

E-Counselling Platform

SHOW & TELL SESSION



SESSION GOAL

The purpose of conducting the **Show & Tell session** is to validate the **E-counselling platform Phase I** wireframes with stakeholders & key users, focusing on the content layout and information architecture, before applying the look & feel layer.

SESSION DYNAMICS



2 hour session



Facilitators

Aziza Acharif

Maite Gomez

Participation

Feedback: questions, comments, opinions



Write your comments on the templates



Time for questions/comments



International
Labour
Organization



an NTT DATA Company

E-Counselling Platform
**JOB SEEKER
REGISTRATION FLOW**

JOBSEEKER REGISTRATION FLOW

-Desktop-



JOBSEEKER REGISTRATION FLOW

-Desktop-




Type your comments here!

The screenshot shows the first step of a five-step registration process. At the top left is the ILO logo and the text "International Labour Organization". At the top right, it says "1/5 - First step of five" and "Language English" with a globe icon and a close button. The main heading is "Welcome" followed by the text "We want to help you finding a job. Let's start!". Below this are two input fields: "Type your first name" and "Type your last name". At the bottom center is a dark button with the text "Continue" and a right-pointing arrow.

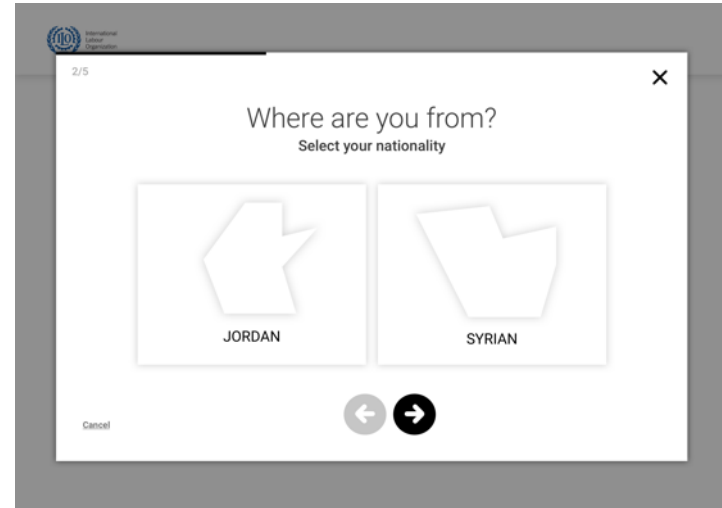
JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

A



2/5

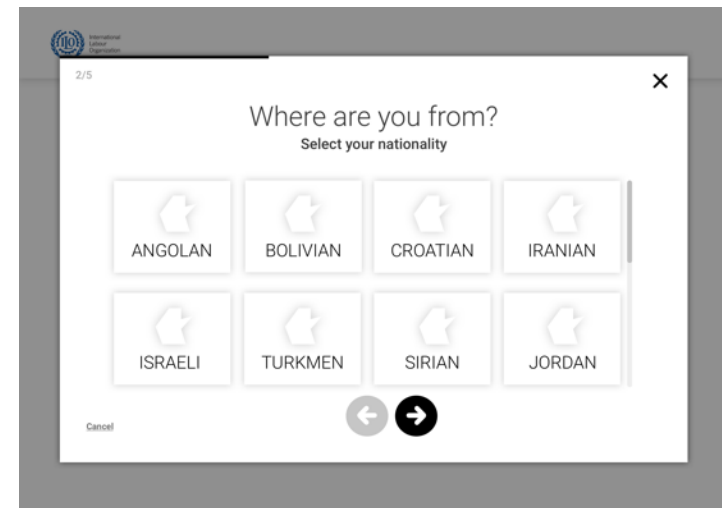
Where are you from?
Select your nationality

JORDAN SYRIAN

Cancel

← →

B



2/5

Where are you from?
Select your nationality

ANGOLAN BOLIVIAN CROATIAN IRANIAN

ISRAELI TURKMEN SIRIAN JORDAN

Cancel

← →

JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

The screenshot shows a mobile application interface for selecting an ID type. At the top left is the ILO logo and the text 'International Labour Organization'. The page number '3/5' is in the top left corner, and a close button 'X' is in the top right. The main title is 'Type of ID card' with the instruction 'Select the identification type and write the number'. There are four buttons: 'MOI ID', 'UNHCR ID', 'National ID' (which is selected and highlighted in dark grey), and 'Social security'. Below these is a text input field for the 'National ID number' with a green checkmark to its right. Underneath is the 'Expire date' section with three input fields for 'DD', 'MM', and 'YYYY'. At the bottom left is a 'Cancel' button, and at the bottom center are two circular navigation buttons: a left arrow and a right arrow.

JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

The screenshot displays a mobile application interface for the International Labour Organization (ILO). The top left corner features the ILO logo and the text "International Labour Organization". The page number "4/5" is shown in the top left, and a close button "X" is in the top right. The main heading is "Birth date".

There are two sections for data entry:

- Where were you born?:** A list of locations with "Balqa" selected. The list includes: Ajloun, Aqaba, Balqa, Karak, Ma'an, and Tafilah.
- On which date?:** A calendar for August 2017. The date "17" is selected.

At the bottom left is a "Cancel" button, and at the bottom center are two circular navigation arrows (left and right).

JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

The screenshot shows a mobile application interface for the International Labour Organization (ILO). At the top left, the ILO logo and name are visible. The screen displays a modal window titled "Gender" with the instruction "Select your gender". Below the title are two large, light-colored buttons labeled "MALE" and "FEMALE". Underneath these buttons is a toggle switch for the question "Do you have any disability?". At the bottom of the modal, there is a "Cancel" button on the left and two circular navigation buttons (left and right arrows) on the right. The modal is set against a dark grey background.

JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

A screenshot of a 'Contact' form on a desktop device. The form is titled 'Contact' and asks 'Where and how can we contact you?'. It includes dropdown menus for 'Select Governorate' and 'District', input fields for 'Street name', 'Number', and 'Postal C', a text area for 'Additional information', and fields for 'Phone*' (with a '+962' dropdown) and 'E-mail' (with 'Your e-mail' text). Navigation buttons for 'Cancel', a back arrow, and 'Finish' with a right arrow are at the bottom. A '5/5' indicator is in the top left corner of the form area, and a close 'X' button is in the top right.

5/5

Contact

Where and how can we contact you?

Select Governorate ▼ District ▼

Street name Number Postal C

Additional information


Phone* E-mail

+962 ▼ your number Your e-mail

Cancel ← Finish →

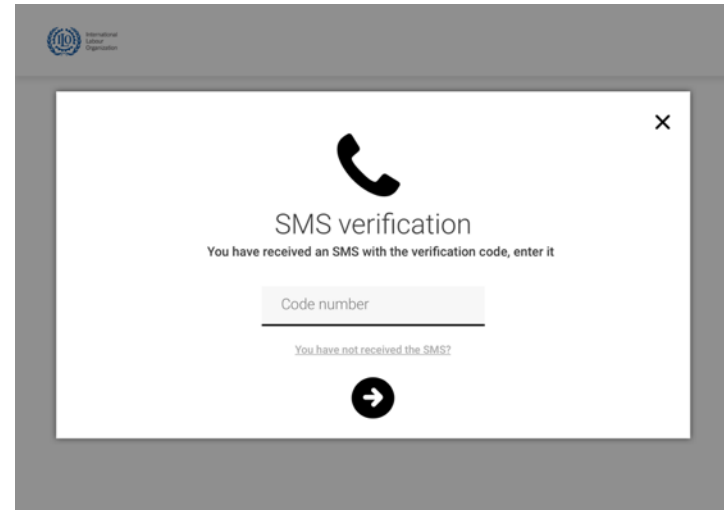
JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

A




International Labour Organization

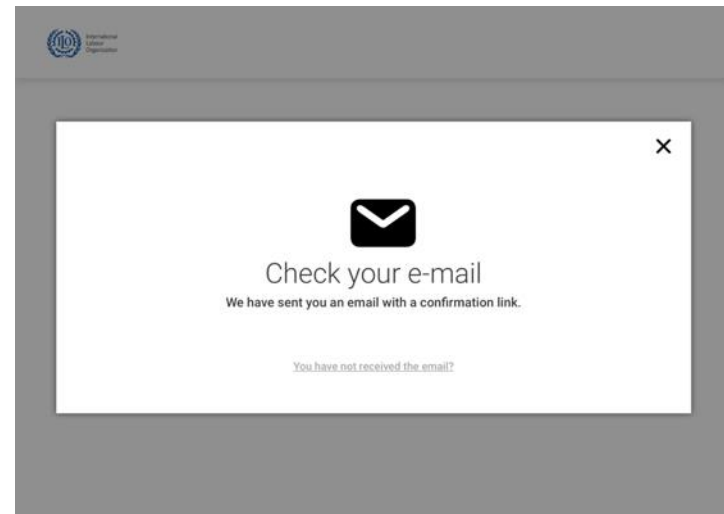
SMS verification

You have received an SMS with the verification code, enter it

[You have not received the SMS?](#)



B



International Labour Organization

Check your e-mail

We have sent you an email with a confirmation link.

