



**UNHCR**

United Nations High Commissioner for Refugees

المفوضية السامية للأمم المتحدة لشؤون اللاجئين

# *Healthcare Access and Utilization Survey 2018*

Presented By

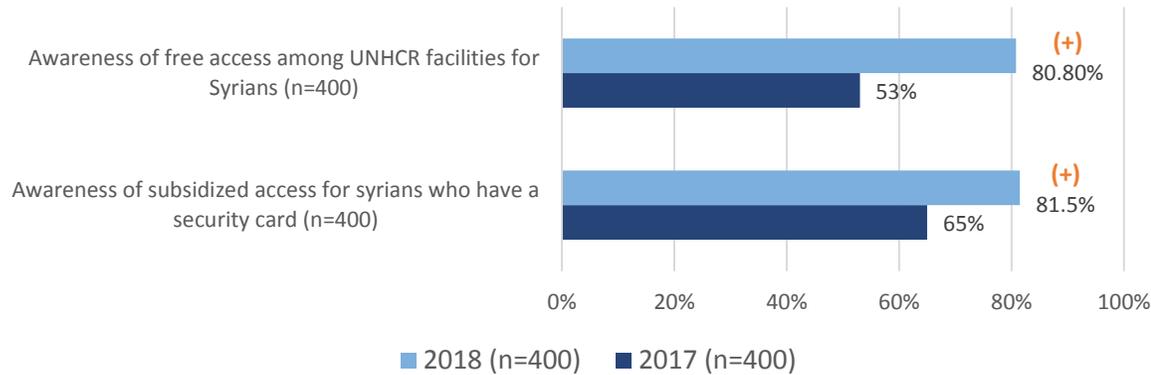
Dajani Consulting

February 2019

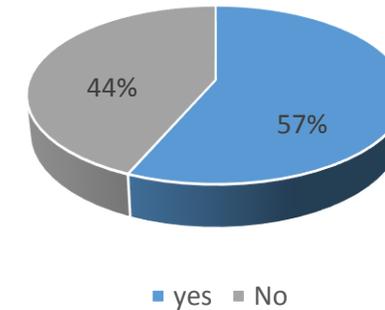
# Syrian Refugees Report

# Health services awareness and cost

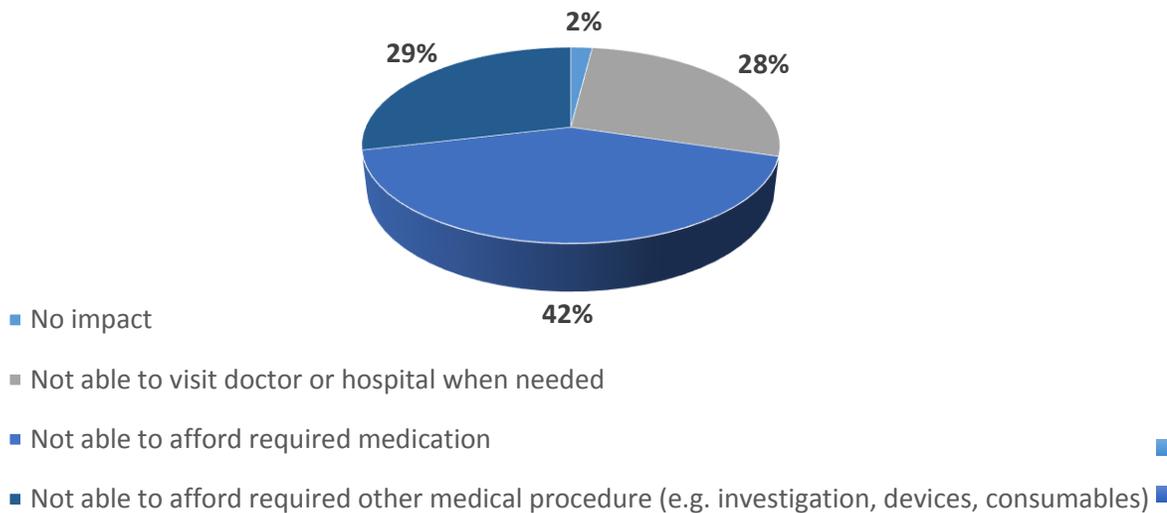
Knowledge of available health services



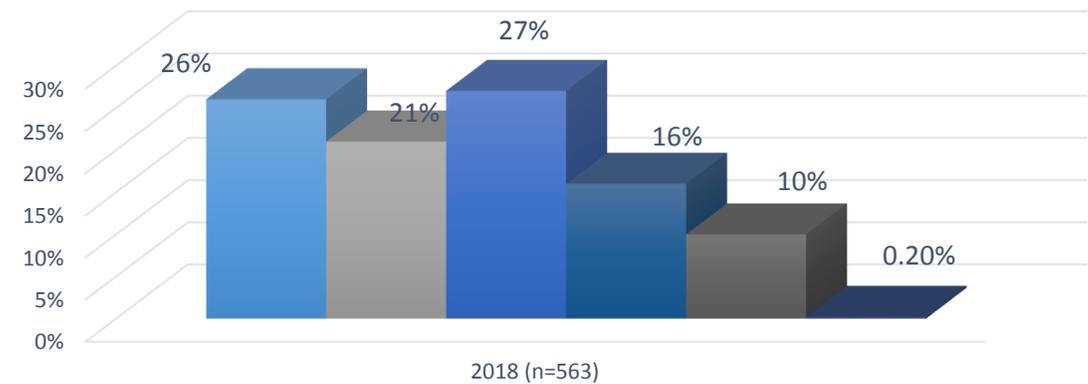
Increase in health care costs over last 6 months



Impact of healthcare costs increase on Syrian refugees households

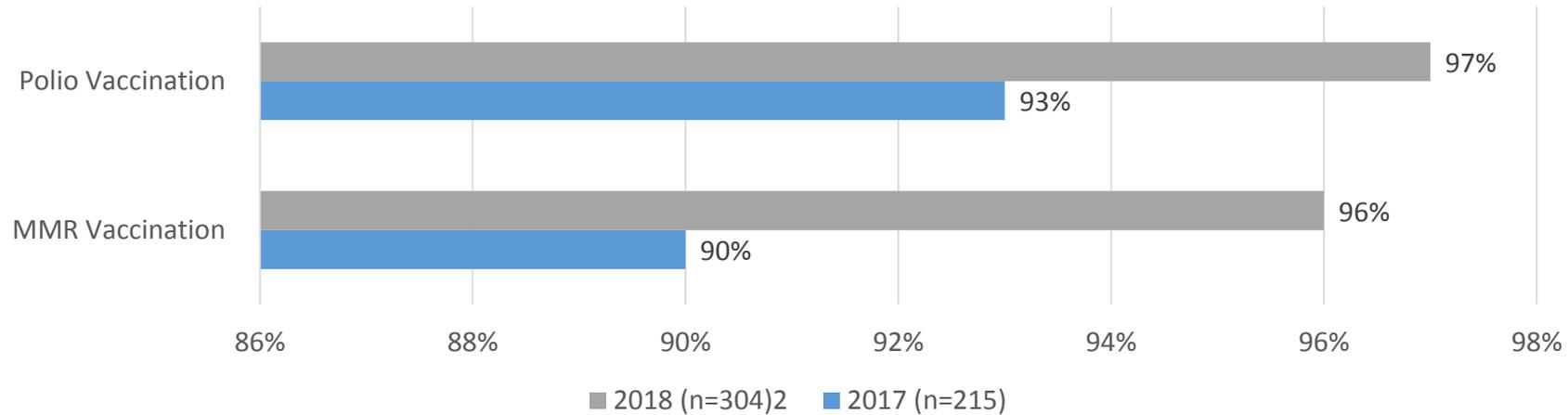


Adaptation strategies to the increase in health care costs



- No coping strategy adopted
- Sought for NGO free services
- Reducing number of visit to health care providers
- Reduce or stop medication use
- Spent saving or Borrow money
- Other

