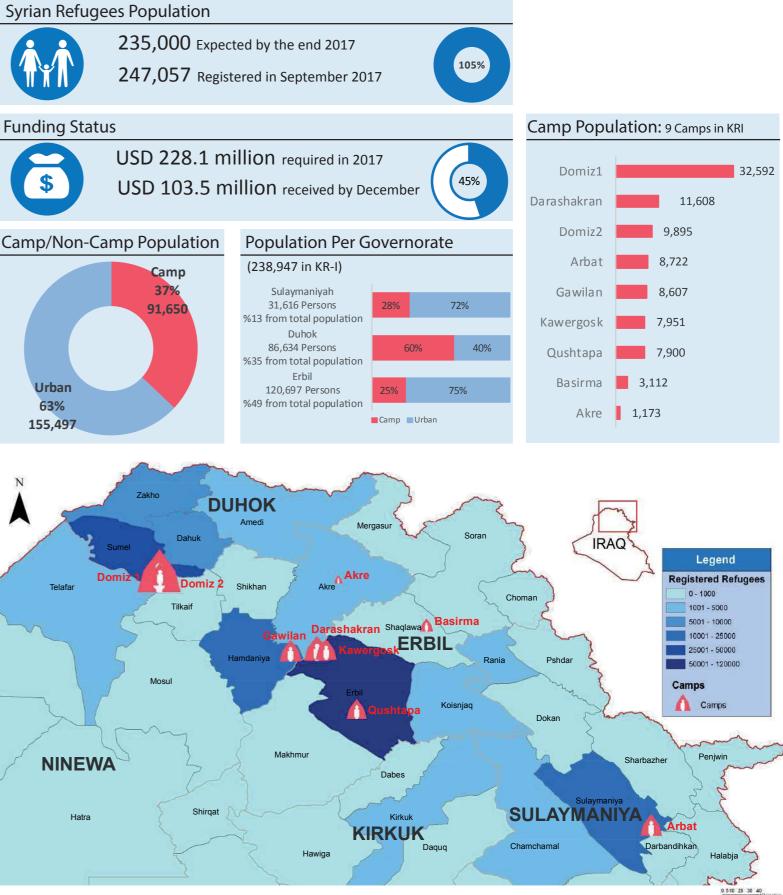
113%	
82%	1 <mark>.0,58</mark> 9

88%	<mark>1</mark> ,000
72%	2,844

92%	100, <mark>0</mark> 0
10%	100,000

3%		15,380
	80%	2,542

# **Funding Status** Camp/Non-Camp Population (238,947 in KR-I) Camp 37% Sulaymaniyah 31,616 Persons 91,650 %13 from total population Duhok 86,634 Persons %35 from total population Erbil Urban 120,697 Persons



Information Management Unit, Erbil, KR-I, irgerbim@unhcr.org

UNDP and DRC

# 80<sup>+</sup>partners: Government, UN and NGOs

The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations Population data source: UNHCR registration unit

# Sector Dashboards

Protection

### **IRAQ 3RP DECEMBER 2017**

1/2

**HIGHLIGHTS:** At the end of 2017, Iraq hosted 247,057 Syrians refugees, among whom 97 per centhave been living in the Kurdistan Region of Iraq (KR-I). 37 per cent of Syrian refugees in the KR-I are sheltering in camps, while the remaining 63% live in urban, peri-urban and rural areas. In 2017, key priorities for the Protection Sector included providing assistance and protection to Syrian refuges; cooperating and coordinating with various government bodies; advocating for improved access to territory and asylum; strengthening protection and border monitoring; identifying specific needs and referrals; registration; supporting quality SGBV and child-protection case management; promoting and mainstreaming community-based approaches.

Access to the territory: Iraq, and the Kurdistan Regional Government (KRG) in particular, maintained a welcoming policy for refugees, despite various political and security challenges. During 2017, almost 58,000 Syrians arrived in the KR-I through Peshkhabour border crossing, of whom 370,356 individuals were readmitted as refugees for reasons of education, documentation renewal, healthcare or family purposes after having received clearance for temporary return. Usually Syrians are not granted asylum upon arrival. Instead, they are issued a 15-day visa for medical or visit purposes, and may travel further into KR-I following security clearance obtained from Assaysh security services. This situation reflects the fact that admissions to the territory are mostly governed by security considerations, cause by the challenging security situation within the county. UNHCR continues its border monitoring activities at entry and exit border check points. 12,185 Syrians spontaneously returned to Syria, after being counselled at the Derabon Centre, while 802 Syrians legally crossed into Turkey through Ibrahim Khalil border. UNHCR enabled 441 unaccompanied Syrian children to reunify with their families. UNHCR monitored other border points, identifying increasing numbers of Syrians crossing irregularly.

**Registration:** 18,039 newly arrived Syrian refugees arrived in Iraq as reported by the KRG Border Authorities and 7,641 new-born Syrian refugee children were registered in 2017. UNHCR continued to improve their registration data through continuous registration and collecting more data on existing refugees and asylum seekers.

**Community-Based Protection and Communicating with Communities:** Continuous engagement of protection actors, fostering collaboration between partners, was encouraged by the identification of community outreach volunteers (COVs) and community members, who are



Children Girls, February 2018, Qushtapa, Erbil, UNHCR, © Alejandro Staller

expected to find solutions within the communities through strengthening locally-identified capacities. More than 300 volunteers have been involved in systematic activities. Complaints and feedback mechanisms were improved by providing training and support to partners and by working with COVs to identify community-based preferences for the architecture of the mechanisms both in camp and non-camp environment. By shoring up accountability, UNHCR continues to gather valuable information from beneficiaries that can be utilized for continuously improving the response.

Protection Monitoring and Legal Support: 13,975 Syrian refugees and asylum seekers received legal assistance, counselling and legal representation. Partners strengthened interactions with key judiciary elements, leading to commitments towards principles of international protection and resolution of obstacles with regards to obtaining civil/personal status documentation. UNHCR and partners provided legal assistance and representation related to civil documentation, residency permits, housing issues, labour law, family law, special legal assistance and representation for survivors of SGBV and detention. Partners provided legal awareness sessions on rights, services, and legal procedures, legalization of marriage, birth registration and labour rights. Legal awareness on labour rights resulted in numerous refugees approaching the legal partner to inquire about their labour rights on irregular contractual agreements. In total, 696 cases benefited from court representation with the majority of the claims relating to legalization of divorce, marriage, birth, domestic violence, custody and alimony as well as detention over illegal entry. In 2017, 20,298 Syrian households were reached through the Protection Monitoring Tool and referred to appropriate services. During protection monitoring missions, individuals with specific needs were identified and referred to relevant service providers.



# 2/2

**Resettlement:** Resettlement remains the only durable solution for many refugees. In 2017, 775 Syrian refugees were submitted to resettlement countries. Resettlement continued to be used as the primary durable solution for the most vulnerable Syrians. In 2017, the main resettlement country for Syrians was the United Kingdom followed by Canada, with fewer cases submitted to USA and Sweden. The lack of interest from other resettlement countries limited options for family reunification for those with family members living in other countries.

**Sexual and Gender-Based Violence (SGBV):** In 2017, SGBV partners scaled up women centres to offer services including a safe environment to foster peer support network, access to information, psychosocial counselling, case management and referrals. On a monthly basis, around 4,395 women and girls access women centres. To strengthen the capacity of SGBV partner staff in safe and ethical SGBV information management and to strengthen SGBV data analysis and reporting, UNHCR in collaboration with the GBV Sub Cluster/GBV IMS Taskforce trained over 40 staff using GBV IMS tools. The Inter-agency GBV Standard Operating Procedures (SOP) were finalized and endorsed by all GBV actors.

**Child Protection:** A sustainable child protection programming framework was agreed upon with partners. It focuses on the transition from agency-led program to community and government-led initiatives and activities. Building on the strategic framework which included a

capacity building project, DOLSA reached a high number of refugee children in 2017, showing strong capacity building and leadership. The project supported child protection information management system. The Regional Strategic Framework of Action for Child Labour has been drafted by an inter-agency consultant.

In 2017, 12 partners supported 49,981 children with protection responses in KRI.

#### **NEEDS ANALYSIS:**

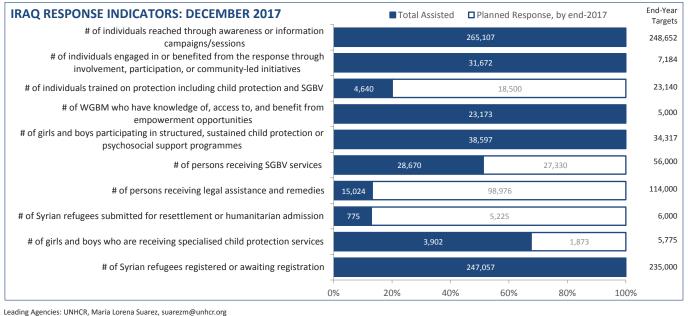
• Funding for the refugee response is limited for legal assistance, child protection and SGBV prevention and response.

• There is a high demand to expand mobile/outreach activities for urban refugees in order to improve awareness on the importance of official registration of marriage and obtaining birth certificates, and other civil documents.

• Serious gaps in capacities of both government and humanitarian actors affected national child protection systems, such as maintaining orphanages, DOLSA staff's working time. Furthermore, cuts in UNICEF's funding has significantly impacted the implementation of CP activities.

• There is also a lack of availability of specialized PSS to the victims of SGBV, child survivors of trauma.

• Protection-related threats have been increased due to the economic downturn, lack of jobs and livelihoods opportunities, making the refugees defendant on humanitarian assistance, particularly cash.



INTERS S world vision

Italia ØREACH DOLSA

58,833 Syrian refugees and members of impacted host communities were assisted by the food sector
 In camps: 57,633 Syrian refugees received food assistance under the regional Protracted Relief and Recovery Operation (PRRO). All beneficiaries received IQD 22,000 (USD 19) per beneficiary, per month in all camps

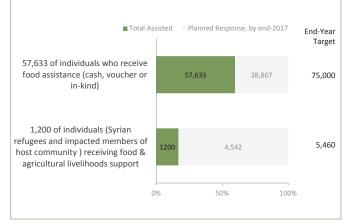
• In non-camps: 1,200 Syrian refugees and vulnerable host community are receiving on-going horticulture training and tools to support their food production livelihoods in Erbil and Duhok governorates.

#### HIGHLIGHTS:

#### • WFP assisted a total of 57,633 Syrian refugees in nine

camps across the Kurdistan Region of Iraq in 2017. This was through general food assistance, using cash-based transfers managed through SCOPE, WFP's platform for beneficiary and transfer management. Households received IQD 22,000 (equivalent to about USD 19) per person per month through WFP's sole partner for refugee general food assistance, World Vision International.

• Under FFT, WFP piloted the Tech for Food project, a resilience project aimed at providing participants with a skillset that would enable them to connect to the digital economy and thereby provide them with a livelihood and income. The pilot was supported by WFP's Innovation Accelerator, in partnership with Mercy Corps and Click, a local private social media marketing agency, and took place at the American University of Iraq in Sulaymaniyah. One hundred Syrian refugees residing in Arbat camp in Sulaymaniyah governorate took part in the first phase of the pilot, each receiving USD 10 per day for the 35 days of training. Participants learned graphic design, data cleaning, image annotation, picture tagging and editing, along with basic English language skills. The first phase concluded in August, with 93 students receiving certificates of completion. The second phase was launched in November, in partnership with the



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**IRAQ RESPONSE INDICATORS: DECEMBER 2017** 

Lead Agencies: WFP, craig.browne@wfp.org, FAO, Fadel El-Zubi, fadel.elzubi@fao.org



Food

cucumber greenhouse, Qushtapa camp, Erbil. FAO

international NGO Pre-emptive Love Coalition, with 57 students returning from first phase, each receiving USD 10 per day for 25 days. In the final weeks of the year, participants were trained in WordPress, online freelancing and test income-generating applications and projects.

• A WFP story on resilience activity Tech for Work for Syrian refugees in Sulaymaniyah was published on 28 December.

• FAO and its implementing partners provided refugees and the host community with inputs, equipment and training for increased vegetable production that can quickly improve household food availability and income. Due to the short production cycle of vegetables, multiple harvests will be made possible, furthermore special attention was given to female-headed households and the marketing of their products. The greenhouse units for vegetable production purposes were set in Qushtapa and Domiz 1 where the Ministry of Agriculture provided the land for installation of these units. The greenhouses were used for intensive vegetable crop production and training of the beneficiaries on the technical procedures used to produce vegetable crops. The training involved both theory and practice including harvesting, storage, processing and marketing. Beneficiaries received greenhouse vegetable growing kits for use during the growing season (seeds, tools, fertilizers...etc.) under the supervision of the Ministry of Agriculture.



**Education** 

#### **HIGHLIGHTS**

Access to Education: A total of 10,936 (5,468 boys and 5,468 girls) out of school children and children at risk of being drop outs benefitted from cash assistance in the academic year of 2017/18.