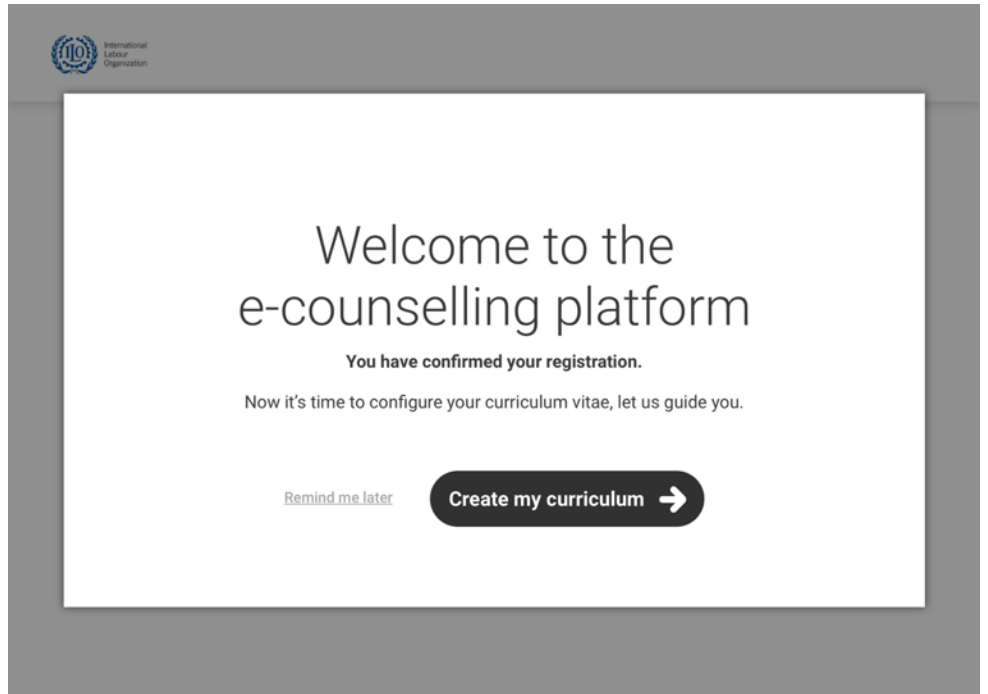
[You have not received the email?](#)

JOBSEEKER REGISTRATION FLOW

-Desktop-




Type your comments here!

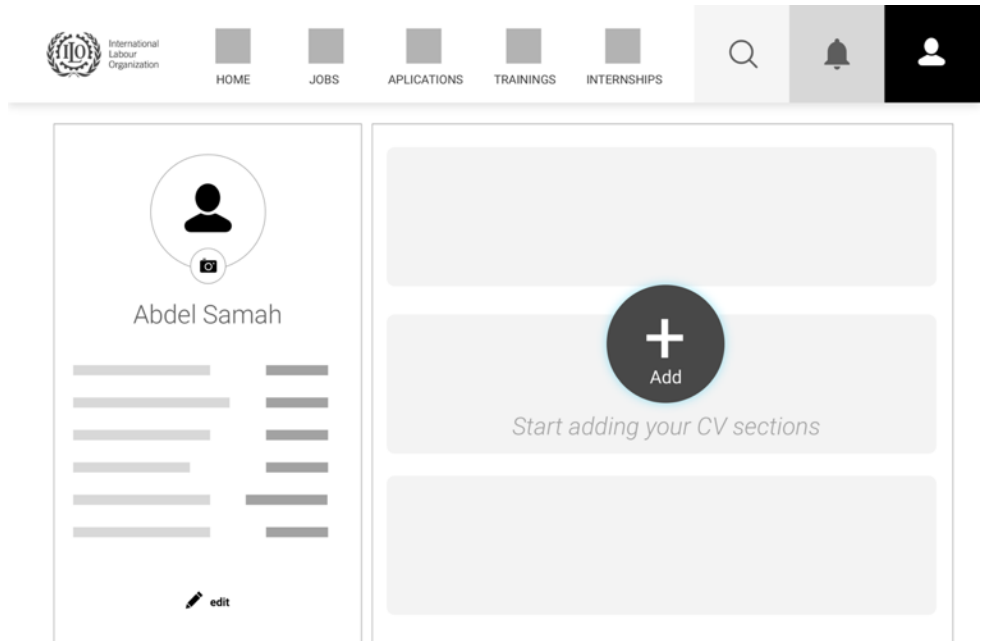


JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!



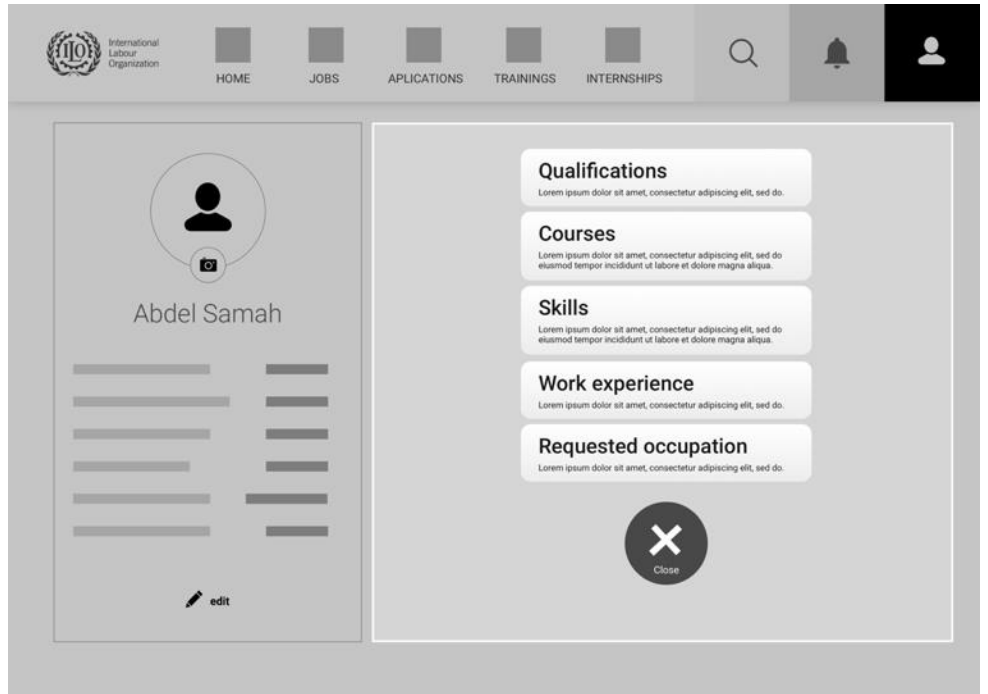
The screenshot shows the user profile page for 'Abdel Samah' on the International Labour Organization (ILO) website. The navigation bar at the top includes the ILO logo, 'HOME', 'JOBS', 'APPLICATIONS', 'TRAININGS', and 'INTERNSHIPS', along with search, notification, and user profile icons. The profile card on the left displays the user's name, a placeholder for a profile picture, and a list of CV sections. An 'Add' button with a plus sign is highlighted in the center, with the text 'Start adding your CV sections' below it. An 'edit' button is located at the bottom of the profile card.