# Child Vaccination

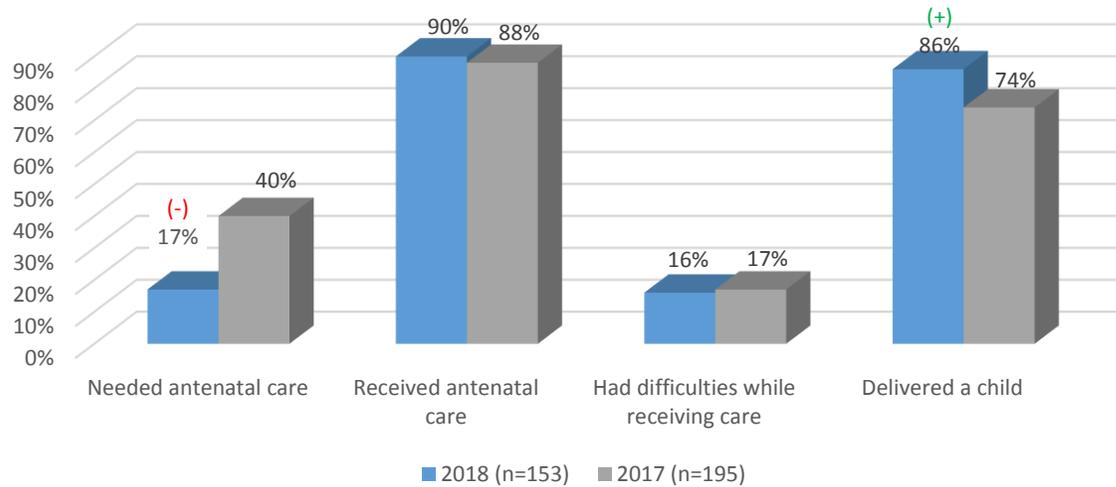


Access to vaccination - Household that have children ≤ 5 years

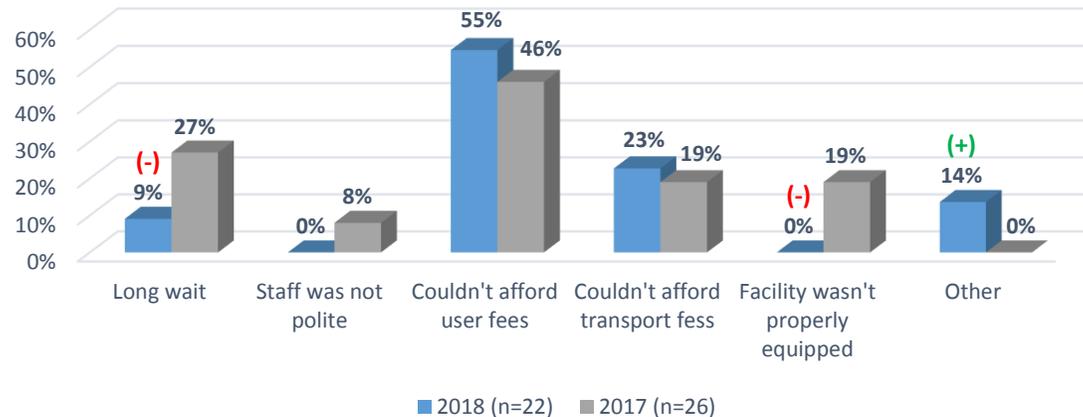
| Child vaccination indicator  | 2018 (n=304) | 2017 (n=215) |
|--|--------------|--------------|
| % that had a vaccination card  | 97%          | 90%          |
| % that faced difficulties obtaining vaccine                                | 0%           | 1%           |
| % that received vaccine at Jordanian government primary health care center | 96%          | 95%          |
| % that received vaccine before coming to Jordan (in Syria)                 | 2%           | 2%           |
| % that received vaccine at a mobile medical unit in Jordan                 | 2%           | 2%           |

# Antenatal Care

Access to Antenatal care - Pregnant females in Jordan during the last two years



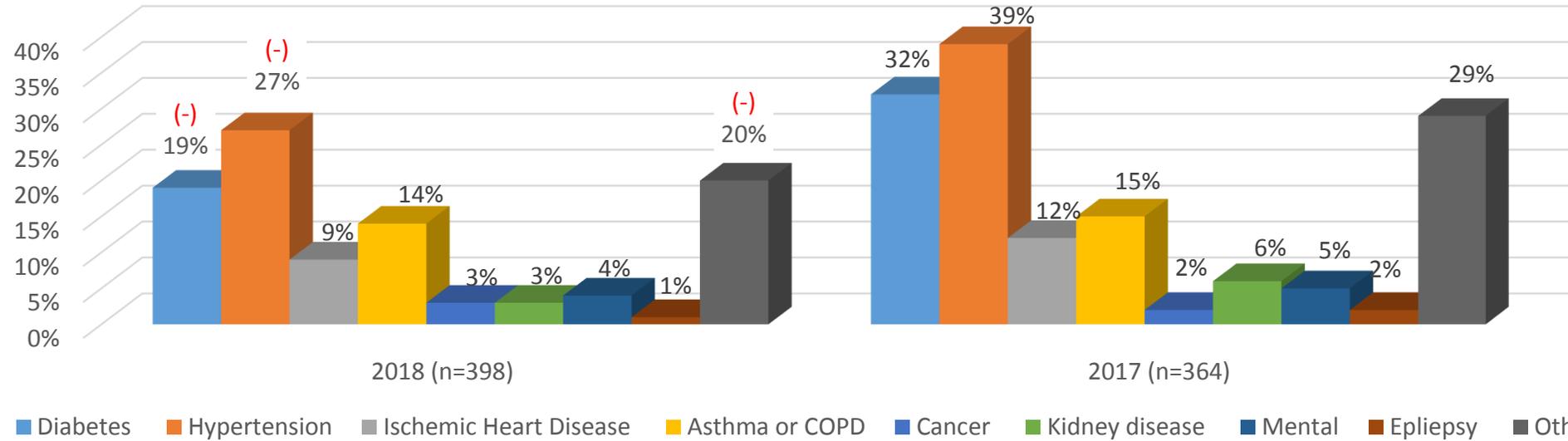
Difficulties occurred while receiving antenatal care



| Type of delivery  | 2018 (n=132) | 2017 (n=195) |
|-------------------|--------------|--------------|
| Vaginal           | 69%          | 67%          |
| Vaginal assisted  | 2%           | 0%           |
| Caesarean section | 29%          | 33%          |
| Don't know        | 1%           | 0%           |

| Place of delivery        | 2018 (n=132) | 2017 (n=141) |
|--------------------------|--------------|--------------|
| Private Clinic/ Hospital | 46%          | 43%          |
| Government Hospital      | 48%          | 53%          |
| Don't know               | 6%           | 0%           |

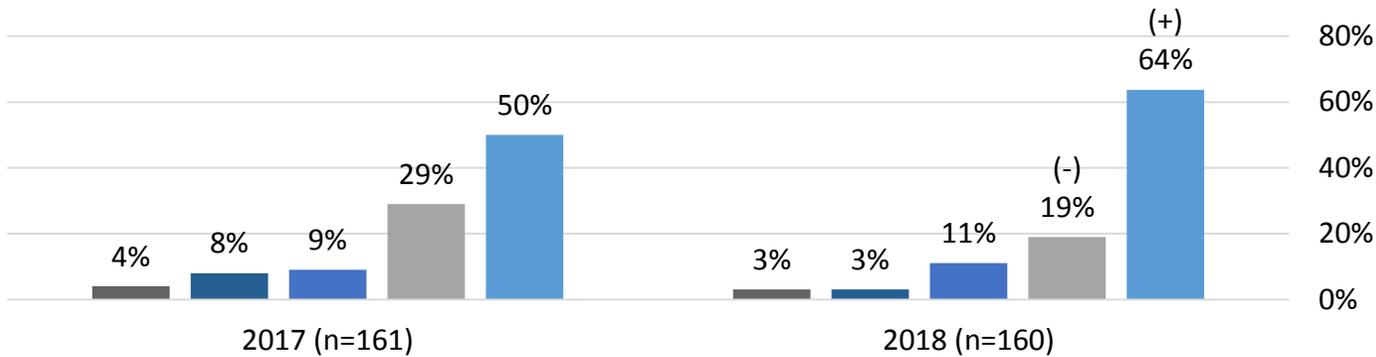
# Chronic Diseases



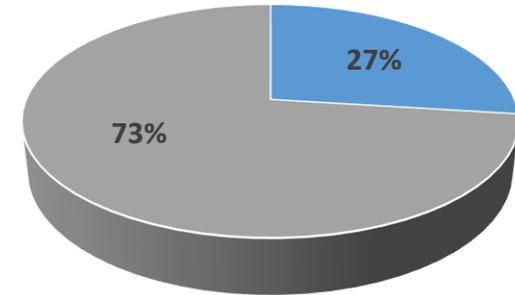
| Chronic diseases indicator   | 2018 (n=319) | 2017 (n=400) |
|--|--------------|--------------|
| % of households members with a chronic condition   | 15%          | 2%           |
| % of adults with chronic conditions who weren't able to access medicine or other health services | 48%          | 42%          |
| % of those who couldn't afford fees of medicine  | 52%          | 76%          |
| % of those who couldn't afford fees of medical service   | 49%          | 80%          |
| % of service unavailable in local facility   | 17%          | 14%          |
| % of those who didn't know where to access care  | 10%          | 9%           |

# Disability and Impairment

Type of disability/ impairment



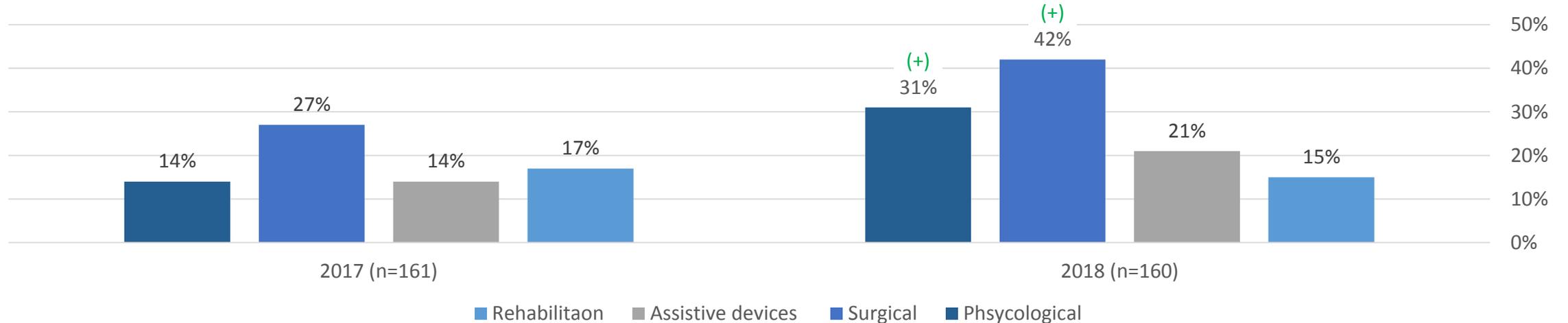
Getting proper care for the impairment



■ Physical impairment     ■ Sensory impairment     ■ Mental impairment  
■ Intellectual impairment     ■ Speech impairment

