

JOINT OPERATIONAL RESPONSE COORDINATION MEETING MINUTES

DRC REFUGEE EMERGENCY

17 AUGUST 2018

UNHCR CONFERENCE ROOM, LUSAKA

Introduction:

The meeting began at 10:00AM and was chaired by Ms. Mwenya Makasa Fundafunda, Senior Refugee Officer, COR, and Mrs. Giulia Ricciarelli-Ranawat, UNHCR Senior Protection Officer.

Agenda:

1. Introductory Remarks
2. Review of key action points of previous meeting
3. Update on overall Congolese influx in Zambia (Lusaka, Meheba, Nchelenge, Ndola)
4. Progress on Mantapala development (site preparations, social infrastructure, shelters)
5. Life-saving sectors - key achievements and challenges (by sector leads)
 - a) General Protection (SGBV and Child Protection, Education, etc.)
 - b) Public Health (Primary Health Care, HIV/AIDS and Reproductive Health)
 - c) CRI (stocks)
 - d) WASH
 - e) Food and Nutrition
 - f) Livelihoods and Alternate Energy
 - g) Security
6. Resource mobilization and Funding situation
7. AOB

Summary Points

- *A total 10,535 refugees are now residing in Mantapala settlement*
- *A deadly car accident occurred in Nchelenge involving one of the Partners who hit a local resident of Nchelenge and died on the spot. This is the third road accident caused by humanitarian vehicles. The UNHCR Senior Protection officer appealed to all agencies and their staff to respect road safety rules.*
- *All Government and humanitarian drivers are encouraged to respect the speed limit within and outside the settlement.*
- *The Resident Coordinator Ms. Janet Rogan and the Country Director of UNDP recently visited Mantapala accompanied by the district authorities. One of the issues raised by the refugees to the Resident Coordinator is the security situation in Mantapala. The concern stated is that unknown vehicles are seen coming to the settlement during the night picking*

up refugees particularly young men with their belongings. It was suggested that a long speed hump will be placed in the settlement to cut the speed of the vehicles and to have security at the entrance and the exit of the settlement to control movement especially at night. More details regarding the situation will be shared.

- *The site plan is being worked on and will be reviewed further with partners.*
- *Regarding the drainage it was suggested that there will be need to engage refugee labour in Nchelenge in terms of cash for work.*
- *It was reported that IHS in the next 3-6 months will connect the network tower in Mantapala. They have requested for acquisition of land to erect the tower and the need to meet MTN management to prioritize the GSM equipment for the tower to be erected soon in Mantapala.*
- *The meeting was informed that a multi-stakeholder mission is expected comprised of UNHCR, UNDP, MICROSOFT, DFID and others to visit the two settlements Mantapala and Meheba. The mission dates is expected to take place at the end of October or beginning of November.*
- *The WFP Food pipeline is stable until March 2019*
- *Sensitization has begun with the head men and the district on the preparation of the farm plots to ensure a smooth operation of the whole process.*
- *The ZNS has stopped working in the settlement - currently their equipment is on standstill due to lack of funding for fuel.*

Government Update

- A total population of 10,535 refugees are now residing in Mantapala. More people are being received in the border areas although the numbers are not very high. Over the past weekend, 38 people were received in Nsumbu and have been moved to Mantapala and allocated shelter materials.
- Sensitization has begun with the head men as well as the district officials on the preparation of the farm plots to ensure smooth operation of the whole process.
- A relocation is currently taking place in the border areas comprising of 61 individuals from Mpulungu with 43 remaining. In Kaputa a total of 4 and in Chiengi 17 individuals will be transferred to Mantapala. Currently only one bus is available for the relocations.
- At the moment ZNS has stopped working in the settlement and their work is on standstill. COR is currently negotiating with ZNS to seek a solution to this issue. Previously UNHCR had been funding ZNS in terms of DSA, Fuel, machineries, repairs etc. but does not have the capacity to continue doing so. The UNHCR Representative has appealed to other UN partners who are also accessing the roads to contribute financially to the road works, especially as the rains will start soon.
- No feedback has been given yet concerning the roads by RDA.

Site Plan

- In Nchelenge there has been work on simplifying the maps which will be shared with the partners.

Protection

- The leadership election was held although the participation was limited but the process was transparent. There is a central committee comprised of youth leaders and block leaders that are all functional.
- There is a recommendation to have committees for the elderly and persons living with disabilities and specific needs.
- CARE International reported that they are doing mobile one-stop SGBV centres in the settlement because of the distance. 300 clients have been recorded on the CARE database who are receiving counselling services. The one stop permanent centre is currently under construction.
- UNICEF reported that six child-friendly youth centres are under construction and have progressed to roof level and the completion is expected this week.
- The European Union has called for a proposal of SGBV interventions in Luapula and Northern Province. The group will link up to have joint discussion on activities so that Mantapala can be included for specific activities.