JOBSEEKER REGISTRATION FLOW

-Desktop-



Type your comments here!

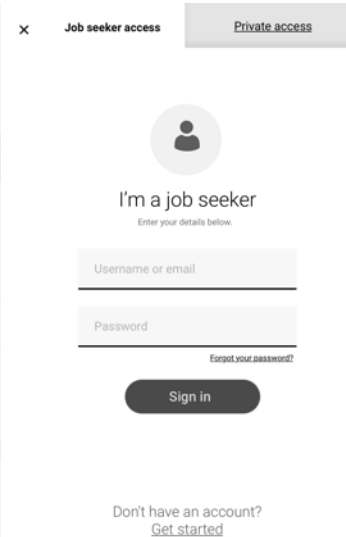
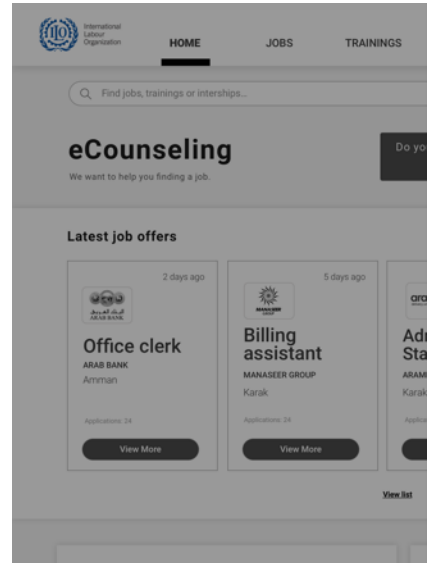
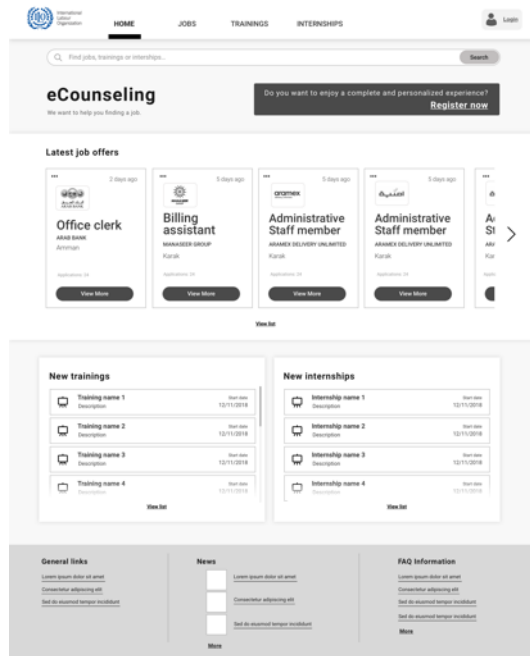


E-Counselling Platform

JOB SEARCH FLOW

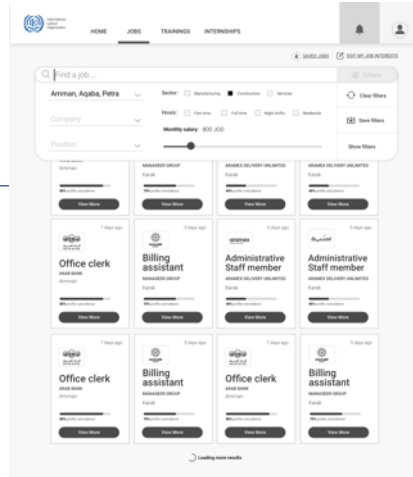
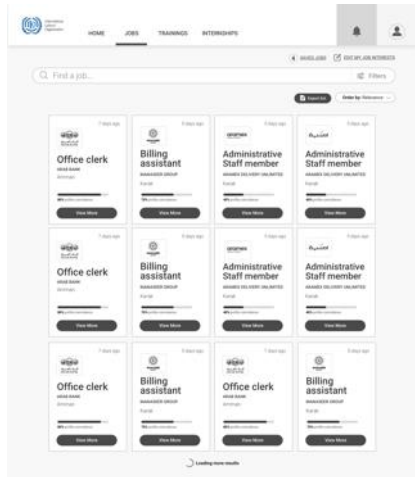
JOB SEARCH FLOW

-Desktop-



JOB SEARCH FLOW

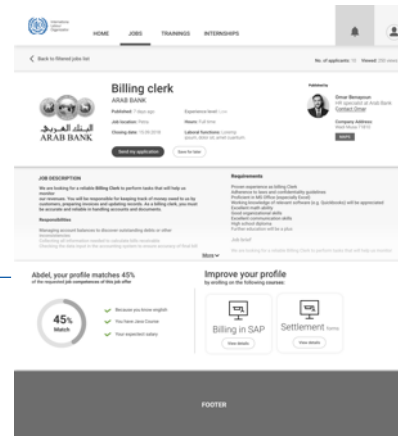
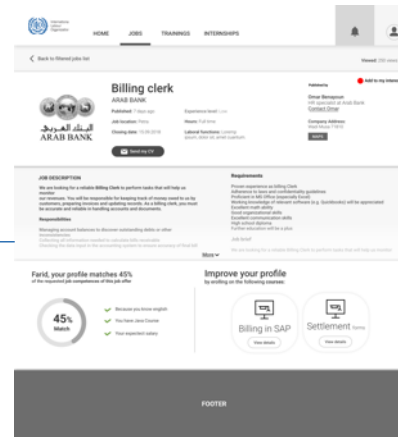
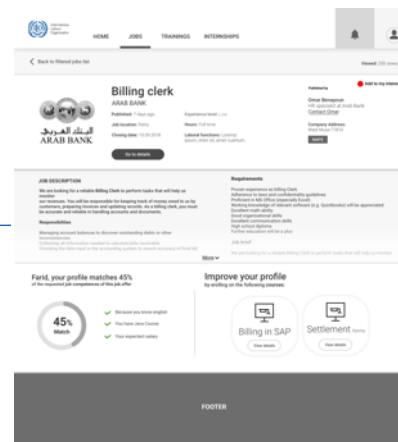
-Desktop-



A

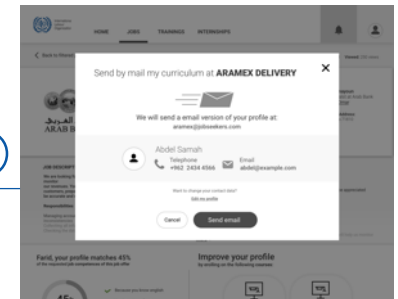
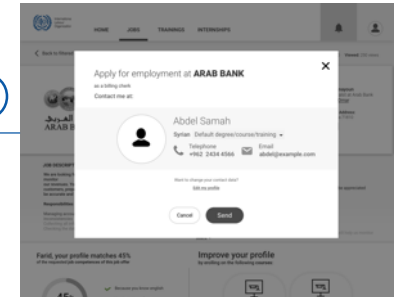
B

C



A

B



International
Labour
Organization



an NTT DATA Company

JOB SEARCH FLOW

-Desktop-



Type your comments here!

The screenshot displays the ILO eCounseling website interface. At the top, there is a navigation bar with the ILO logo and the text "International Labour Organization". The main navigation menu includes "HOME", "JOBS", "TRAININGS", and "INTERNSHIPS". A search bar is located below the navigation, with the placeholder text "Find jobs, trainings or internships...".

The main content area features a prominent "eCounseling" banner with the text "We want to help you finding a job." and a "Register now" button. Below this, the "Latest job offers" section displays four job listings:

- Office clerk** (ARAB BANK, Amman, 2 days ago, 24 applications)
- Billing assistant** (MANASER GROUP, Karak, 5 days ago, 24 applications)
- Administrative Staff member** (ARAMEX DELIVERY UNLIMITED, Karak, 5 days ago, 24 applications)
- Administrative Staff member** (ARAMEX DELIVERY UNLIMITED, Karak, 5 days ago, 24 applications)

Each listing includes a "View More" button. Below the job offers, there are sections for "New trainings" and "New internships", each listing four items with a "View list" button.