■ Yes   ■ No

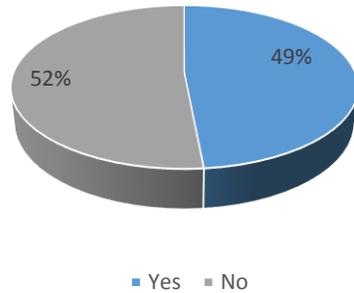
Type of treatment received



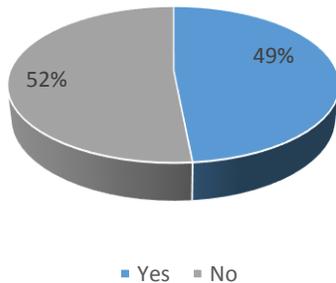
■ Psychological     ■ Surgical     ■ Assistive devices     ■ Rehabilitaon

# Monthly health access assessment

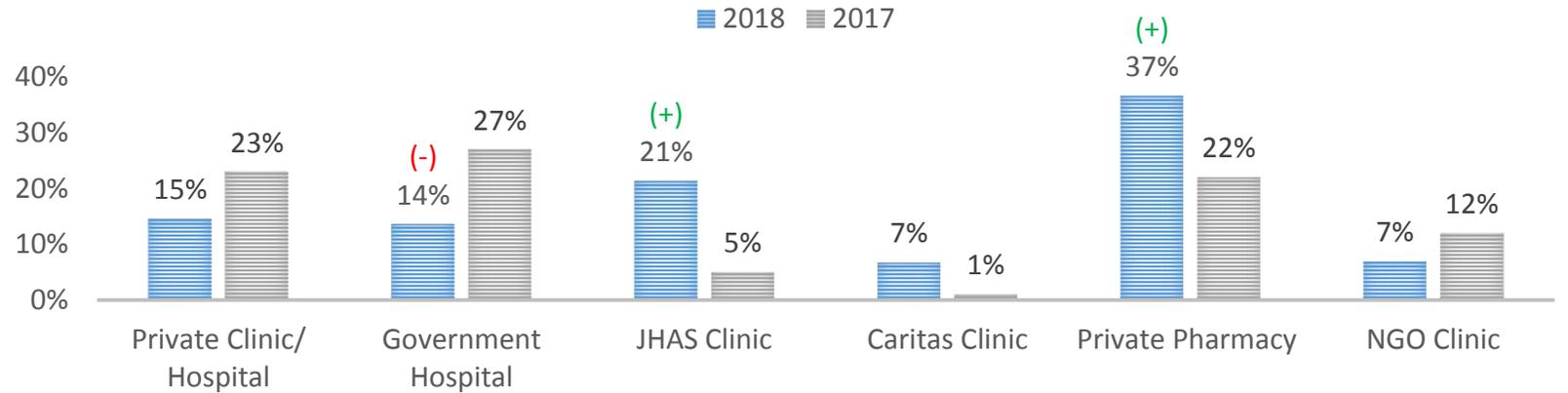
Needed access to health care services in the past month 2017



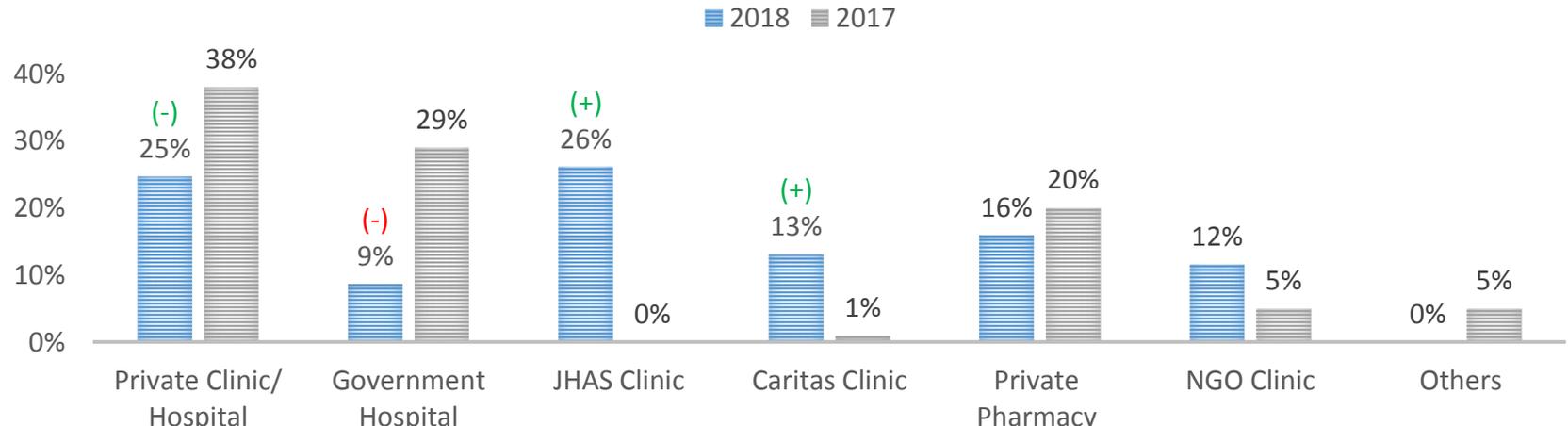
Needed access to health care services in the past month 2018



## FIRST FACILITY

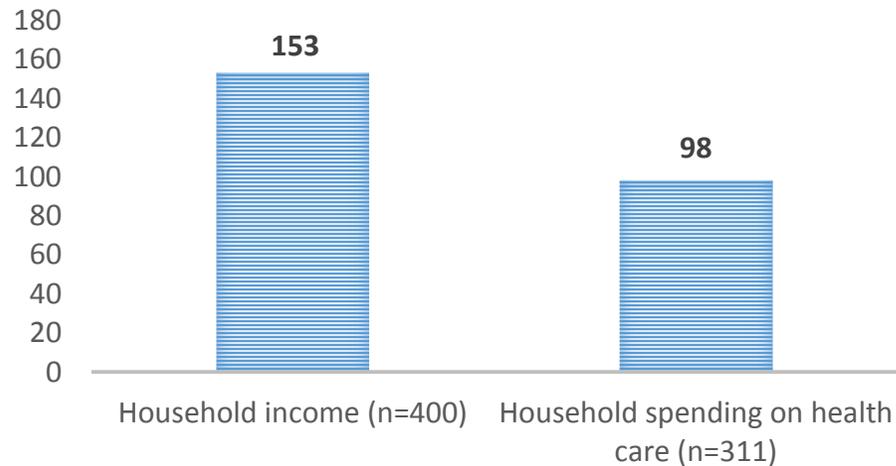


## SECOND FACILITY

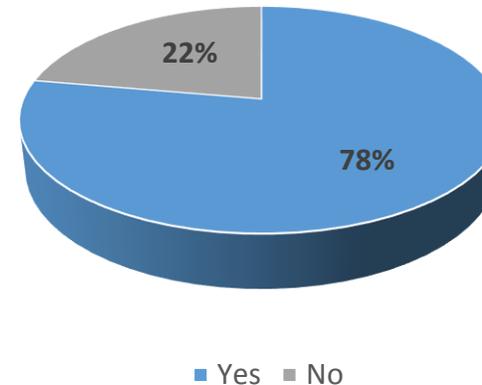


# Monthly health access assessment

| Monthly household assessment summary                                      | 2018 (n=400) | 2017 (n=400) |
|---|--------------|--------------|
| % of surveyed household members who needed health care in preceding month | 49%          | 37%          |
| % of those who were able to receive care in first health facility         | 94%          | 91%          |
| % of those initially seeking care in a private clinic or hospital         | 15%          | 23%          |
| Average cost for care in first facility                                   | 47 JD        | 30.5 JD      |
| Average cost for care in second facility                                  | 71 JD        |              |