Education

- Construction of the classroom by UNICEF to be completed by 25 August 2018. The first load of 60 desks have arrived from Livingstone.
- PLAN International has a block of 3 classrooms ready for occupation where the 60 desks have been delivered.
- 4,481 children are enrolled in formal education of which 2,155 are girls. A total 4,905 children are participating in activities such as sports, music and drama.
- The Protection and Education officers team conducted a monitoring and support visit to the Plan International built schools and the DEBs
- Caritas Czech has opened a library at Mantapala primary school and has also received donations from Zambia library services which will be delivered.
- UNHCR has received funding from HQ to implement the ISIBINDI child protection project in Mantapala. The Japanese Government will send a fully funded child protection staff as of October to Mantapala.

Public Health

- The long distance that some people have to cover to reach the health services continues to be a challenge. UNICEF is trying to map out how best to resolve the challenge in the

community.

- The UNICEF team is working with district health officials to maximize the supervision of both health workers and the volunteers who can work in the areas of nutrition and following up on children that have defaulted on severe acute malnutrition.
- Under the CERF funding, the construction of the health facility is one of the main areas considered for an additional no-cost extension.

CRIs

- The UNHCR's Pipeline is well stocked and all items are available.
- CARE International have exceeded their quota and are ending their project on shelter this month due to lack of funding. With their disengagement, the shelter component will be a critical area to address, especially as the rainy season begins and could pose a threat to health and safety related issues.

WASH

- In terms of water supply, the total number of boreholes in Mantapala is 39 providing 21 litres per person.
- Challenges faced in Mantapala are lack of access for internal roads to move the equipment and drilling the boreholes. The challenging areas to access are in blocks 7, 9 and 15. UNICEF have discussed with partners to provide a mutual budget to enable access to clear the way and complete the boreholes.
- In terms of sanitation UNICEF has reduced construction of household latrines from 2,000 to 1,890 due to the change of design. With the water logged area the design was changed from bricks to blocks.
- UNICEF has completed the construction of 380 latrines and 620 showers. 879 additional latrines are up to slab label and are expected to be completed soon. Sourcing concrete block has become a challenge as the supply in the province is inadequate.
- In terms of hygiene promotion, UNICEF is working with the Zambia Red Cross to continue promoting household hygiene and working through the community. Over 2,000 households have received basic household wash kits.
- UNICEF is intending to request a no-cost extension for two months to facilitate completion of activities.

Food and Nutrition

- UNHCR requested WFP to provide food to the four reception centres. WFP agreed but requires a system to be set up for accountability and timely monitoring and reporting.
- WFP also agreed to make available additional oil for the month of August.
- Food distribution took place between the first and second week of August by AAH. A total of 10,569 individuals received food accounting for 78% of the registered refugees in

Nchelenge. In total 180.03 metric tons of food were distributed.

- The distribution is taking longer than expected due to the available infrastructure and lack of repackaging.
- Some refugees are also walking long distances to the distribution points especially those who live in the western block of Mantapala.
- WFP's food pipeline is stable until March 2019 and has been granted a no-cost extension until 31st October.
- There is need for permanent food distribution points before the rainy season begins.
- In terms of nutrition, a stock of super cereals has been given to malnourished pregnant women in the settlement who have been held for the nutrition programme managed by the district health team. In July 2018, WFP supported a total of 329 women that received 45 blended foods which accounts for 1.95 metric tons. WFP is expected to conduct another distribution of the super cereal in Mantapala on 23 August.
- UNICEF reported that there's a team from the National Food and Nutrition Commission and the Ministry of Health who will be visiting the settlement this week to work with the district health workers on some of the challenges that have been experienced.

Livelihoods

- There is need for urgent demarcation and numbering of plots so that people can be allocated land for farming.
- Caritas has distributed backyard gardening seedlings seeds to 279 households which were previously trained in backyard gardening. Caritas has trained an additional 121 households on the same and are awaiting distribution of inputs. For the distribution, Caritas has used their own production in the nursery that has been established in Mantapala and have imported more seedlings of moringa and oranges.
- Regarding the livestock component, there was a discussion under the budget cuts but Caritas managed to introduce it back and is now finalizing the tender for supply which includes chickens, ducks and rabbits depending on the needs and preferences of the beneficiaries. The total beneficiaries will be 400 households
- Caritas has completed a training of 100 potential entrepreneurs in business and are awaiting their distribution of start-up capital. Another training of food processing of 45 households that are prone to malnutrition was conducted, sole dryers have been distributed to those trained.
- Caritas has trained and distributed starter packs for those trained in bee keeping to 17 households.
- The market area has been demarcated as well as training plots distributed. Refugees have taken their own initiative and have set-up their shades and shelters for their marketing activities.
- Caritas is under negotiation with UNHCR on the European funding for the youth skills and

entrepreneurship training which is under the education component of the youth funding.