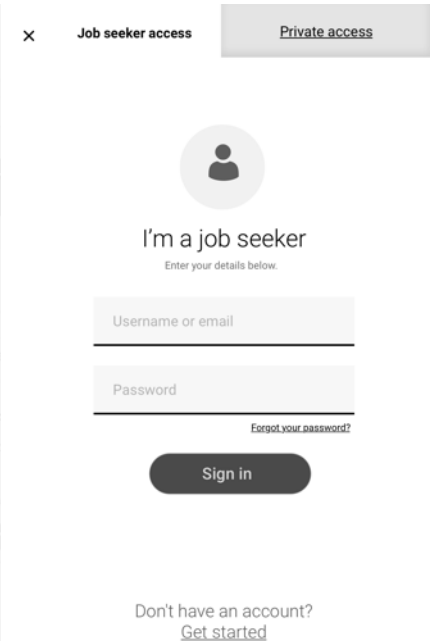
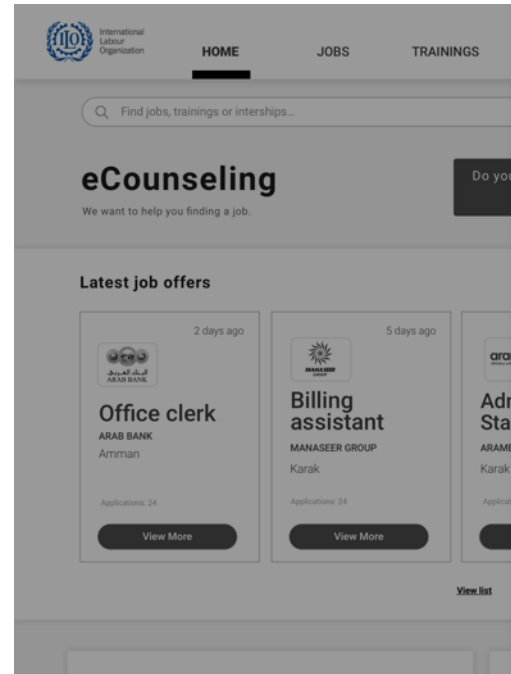
The footer contains three columns: "General links", "News", and "FAQ Information", each with placeholder text and a "More" link.

JOB SEARCH FLOW

-Desktop-



Type your comments here!



JOB SEARCH FLOW

-Desktop-



Type your comments here!

The screenshot displays the International Labour Organization's job search portal. At the top, there is a navigation bar with the ILO logo and the text 'International Labour Organization'. The main navigation menu includes 'HOME', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. On the right side of the navigation bar, there are icons for a notification bell and a user profile. Below the navigation bar, there is a search bar with the placeholder text 'Find a job...' and a 'Filters' button. To the right of the search bar, there are links for '4 SAVED JOBS' and 'EDIT MY JOB INTERESTS'. Below the search bar, there is an 'Export list' button and a dropdown menu for 'Order by: Relevance'. The main content area features a grid of job listings. Each listing includes the company logo, the job title, the company name, the location, and a progress bar indicating the user's profile concordance. The listings are as follows:

Job Title	Company	Location	Profile Concordance
Office clerk	ARAB BANK	Amman	85%
Billing assistant	MANASEER GROUP	Karak	70%
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	45%
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	45%
Office clerk	ARAB BANK	Amman	85%
Billing assistant	MANASEER GROUP	Karak	70%
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	45%
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	45%
Office clerk	ARAB BANK	Amman	85%
Billing assistant	MANASEER GROUP	Karak	70%
Office clerk	ARAB BANK	Amman	85%
Billing assistant	MANASEER GROUP	Karak	70%

At the bottom of the grid, there is a 'Loading more results' button with a circular arrow icon.

JOB SEARCH FLOW

-Desktop-



Type your comments here!

The screenshot displays the International Labour Organization's (ILO) job search interface. At the top, the ILO logo and navigation menu (HOME, JOBS, TRAININGS, INTERNSHIPS) are visible. A search bar contains the text "Find a job...". Below the search bar, filters are applied: Location is "Amman, Aqaba, Petra", Sector is "Construction", and Monthly salary is "800 JOD". The results are displayed in a grid of job cards. Each card includes the company logo, job title, location, profile concordance percentage, and a "View More" button. The jobs listed include "Office clerk" at ARAB BANK, "Billing assistant" at MANASEER GROUP, and "Administrative Staff member" at ARAMEX DELIVERY UNLIMITED. A "Loading more results" button is at the bottom.

Company	Job Title	Location	Profile Concordance	Posted
ARAB BANK	Office clerk	Amman	85%	7 days ago
MANASEER GROUP	Billing assistant	Karak	70%	5 days ago
ARAMEX DELIVERY UNLIMITED	Administrative Staff member	Karak	45%	5 days ago
ARAMEX DELIVERY UNLIMITED	Administrative Staff member	Karak	45%	5 days ago
ARAB BANK	Office clerk	Amman	85%	7 days ago
MANASEER GROUP	Billing assistant	Karak	70%	5 days ago
ARAB BANK	Office clerk	Amman	85%	7 days ago
MANASEER GROUP	Billing assistant	Karak	70%	5 days ago

JOB SEARCH FLOW

-Desktop-



Type your comments here!

A DESCRIPTION

The screenshot shows a job listing for a 'Billing clerk' at ARAB BANK. The page is part of the International Labour Organization's website, with navigation links for HOME, JOBS, TRAININGS, and INTERNSHIPS. The job details include:

- Job Title:** Billing clerk
- Company:** ARAB BANK
- Published:** 7 days ago
- Experience level:** Low
- Job location:** Petra
- Hours:** Full time
- Closing date:** 15/09/2018
- Laboral functions:** Lorem ipsum, dolor sit, amet, consetetur.
- Contact:** Omar Benayoun, HR specialist at Arab Bank, Contact Omar
- Company Address:** West, Mada 71810
- Buttons:** Add to my interests, MAPS, Go to details

The 'JOB DESCRIPTION' section states: "We are looking for a reliable Billing Clerk to perform tasks that will help us monitor our revenues. You will be responsible for keeping track of money owed to us by customers, preparing invoices and updating records. As a billing clerk, you must be accurate and reliable in handling accounts and documents." It lists responsibilities such as managing account balances, collecting information for bills, and checking data input.

The 'Requirements' section lists: Proven experience as billing Clerk, Adherence to laws and confidentiality guidelines, Proficient in MS Office (especially Excel), Working knowledge of relevant software (e.g. Quickbooks) will be appreciated, Excellent math ability, Good organizational skills, Excellent communication skills, High school diploma, Further education will be a plus, and Job brief.

A 'Match' section shows a 45% match for 'Farid' based on three criteria: "Because you know english", "You have Java Course", and "Your expectect salary".

An 'Improve your profile' section suggests enrolling in courses for 'Billing in SAP' and 'Settlement forms', each with a 'View details' button.

The footer of the page contains the text 'FOOTER'.

JOB SEARCH FLOW

-Desktop-



Type your comments here!

B

The screenshot shows a job search interface for a 'Billing clerk' position at ARAB BANK. The page layout includes a top navigation bar with 'HOME', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. The job listing features the bank's logo, publication date (7 days ago), location (Petra), and closing date (15/09/2018). It also lists experience level (Low), hours (Full time), and labor functions. A 'Send my CV' button is present. The 'Requirements' section lists skills like MS Office proficiency and SAP knowledge. A 'Profile Match' section indicates a 45% match with specific reasons. Below, there are buttons for 'Billing in SAP' and 'Settlement forms'. The footer contains the ILO logo and 'International Labour Organization' text.

JOB SEARCH FLOW

-Desktop-



Type your comments here!