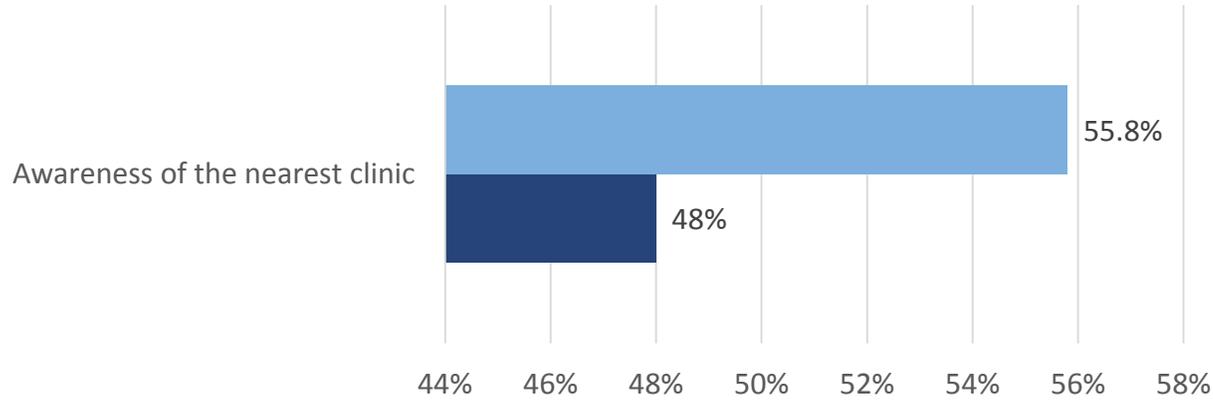
Household spending on health care in the last 1 month



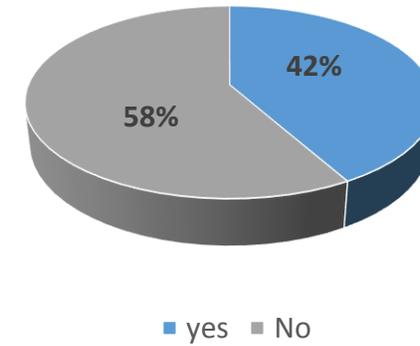
# Iraqi Refugees Report

# Health services awareness and cost

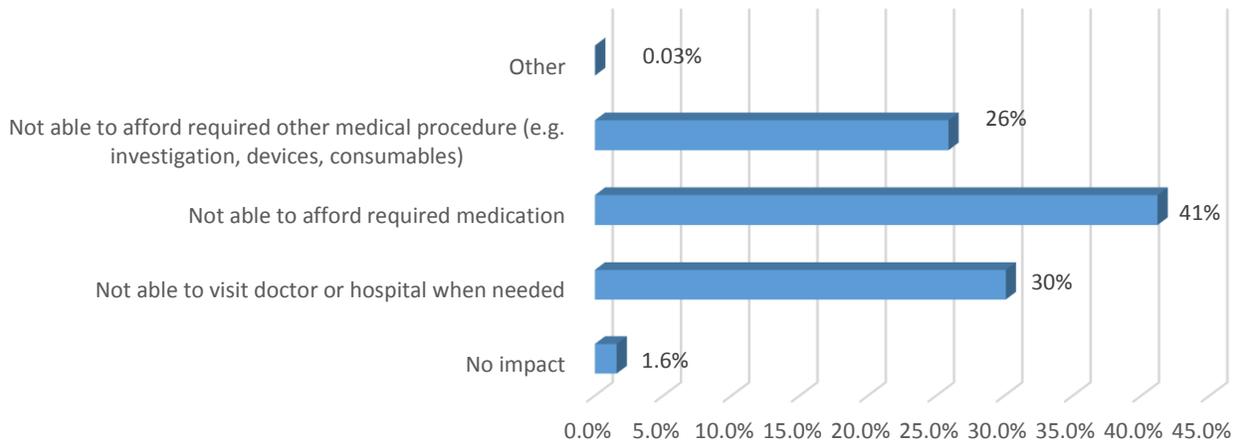
Knowledge of available health services - All respondents



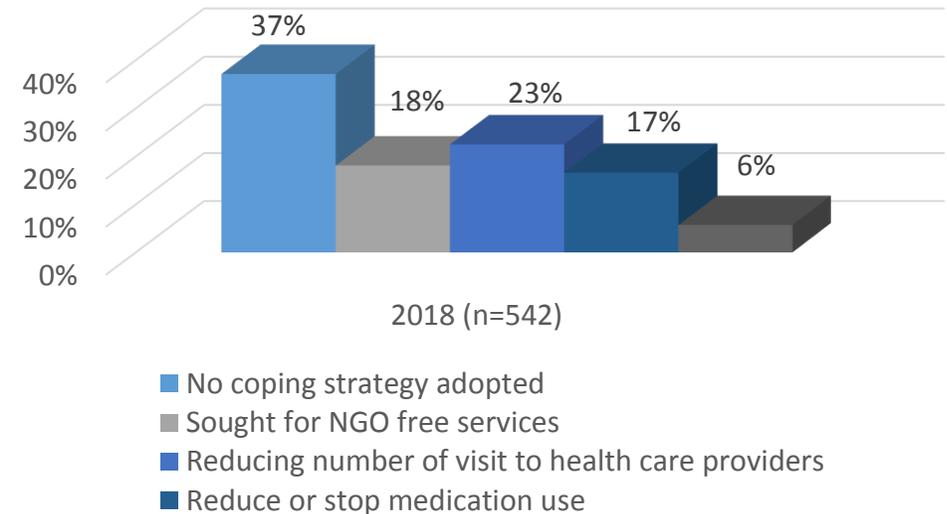
Increase in health care costs over last 6 months



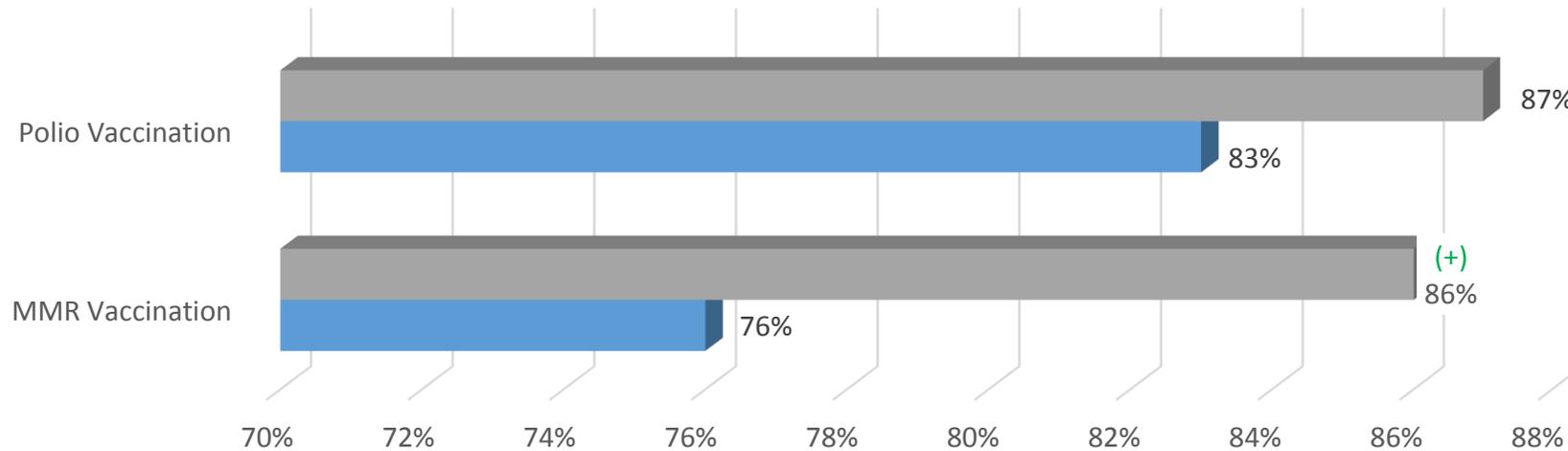
Impact of Healthcare costs increase



Adaptation strategies



# Child Vaccination

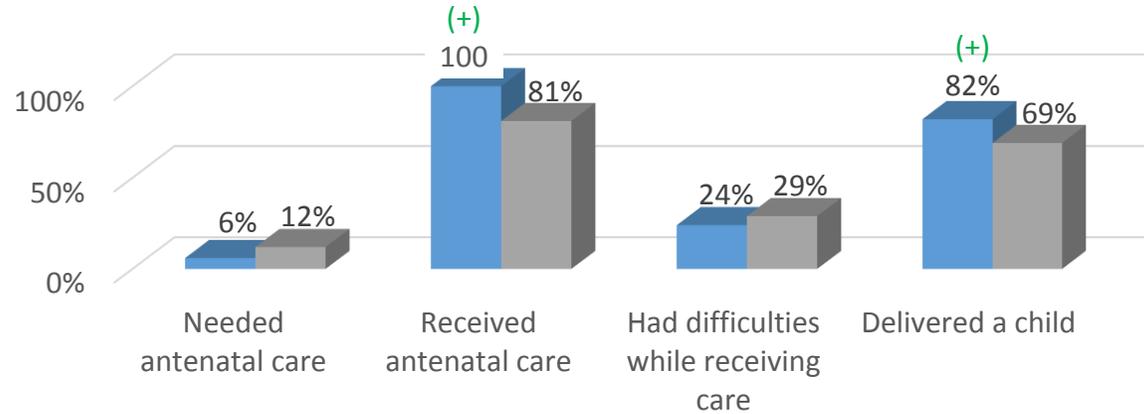


Access to vaccination - Household that have children ≤ 5 years

| Child Vaccination Indicator  | 2018 (n=85) | 2017 (n=63) |
|--|-------------|-------------|
| % that had a vaccination card  | 86%         | 67%         |
| % that faced difficulties obtaining vaccine                                      | 0%          | 6%          |
| % that received MMR vaccine at Jordanian government primary health care center   | 75%         | 67%         |
| % that received polio vaccine at Jordanian government primary health care center | 76%         | 71%         |
| % that received MMR vaccine before coming to Jordan                              | 23%         | 29%         |
| % that received polio vaccine before coming to Jordan                            | 20%         | 27%         |