- Caritas is soliciting some funding from traditional donors to expand the livelihoods activities in Mantapala.
- WFP has commenced livelihood activities and their focus is on the surrounding host communities. WFP has a post-harvest transfer, a market access component and a basic financial component. So far WFP has trained 107 farmers in post-harvest handling and linked to this they have distributed 1,370 bags for storage distributed to the host community and are yet to distribute another 1,000 to the remaining farmers.
- In total WFP has 2,965 host community farmers they are supporting and in partnership with World Vision they have rolled-out the first part of their financial services to the host community and are conducting savings for the transformation module with the host farmers. This will enable them to set up some savings clubs and at a later stage open the possibility of accessing micro-finance from the World Vision Fund.
- With the production of cassava and beans in the area in the coming months of September and October, WFP will try and link them to potential buyers in Province. WFP hopes that the interventions being made with the host community will ensure peaceful co-existence between them and the refugees and avoid any potential issues between both groups.
- People in Need conducted their assessment in the settlement and identifies several were they could be engaged. The first priority will be energy for cooking and lighting while the second area will be environment and protection of natural resource management and conservation. PIN is exploring partnerships with other NGO's working in Zambia to address these areas.
- AAH has a bee keeping programme that began two years ago and has since benefitted the local communities in the Chungu Kawambwa area. While they have added an additional 25 bee hives to expand their beneficiaries, AAH will soon start an initiative to facilitate financial services for the communities in the area. This initiative could support the work WFP is conducting on the post-harvest component.
- With support from CARE, SGBV survivors, volunteers and shelter agents as well as community members have formed savings and learning associations.

Security

- UNDSS raised concerns over a fatal road accident that occurred along Kashikishi Mwinilunga road around 7:00PM which involved one of the partners' vehicles. This is the third fatal accident where a life has been lost this year. UNDSS emphasized the need to encourage drivers to be cautious on the road when driving and should observe the road traffic rules and regulations. There is need to keep a status of peaceful co-existence with the community.
- UNDSS is advising UN agencies to write the name off the agency on the vehicles that have been donated to partners to avoid any issues.
- Regarding the concerns of vehicles that have been seen in the settlement at night carrying young men with their luggage, UNDSS reported they have not received any report

concerning the matter. However, UNDSS will engage the senior field security officer in Nchelenge to provide more information on this issue.

Resource Mobilization

- CERF Funding is coming to an end on 31 August. All partners are in a situation where funds are very limited. There is need to go back to prioritize the lifesaving activities.
- UNICEF reported that it will maintain its staff in Nchelenge up to October. The major gap under discussion is health. The Ministry of Health has committed to keep its staff in place provided the staff housing is there. Regarding the WASH and Education sectors proposals have been submitted to the EU and it is hoped that funding will come very soon.
- The Ministry of Health has the willingness to remain in the settlement but due to lack of resources it may become a challenge to retain its staff in the settlement.

AOB

- UNHCR and COR will hold Multi-Year, Multi-Partner Protection and Solutions Strategy (MYMPPSS) and CRRF national stakeholders consultations on 28 and 29 August in Lusaka at the Pamodzi Hotel. Two UNHCR colleagues from Headquarters will be leading the discussions. Invitations will be sent out to all invited guests.
- Regarding the current situation in DRC, the elections will go ahead as reported in December. A Level 2 emergency has been declared in North Kivu and Ituri as the situation is getting worse coupled with the Ebola outbreak in the country.
- Reports of new arrivals from Kasumbalesa to Meheba have been recorded.
- Colleagues from COR and UNHCR will conduct a border mission to Chirundu next week where they will meet up with the DJOC's in both locations. The DJOC's in Siavonga need training
- A DJOC training in Chingola has been arranged for the Copperbelt DJOC's as well as Serenje and Mpika on 21-22 August.
- **Closing Remarks:** The UNHCR Protection Officer thanked everyone for their contributions and presence. The meetings will be held once every month.

ATTENDEES

1. Makasa Mwenya Fundafunda- COR
2. Giulia Riciarrelì Ranawat - UNHCR
3. Humble Sibooli- UNICEF
4. Geraldine Zwack- CARE INT
5. Ruth Siyadi- UNICEF
6. Mary Mukwavi – World Vision
7. Bernard Zgambo- WVZ
8. Tea Tihounova- Caritas
9. Henry Loongu- CARE
10. Ruth Siyandi- UNICEF
11. Jonathan Chisamba- IOM
12. Mwaba Makasa- UNDSS
13. Zuzana Filipova- PIN
14. Derrick Ndimba- WFP
15. Alice Mafuleka- AAH
16. Gladys Musaba- Save the Children
17. Wezi Tembo- UNHCR