A

The screenshot shows a job search interface for a 'Billing clerk' position at ARAB BANK. The page layout includes a top navigation bar with 'HOME', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. A user profile icon and a notification bell are in the top right. Below the navigation, there's a breadcrumb 'Back to filtered jobs list' and statistics: 'No. of applicants: 10' and 'Viewed: 250 views'. The job title 'Billing clerk' is prominently displayed, along with the company logo 'ARAB BANK' and 'البنك العربي'. Job details include 'Published: 7 days ago', 'Job location: Petra', and 'Closing date: 15.09.2018'. There are buttons for 'Send my application' and 'Save for later'. A 'Published by' section shows 'Omar Benayoun', an HR specialist, with a 'Contact Omar' link and a 'MAPS' button. The 'JOB DESCRIPTION' section explains the role and lists responsibilities like managing account balances and collecting information. The 'Requirements' section lists skills such as proven experience, MS Office proficiency, and organizational skills. A 'Match' section shows a 45% profile match with reasons like 'Because you know english', 'You have Java Course', and 'Your expectect salary'. An 'Improve your profile' section suggests enrolling in 'Billing in SAP' and 'Settlement forms' courses. The footer contains the text 'FOOTER'.

JOB SEARCH FLOW

-Desktop-



Type your comments here!

A

The screenshot shows a web application interface for the International Labour Organization (ILO). At the top, there is a navigation bar with 'HOME', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. A user profile icon is visible in the top right corner. The main content area displays a job listing for 'ARAB BANK' with the position 'as a billing clerk'. A modal window is open over the job listing, titled 'Apply for employment at ARAB BANK'. The modal contains the following information:

- Job Title: as a billing clerk
- Contact me at:
- Profile Picture: A placeholder icon for a person.
- Name: Abdel Samah
- Location: Syrian
- Education: Default degree/course/training
- Telephone: +962 2434 4566
- Email: abdel@example.com

Below the contact information, there is a section asking 'Want to change your contact data?' with an 'Edit my profile' link. At the bottom of the modal, there are two buttons: 'Cancel' and 'Send'. The background of the job listing is partially visible, showing a 'Back to filtered' link, a 'Viewed: 250 views' indicator, and a 'JOB DESCRIPTION' section with text about the bank's needs and responsibilities. At the bottom of the page, there is a section titled 'Farid, your profile matches 45% of the requested job competences of this job offer' and another section titled 'Improve your profile by enrolling on the following courses:'.

JOB SEARCH FLOW

-Desktop-



Type your comments here!

B

The screenshot shows a desktop view of a job search platform. At the top, there is a navigation bar with the ILO logo and the text 'International Labour Organization'. The main navigation includes 'HOME', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. A user profile icon and a notification bell are on the right. A modal window is open in the center, titled 'Send by mail my curriculum at ARAMEX DELIVERY'. The modal contains an envelope icon and the text: 'We will send an email version of your profile at: aramex@jobseekers.com'. Below this, the user's profile information is displayed: 'Abdel Samah', 'Telephone: +962 2434 4566', and 'Email: abdel@example.com'. There is a link to 'Edit my profile' and two buttons: 'Cancel' and 'Send email'. The background shows a job listing for 'ARAB BANK' with a '45%' match rate and a section for 'Improve your profile'.

E-Counselling Platform
**COUNSELLOR
WORKFLOW**

COUNSELLOR WORKFLOW

-Desktop-

The screenshot displays the eCounseling website interface. At the top, the International Labour Organization logo is on the left, and navigation links for HOME, JOBS, TRAININGS, and INTERNSHIPS are in the center. A user profile icon with 'Login' is on the right. Below the navigation is a search bar with the placeholder text 'Find jobs, trainings or internships...' and a 'Search' button. The main heading is 'eCounseling' with the subtext 'We want to help you finding a job.' To the right, a dark box asks 'Do you want to enjoy a complete and personalized experience?' with a 'Register now' button. The 'Latest job offers' section features five job cards: 'Office clerk' at ARAB BANK (2 days ago), 'Billing assistant' at MANASEER GROUP (5 days ago), 'Administrative Staff member' at ARAMEX (5 days ago), 'Administrative Staff member' at ARAMEX DELIVERY UNLIMITED (5 days ago), and a partially visible 'Administrative Staff member' at ARAMEX DELIVERY UNLIMITED. Each card includes an application count and a 'View More' button. Below the job offers is a 'View list' link. The 'New trainings' and 'New internships' sections each list four items with a 'View list' button. The footer contains three columns: 'General links' with three placeholder links, 'News' with three placeholder news items and a 'More' link, and 'FAQ Information' with three placeholder links and a 'More' link.

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot shows the ILO Counsellor Flow desktop interface. At the top, there is a navigation bar with the ILO logo and the text 'International Labour Organization'. The navigation menu includes 'HOME' (highlighted), 'USERS', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. On the right side of the navigation bar, there are icons for a notification bell and a user profile.

Below the navigation bar is a search bar with the placeholder text 'Find users, jobs, trainings or interships...' and a 'Search' button. The main content area is titled 'Welcome Farid,' and includes a summary of key metrics: '15 Newly published jobs', '3 New training courses', and '2 New internship opportunities'. Below this, there is a section for 'My registrations' which displays a table of user registrations with columns for First name, Last name, ID number, Nationality, Reg. date, and Status. The table lists five users: Aischa Hussain (Draft), Khaled Momani (Draft), Hussien Abbadi (Draft), Nizar Ahmadi (Completed), and Amena Assadi (Completed). A 'View more' link is located below the table.

To the right of the 'My registrations' section is a 'Reminders' section. It contains several notification cards: 'There are 6 users pending of a call back' (13:24am), 'There are 2 users profile not completed' (13:04am), '12 of users have found a job in the last month, make a follow-up' (yesterday - 10:20am), 'There are 5 of complaints requests pending' (27/06/2018), 'There are 2 of work permits requests pending' (27/06/2018), and 'There are # of health and accident insurance' (with a link to 'View all').

Below the 'Reminders' section is a 'Latest applications activity' section. It displays three user activity cards: 'Aisha Hussian' (12:20 am, Pending, 4 job offers applied), 'Hussien Abbadi' (10:20 am, Rejected, 4 job offers applied), and 'Amena As' (4 job offers). A 'View all' link is located below the activity cards.

At the bottom right corner of the interface, there is a circular button with a plus sign and the text 'New'.

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The dashboard features a top navigation bar with the ILO logo and menu items: HOME, USERS, JOBS, TRAININGS, and INTERNSHIPS. A search bar is located below the navigation. The main content area is titled 'Welcome Farid,' and displays three summary cards: '15 Newly published jobs', '3 New training courses', and '2 New internship opportunities'. Below these are two main sections: 'My registrations' and 'Reminders'. The 'My registrations' section contains a table with columns for First name, Last name, ID number, Nationality, Reg. date, and Status. The 'Reminders' section lists several pending tasks with timestamps. At the bottom, there is a 'Latest applications activity' section showing recent job applications. A floating action menu on the right side of the dashboard includes buttons for 'New job offer', 'New training', 'New internship', 'New job seeker profile', and 'New counsellor profile', along with a 'Close' button.

First name	Last name	ID number	Nationality	Reg. date	Status
Aisha	Hussain	12345A	Syrian	26/06/2018	Draft
Khaled	Mozani	12345A	Syrian	26/06/2018	Draft
Hussien	Abbadi	12345A	Jordan	26/06/2018	Draft
Nizar	Almadi	12345A	Syrian	26/06/2018	Completed
Amena	Alsaadi	12345A	Syrian	26/06/2018	Completed

First name	Last name	ID number	Nationality	Reg. date	Status
Aisha	Hussain	12345A	Syrian	26/06/2018	Draft
Khaled	Mozani	12345A	Syrian	26/06/2018	Draft
Hussien	Abbadi	12345A	Jordan	26/06/2018	Draft
Nizar	Almadi	12345A	Syrian	26/06/2018	Completed
Amena	Alsaadi	12345A	Syrian	26/06/2018	Completed

Latest applications activity

User	Time	Status
Aisha Hussian	12:20 am	Pending
Hussien Abbadi	10:20 am	Rejected

COUNSELLOR FLOW

-Desktop-



Type your comments here!