During 2016/17 academic year 116 Syrian refugees and asylum seekers received DAFI tertiary education scholarships. By December 2017, an additional 104 young Syrian refugees and asylum seekers benefitted from DAFI scholarships, which makes the total number of scholarships provided to Syrian refugees, 220.

**Quality of Education:** A total of 5,712 boys and girls benefitted from the life skills and citizenship education programmers.

A total of 18,344 (8,959 boys and 9,385 girls) benefited from winter school uniforms as part of winterization kits.

**Education System Strengthening:** A total of 1,080 parent teacher association (PTA) members (545 male and 535 female) benefited from the trainings for school based management and school improvement plan in the academic year 2017/18.

#### **NEEDS ANALYSIS:**

During 2017, the key challenges encountered by the education cluster partners were:

• Limited Early Childhood Education services for children 3 to 5 years of age. These are the children who are least supported both in and out of camps.

• Language barriers: The issue of language of instruction for refugee children continues to be a barrier for access to education. Specifically, the lack of Arabic schools in non-camp areas remains a constraint.

• Limited information sharing on school enrollments: There is a need for improvement of information sharing regarding school registration. Since the government

#### **IRAQ RESPONSE INDICATORS: DECEMBER 2017**

# of teachers and education personnel receiving incentives (f/m)



Nine-year-old girl (left) raises her hand to answer a question during class in Domiz 1 Camp, Duhok

introduced the integration program for refugee children into the public schools, the majority of public schools in the KR-I opened registration of refugee children for Grade 1 in October, at the beginning of the academic year. However, parents were reluctant to register their children in some schools as they were not properly informed.

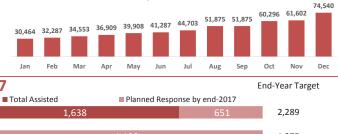
• **Financial constraints at family level** to cover transportation, uniforms, books, and stationery are negatively impacting children's access to education.

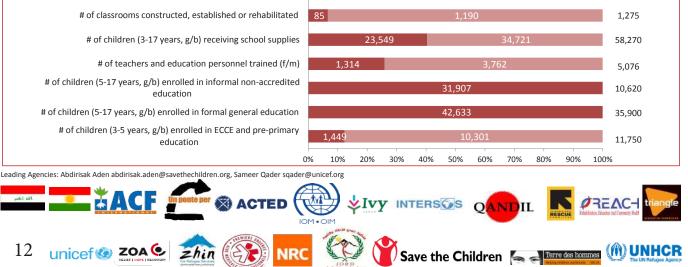
• Lack of access to education for children with disabilities remains a challenge.

• Need for reinforcement of teachers' code of conduct as there are cases of bullying and discrimination of Syrian refugee children reported in schools.

• Lack of essential documents for some youth and adolescents who wish to pursue higher education.

#### Number of Children Supported by Education Cluster Partners per month in 2017





### 1/2

Health

**S** 

#### **HIGHLIGHTS:**

The main objectives of the health sector are: improving access to primary health care; strengthening health institutions; and strengthening reproductive health services for refugees and members of impacted host communities.

**Improvement:** The health sector succeeded to maintain and improve health services provided for Syrian refugees. As part of the orientation towards sustainability and integration of camp-based Primary Health Care Centers (PHCC) into the national health system, the sector handed over the primary health care (PHC) services from International NGOs to the Directorate of Health (DoH). However, the DoH was providing PHC services in camp with financial support from UN agencies.

In the non-camp (urban areas), the sector has supported the national health system through renovation and/or provision of medical equipment which was affected by the limited funds to health sector partners.

Capacity building support provided to the national health staff both in camps continued during the year both in camps and non-camps. The support to the national system aimed to improve the capacity of public facilities to absorb the high number of refugees, IDPs and the host community.

**December 2017 Highlights:** These objectives were achieved through various health-related activities:

#### **Curative:**

• Patient Consultations: 22,558 consultations were conducted in PHCCs in nine camps. The health utilization rate (visit/person/year) was 2.6 which lies within the expected range of 1 to 4.

• Referrals: 1,314 patients were referred from the camp PHCC to secondary and tertiary health facilities for further investigations and/or hospitalization.



e, Darashakran refugee camp PHCC, Erb

• Mental health services: 528 patients received mental health services.

#### **Prevention:**

• Routine vaccinations and growth monitoring services are accessible in all nine camps. Directorates of Health in the KRI, with UNICEF's support, have vaccinated 149 children against measles, 717 children against polio, together with 415 children who received vitamin-A supplementation.

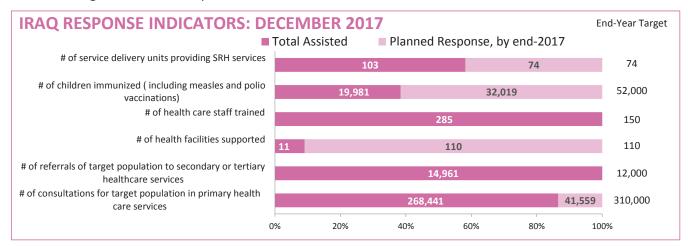
• UNICEF provided Infant and Young Child Feeding (IYCF) counselling assistance on appropriate breastfeeding to 775 pregnant and lactating women (PLW).

#### **Promotion:**

• In Arbat camp in Sulaymaniyah, EMERGENCY continued providing health education on different topics including breastfeeding, oral health and dental hygiene, chronic diseases control, diarrheal and common skin diseases.

#### **Coordination:**

•Health coordination meetings between DoH, UN agencies and health partners were conducted in Erbil, Duhok and Sulaymaniyah governorates in order to enhance coordination and collaboration between health partners.



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Health

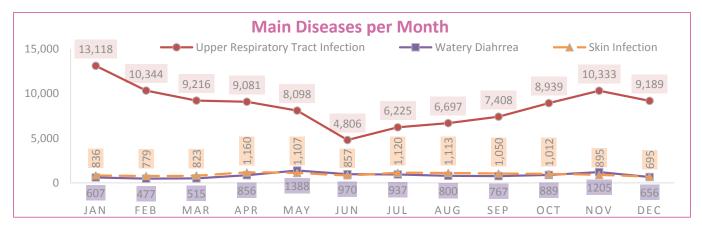
•The hand over process of Arbat Refugee camp PHCC in Sulaymaniyah governorate from UNHCR partner (EMERGENCY) to DoH was completed by end of December, UNHCR will support DoH-Sulaymaniyah financially to provide health services in 2018.Reproductive Health (RH):

Anti-natal care and family planning services are available in all camps. They are provided by DoH with the support of UNFPA. A total of 271 women attended their first ante-natal care session in the nine camps.

#### **Others (Capacity Building):**

•UNHCR-Balance Score Card (BSC) was used to assess the quality of care provided by EMERGENCY in Arbat refugee camp's Primary Health Care Centre (PHCC).

•UNHCR conducted a refresher session on UNHCR's Health Information System (HIS) tools to DoH staff working in refugee camp PHCCs in order to improve the quality of data collection and reporting.



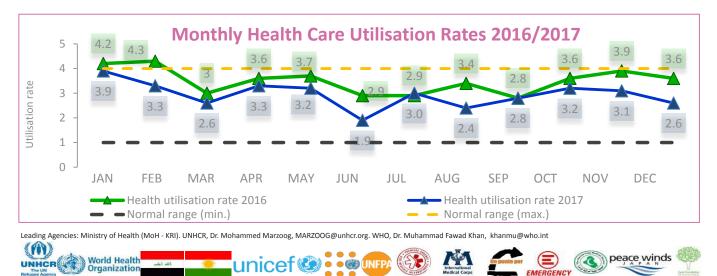
### **NEEDS ANALYSIS:**

Lack of medicines: Shortage of medicines remains a key concern in public facilities, particularly for patients with chronic diseases due to the high number of refugees and displaced people. As a result, the health system is overstretched.

**Public health facilities:** Continued support to the Ministry of Health is required for health care facilities in urban areas either through rehabilitation/renovation, or provision of medical equipment.

**Health staff:** Irregular payment of salaries to health staff due to the ongoing financial crisis in the KR-I has affected the provision of health services at public health facilities.

**Disease surveillance:** Control and prevention of communicable diseases need to be strengthened in close cooperation with other sectors (e.g. WASH, camp management).



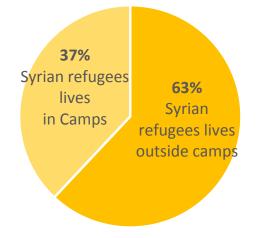
#### Sector overview by end 2017:

There are some **18,000** shelter plots in the 9 refugee camps:

• 88% =16,000 upgraded plots: Concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower.

• **11% = 1,790 Improved plots** (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower).

• 1% = 210 emergency shelter plots (tents only).



#### **HIGHLIGHTS:**

**The first objective** of the shelter sector according to 3RP 2017 is to provide sustainable and adequate shelter units to the refugees living in 9 camps throughout KR-I (4 camps in Duhok, 4 camps in Erbil and 1 camp in Sulaymaniyah).

This objective is achieved through 3 phases:

**Providing emergency shelter units:** tent and land. Improving the emergency units by including concrete slabs, Kitchen, family latrine and shower, walls of 60 cm height and roof with tent.

**Upgrading the improved units** raising the walls to 2.8 m high and change the roof-tent to a weatherproof roof.

All these phases are also accompanied by continuous care and maintenance of camp facilities (roads, electricity and camps infrastructure).

#### Sulaymaniyah camp:

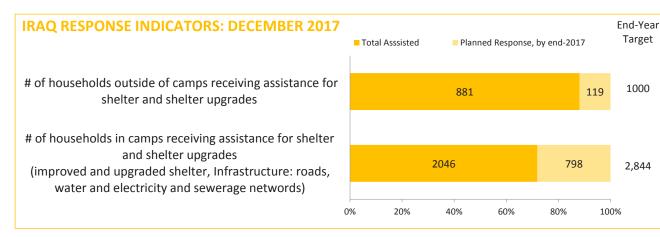
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UNHCR/QANDIL has supported refugees by providing 363 different tool kits inside the camp in order to rehabilitate their tents and 187 refugee households have benefited from these tools.

#### **Duhok camps:**

In Domiz 1, Construction of 132 new shelters jointly through UNHCR/PWJ and Norwegian Refugee Council/ NRC in Domiz I camp is completed and handed over to the respective refugee families. NRC is supplying the construction materials and cash for work, whereas PWJ under UNHCR implemented the infrastructure part (site preparation, opening the roads, casting open channels, construction of electricity, water project and sewage system).

**The second objective** is to provide shelter assistance to vulnerable refugees and impacted community members living out of camps (in urban and rural areas). The majority (63%) of refugees live out of camps, in rented dwellings. Comparatively to camp dwellings, the sector has been less active. To fill this gap of assistance, multiple processes are in place.



2/2

# • Quick Impact Projects or Community Support Projects:

UNHCR through its partner Qandil finished and handed over the Quick Impact Project (QIP) of provision (clothes washing machine, dental chair and electrical transformer) to Duhok main hospital and heart diseases hospital in Duhok. The project aims to improve the services provided by the hospitals for Refugees, IDPs and host community and will help in saving lives especially at the heart diseases hospital as the performance during surgeries was affected by electricity. interruptions and lack of other equipment.

#### Self-Upgrade

This terminology use, for shelters (improved shelter) that have been upgraded by refugees, either supported by NGO through providing construction materials or without.

The above picture is in Kawergosk. After emergency shelters have been improved in November by UNHCR and families has been selected to start relocation. Many families are doing shelter upgrade by themselves by using concrete blocks for walls and sandwich panels for roof and keeping latrine with showers that have been constructed by UNHCR.



Improved shelter

Leading Agencies: UNHCR, Mazin Al-Nkshbandi alnkshba@unhcr.org; BRHA (Bureau of Relief and Humanitarian Affairs, Duhok, KR-I), Ebril Joint Coordination Center EICC (ICC) and MoDM (Ministry of Migration and Displacement, IRQ).



To reach above mentioned three objectives, the main requirements in the 9 camps in KR-I are:

• Continuous care and maintenance for all camp infrastructure. There is urgent need to pave the roads Kawergosk and Qushtapa camps.

• Improvement of 274 emergency shelter units in Kawergosk and 80 new improved shelters in Darashakran, Erbil.

• Upgrading of the majority of shelter units in all camps.

• Finding solutions for the overcrowding areas in Domiz 1 (Duhok). Initially, the camp was built in emergency situation without any site planning. As a result, the camp is overcrowded, shelter units need improvement and upgrading, and the camp infrastructure requires improvement. Moreover, in Kawergosk, Erbil, some 500 families live under the minimum standard space per person.



Emergency shelter



Upgraded shelter



#### 1/2

# **Overview Basic Needs Assistance: Cash and Core Relief Items (CRI) in 2017**

**Core Relief Items:** (66% of year-end target) households received core relief items covering the needs of the newly arrived families and families whose basic needs items required replacement and targeted families for winter assistance.

#### Cash Assistance: A total of about \$14.6 million was disbursed during 2017

**24,117** households (98% of year-end target) received cash assistance for winter. **Some \$9.7** million for winter (each household received \$400) in 9 camps and urban areas.