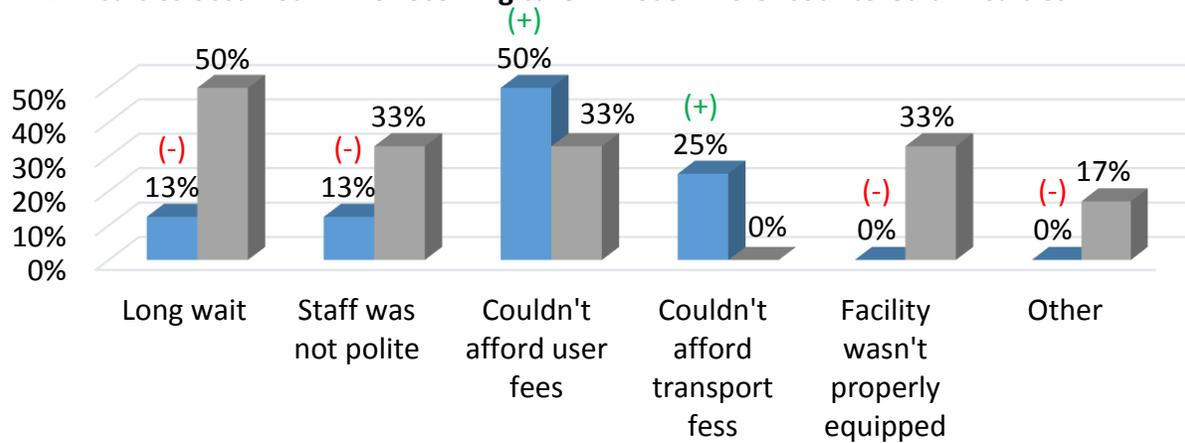
# Antenatal Care

Access to Antenatal care - Pregnant females in Jordan during the last two years



| Type of delivery  | 2018 (n=27) | 2017 (n=18) |
|-------------------|-------------|-------------|
| Vaginal           | 56%         | 72%         |
| Caesarean section | 44%         | 28%         |

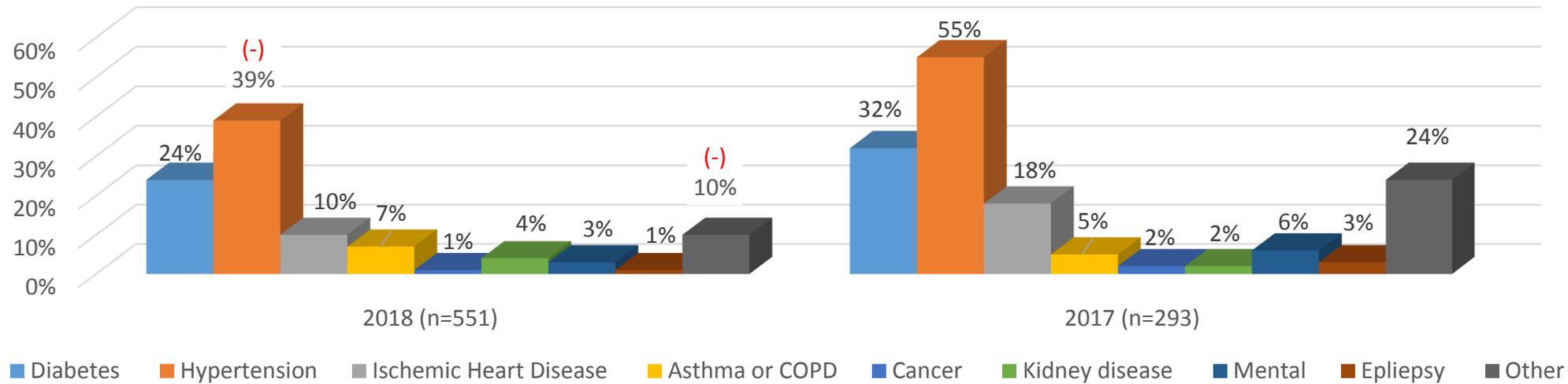
Difficulties occurred while receiving care - Those who encountered difficulties



| Place of delivery        | 2018 (n=27) | 2017 (n=18) |
|--------------------------|-------------|-------------|
| Private Clinic/ Hospital | 41%         | 61%         |
| Government Hospital      | 48%         | 33%         |
| Don't know               | 11%         | 0%          |

# Chronic Diseases

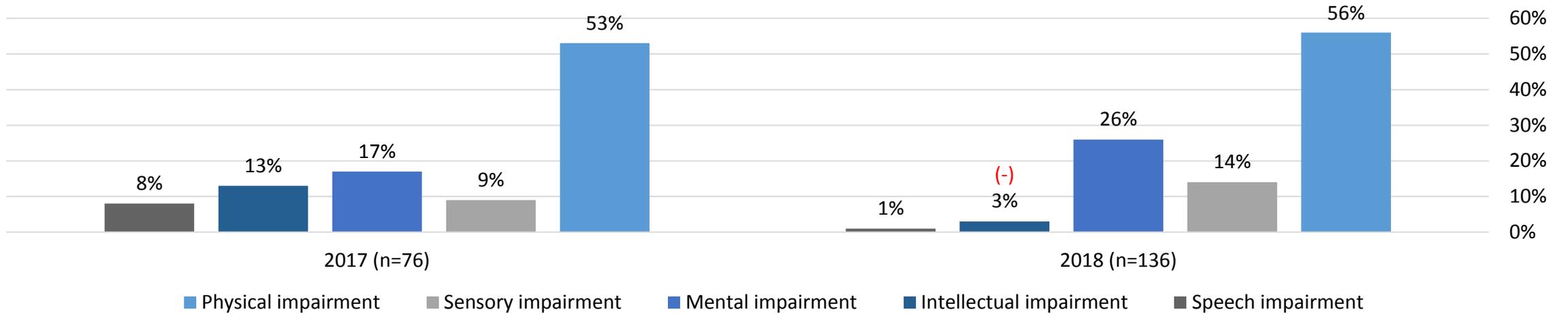
Type of chronic disease



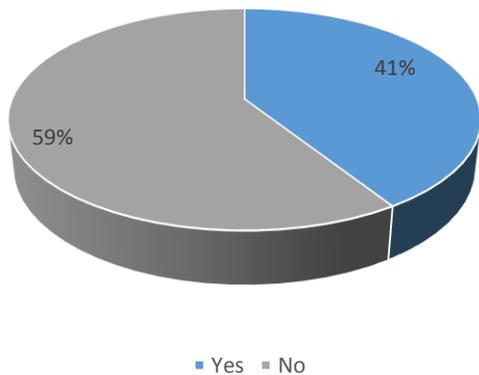
| Chronic diseases indicator   | 2018 (n=319) | 2017 (n=400) |
|--|--------------|--------------|
| % of households members with a chronic condition   | 24%          | 22%          |
| % of adults with chronic conditions who weren't able to access medicine or other health services | 41%          | 48%          |
| % of those who couldn't afford fees of medicine  | 65%          | 58%          |
| % of those who couldn't afford fees of medical service   | 60%          | 67%          |
| % of service unavailable in local facility   | 17%          | 18%          |
| % of those who didn't know where to access care  | 7%           | 12%          |