International Labour Organization

HOME **USERS** JOBS TRAININGS INTERNSHIPS Profile

Find by user name, id, contact... Filters

Name and surname	ID Number	Nationality	Contact	Reg. date	Latest log in	
Aischa Monami	12345A	Syrian	+962 234 535 434	25/06/2018	-	
Rawan Kaled	12345A	Jordan	+962 234 535 434	25/06/2018	-	
Merlin Abbadi	12345A	Syrian	+962 234 535 434	25/06/2018	-	Draft
Nawroz Hossaini	12345A	Jordan	+962 234 535 434	25/06/2018	-	Draft
Aischa Monami	12345A	Jordan	+962 234 535 434	25/06/2018	-	Draft
Malvina Saidia	12345A	Jordan	+962 234 535 434	25/06/2018	29/06/2018	Draft
Ayan Abdelkader	12345A	Jordan	+962 234 535 434	25/06/2018	29/06/2018	Active
Aischa Monami	12345A	Syrian	+962 234 535 434	25/06/2018	29/06/2018	Active
Akash Nueimat	12345A	Jordan	+962 234 535 434	25/06/2018	29/06/2018	Active
Adeline Refai	12345A	Syrian	+962 234 535 434	25/06/2018	29/06/2018	Active

Order by: Status
by Name
by ID
Activity
Register date

Loading more results

New

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot displays the ILO Jobs Portal interface. At the top, there is a navigation bar with the ILO logo and the text "International Labour Organization". The main navigation menu includes "HOME", "USERS", "JOBS" (which is highlighted), "TRAININGS", and "INTERNSHIPS". On the right side of the navigation bar, there are icons for a notification bell and a user profile.

Below the navigation bar is a search bar with the placeholder text "Find by user name, id, contact..." and a "Filters" button. Below the search bar, there is a dropdown menu for "Order by: Relevance".

The main content area displays a grid of job listings. Each listing includes the employer's logo, the job title, the employer's name, the location, and the number of applications. The listings are as follows:

Job Title	Employer	Location	Applications
erker	ARAB BANK	Amman	24 applications
Billing assistant	MANASEER GROUP	Karak	24 applications
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	24 applications
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	24 applications
Office clerk	ARAB BANK	Amman	24 applications
Billing assistant	MANASEER GROUP	Karak	24 applications
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	24 applications
Administrative Staff member	ARAMEX DELIVERY UNLIMITED	Karak	24 applications
Office clerk	ARAB BANK	Amman	24 applications
Billing assistant	MANASEER GROUP	Karak	24 applications
Office clerk	ARAB BANK	Amman	24 applications
Billing assistant	MANASEER GROUP	Karak	24 applications

At the bottom of the grid, there is a "Loading more results" button with a circular arrow icon.

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot displays the ILO Jobs portal interface. At the top, there is a navigation bar with the ILO logo and menu items: HOME, USERS, JOBS (highlighted), TRAININGS, and INTERNSHIPS. A search bar is located below the navigation bar with the text "Find by user name, id, contact...". To the right of the search bar is a "Filters" button. The main content area shows a modal window titled "Applications list (24 users)" for the job "Office clerk - Arab Bank - Amman". This modal window contains a search bar and a table of applicants. The table has columns for ID, Nationality, Phone, Application date, and Approval status. Below the table, there are four cards representing different locations: Amman, MANASEER GROUP Karak, ARAMEX DELIVERY UNLIMITED Karak, and ARAMEX DELIVERY UNLIMITED Karak. Each card shows "24 applications" and a "View More" button.

	ID	Nationality	Phone	Application date	Approval status		
	Aischa Monami	12345A	Syrian	+962 234 535 434	25/06/2018	-	Pending
	Rawan Kaled	12345A	Jordan	+962 234 535 434	25/06/2018	-	Pending
	Merlin Abbadi	12345A	Syrian	+962 234 535 434	25/06/2018	-	Pending
	Nawroz Hossaini	12345A	Jordan	+962 234 535 434	25/06/2018	-	Pending
	Aischa Monami	12345A	Jordan	+962 234 535 434	25/06/2018	-	Pending

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot shows the ILO Jobs portal interface. At the top, there is a navigation bar with the ILO logo and menu items: HOME, USERS, JOBS (highlighted), TRAININGS, and INTERNSHIPS. On the right, there are icons for a notification bell and a user profile. Below the navigation bar, a grey bar contains a back arrow, the text 'No. of applicants: 24', and 'Viewed: 250 views'. The main content area features a job listing for 'Billing clerk' at 'ARAB BANK'. The listing includes the bank's logo, the job title, and key details: 'Published: 7 days ago', 'Experience level: Low', 'Job location: Petra', 'Hours: Full time', and 'Closing date: 15/09/2018'. A 'Laboral functions' section lists 'Lorem ipsum, dolor sit, amet quantum'. To the right, the 'Published by' section shows a profile for 'Omar Benayoun', an HR specialist at Arab Bank, with a 'Contact Omar' link and a 'MAPS' button. Below the job details is a 'JOB DESCRIPTION' section with a 'Requirements' sub-section. The 'JOB DESCRIPTION' includes a paragraph about the role and a 'Responsibilities' section listing tasks like managing account balances and collecting information. The 'Requirements' section lists skills such as proven experience, adherence to laws, and proficiency in MS Office. A 'Job brief' section at the bottom of the description repeats the role's purpose. A 'More' dropdown arrow is visible at the end of the description. Below the job description is a 'Related trainings & Internships' section with two cards: 'Billing in SAP' and 'Settlement forms', each with a 'View details' button. The footer contains the ILO logo and 'International Labour Organization' text on the left, and the 'everis' logo with 'an NTT DATA Company' on the right.

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot shows the ILO Jobs portal interface. At the top, there is a navigation bar with the ILO logo and the text 'International Labour Organization'. The main navigation menu includes 'HOME', 'USERS', 'JOBS', 'TRAININGS', and 'INTERNSHIPS'. A user profile icon is visible in the top right corner. The main content area displays a 'User list' modal window for the job 'Billing cleck' at 'Arab Bank - Amman'. The modal has a search bar with the placeholder text 'Find by user name, id, contact...'. Below the search bar is a table with columns for 'ID', 'Nationality', 'Phone', and 'Application date'. Each row in the table includes a profile picture, the user's name, and an 'Apply' button.

	ID	Nationality	Phone	Application date		
	Aischa Monami	12345A	Syrian	+962 234 535 434	25/06/2018 -	Apply
	Rawan Kaled	12345A	Jordan	+962 234 535 434	25/06/2018 -	Apply
	Merlin Abbadi	12345A	Syrian	+962 234 535 434	25/06/2018 -	Apply
	Nawroz Hossaini	12345A	Jordan	+962 234 535 434	25/06/2018 -	Apply
	Aischa Monami	12345A	Jordan	+962 234 535 434	25/06/2018 -	Apply
	Aischa Monami	12345A	Syrian	+962 234 535 434	25/06/2018 -	Apply
	Rawan Kaled	12345A	Jordan	+962 234 535 434	25/06/2018 -	Apply

COUNSELLOR FLOW

-Desktop-



Type your comments here!

The screenshot shows the user profile for Aischa Monami on the ILO website. The page includes a navigation bar with links for HOME, USERS, JOBS, TRAININGS, and INTERNSHIPS. The user's profile details are as follows:

- Name:** Aischa Monami
- Location:** Syrian - 12354AB
- Contact phone:** +962 234 535 434
- Registered on:** 25/06/2018
- Status:** ACTIVE

Below the profile, there are options to "Send email", "edit profile", and "Download CV". A "Show details" link is also present.

The "Job expectations" section on the left lists:

- Position: Lorem ipsum
- Role: Officer
- Sector: Manufacturing
- Hours: Full time
- Monthly salary: 1,200 JOD

The "Best Job matches for Aischa" section displays three job offers with their respective profile coincidence percentages:

Job Title	Company	Profile Coincidence
Office clerk	ARAB BANK Amman	80%
Billing assistant	MANAGER GROUP Karak	70%
Administrative staff	(Company Name)	70%

The "User activity" section on the right shows a list of recent actions:

- 14:24 am: Aischa applied in 4 job offers.
- 13/08/2018 - 13:24 am: Aischa applied in 2 job offers.
- 12/07/2018 - 12:00pm: Aischa called to counselors office.
- 12/07/2018 - 12:00pm: Aischa visited counselors office.
- 14:24 am: Aischa first sign in.

COUNSELLOR FLOW

-Desktop-



Type your comments here!