**8,560** households (57% of end year target) benefited from the Multipurpose Cash Assistance (MPCA) program. Some \$4.9 million was disbursed.



Winterization cash assistance, Arbat camp, Sulaymaniyah. UNHCR/ M. Nowak

### **HIGHLIGHTS**:

Winterization Assistance: To protect refugees from the cold of winter, as temperatures reach below 9 degrees Celsius, and to address the critical needs of the vulnerable displaced families, UNHCR and its partners provided core relief items and cash assistance.

The implementation of the 2017-2018 winterization programme started in October 2017. The sector's main focus during December was winterization.

Most of the sector's assistance was provided in the Kurdistan Region of Iraq (KR-I) where 97% of the Syrian Refugees live in 9 camps and urban areas in Erbil, Duhok and Sulaymaniyah.

The sector assistance is provided through two modalities:

#### 1. Multi-Purpose Cash Assistance (MPCA):

- 16,404 HH received winter support through cash
- 2,834 HH received emergency cash assistance

The lower cash grant amount in camps is complemented

by the distribution of core relief items to the most vulnerable population.

#### 2. Core Relief Items (CRIs)

The winter assistance is provided based on ongoing needs assessments conducted by camp managers and field staff in urban areas. The winter core relief items include: high thermal blankets, heating stoves, plastic sheets and kerosene jerry cans.

• 119 households (HH) of newly arrived families who received CRIs: 42 in Erbil; 8 in Duhok; and 119 in Sulaymaniyah.

• 344 HH who received replenishment items to replace old items: 151 in Erbil; 22 in Duhok; and 171 in Sulaymaniyah.

• 6,344 HH who received winter assistance (heating stoves, plastic sheets, winter insulation kits, mattresses and tents): 3,483 in Erbil; 1,787 in Duhok; and 1,074 in Sulaymaniyah.

• Children's Clothes: Distribution of children's clothes took place in the camps (Gawilan camp in Duhok; and Kawergosk and Qushtapa camps in Erbil).

2/2

#### **NEEDS ANALYSIS:**

• Sector plan and needs for 2018-19: For the provision of cash to both refugees in and outside of camps, a work plan has been prepared in the framework of the 3RP 2018-2019: Four agencies; namely, UNHCR, UNICEF, IOM and PWJ prepared an appeal for some \$33 million to cover the needs of the sector over the period 2018-19. The objectives are to cover refugees' basic requirements as they arrive or through seasonal support, while dedicating special attention to the needs of women and children.

- Based on a household survey of 2,124 households:
- 51% were reported as having specific needs.

• 77% live in rented houses while the majority reports receiving an income that is lower than the rental fees.

• 41% of the total assessed cases (i.e. 872 HH) were referred to cash assistance with some 320 HH having been reviewed and approved to benefit from MPCA in September.

• 122 HH were referred to benefit from winter assistance in light of their vulnerability and needs. This assistance will be provided through cash.

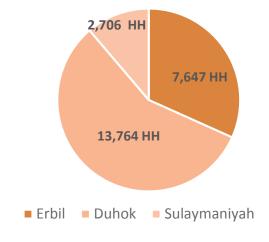
• There are major needs for cash among vulnerable families that remain insufficiently, or not entirely, covered. These are essential in order for the families to meet some of their basic needs, in particular adequate shelter/accommodation, as well as specific health conditions.

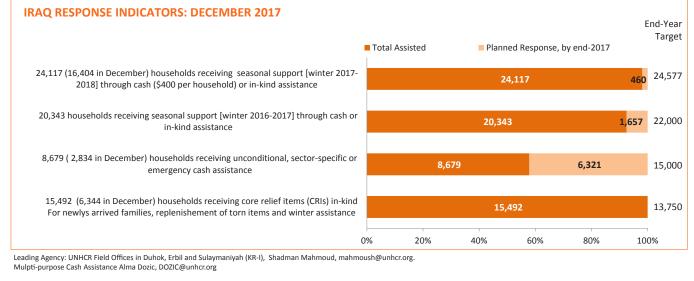


**Basic Needs** 

Winterization cash assistance, Qusgtapa camp, Erbil. December 2017 (c) UNHCR Tareq Salmar

#### Cash Assistant Distribution per Governorate Total number: 24,117 Household (HH) Assisted in 2017







### 1/2

WASH



#### **HIGHLIGHTS**:

Overall, the WASH Sector focused on sustained provision of a full WASH package at the household level and in schools, child friendly spaces and health facilities to 100 per cent of refugees in the nine established camps in Iraq. This has been facilitated with strong involvement of the Government and WASH actors. As such, the WASH sector was able to reach about 86,027 refugees in camps, out of camp and in education and health facilities with sustainable, sufficient quantities of safe water, appropriate sanitation facilities and improved hygiene practices. These services are mainly operationalized in the nine refugee camps (4 in Duhok, 4 in Erbil and 1 in Sulaymaniyah) hosting some 38% of Syrian refugees (about 92,950 individuals). The main WASH activities in the camps included provision of safe drinking water through water trucking and water networks (averaging 88 litres/person/day in Erbil, 78.5 litres/person/day in Duhok and 90 litres/person/day in Sulaymaniyah), operation and maintenance of water networks, upgrades of sanitation facilities, water quality monitoring; dislodging of wastewater, garbage collection and cleaning drainage open channels.

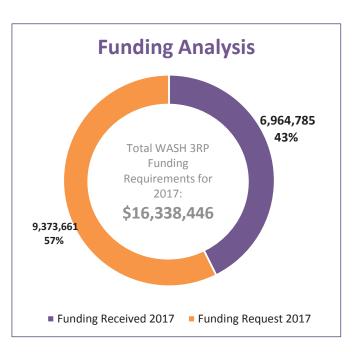
WASH sector partners also supported the building and strengthening the capacity of government counterparts in providing humanitarian assistance to the refugees, technically to support upgrades of drinking water networks and sanitation facilities, increasing water storage capacity at household levels, providing routine care and maintenance to the water supply system, which includes various activities such as, daily water disinfection with chlorine chemicals, ensuring a proper regime of water quality monitoring through regular water quality tests (chemical and bacteriological analysis) at both water sources and households, installation of floating valves in storage tanks to control water loses



On-going Care and Maintenance activities in Domiz 1 camp, Duhok

and mobilization in the camp communities

to eliminate illegal connections on networks, improve efficient use and conservation of water and reduce on abuse and improper use of water facilities. Through intense hygiene promotion activities in the camp, outbreak of cholera/acute water diarrhea was prevented and mitigated.



#### **NEEDS ANALYSIS:**

The military liberation of Mosul and other areas in Iraq increased humanitarian needs as a result of an increased number of the displaced population and this stretched the partners and government's capacities to consistently address the needs of the affected population groups including refugees. This has also limited funding towards refugee responses.

Solid waste and wastewater management remain key areas where an exit strategy has been challenging. There is a need to utilize surface water after treatment, which requires higher levels of investment but avoids damaging the environment by ground water extraction. In Domiz 1 and 2 for example, the desludging of a high volume of wastewater is operationally challenging as well as costly. Moreover, the raw waste is still being disposed directly into the environment without adequate treatment. Due to the high capital cost for infrastructure, no plan is still in place by any partner to fill this gap in the longer term. Over reliance on groundwater supply in camps has led to excessive abstraction leading to some boreholes drying

up or not working to full capacity. For instance, so far six boreholes have been closed due to high turbidity of 45 NTU (above recommended threshold) and others due to presence of nitrates in the groundwater around the camp. A longer-term solution is needed to construct a new water treatment plant that relies on a surface water source from Mosul dam.

### **LESSONS LEARNED:**

a. The willingness of government counterpart for involvement in humanitarian interventions presents an opportunity to build their capacity for provision of WASH services in the camps and co-lead the WASH sector coordination.

b. WASH actors adopted a shift in strategy aimed at increasing cost effectiveness and expansion of the scope of community involvement and participation for care and maintenance of WASH facilities at household level as well as hygiene promotion related activities.



End of site drainage system in Domiz camp & desludging in Domiz 1 Camp, Duhok

Leading Agency: UNICEF. Contact: Peter Philips Lukwiya: pplukwiya@unicef.org

#### 

WASH

c. Increase Inter-sectoral convergence and synergies with education, health and child protection sections.d. Very good coordination and collaboration among WASH actors, UN agencies, NGOs and government.

#### WAY FORWARD:

a. Continue to strengthen community participation for care and maintenance of WASH facilities at household level by enhancing the role of the community and giving them ownership.

b. Focus more on water conservation and reducing water losses.

c. Upgrade and improve standards of WASH facilities since WASH facilities were designed for emergency response and cannot cope with the current needs of camps which are semi-urban areas.

d. Establish wastewater treatment plants and treat solid waste in an environmentally-friendly way without negative impact.







unicef 🥴

2/2



**HIGHLIGHTS**:

Throughout 2017, the livelihoods situation for Syrian refugees in the Kurdistan Region of Iraq (KRI), where 97% of the Syrian Refugees in Iraq are hosted, continued to be a challenge to secure stable employment or income generating activities.

With the overwhelming number of Iraqi IDPs, returnees and affected members of host community, capacity and resources in Iraq are stretched and Syrians continue to request additional support to establish small businesses or income generating activities.

# • 55% of the refugees report employment as a top need despite the high rate of employment, 80%.

The high target number of the first indicator, supporting individuals with grants to establish or scale up businesses, was not achieved. While refugees have the right to obtain work permits, they are not permitted to own businesses in the KRI. This may have impacted the result, however the most likely reason this target has gone unmet is the focus on the need caused by new mass displacements of people from Mosul and surrounding areas.

Whereas the low target for Cash for work (CfW) indicator was overachieved by more than six times. During planning, many organizations did not intend to provide a large amount of CfW opportunities, instead providing more durable solutions to sustainable livelihoods. Most of the CfW activities were conducted in camps, where opportunities for small business or job placement support are very limited.

Job referral mechanisms and job placement, especially for graduates of vocational training programs, are among the most sustainable interventions conducted. Integration of refugees into the local economy, and supporting the private sector to identify qualified employees can provide long-term benefits to both parties, and change employers' hiring practices in favor of a more formal, merit-based approach.

The sector's plan for 2018, focus on finding innovative solutions to livelihoods challenges. The sector will conduct in-depth assessments across to design evidence-based interventions to prevent Syrian refugees from relying on negative coping mechanisms, such as taking on debt for domestic consumption rather than purchasing long-term assets, receiving aid (the highest number of Syrian refugees reported doing this) and spending savings (the third most common among refugees). Cluster partners will not only combat unemployment, but also informal employment.



Livelihoods

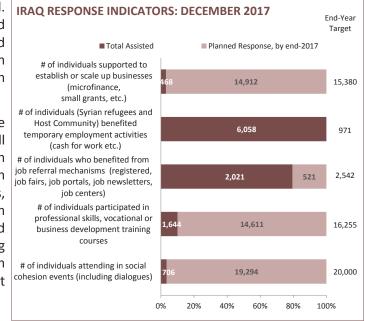
Cash for work program suported by PWJ, Domiz 1, Iraq.

#### **NEEDS ANALYSIS:**

With the protracted displacement of Syrian refugees in Iraq, the needs of the population have mainly transitioned from emergency aid to sustainable income solutions. Efforts are being made to shift to investing in long-term employment opportunities. Supporting job creation and small business development overall is needed to create an environment whereby Syrian refugees and affected members of the host community can find employment and become self-reliant.

Increasing refugees' and impacted communities' capacity to obtain and generate opportunities is necessary. However, support is needed beyond training to finance small businesses or make connections between trainees and employers.

Refugees living in rural areas, inside and outside of camps, struggle to secure sustainable employment due to distance and lack of affordable transportation. The livelihoods needs are high in these areas and supporting the agriculture sector is one potential strategy that could provide vast employment opportunities to the target populations, many of whom are experienced in farming.





# Information Management as Coordination Support 3RP 2017-18 reporting

# ActivityInfo: an online Inter-Agency 3RP reporting platform

To support coordination, **an online platform is rolled-out to collect reports on the 8 Sectors' activities** carried out by about 80 partners. Reporting on ActivityInfo enables each partner/user to:

• Collect, Manage, analyse and geo-locate their own activities.

• View and extract reports on all the activities of other agencies in the response.

• Integrate their activities within the entire response.

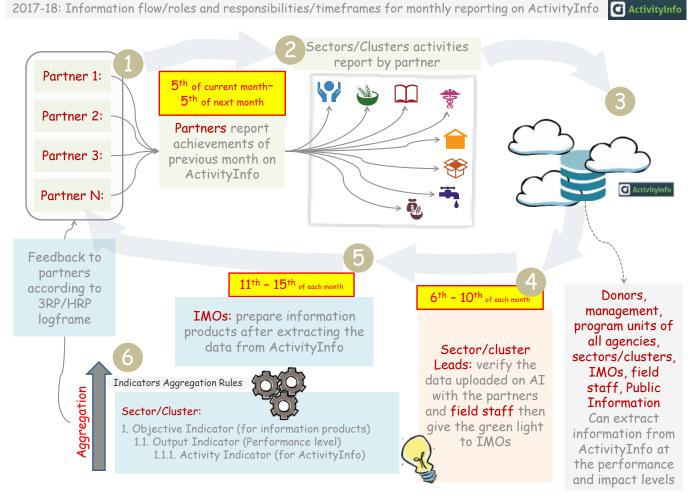
• Reinforce partnerships and reduce costs and time on reporting.