# Disability and Impairment

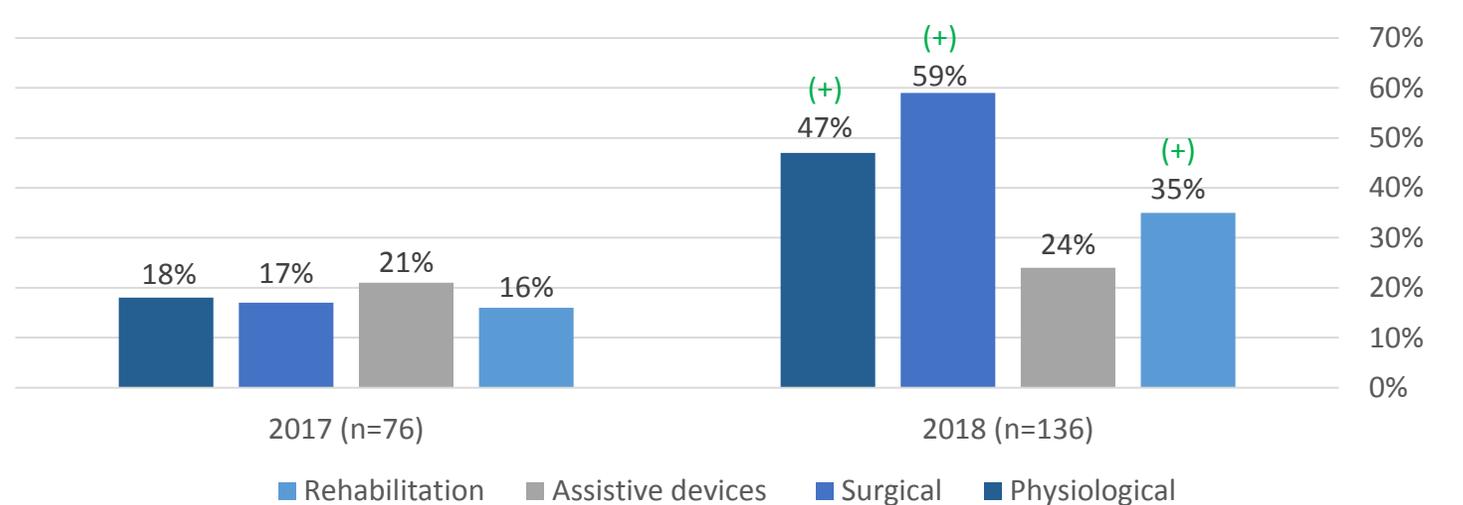
Types of disability/ impairment



Getting proper care for the impairment

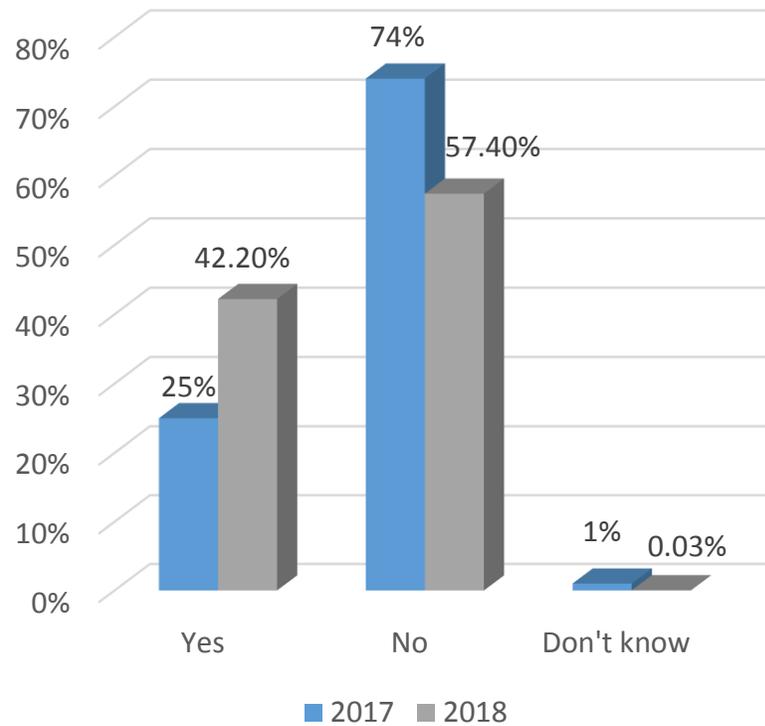


Type of treatment received

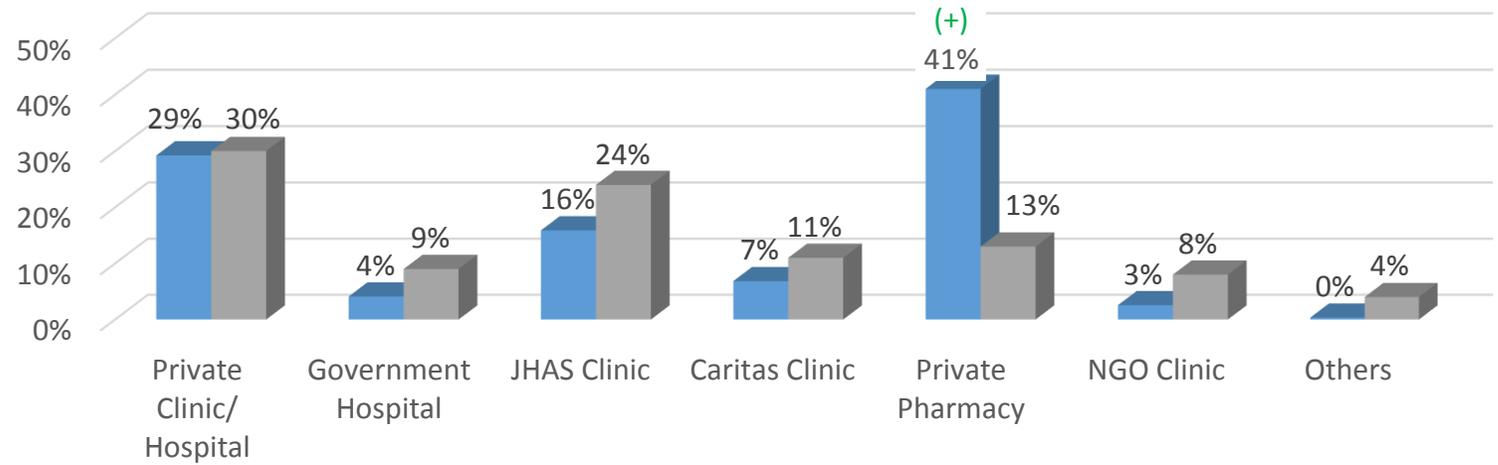


# Monthly health access assessment

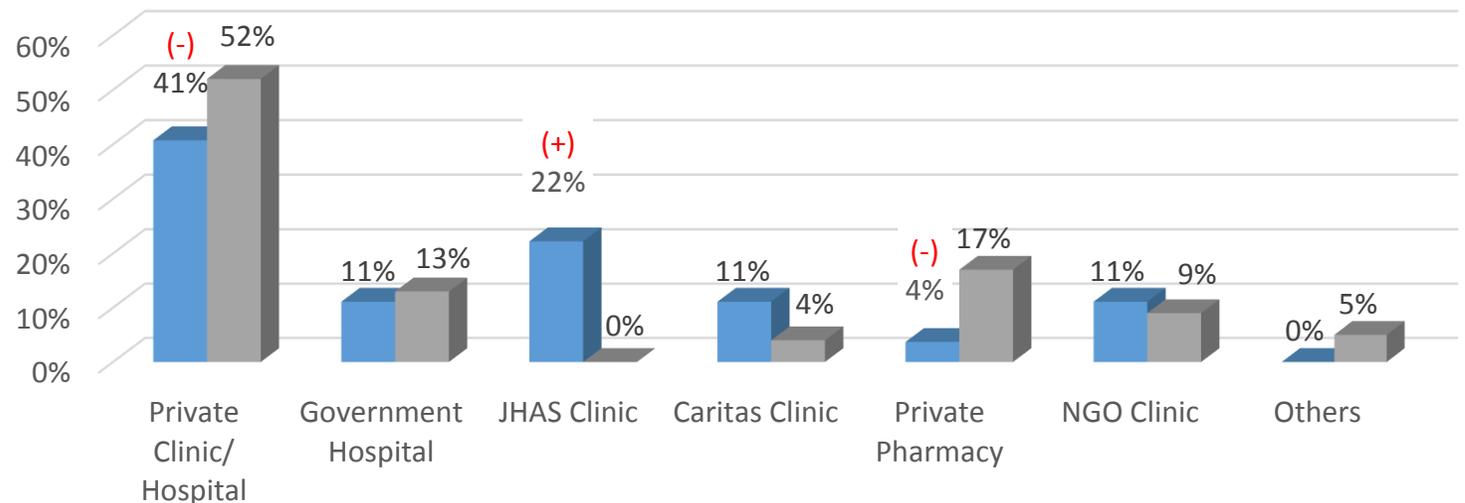
**Needed Access to healthcare services in the past month**



**First facility - Those who sought health care services**

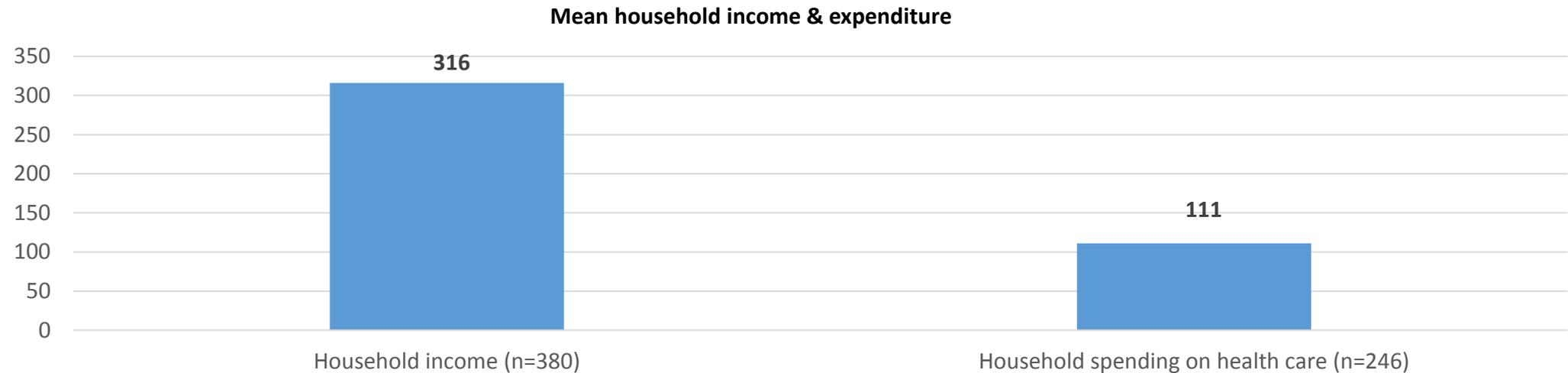


**Second Facility - Those who sought health care services**



# Monthly health access assessment

64.7% of interviewed households spent money on healthcare services during the last month.