NEW USER

20%

Personal details

First name _____ Last name _____

Nationality Gender

Select place of birth Select birth date Any disability?

Select ID Type Type ID number _____

UPLOAD ID

Contact details

Street name _____ Street number _____ Postal code _____ Governorate

Telephone number _____ Email address _____

★ Preferred contact method

Phone Email Post

Continue → [Save as draft](#)

COUNSELLOR FLOW

-Desktop-



Type your comments here!

NEW USER
ABDEL SAMAH

40%

Education details

Does the jobseeker have a qualification? Yes No

Type of qualification Specialization Name of the institution

Start date End date Country

[Attach document](#)

Does the jobseeker have a training? Yes No

Course name Start date End date

Name of the institution Country Obtained certificate? Yes No

[Attach document](#)

Skills

Can the jobseeker read and write? Yes No

Is he/she digitally literate? Yes No

Does he/she have a driving licence? Yes No

Language skills Select language Level

[Save as draft](#)

COUNSELLOR FLOW

-Desktop-



Type your comments here!

NEW USER
ABDEL SAMAH

70%

Workexperience details

Has the jobseeker previous work experience? Yes No

Company name	Start date	End date
Position	Role	Sector

+ Add another work experience

Position	Role	Sector
----------	------	--------

Expected salary: **25.000**

+ Add another occupation

← Continue → [Save as draft](#)

COUNSELLOR FLOW

-Desktop-



Type your comments here!

NEW USER
ABDEL SAMAH

90%

Application summary

Personal & contact details

First Name	Abdel	Last Name	Samah	Gender	Male	Nationality	Jordan	ID Type	Jordan ID	ID Number	1243576V
Place of birth	Jordan	Birth date	06/06/1982	Any disability?	No						
Street name	Loemp ipsum	Number	23	Gender	25004	Nationality	Jordan	ID Type	Jordan ID	ID Number	1243576V

Education & Skills

Qualifications

Type	Loemp ipsum	Specialization	Loemp ipsum	Institution	Male	Start & End date	12/11/2015 11/12/2018	Country	Jordania
-------------	-------------	-----------------------	-------------	--------------------	------	-----------------------------	--------------------------	----------------	----------

Training

Course name	Loemp ipsum	Specialization	Loemp ipsum	Institution	Male	Start & End date	12/11/2015 11/12/2018	Country	Syria	Certificate	Yes
--------------------	-------------	-----------------------	-------------	--------------------	------	-----------------------------	--------------------------	----------------	-------	--------------------	-----

Skills

Course name	Loemp ipsum
--------------------	-------------

Requested job: Billing clerk **Expected salary:** From 20.0000 to 24.000 JOD

[Attach a PDF or JPG version of this CV](#)

Confirm

By clicking here and sending your registration form you acknowledge that the information is correct and can be securely exchanged with employers to facilitate your job search process.


[←](#) [Continue →](#) [Save as draft](#)

International Labour Organization



an NTT DATA Company

COUNSELLOR FLOW


-Desktop-




Type your comments here!



International Labour Organization



Profile



User created

The user has been successfully created.
Now you can visit the new profile.

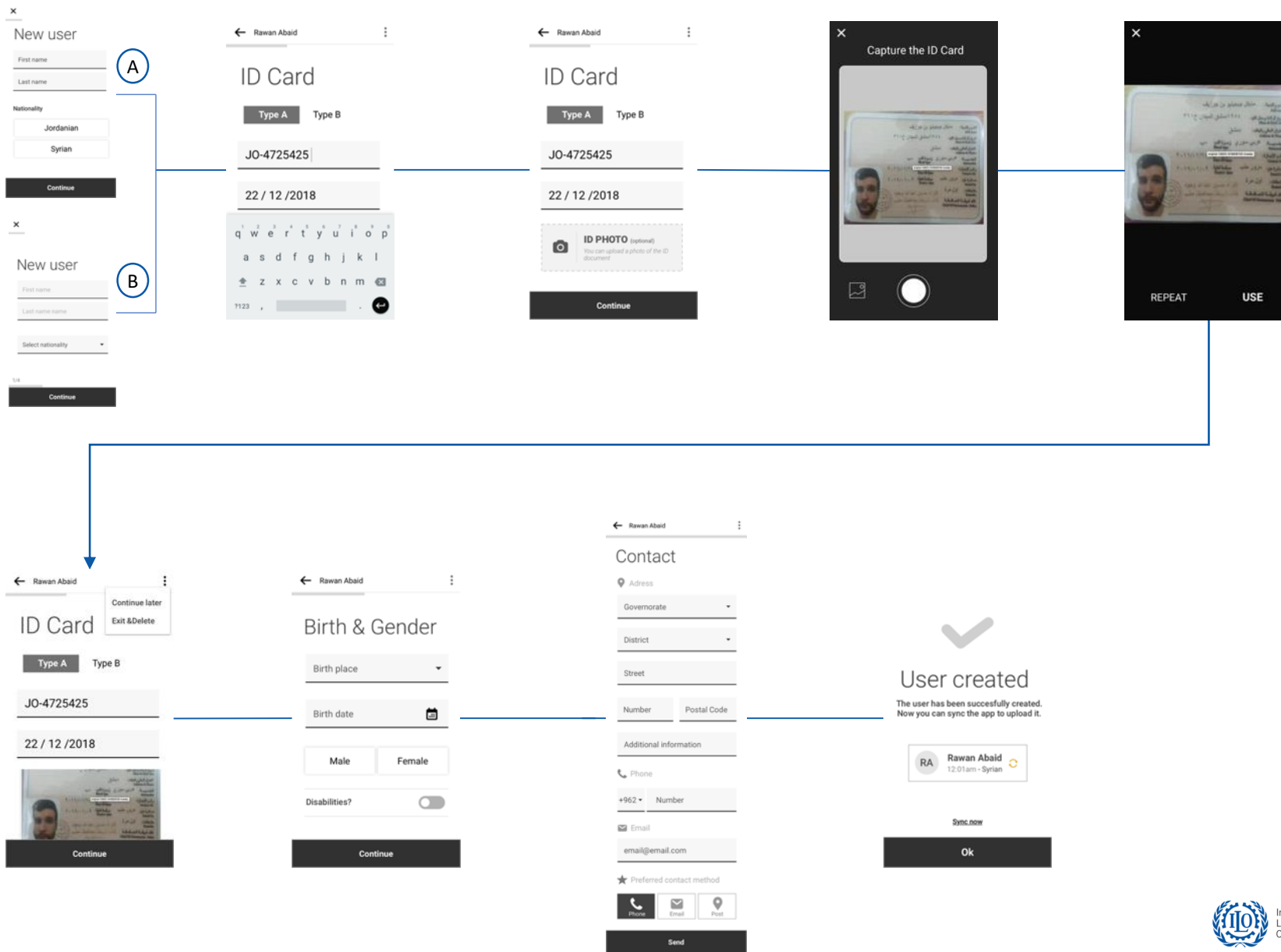
[Go to home screen](#) [View user profile →](#)

E-Counselling Platform

FIELD OFFICER REGISTRATION FLOW


FIELD OFFICER REGISTRATION FLOW

-Mobile-



NEW REGISTRATION FLOW

-Mobile-



Type your comments here!

(A)

×

New user

First name

Last name

Nationality

Jordanian

Syrian

Continue

(B)

×

New user

First name

Last name name

Select nationality ▼

1/4

Continue

NEW REGISTRATION FLOW

-Mobile-



Type you comments here!

← Rawan Abaid ⋮

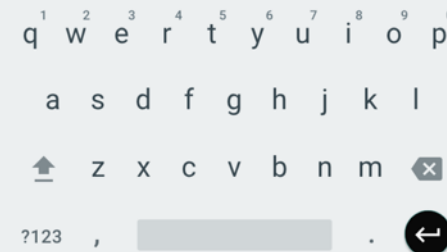
ID Card

Type A

Type B


JO-4725425 |

22 / 12 / 2018



NEW REGISTRATION FLOW

-Mobile-



Type your comments here!