To familiarize the partners with the tool, training sessions were provided to more than 500 staff of all agencies with users access to the databases.

A time line for reporting is also agreed upon as shown below:

A screen-shot of ActivityInfo, **www.activityinfo.org** while partners are entering achievement data on their activities:

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irqerbim@unhcr.org

# Communication with Communities (CwC) in the KR-I

UNHCR began its Communication with Communities (CwC) programme in the Kurdistan Region of Iraq (KR-I) in 2012-2013. Being the only UN agency with implementing partners specifically designated for CwC, UNHCR remains the leader in communitybased communication and protection activities in the humanitarian response in Iraq.

The main objectives of CwC are to:

• Improve two-way communication between service providers (humanitarian and Government agencies) and Persons of Concern (PoCs). Two-way communication strengthens accountability to PoCs through engagement from both parts. It also allows PoCs to participate in decision-making processes regarding the services provided to their community.

• Enhance transparency on the provision of assistance and services by humanitarian actors and the Government;

These objectives are realized in the **Common Services Complaints and Feedback Mechanism (CSFM)** that includes:

o **Provision of hotlines** for PoCs to express complaints and request calls, in addition to face-to-face communication at desk offices in camps and urban areas;

o **Adopting an area-based approach** to enhance social cohesion and peaceful coexistence among population groups;

o **Sharing a common understanding** on the services available to all;

o **Compiling the complaints as feedbacks for relevant units and agencies:** the relevant service providers are informed to further follow-up and respond through the provision of services on a regular basis while ensuring close monitoring and coordination.

As part of the CSFM, a pilot project was implemented in Erbil urban areas in Shawes and Pirzeen subdistricts, where refugees and internally displaced people (IDPs) live among host communities. It has been implemented by UNHCR and its partners: ACTED, Terre des Hommes (TdH), Un Ponte Per

(UPP) and Qandil. Namely, an assessment conducted by UPP highlighted the limitations of printed materials for CwC for two-way



CSFM team conducting an awareness session for Refugees and IDPs, October 2017, Shawes, Erbil.

communications. The assessment recommended to complement visual mainstreaming with **face-toface assessments and awareness sessions** through a Communities Task Force and all humanitarian actors involved in KR-I.

The key findings of the 2017 CSFM are that:

• Refugees are in general not aware of the services available to them;

 Submitting complaints remained a challenge for displaced populations due to lack of trust in service providers;

• The communities' trust in local/admin leaders (Mukhtars) as a primary contact for submitting feedback is also limited.

To overcome these challenges, refugees pronounced their preferences through the CSFM, proposing to roll out different communication modalities/means which include **mobile desk complaints desks as Information Feedback points.** 

Community consultations are taking place in the locations deemed to be the most strategic in easily accessible areas (e.g. in Bazar centers) to place complaints desks, so that people wishing to use the complaints service avoid facing the abovementioned challenges.

**Ways forward of CwC programme for 2018:** As part of the lessons learned from the 2017 Erbil Pilot Project, UNHCR and its partners plan to expand the pilot project in camps and urban areas in Duhok and Sulaymaniyah, if capacity allows.



3. Since 2016, THW aims to increase the response

capacities of government authorities to better cope with the ongoing humanitarian crisis and

possible future disasters. THW therefore closely

collaborates with the responsible government

bodies - Joint Coordination & Monitoring Centre

(JCMC) and Joint Crisis Coordination Centre (JCC)

- to transfer knowledge into the field of disaster

response and civil protection. THW conducts a

three years capacity development project financed

by the Federal Ministry for Economic Cooperation

### The Mission of THW to Iraq

In line with the Regional Refugee Resilience Plan in Iraq, the German Federal Agency for Technical Relief (THW) is an agency of the German Federal Government that provides technical assistance to people affected by natural and man-made disasters. Since November 2013, THW has been working to improve the living conditions in refugee and IDP camps in the Kurdistan Region of Iraq on three levels:

and Development. 1. In close cooperation with the United THW То pursue these goals, THW has Nations and the Kurdistan Regional has set up implemented a number of activities Government, THW implemented tool service stations among which were for instance the with resources of the humanitarian where camp residents can construction of gravel roads and assistance measures to borrow a wide range of tools to drainage canals, the installation improve the refugee crisis in improve their housing and to carry out of hygienic units with toilets/ the Kurdistan region. Facing minor repairs on their facilities. The purpose showers and the related the immediate conflict in of the tool service project is to provide sewage systems, the set-up Syria, the focus was initially refugees with the opportunity of two schools and several child placed on acute emergency relief to maintain and upgrade friendly spaces, the development of measures aimed at establishing the their living standards a drinking water network, the build-up necessary camp infrastructure for Syrian themselves. of two logistics centre in Erbil and Dohuk, refugees and later on for Iraqi IDPs.

2. Due to the protracted conflict situation, activities had to be increasingly adjusted over the years in order to address changed needs. Therefore, THW started to establish robust and lasting camp infrastructure that improve life and livelihood in camps, enhance access to water and sanitation, and encourage a smooth transition from temporary lodging towards more permanent housing structures that will serve to protect people from harsh weather conditions and increase their disaster-resilience.

the procurement of urgent needed relief items and the establishment of tool service compounds:

#### The Tool Service Project:

The tool service is run by refugees from the respective camps that have been trained in logistics and tool management and receive a financial compensation for their work. In the long term, this measure will reduce the dependency on services provided by external actors in the camps and will also support the acquisition of useful skills.



Syrian Refugees were trained by THW and run the Tool Service centers in the camps in Erbil Governorate. Kawergosk Camp, THW, 2018.

# Helping Syrian refugees to help Themselves 2/2

Currently, THW runs tool service stations in four refugee camps in the Kurdistan-Region of Iraq. Each tool service compound consists of a storage room and a workshop office. In total, more than 600 tools are provided in each storage room. The workshop office has been set up to conduct trainings on general safety and the technical application of the tools. For instance, this includes workshops and training sessions focussing on women and girls.

### The Project from 2016 onwards:

With financial assistance of the UN Refugee Agency (UNHCR) and the Federal Foreign Office, THW introduced its first tool service station in 2016 as pilot project in Arbat refugee camp in Sulaymania. When the project was full functional, it has been handed over to UNHCR and is currently run by QANDIL NGO in coordination with Arbat camp management. After the model proved to be successful, THW proposed the concept to the State Government of Bavaria which commissioned THW in 2017 to extend the project to four further camps in Erbil.

By mid of December 2017, THW finished the construction and equipment of two tool service compounds, one in Basirma refugee camp and one in Darashakran refugee camp, and immediately started their operation. Within only two weeks 135 safety and awareness sessions were held in the two camps and more than 1.000 tools were used. By the end of 2017, THW further completed two tool service stations, one in Qushtapa camp and one in Kawergosk camp which are expected to start operating in February 2018.

In 2018 THW will increasingly focus on providing training and workshops sessions for camp beneficiaries. In collaboration with JCC, THW is also planning to set up the first Rapid Response Unit in the Kurdistan Region of Iraq. This unit can





Governorate THW 2017

be deployed in a wide range of scenarios (i.e. from simple repairs to operations in case of disasters or sudden onsets).

#### Collaboration

THW, Federal Ministry for Economic Cooperation and Development, Federal Foreign Office, State Government of Bavaria, Federal State Government Hesse, JCMC, JCC, UNHCR and Qandil

Currently THW implements a three years capacity development project financed by the Federal Ministry for Economic Cooperation and Development with JCMC and JCC. The Tool Service Projects in 2017 have been developed and implemented by THW with financial assistance from State Government of Bavaria. The construction of Child Friendly Spaces and school was supported by the Federal State Government Hesse. Furthermore, THW closely collaborates with JCMC, JCC, UNHCR and the camp managements in the respective camps.

# **Definition of DAFI Programme:**

UNHCR started implementing the Albert Einstein German Academic Refugee Initiative Fund (DAFI) programme in the Kurdistan Region of Iraq (KR-I) as a pilot project in 2016. The fund is a scholarship programme targeting Syrian refugees and asylum seekers aged 17 to 30 years, who finished their high school in the KR-I or Syria, and live in camp or non-camp areas in the KR-I. The program aims to increase refugee access to tertiary education and promote refugees' self-reliance and empowerment. The programme helps to develop qualified human resources and enables refugees to contribute to their community and become a role model to other refugee students.

Higher education is a priority for UNHCR as outlined in UNHCR's Global Education Strategy. The strategy forms an integral part of UNHCR's protection and solutions mandate. UNHCR implemented the scholarship programme for refugees in coordination with the Ministry of Higher Education (MoHE) and other partners. The first cohort, which was during the 2016-2017 academic year targeted 120 Syrian refugees. The second cohort, for the academic year 2017-2018 targeted 160 Syrian and non-Syrian refugees. To date, the total number of scholarships provided is 280.

DAFI Programme is funded by German government.

# **Achievements:**

• 116 scholarships to Syrian refugees and asylum seekers in public universities throughout the three governorates of KR-I.

• The scholarship covers the payment of university tuition fees, monthly allowances for the students, and continuous counselling and follow-up with the students.

• UNHCR's partner, Darya, is responsible for implementing various aspects of the application and follow up process. Darya also conducts seminars for the scholars, especially for those who carry out voluntary community development activities.

## **Refugee scholarship process:**

After having been granted the DAFI scholarship, the scholars' lives are transformed for the better, according to their testimonies. At the beginning of the program, the chosen scholars were hovering between hope and despair. Accepting the reality of being a university student was difficult for most of them because they had stopped studying for a long period of time as a result of displacement, and having to support their families. They felt anxious about being selected, knowing it was a big



Induction meeting with the chosen DAFI scholars, Gallery Hall in ETTC, Erbil, January 2017, UNHCR, Vaman Ameen/ UNHCR

# Youth Promotion: Refugees Access to KR-I Universities 2/2

commitment. They wanted to make their families proud and prove to UNHCR that they were up to the challenge, but they were also worried about having to study once again. A few months into the term, however, together with the experience of university life and meeting new people, their worries were transformed to a highly-determined motivation. Many worked hard to become top students in their classes. They had a strong desire to succeed and share their experience with other refugees so that they too could be inspired and motivated.

Scholars enrolled at nine public universities in the three KR-I governorates. In Erbil students enrolled at **Salahaddin University** in the colleges of: Administration and Economy, Agriculture, Dentistry, Fine Arts, Languages, Law and Politics, Literature, and Social Science; at **Koya University** in the College of Science and Health; at **Hawler Medical University** in the College of Dentistry; and at the **Polytechnic University** in the colleges of: Medicine and Health. In Duhok, scholars enrolled at **Duhok University** in

the colleges of: Engineering, Education (Akre), Dentistry, Politics and Law, Basic Education, Social Science, Administration and Economy, Science, Social Science and Medicine; at Duhok Polytechnic University in the colleges of Engineering and Administration; at Zakho University in the colleges of: Engineering and Sciences. As for Sulaimaniyah, students enrolled at Sulaimaniyah University in the Medical institution and colleges of Engineering and Languages; and at Sulaimaniyah Polytechnic University in the college of Administration and the Computer Institution.



### Modalities of assistance:

A monthly allowance covers transportation, education-related needs of the scholars and health insurance. The monthly allowance is provided for four years to all DAFI scholars regardless of their socio-economic situation. UNHCR pays the scholars' tuition fees directly to the universities through its partner Darya. The scholars are also supported through Darya's education counsellors who are in direct contact with the scholars and universities.

### Ways forward for 2018:

In 2018, UNHCR will continue to support the 280 scholars during the academic year from October 2017 to June 2018. UNHCR will advocate for refugees in the KR-I to receive more scholarships in 2018 as the demand is high. UNHCR will also work on creating alternatives for the refugees who are not able to access tertiary education; one of these is online learning.

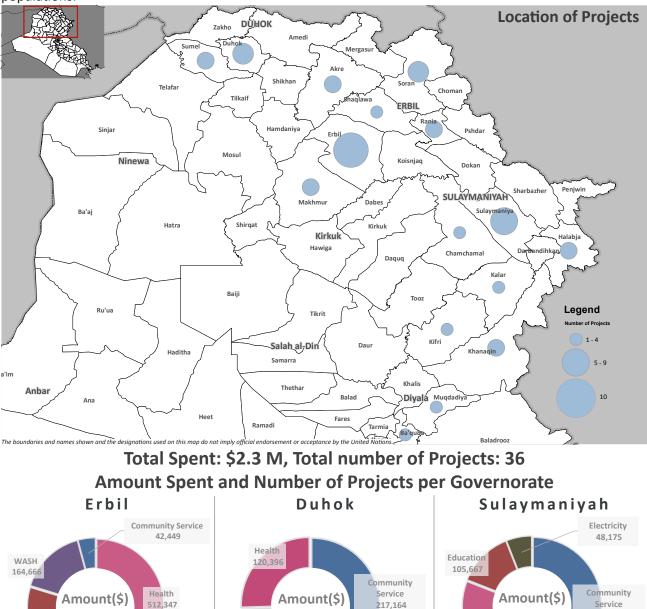


DAFI scholars in College of Administration and Economy – Salahaddin University, Erbil, May 2018, Rawand Ahmed, Darya

For further details about the UHHCR DAFI program, please consult link: <u>http://www.unhcr.org/dafi-scholarships.html</u>

# Community Support Projects & Quick Impact Projects (CSPs & QIPs)

The Community Support Projects & Quick Impact Projects are designed to address the needs of the displaced populations and host community members living in urban areas with high concentration of displaced populations.