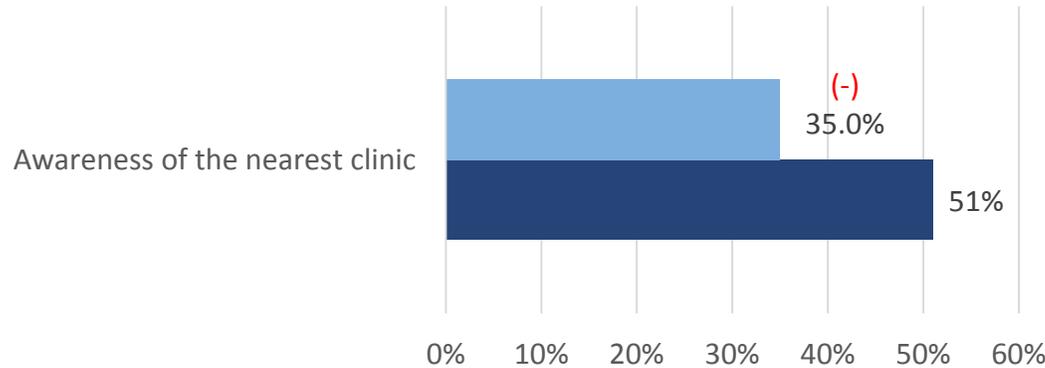


| Monthly household assessment summary                                      | 2018 (n=380) | 2017 (n=302) |
|---|--------------|--------------|
| % of surveyed household members who needed health care in preceding month | 42%          | 25%          |
| % of those who were able to receive care in first health facility         | 93%          | 75%          |
| % of those initially seeking care in a private clinic or hospital         | 29%          | 30%          |
| Average cost for care in first facility                                   | 44.5 JD      | 90.5 JD      |
| Average cost for care in second facility                                  | 32 JD        |              |

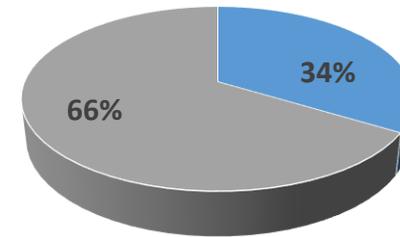
# Other Nationalities Refugees Report

# Health services awareness and cost

Knowledge of available health services - All respondents

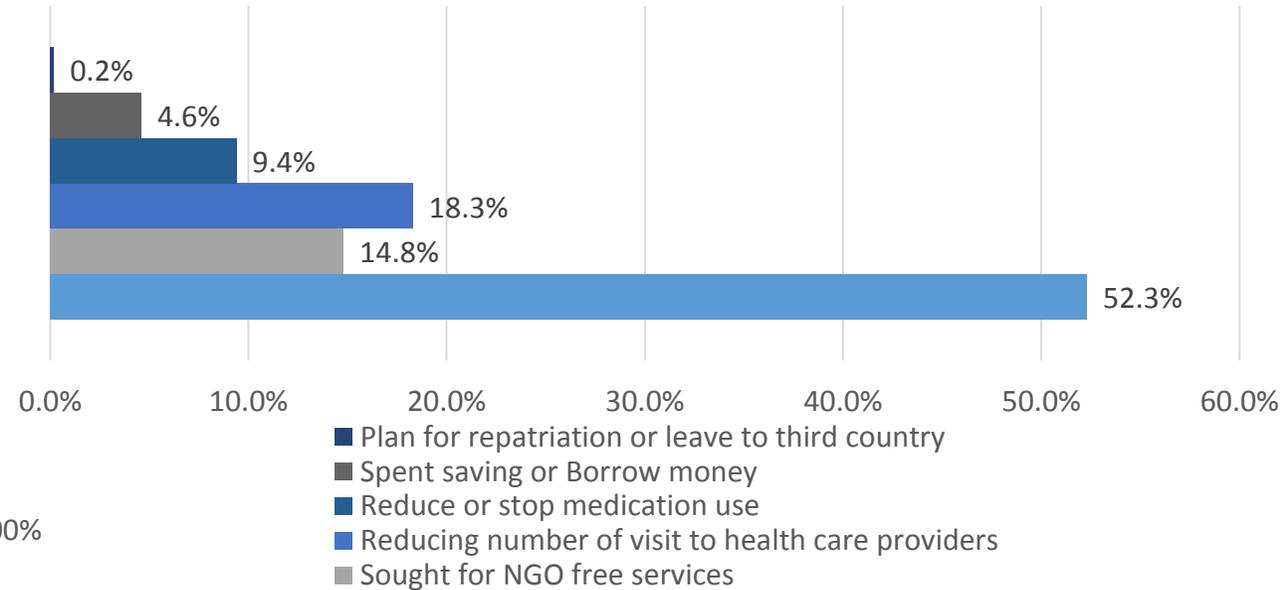
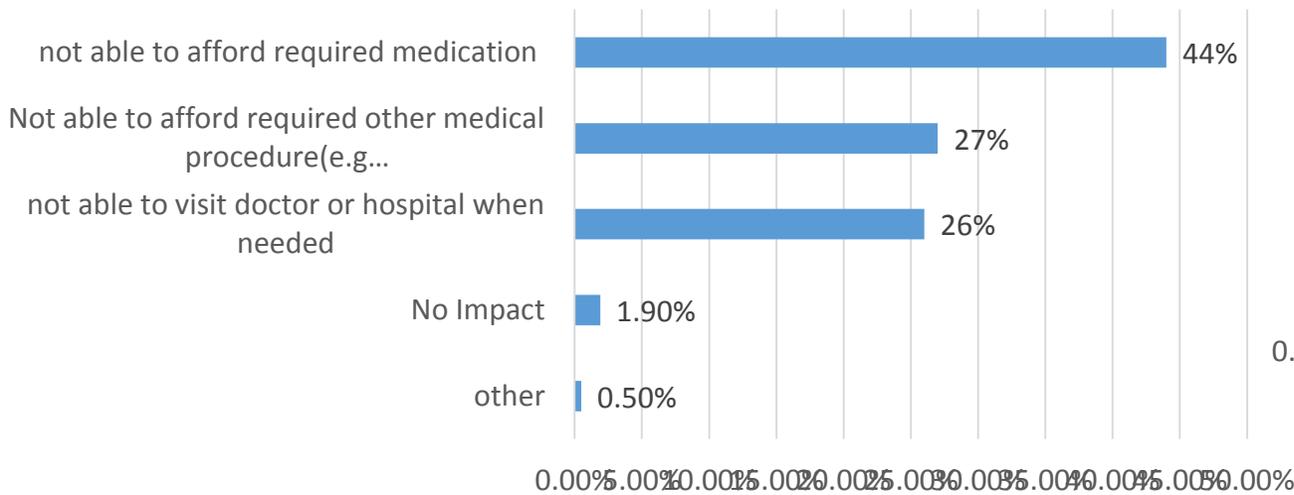