← Rawan Abaid

ID Card

Type A Type B

JO-4725425

22 / 12 / 2018

 **ID PHOTO** (optional)
You can upload a photo of the ID document

Continue

NEW REGISTRATION FLOW

-Mobile-



Type your comments here!



NEW REGISTRATION FLOW

-Mobile-



Type your comments here!



NEW REGISTRATION FLOW

-Mobile-



Type your comments here!

← Rawan Abaid

Continue later
Exit &Delete

ID Card

Type A Type B

JO-4725425


22 / 12 / 2018

A photograph of a Jordanian ID card. The card is white with Arabic text and a small portrait of a man on the left. The text includes fields for name, ID number, date of issue, and expiry date. The ID number is JO-4725425 and the expiry date is 22/12/2018.

Continue

NEW REGISTRATION FLOW

-Mobile-



Type your comments here!

← Rawan Abaid ⋮

Birth & Gender

Birth place ▾

Birth date 📅

Male Female

Disabilities?

Continue

NEW REGISTRATION FLOW

-Mobile-



Type you comments here!

← Rawan Abaid ⋮

Contact

📍 Address

Governorate ▾

District ▾

Street

Number Postal Code

Additional information

☎ Phone

+962 ▾ Number

✉ Email

email@email.com

★ Preferred contact method

Phone Email Post

Send

NEW REGISTRATION FLOW

-Mobile-

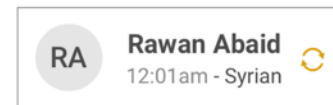


Type you comments here!



User created

The user has been successfully created.
Now you can sync the app to upload it.

A user profile card with a light gray background. It features a circular avatar with the initials 'RA' on the left. To the right of the avatar, the name 'Rawan Abaid' is displayed in bold, with the timestamp '12:01 am - Syrian' below it. A small yellow circular refresh icon is positioned to the right of the name.

RA **Rawan Abaid** 12:01 am - Syrian

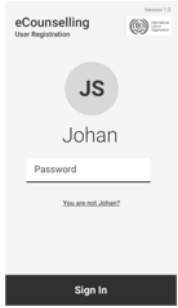
[Sync now](#)

Ok

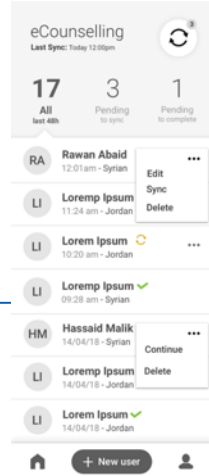
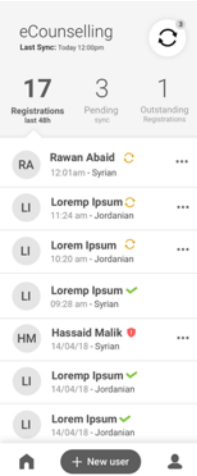
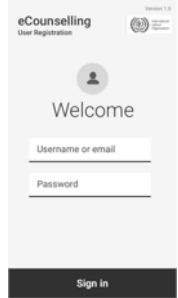
LOGIN FIELD OFFICER FLOW

-Mobile-

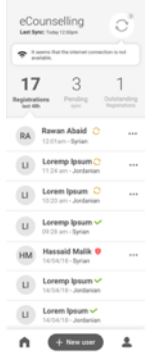
A



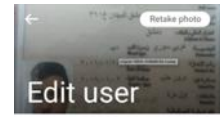
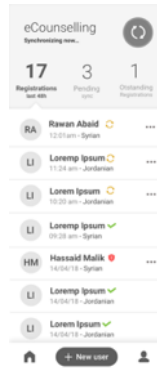
B



A



B



Personal information

First name
Rawan

Last name
Abaid Kabul

Nationality
Syrian

ID Card
JO- 4725425

Gender
Male

Place of birth
Raqa

Birth date
19/12/89

Disabilities
No

Contact information

Street name
Rawan

Number **23** Postal Code **25173**

Governorate
Balqa

Phone
+962 674 001 294

Email
Rawan@example.com

Preferred contact method
 Phone Email Post

Save changes

LOGIN FIELD OFFICER FLOW


-Mobile-



Type your comments here!

Version 1.0

eCounselling
User Registration



JS

Johan

Password


[You are not Johan?](#)

Sign In



Version 1.0

eCounselling
User Registration



Welcome

Username or email

Password

Sign in

LOGIN FIELD OFFICER FLOW

-Mobile-



Type your comments here!

eCounselling
Last Sync: Today 12:00pm

17 Registrations last 48h 3 Pending sync 1 Outstanding Registrations

RA Rawan Abaid 12:01 am - Syrian

LI Lorem Ipsum 11:24 am - Jordanian

LI Lorem Ipsum 10:20 am - Jordanian

LI Lorem Ipsum 09:28 am - Syrian

HM Hassaid Malik 14/04/18 - Syrian

LI Lorem Ipsum 14/04/18 - Jordanian

LI Lorem Ipsum 14/04/18 - Jordanian

+ New user

eCounselling
Last Sync: Today 12:00pm

17 All last 48h 3 Pending to sync 1 Pending to complete

RA Rawan Abaid 12:01 am - Syrian

LI Lorem Ipsum 11:24 am - Jordan

LI Lorem Ipsum 10:20 am - Jordan

LI Lorem Ipsum 09:28 am - Syrian

HM Hassaid Malik 14/04/18 - Syrian

LI Lorem Ipsum 14/04/18 - Jordan

LI Lorem Ipsum 14/04/18 - Jordan

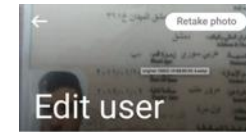
+ New user

LOGIN FIELD OFFICER FLOW

-Mobile-



Type you comments here!



Personal information

First name

Rawan

Last name

Abaid Kabul

Nationality

Syrian

ID Card

JO- 4725425

Gender

Male

Place of birth

Raqqa

Birth date

19/12/89

Disabilities

No

Contact information

Street name

Rawan

Number

23

Postal Code

25173

Governorate

Balqa

Phone

+962

674 001 294

Email

Rawan @ example.com

Preferred contact method



Save changes




International
Labour
Organization




an NTT DATA Company

LOGIN FIELD OFFICER FLOW



-Mobile-


















Type your comments here!




eCounselling  ³

Last Sync: Today 12:00pm

 It's been a long time since you synchronized the users. **SYNC Now?** 

17 Registrations last 48h	3 Pending sync	1 Outstanding Registrations
--	-----------------------------	--

-  **Rawan Abaid**  ...
12:01am - Syrian
-  **Lorem Ipsum**  ...
11:24 am - Jordanian
-  **Lorem Ipsum**  ...
10:20 am - Jordanian
-  **Lorem Ipsum**  ✓
09:28 am - Syrian
-  **Hassaid Malik**   ...
14/04/18 - Syrian
-  **Lorem Ipsum**  ✓
14/04/18 - Jordanian
-  **Lorem Ipsum**  ✓
14/04/18 - Jordanian

LOGIN FIELD OFFICER FLOW

-Mobile-



Type you comments here!

A

eCounselling
Last Sync: Today 12:00pm

It seems that the internet connection is not available.

17	3	1
Registrations last 48h	Pending sync	Outstanding Registrations

- RA Rawan Abaid 12:01am - Syrian
- LI Lorem Ipsum 11:24 am - Jordanian
- LI Lorem Ipsum 10:20 am - Jordanian
- LI Lorem Ipsum 09:28 am - Syrian
- HM Hassaid Malik 14/04/18 - Syrian
- LI Lorem Ipsum 14/04/18 - Jordanian
- LI Lorem Ipsum 14/04/18 - Jordanian

+ New user

B

eCounselling
Synchronizing now...

17	3	1
Registrations last 48h	Pending sync	Outstanding Registrations

- RA Rawan Abaid 12:01am - Syrian
- LI Lorem Ipsum 11:24 am - Jordanian
- LI Lorem Ipsum 10:20 am - Jordanian
- LI Lorem Ipsum 09:28 am - Syrian
- HM Hassaid Malik 14/04/18 - Syrian
- LI Lorem Ipsum 14/04/18 - Jordanian
- LI Lorem Ipsum 14/04/18 - Jordanian

+ New user

¡THANKS!