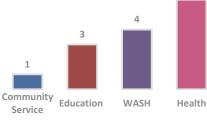


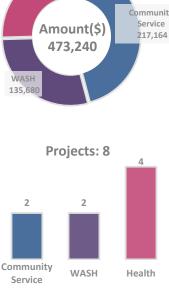
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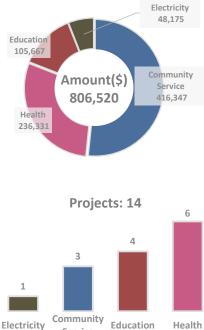
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Service

# Refugee Art and Resilience

# Art is life

How does one continue to perform artistic activities despite risks and challenges constantly encountered? For a refugee, life and art are considered the same. Refugee art and resilience reveals moments of artistic creativity that defy the challenging living conditions.

The refugee artist refuses to re-create common images of war or frontline conflict. These images appear futile as they lack to draw a complete picture of people enduring a war. The refugee artist tends to express other images that are silent, that hold an



inner shelteredness, depicting moments of hope of the end of conflict. Refugee paintings emerge with colours of peace despite the grim colours of war.

The refugee artist, facing the challenges of living conditions, uses materials cast aside, such as torn pages, or torn fabrics and tools cast aside. Like a puzzle, the artist builds and constructs from scattered bits and pieces, here and there.

The artist questions all depictions of war. They



Paintings: Hemn Goran, a refugee artist Text: Shadman Mahmoud/ UNHCR Reviewed by: Amira Abdelkhalek/ UNHCR

wonder what has happened to their homes and how their very self has been transformed. Refugee children are the first witnesses. They have lost parents or family members. They see their mothers wearing black as an expression of mourning of families torn apart. Refugee children live with the hope to see their mothers one day in colourful clothes. The refugee camp in the meantime, from the artist's point of view, becomes a refuge where nests of colors emerge.

A refugee child, born in the midst of conflict, plays, like any other child who has never seen war. Children play despite their injuries. Though they carry memories of destruction, they wish to live a life of normalcy in bustling and colourful towns, as well as all other children. Refugee art and resilience paintings show us that beyond the black or white times of trauma, when life is fixed, there are always those colourful moments bursting with life.

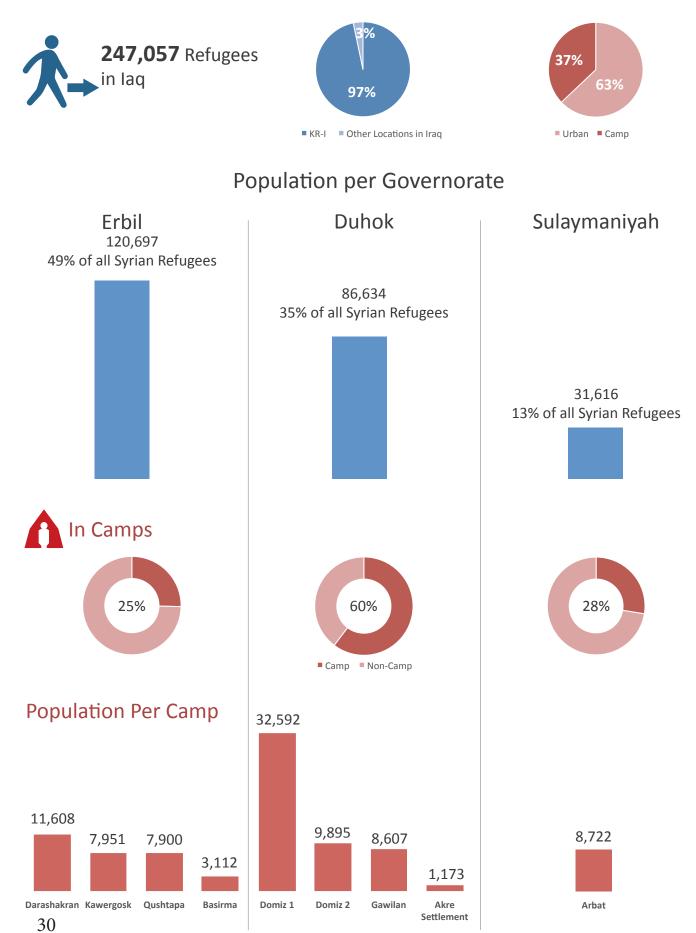
Refugee art also expresses the story of cities whose societies go through transformations of war. Populations change rapidly in such towns, and

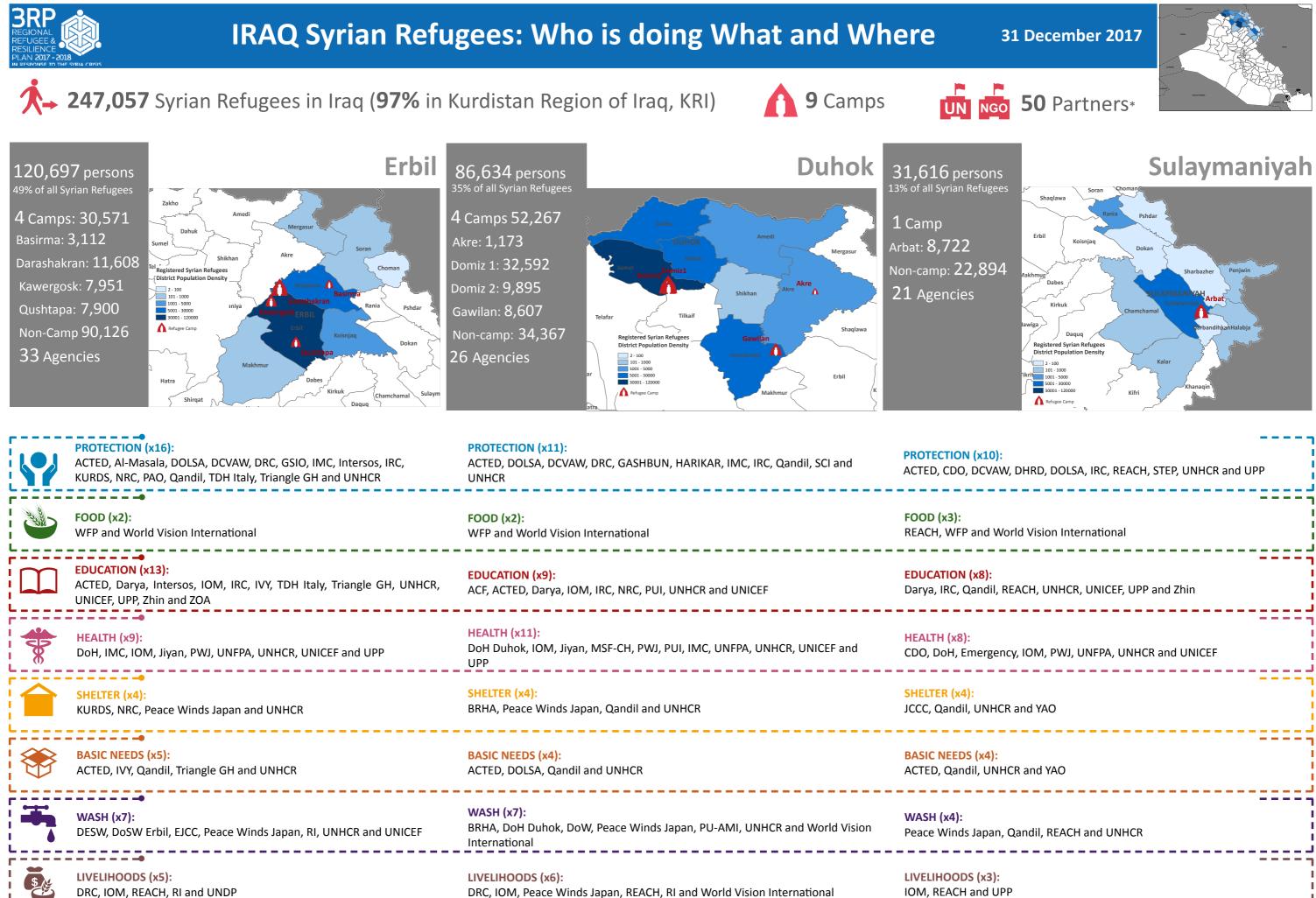


feelings of being estranged from one's home may evolve into feelings of belonging for a new place.

A refugee's fragile life and art are both situated in-between the temporary and the permanent. A refugee's tent becomes a house, like dispersed pages become wonderful paintings. Expressions and images do not tell the full reality of the lives of the survivors. In this time and space, the refugee camp becomes the hidden dwelling of hopes of the end of war.

# Figures and Facts Governorate Overview





\* Agencies reported on their achievements



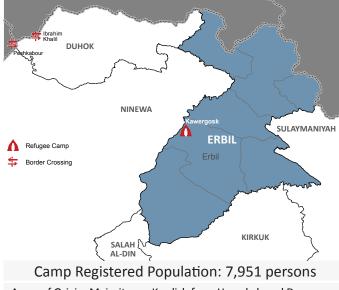
LO): VAW, DHRD, DOLSA, IRC, REACH, STEP, UNHCR and UPP
ے ـــــــ World Vision International
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dil, REACH, UNHCR, UNICEF, UPP and Zhin
gency, IOM, PWJ, UNFPA, UNHCR and UNICEF
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an, Qandil, REACH and UNHCR
 3): I UPP



Sport activities are very popular in Kawergosk camp, Erbil, November 2017. O. Zhdanov/ UNHCR

# Kawergosk Camp Profile: Inter-Sector/Agency Interventions 1/2

Geographic Snapshot and Contextual Background GPS coordinates : 36.3460809 43.8112815 Region and State : Khabat, Erbil. KR - Iraq Distance from Erbil City: 38 Km



Areas of Origin: Majority are Kurdish from Hassakeh and Damascus Camp Manager: Nizar Salih Hamo Email: cm.kawrgosk@bcf.krd

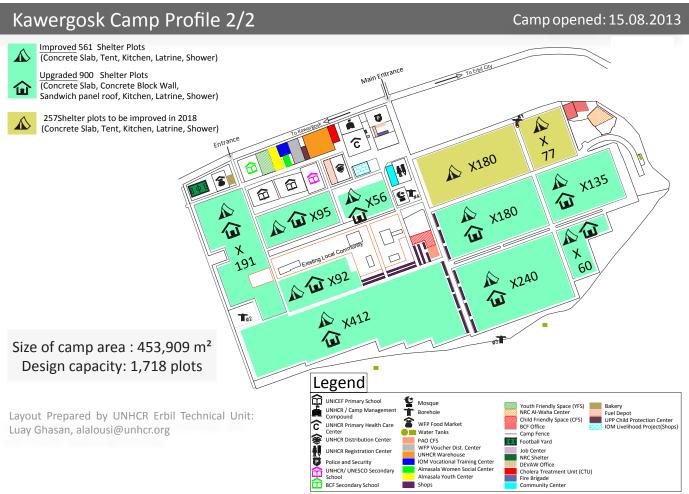


UNHCR/O. Zhdanov



# Inter-Sector/Agency Interventions

rs	Indicators	Value	Indicators	Valu			
#	t of Syrian refugees registered in 2017	223	% of refugees with updated registration records including iris scan enrolment	100			
pr 14	rovided to 49 refugees. Case Management and o	child prote Il relocatio	ewed. Legal assistance for civil documentation issua action services are active in the camp and through n occured to Qushtapa camp through protection mo	this v			
	f of individuals who receive food assistance in 2-voucher	6,029					
	Distributions of e-vouchers, known as SCOPECARDS, have taken place on a monthly basis. IQD 22,000 was provided person, per month to those eligible and the SCOPECARDs were used in a specific shop in the camp.						
t	t of boys/girls enrolled in schools (Formal and	73%	# of schools in the camp	2			
	nformal Education)						
i In su te	nproved quality of education through piloting the unmer school activities. Winterization, hygiene	e material g circles ar	ervision approach and organizing Kurdish languages s and stationary were provided to the school. V nd mentoring and received incentives. The school is equate number of textbooks.	olunt			
i In su te of	nproved quality of education through piloting the ummer school activities. Winterization, hygiene eachers participated in trainings, teacher learning	e material g circles ar	s and stationary were provided to the school. V nd mentoring and received incentives. The school is	olunt			



# Inter-Sector/Agency Interventions

Sectors	Indicators	Value	Indicators	Value			
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	561 34%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	900 54%			
	There are 1671 shelter plots (210 are still emergency shelter unit with tents only). Camp infrastructures: Roads, electricity, water, sewage networks and open channels are provided on household levels. Also, general care and maintenance projects continue.						
				_			
	# of HHs receiving core relief items (new arrivals)	0	# of households receiving replenishment core relief items	12			
	# of households receiving winter support	1,789					
	distributed to all camp population including the r	newly arriv	ne kits, kitchen sets, and kerosene for heating) haved families. Replenishment of used/torn items ar ner and December 2017, 1,734 families received so	id winter			
	Litres of water/person/day: Minimum target 50	83					
	1,461 households are served with household level upgrade work is ongoing for 274 shelter plots incl connected with the a proper water network, the v	uding inst	allation of household level latrines and showers ar	ıd will be			
unic all The UR Refugee Agency				(Ē)			
			INTERNATIONAL Protocover Laurent	35			

# Darashakran Camp Profile: Inter-Sector/Agency Interventions 1/2

Geographic Snapshot and Contextual Background GPS coordinates : 36.465401 43.888397 Region and State : Khabat, Erbil. KR - Iraq Distance from Erbil City: 42 Km r Ibrahim Khalil DUHOK NINEWA SULAYMANIYAH ERBIL Λ Refugee Camp <u>+</u> Border Crossing KIRKUK SALAH ( AL-DIN Camp Registered Population: 11,608 persons

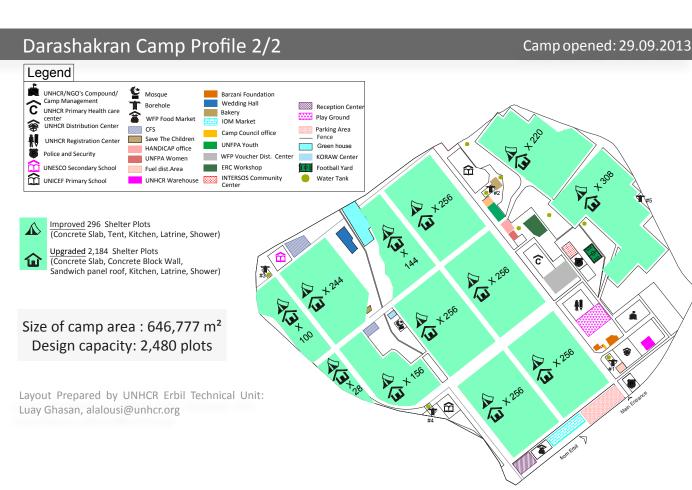
Areas of Origin: Majority are Kurdish from Hassakeh and Damascus Camp Manager: Ashna Jamal Email: cm.darashakran@bcf.krd



2,790 2,700 Age and Gender Breakdown Female 1,137 1,127 1,133 1,084 Male 650 647 195 145 00-04 Years 18-59 Years 05-11 Years 12-17 Years 60+ Years

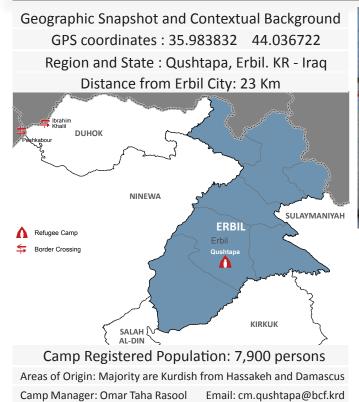
# Inter-Sector/Agency Interventions

	in gener interventions						
ectors	Indicators	Value	Indicators	Value			
	# of Syrian refugees registered in 2017	387	% of refugees with updated registration records including iris scan enrolment	100%			
2	In Darashakran camp, 49,7% of the Persons of Concern is under 18 years old. Case Management and child protection services were ongoing in the camp despite lack of Child Friendly Spaces and through this way 121 refugees received ad hoc specialised assistance. GBV services previously run by NRC were handed over to Al Masala. During 2017, 600 new residency permits were issued and 549 renewed and 186 refugees were provided with legal services.						
_	# of individuals who receive food assistance in e-voucher	7,825					
	Distributions of e-vouchers, known as SCOPECARDS, have taken place on a monthly basis. IQD 22,000 was provided per person, per month to those eligible and the SCOPECARDs were used in a specific shop in the camp.						
_	% of boys/girls enrolled in schools (Formal and informal Education)	69%	# of schools in the camp	4			
	A new school constructed aiming to increase access to education for the refugee's children in the camp. A quality of education improved through piloting a new supervision approach put in place by the education provided to the school. Volunteer teachers particip trainings, teacher learning circles and mentoring and received incentives. The school also lacks an adequate of textbooks.						
		_		_			
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	2.8			
	Health services were provided by Directorate of H Health and Psychosocial Support (MHPSS).	Health (Do	oH) with support from UN agencies. UPP provided	Mental			

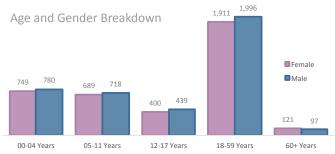


	, 0, 1			
Sectors	Indicators	Value	Indicators	Value
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	296 %12	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	2,184 88%
	There are 2,480 shelter plots. Camp infrastructures: Roads, electricity, water, se Also, general care and maintenance projects cont	0	vorks and open channels are provided on househo	ld levels.
	<pre># of HHs receiving core relief items (new arrivals)</pre>	79	# of households receiving replenishment core relief items	127
	# of households receiving winter support	2,243		
	distributed to all camp populations including newl	y arrived f	ne kits, kitchen sets, and kerosene for heating) ha amilies. All torn and used items were replenished ar n November, 2,243 families were provided with \$4	id winter
				_
	Litres of water/person/day: Minimum target 50	78		
	All the 2,480 shelter plots are served with househ	old latrine	es and showers and connected to a proper water ne	twork.
whi all		nds Qand SØS :		

# Qushtapa Camp Profile: Inter-Sector/Agency Interventions 1/2

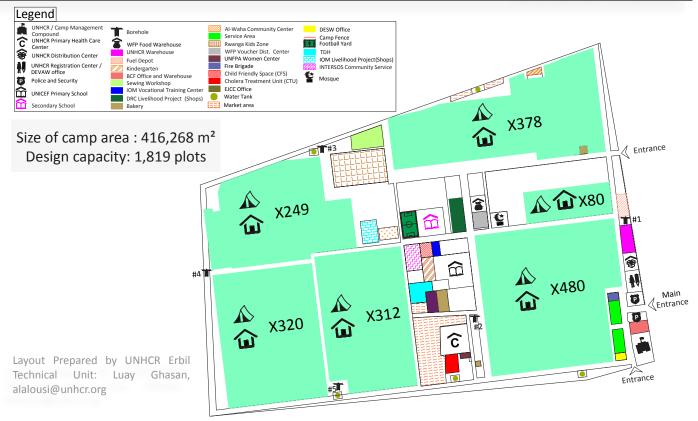






tors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	312	% of refugees with updated registration records including iris scan enrolment	100%
2	services remained active in the camp, despite th individuals were recorded in case management a	e phasing nd 116 re sks. Qush	the to 108 refugees. Case Management and child pro- out of UNICEF as leading Child Protection actor, aceived ad hoc specialised assistance. Child labor a tapa camp continues to recieve external relocation cation with Erbil.	and 220 and GBV
-	# of individuals who receive food assistance in e-voucher	5,374		
)	person, per month to those eligible and the SCOPE Refugees received inputs to increase vegetable p	CARDs we	ken place on a monthly basis. IQD 22,000 was provere used in a specific shop in the camp. In capacity, egg-laying hens and poultry feed for the distribution of the distribution of the distribution of the second statement o	backyard
-	% of boys/girls enrolled in schools (Formal and informal Education)	73%	# of schools in the camp	3
]	A new school constructed aiming to increase acces of education improved through piloting a new sup		ation for the refugee's children in the camp. Also, th pproach put in place by the education partners.	e quality
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	4.0
	Health services were provided by Directorate of I Health and Psychosocial Support (MHPSS).	Health (De	oH) with support from UN agencies. UPP provided	l Mental

# Qushtapa Camp Profile 2/2



Sectors	Indicators	Value	Indicators	Value
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	403 22%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	1,416 78%
	There are 2,480 shelter plots. Camp infrastructures: Roads, electricity, water, see Also, general care and maintenance projects com	0	vorks and open channels are provided on househo	d levels.
	# of HHs receiving core relief items (new arrivals)	43	# of households receiving replenishment core relief items	213
	# of households receiving winter support	1,722		
	distributed to all camp populations including newly	arrived fa	ne kits, kitchen sets, and kerosene for heating) ha amilies. All torn and used items were replenished an December 2017, 1,722 families received cash (\$400	d winter
	Litres of water/person/day: Minimum target 50	90		
	All the 1,819 shelter plots are served with househ	old latrine	s and showers and connected to a proper water ne	twork.
yet all UNHCR The UN Refuge Agency		S 🔊 S 🗢	IL NEC INFORMATION IN A STATE OF	

# Basirma Camp Profile: Inter-Sector/Agency Interventions 1/2

Geographic Snapshot and Contextual Background GPS coordinates : 36.495447 44.340316 Region and State : Shaqlawa, Erbil. KR - Iraq Distance from Erbil City: 66 Km DUHOK NINEWA Shaqlawa SULAYMANIYAH ERBIL Refugee Camp Λ <u> t</u> Border Crossing KIRKUK SALAH Camp Registered Population: 3,112 persons Areas of Origin: Majority are Kurdish from Hassakeh and Aleppo

UNHCR/ O. Zhdanov



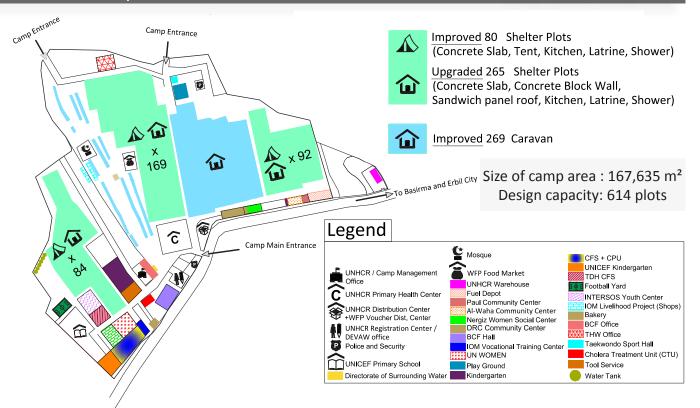
## Inter-Sector/Agency Interventions

Camp Manager: Ibrahim Hussain Email: cm.basirma@bcf.krd

Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	50	% of refugees with updated registration records including iris scan enrolment	100%
	provided registration services to refugees living w areas. In 2017, 352 new Residency permits were documentation issuance to 167 refugees, including	vho live in issued ar the issua	e least populated. The Registration Centre in the ca Soran, Choman, Rawanduz, Khalifan, Harir and Sl nd 1,817 renewed. Legal assistance was provided nce of birth and divorce certificates. In total 248 ind L received ad hoc specialised assistance. GBV service	naqlawa for civil lividuals
	# of individuals who receive food assistance in			
	e-voucher	2,772		
	Distributions of e-vouchers, known as SCOPECARD person, per month to those eligible and the SCOPE		ken place on a monthly basis. IQD 22,000 was provere used in a specific shop in the camp.	ided per
	% of boys/girls enrolled in schools (Formal and informal Education)	82%	# of schools in the camp	3
	summer school activities. Four prefabs were estab	lished whi ng doors ar	ervision approach and organizing Kurdish languages ch reduced overcrowding in classrooms. Hygiene m nd windows were provided. Volunteer teachers part ived incentives	aterials,
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	4.8
	Health services were provided by Directorate of Health and Psychosocial Support (MHPSS).	Health (Do	oH) with support from UN agencies. UPP provided	Mental

## Basirma Camp Profile 2/2

#### Camp opened: 26.08.2013



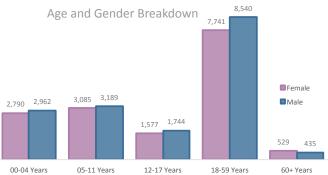
Layout Prepared by UNHCR Erbil Technical Unit: Luay Ghasan, alalousi@unhcr.org

Sectors	Indicators	Value	Indicators	Value
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	349 56%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	265 44%
	There are 614 shelter plots. The improved shelters Camp infrastructures: Roads, electricity, water, see Also, general care and maintenance projects conti	wage netv	69 prefab caravans. vorks and open channels are provided on househo	ld levels.
	# of HHs receiving core relief items (new arrivals)	0	# of households receiving replenishment core relief items	15
	# of households receiving winter support	639		
	Basic Needs (Mattresses, blankets, water jerry ca distributed to all camp populations including newly support were provided during the cold months of for winter support.	y arrived fa	•	nd winter
	Litres of water/person/day: Minimum target 50	75		
	Almost all the 614 shelter plots are served with network.	househol	d latrines and showers and connected to a prop	er water
whi di UNHCR The UK Relugeo Agency		S S S	IL NC IN CONTRACT OF A DOLSA	

## Domiz 1 Camp Profile: Inter-Sector/Agency Interventions 1/2

Email: domiz1camp@gmail.com





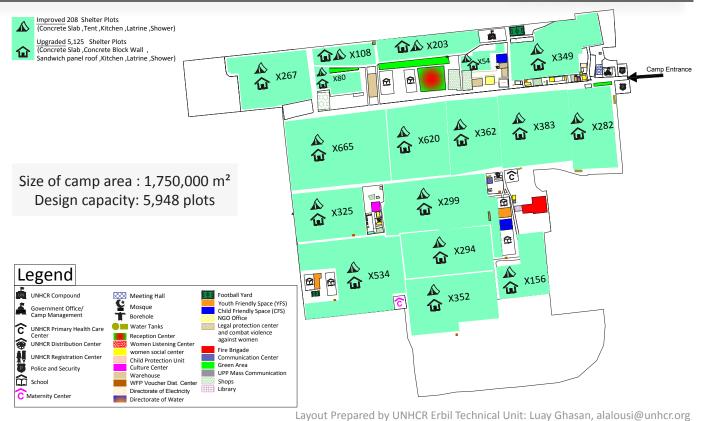
#### Inter-Sector/Agency Interventions

Camp Manager: Sardar Younis

Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	1,425	% of refugees with updated registration records including iris scan enrolment	100%
	other Child Protection operational partners, like Sa and awareness raising activities with women, girl violence, remain unreported due to stigma associ	ve the Chi ls, men ar iated with	is provided by UNHCR through ACTED, in coordina dren and DOLSA. UNHCR conducts SGBV case mana d boys through HARIKAR. SGBV cases, including d reporting such cases. Other challenges in Domiz 1 exploitation and early/child marriage and child labo	gement omestic remain
	# of individuals who receive food assistance in e-voucher	17,712		
	person, per month to those eligible and the SCOPI Refugees received inputs to increase vegetable	ECARDs we	ken place on a monthly basis. IQD 22,000 was provere used in specific shops in the camp. A capacity, egg-laying hens and poultry feed for b d technologies and marketable skills and bee keep	backyard
	% of boys/girls enrolled in schools (Formal and informal Education)	58%	# of schools in the camp	9
	by the government. Many students were willing t clean drinking water and electricity, fewer childrer with special needs have limited access to educat	o participation participation and the second	ents of teachers is still a barrier as they are not well ate in summer school activities; however, due to th ted in summer activities. Out of school children and hey are around 900. Class student ratio does not n ace for secondary students to use as playground is vas a lack of weatherization materials.	e lack of children neet the
<u> </u>				

## Domiz 1 Camp Profile 2/2

Camp opened: 01.04.2012



Sectors	Indicators	Value	Indicators	Value
	1 health center for 10,000 persons	No	1-4 consultations/person/year	2.2
	Health services, including Mental Health and Psy (DoH) with support from UN agencies.	/chosocial	Support (MHPSS), were provided by Directorate of	of Health
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	208 4%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	5125 96%
	There are 5,333 shelter plots. Camp infrastructur provided on household levels. Also, general care a		electricity, water, sewage networks and open cha mance projects continue.	nnels are
222				
1	# of HHs receiving core relief items (new arrivals)	52	# of households receiving replenishment core relief items	103
	# of households receiving winter support	299		
		v arrivals.	ne kits, kitchen sets, and kerosene for heating) h Winter support have been provided to the most ve Id at risk or female-headed cases).	
	Litres of water/person/day: Minimum target 50	70		
	As the result of the door-to-door assessment ther showers and connect them with the water netwo		t to construct 1,800 household larines and 1,800 h	ousehold
while the two processing of two		NRC REFLIGEE COUR	DOLSA BRHA <b>Save the Children</b>	43

# Domiz 2 Camp Profile: Inter-Sector/Agency Interventions 1/2

Email: domiz2refugee@gmail.com

#### Geographic Snapshot and Contextual Background GPS coordinates : 36.76435 42.89603 Region and State : Duhok, KR - Iraq Distance from Duhok City: 16 Km DUHOK Sumel Refugee Camp Λ \$ Border Crossing UNHCR/R. Rasheed Age and Gender Breakdown 2,353 \_2,436 NINEWA ERBIL 9.5km Female 1,004 957 960 Male 895 Camp Registered Population: 9,895 persons 534 498 Areas of Origin: Majority are Kurdish from Hassakeh and Damascus 133

125

60+ Years

## Inter-Sector/Agency Interventions

Camp Manager: Yahya Adam

Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	437	% of refugees with updated registration records including iris scan enrolment	100%
	constructed Domiz II camp. The majority of the reare Sunni Muslim Kurdish speakers. Child Protect	sidents ori tion suppo ed by UNH	rable cases were prioritised and relocated to th ginate from Derik and Qameshlo governorates in S rt, including recreational activities, is provided by CR through HARIKAR. Lack of comprehensive sup a problem.	yria and UNHCR
	# of individuals who receive food assistance in e-voucher	5,437		
	Distributions of e-vouchers, known as SCOPECARE person, per month to those eligible and the SCOP		ken place on a monthly basis. IQD 22,000 was provere used in a specific shop in the camp.	ided per
	% of boys/girls enrolled in schools (Formal and informal Education)	55%	# of schools in the camp	4
	to participate in summer school activities; how children participated in summer activities. Out of	ever, due school chi MoE-KRG s	covered by the government. Many students wer to the lack of clean drinking water and electricit dren and children with special needs have limited a tandards (1:25 class, student). PTAs are active, but , but it was well covered by education partners.	cy, fewer
will all where we have a server Refusee Asserver DOW	DoH	inds QAN	GASHBUN	he Children

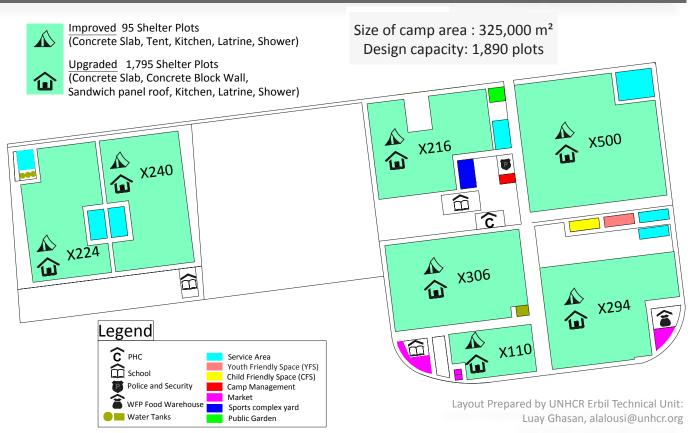
00-04 Years

05-11 Years

12-17 Years

18-59 Years

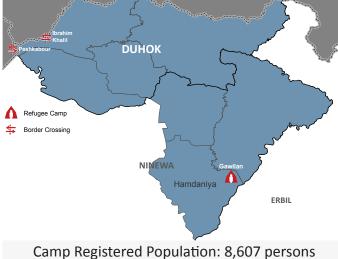
# Domiz 2 Camp Profile 2/2



Sectors	Indicators	Value	Indicators	Value
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	2.5
	Health services, including Mental Health and Psy (DoH) with support from UN agencies.	chosocial	Support (MHPSS), were provided by Directorate c	of Health
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	349 56%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	265 44%
		shelter pl	akran, there are 1,897 tents in the camp whereas t ots (concrete slab, kitchen, family latrine and show	
	# of HHs receiving core relief items (new	27	# of households receiving replenishment core	247
	arrivals)	37	relief items	217
	# of households receiving winter support	648		
		arrivals.	ne kits, kitchen sets, and kerosene for heating) ha Winter support have been provided to the most vuid Id at risk or female-headed cases).	
	Litres of water/person/day: Minimum target 50	80		
	All the 1,890 shelter plots are served with househo	old latrine	s and showers and connected to a proper water ne	twork.

# Gawilan Camp Profile: Inter-Sector/Agency Interventions 1/2

Geographic Snapshot and Contextual Background GPS coordinates : 36.33849565 43.61581064 Region and State : Duhok,KR - Iraq Distance from Duhok City: 138 Km



UNHCR/ R. Rasheed



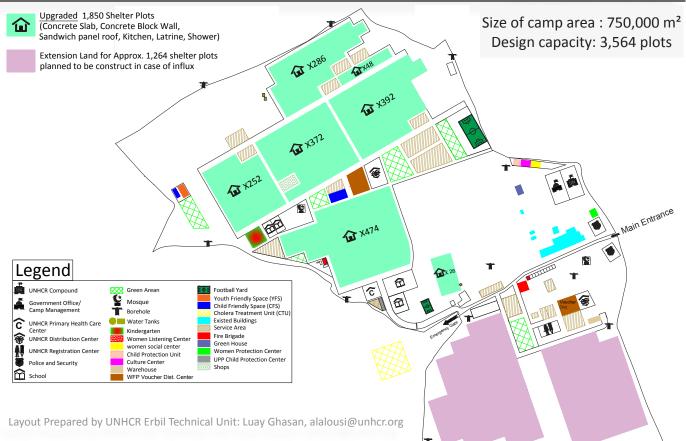
Camp Registered Population: 8,607 persons Areas of Origin: Majority are Kurdish from Hassakeh and Aleppo Camp Manager: Ismail Ali Ismail Email: gawilan.camp@gmail.com

Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	458	% of refugees with updated registration records including iris scan enrolment	100%
	Protection operational partners, like Save the Ch	ildren and ng such ca	luding recreational activities, in coordination to oth DOLSA. SGBV cases, including domestic violence, ases. UNHCR has a project with HARIKAR to condu men, girls, men and boys.	remain
		_		
	# of individuals who receive food assistance in e-voucher	6,003		
	Distributions of e-vouchers, known as SCOPECARD person, per month to those eligible and the SCOPE		ken place on a monthly basis. IQD 22,000 was provere used in a specific shop in the camp.	ided per
<u> </u>	% of boys/girls enrolled in schools (Formal and informal Education)	58%	# of schools in the camp	3
	partners have been able to implement some succ they are not well covered by the government. M however, due to the lack of clean drinking water of school children and children with special needs	essful non any studer and electr s have limi re than 40	amp which is a major barrier to quality education, l -formal initiatives. Payments of teachers is still a b nts were willing to participate in summer school a icity, fewer children participated in summer activit ted access to education. Class student ratio does r students are in one class. PTAs are active, but they t it was well covered by education partners.	arrier as ctivities; ties. Out tot meet
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# Gawilan Camp Profile 2/2

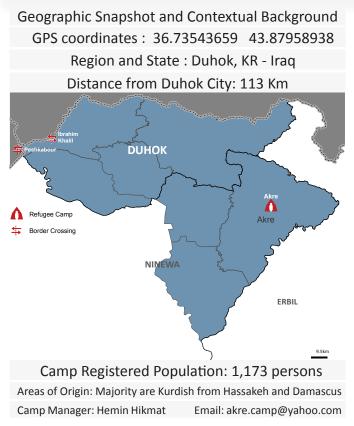
Camp opened: 29.09.2013

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Sectors	Indicators	Value	Indicators	Value
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	2.3
8	Health services, including Mental Health and Psy (DoH) with support from UN agencies.	chosocial	Support (MHPSS), were provided by Directorate c	of Health
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	0	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	1850 100%
	There are 1850 shelter plots. Camp infrastructure provided on household levels. Also, general care a		electricity, water, sewage networks and open char enance projects continue.	nels are
	# of HHs receiving core relief items (new arrivals)	249	# of households receiving replenishment core relief items	0
	# of households receiving winter support	154		
		arrivals.	ne kits, kitchen sets, and kerosene for heating) ha Winter support have been provided to the most vu Id at risk or female-headed cases).	
	Litres of water/person/day: Minimum target 50	100		
	All the 3564 shelter plots are served with househo	old latrines	s and showers and connected to a proper water net	twork.

# Akre Camp\* Profile: Inter-Sector/Agency Interventions 1/2



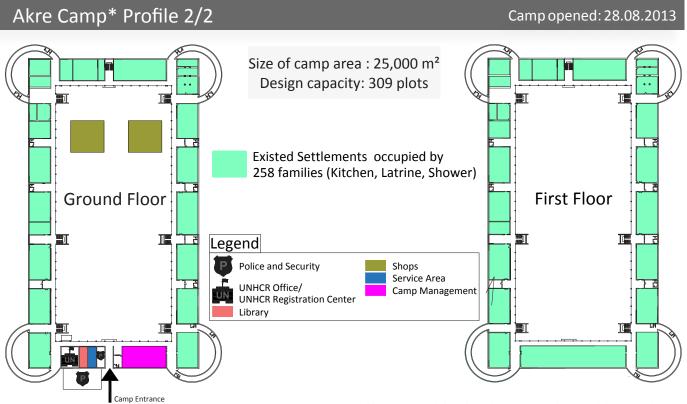


UNHCR/R. Rasheed



\*The structure of the camp is of an old commune building therefore it is called settlement

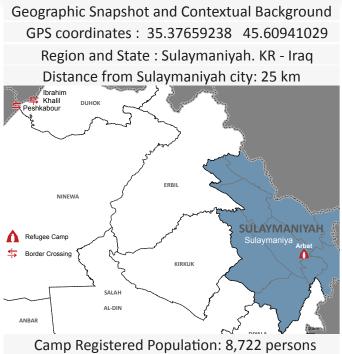
Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	34	% of refugees with updated registration records including iris scan enrolment	100%
	The camp is located in the centre of Akre city. R residents are Kurdish speakers from Kochar and M including recreational activities, in coordination to and DOLSA. As in other camps in Duhok, lack of disabilities remains a problem.	eran clans o other Ch	. UNHCR supported through ACTED Child Protection ild Protection operational partners, like Save the set of the	n cases, Children
	# of individuals who receive food assistance in e-voucher	974		
	Distributions of cash have taken place on a mont eligible and the cash could be spent wherever the	•		to those
	% of boys/girls enrolled in schools (Formal and informal Education)	68%	# of schools in the camp	1
	expansion and additional classes and it was cover education due to need of transportation. However	red by one er, this ne	to cover the need temporarily. The school was in e of the partners. Secondary females had limited a ed is covered as Kurdini school is expanded and E in access to school. There is a lack of community o	occess to DoE Akre
48	peace winds QANDIL UI	nicef	World Vision	Un ponte per



Layout Prepared by UNHCR Erbil Technical Unit: Luay Ghasan, alalousi@unhcr.org

Sectors	Indicators	Value	Indicators	Value
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	7.3
	Health services, including Mental Health and Psyc (DoH) with support from UN agencies.	chosocial	Support (MHPSS), were provided by Directorate of	of Health
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	N/A	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	309*
	* The camp infrastructure is an old community buil are provided on household levels. Also, general ca	0	contains 309 rooms. Electricity, water and sewage r aintenance projects continue.	networks
		_		
	# of HHs receiving core relief items (new arrivals)	3	# of households receiving replenishment core relief items	2
	# of households receiving winter support	164		
		arrivals.	ne kits, kitchen sets, and kerosene for heating) ha Winter support have been provided to the most vu ild at risk or female-headed cases).	
	Litres of water/person/day: Minimum target 50	90		
	Almost all the 309 shelter plots are served with network.	househo	Id latrines and showers and connected to a prop	er water

# Arbat Camp Profile: Inter-Sector/Agency Interventions 1/2



Camp Registered Population: 8,722 persons Areas of Origin: Majority are Kurdish from Hassakeh and Aleppo Camp Manager: Payam salam Email: arbatrefugeecamp@gmail.com



UNHCR/ Sh. Mahmoud



Sectors	Indicators	Value	Indicators	Value
	# of Syrian refugees registered in 2017	445	% of refugees with updated registration records including iris scan enrolment	100%
	Child labour, child marriage and child recruitment community center continued to function in 2017 provided by CDO and IRC. Cultural beliefs, stigmat out and reporting SGBV incidents. UNHCR throu through legal representation, legal counselling and	' along wi ization an ugh its im	th 5 community outreach volunteers. SGBV service d discrimination prevented girls and women from plementing partner has provided legal assistance	ces were speaking
	# of individuals who receive food assistance in e-voucher	5,507		
	Distributions of e-vouchers, known as SCOPECARD person, per month to those eligible and the SCOPE			vided per
	% of boys/girls enrolled in schools (Formal and informal Education)	55%	# of schools in the camp	2
	to formal schooling. These language initiatives w access primary education. Teacher training as we	as aiming II as teacl ided and o	ner learning circles and mentoring conducted by e conducted a lite repair of electrical systems and was	idents to ducation
	1 health center for 10,000 persons	Yes	1-4 consultations/person/year	4.1
	Health services were provided by EMERGENCY N PHCC from EMERGENCY to Directorate of Health support from UN agencies in 2018.			•

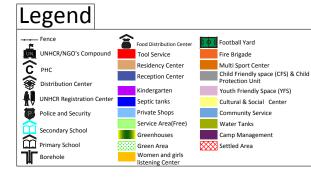
# Arbat Camp Profile 2/2



Improved 22 Shelter Plots (Concrete Slab, Tent, Kitchen, Latrine, Shower)

Upgraded 1,962 Shelter Plots (Concrete Slab, Concrete Block Wall, Sandwich panel roof, Kitchen, Latrine, Shower)

#### Size of camp area : 449,155 m<sup>2</sup> Design capacity: 1,984 plots



### Inter-Sector/Agency Interventions

North Contraction of the second secon		Prost.
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E type	4356 <b>E</b> <b>F</b> <b>F</b> <b>F</b> <b>F</b> <b>F</b> <b>F</b> <b>F</b> <b>F</b>	

Layout Prepared by UNHCR Erbil Technical Unit: Luay Ghasan, alalousi@unhcr.org

Sectors	Indicators	Value	Indicators	Value
	# & % of improved shelter plots (concrete slab base, 66 cm protection wall, UNHCR tent, kitchen, latrine and shower)	22 1%	# & % of upgraded shelter plots (concrete slab base, concrete block wall 2.5m high, sandwich panel roof, kitchen, latrine and shower)	1,962 99%
	There are 1984 shelter plots. Camp infrastructure provided on household levels. Also, general care a	,	electricity, water, sewage networks and open char enance projects continue.	inels are
Г — —	# of HHs receiving core relief items (new arrivals)	1,537	# of households receiving replenishment core relief items	658
	# of households receiving winter support	1,908		
			ne kits, kitchen sets, and kerosene for heating) have we have the set of the	
	Litres of water/person/day: Minimum target 50	100		
	All the 1984 shelter plots are served with househo	old latrines	s and showers and connected to a proper water ne	twork.
Heli all Heli Rehate Asency			World Vision WERGENCY	51

# 2018 Ways Forward





1. Population Planning Figures

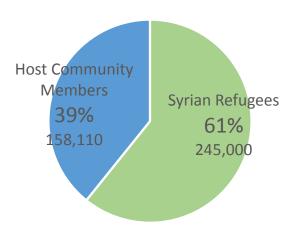
2. Sectors Objectives and Leading Agencies

3. Budget Plan by Sector

ad w

# **2018 Population Planning Figures**

## **Persons of Concern**



Population	Population break-down	2018		2019	
Group		Population In Need	Target Population	Population In Need	Target Population
	Men	76,728	76,728	74,998	74,998
Syrian	Women	62,171	62,171	60,893	60,893
Refugees	Boys	54,837	54,837	53,802	53,802
	Girls	51,264	51,264	50,307	50,307
Sub Total		245,000	245,000	240,000	240,000
	Men	38,773	38,773	38,773	38,773
Members of	Women	47,557	47,557	47,557	47,557
Impacted Communities	Boys	37,024	37,024	37,024	37,024
	Girls	34,756	34,756	34,756	34,756
Sub Total		158,110	158,110	158,110	158,110
Grand Total		403,110	403,110	398,110	98,110

# 3RP 2018 Sectors, leading agencies and objectives

#### Protection (UNHCR)

1. Access to territory.

- 2. Community Based Protection.
- 3. The risks and consequences of SGBV experienced by women, girls, boys and men (WGBM) are reduced/mitigated and the access to quality services is improved.

4. Increased and more equitable access for boys and girls affected by the Syria crisis to quality child protection interventions.

# Food Security (WFP, Co-lead: FAO)

- 1. Support access to food for the most vulnerable population impacted by the Syrian crisis.
- 2. Promote food availability and support sustainable production.
- 3. Enhance access to adequate food and ensure effective food security response.

# Education (UNICEF, Co-lead: Save the Children)

1. Increase equal and sustainable access to formal and non-formal education for refugee children, adolescents and youth.

2. Improve the quality of formal and non-formal education for refugee children, adolescents and youth for improved literacy, numeracy and resilience.

3. Strengthen the capacity of the education system to plan and deliver a timely, appropriate and evidence-based education response.

#### Health and Nutrition (UNHCR, Co-lead: WHO)

1. Improve access to PHC care services for refugees and hosting communities.

2. Strengthen health institutions including service delivery capacity, coordination, transparency and accountability of health partners.

3. Strengthening Reproductive Health Services in camps and impacted areas.

#### Shelter (UNHCR)

1. Sustainable and gender appropriate access to adequate shelter and infrastructure is available, improved and maintained in camps.

2. Sustainable adequate shelter is available for vulnerable Syrian refugees in non-camp setting.

3. Camp coordination and management support provided to the local government.

#### **Basic Needs (UNHCR)**

- 1. Syrian Refugees provided with access to in kind Core Relief Items (CRIs).
- 2. Seasonal (winterization) and complementary items provided in kind and in Cash (including vouchers).
- 3. Syrian refugees provided with cash assistance through various sources and modalities.
- 4. Post-distribution monitoring conducated.

#### WASH (UNICEF, Co-lead: ACF)

1. Affected women, girls, boys and men have timely, equitable and sustainable access to a sufficient quantity of safe water to meet basic drinking, cooking and personal hygiene needs.

2. Affected women, girls, boys and men have equitable and sustainable access to culturally, gender appropriate, safe sanitation facilities and services that ensure a dignified and healthy living environment.

3. Affected women, girls, boys and men are enabled to continue good hygiene practice in order to ensure personal hygiene, health, dignity and well-being.

4. Affected women, girls, boys and men attending schools, child friendly spaces and health centres have reduced risk of WASH-related disease through equitable and sustainable access to safe, gender appropriate water and sanitation facilities and services and hygiene promotion activities.

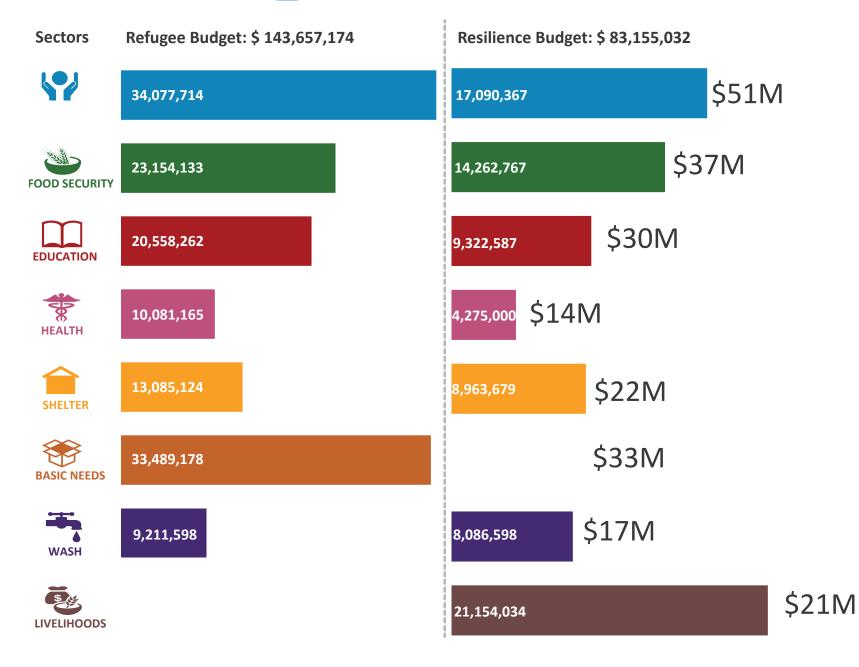
#### Livelihoods (UNDP)

1. Increase availability of information to allow for evidence-based interventions.

2. Improve employability with marketable skills.

## 2018 Budget Plan by Sector

**S** Total Budget Plan: \$226.3 million required





This is the best available list at the time of publication. It is updated regularly.

3RP 2017 Appealing Agencies (30 agencies)



Summary:

Who is doing What and Where (3Ws)? Who?

• **99** organizations: Government, UN, International & National NGOs

What?

• 8 sectors

Where?

3 governorates in KR-I (9 Camps)







Syrian refugee children learn to paint on rocks and turning them into beautiful artwork in an arts and crafts workshop. Raween Saeed

**Financial Contributions:** agencies are very grateful for the financial support provided by donors who have contributed to the 3RP activities with unearmarked and broadly earmarked funds as well as for those who have contributed directly to the operation.

**Hosting:** The agencies are also very grateful for the generosity of Kurdistan Regional Government of Iraq (KRG) for hosting Syrian refugees and IDPs



For further, please consult Regional Refugee and Resilience Plan (3RP) 2017-18 for Iraq: https://data2. unhcr.org/en/documents/details/63113



The current issue (No.17) of Information Kit is an expanding and updating of the previous issues (No. 1-16 of 2014-16): https://data2.unhcr.org/en/documents/details/55861



The above information products and many others on the humanitarian operation for Syrians are found on Inter-agency Information sharing portal as per following steps: https://data2.unhcr.org/en/situations/syria/location/5>> view all documents>> Search>> In Search field using keywords such as Information Kit, dashboard, Camp Profile, etc...

For an integrated humanitarian response, ActivityInfo is being rolled-out in 2015 to help humanitarian agencies have access, manage, analyze and geo-locate their own activities as well as those of all other agencies: https://www.activityinfo.org

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