Increase in health care costs over last 6 months

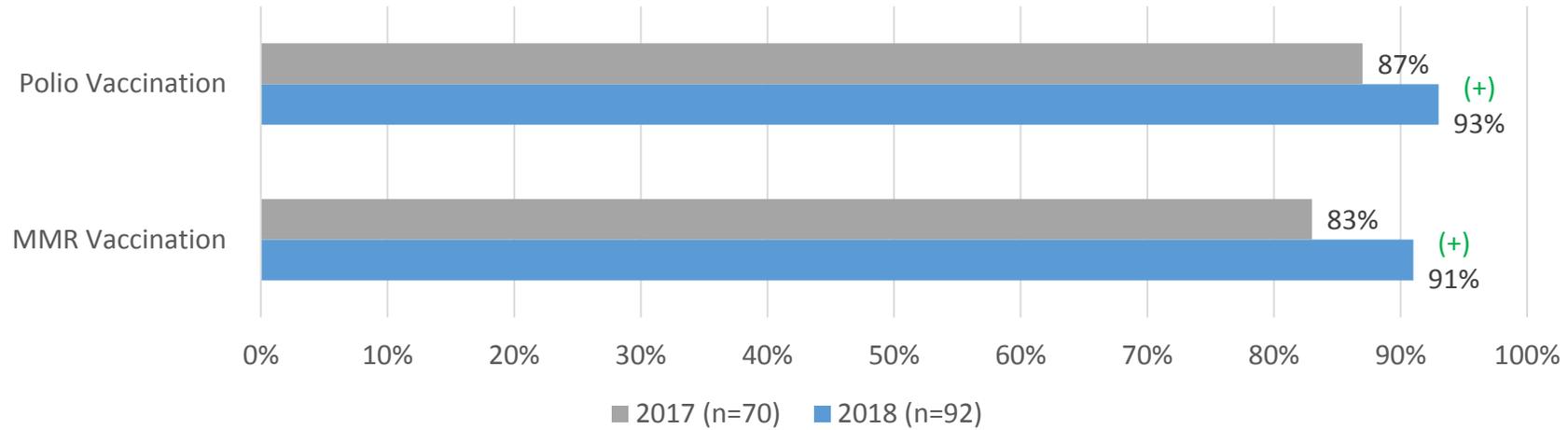


■ yes ■ No  
**Adaptation strategies**

Impacts of health care costs increase



# Child Vaccination

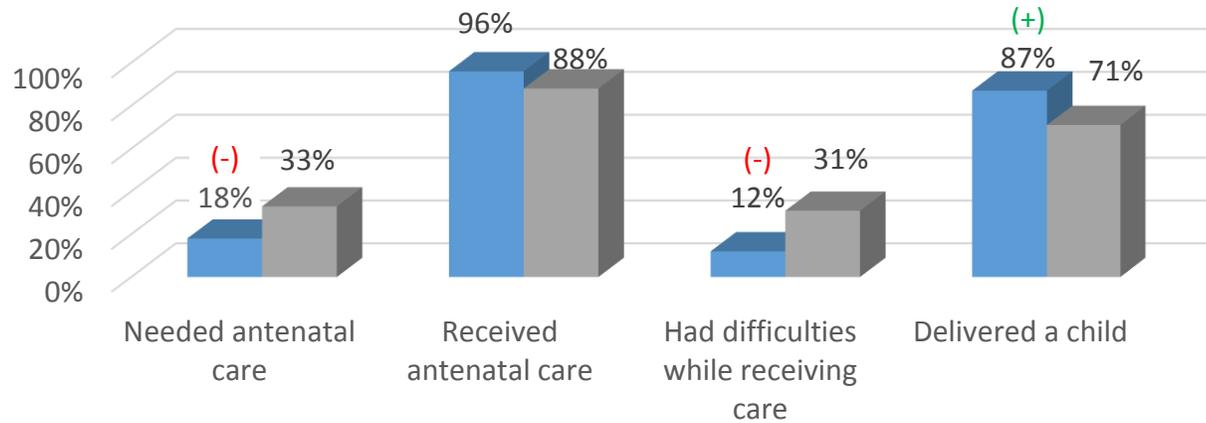


## Access to vaccination - Household that have children ≤ 5 years

|  | 2018<br>(n=92) | 2017<br>(n=70) |
|--|----------------|----------------|
| % that had an vaccination card   | 88%            | 81%            |
| % that faced difficulties obtaining vaccine                                      | 0%             | 4%             |
| % that received MMR vaccine at Jordanian government primary health care center   | 83%            | 81%            |
| % that received polio vaccine at Jordanian government primary health care center | 85%            | 84%            |
| % that received MMR vaccine before coming to Jordan                              | 13%            | 17%            |
| % that received polio vaccine before coming to Jordan                            | 10%            | 15%            |

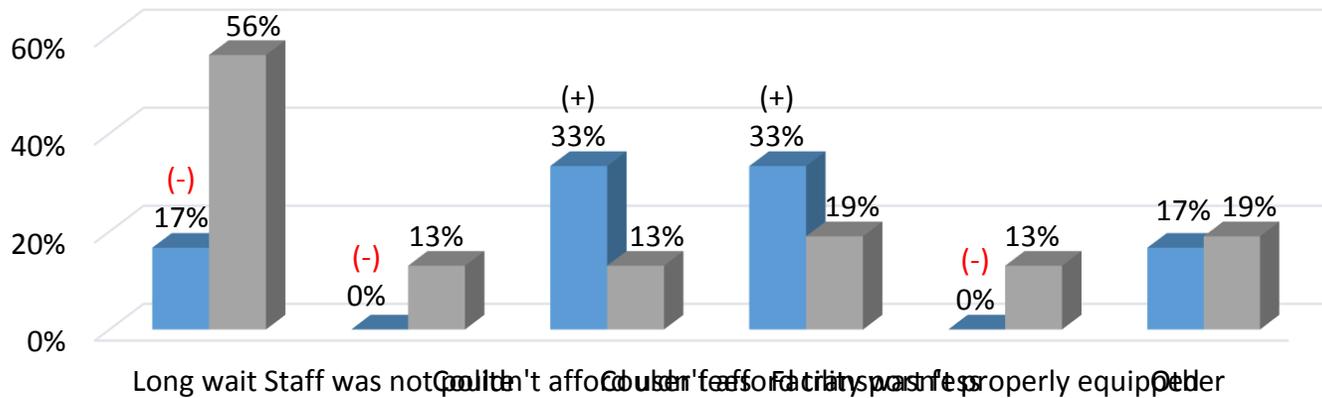
# Antenatal Care

Access to Antenatal care - Pregnant females in Jordan during the last two years



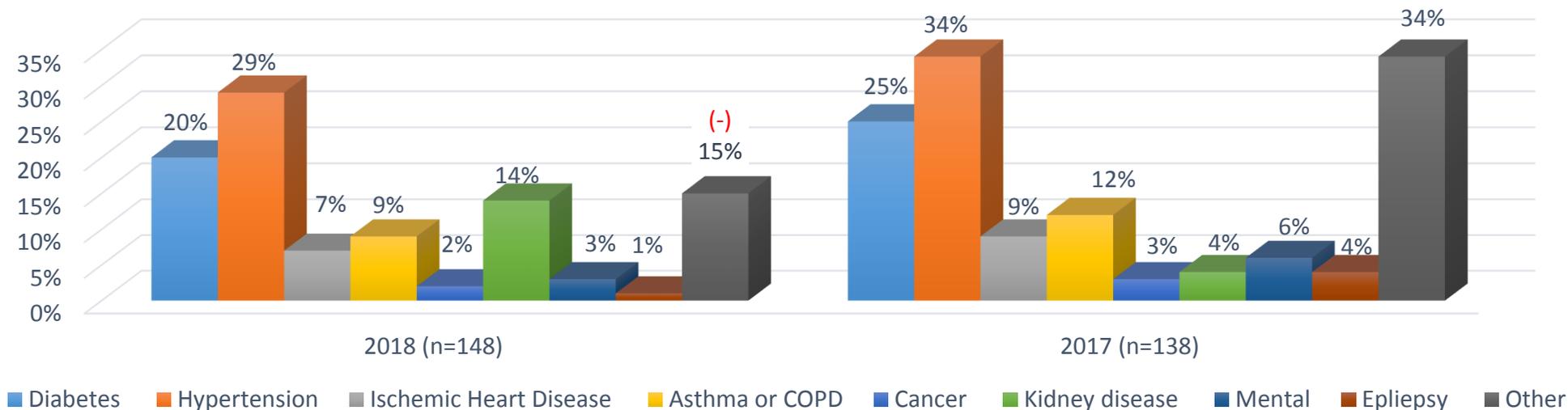
| Type of delivery  | 2018 (n=45) | 2017 (n=42) |
|-------------------|-------------|-------------|
| Vaginal           | 60%         | 64%         |
| Vaginal assisted  | 0%          | 0%          |
| Caesarean section | 40%         | 33%         |
| Don't know        | 0%          | 0%          |

Difficulties occurred while receiving care - Those who encountered difficulties



| Place of delivery                          | 2018 (n=45) | 2017 (n=42) |
|--|-------------|-------------|
| Private Clinic/ Hospital                   | 31%         | 21%         |
| Government Hospital                        | 56%         | 57%         |
| Home delivery with skilled birth attendant | 2%          | 0%          |
| Don't know                                 | 11%         | 19%         |

# Chronic Diseases

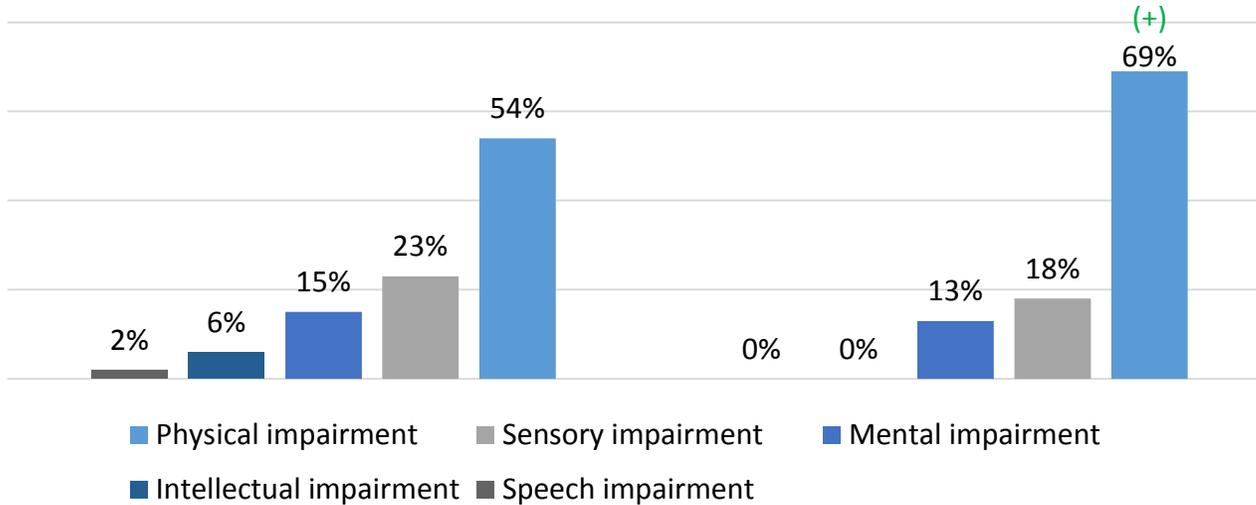


Type of chronic diseases

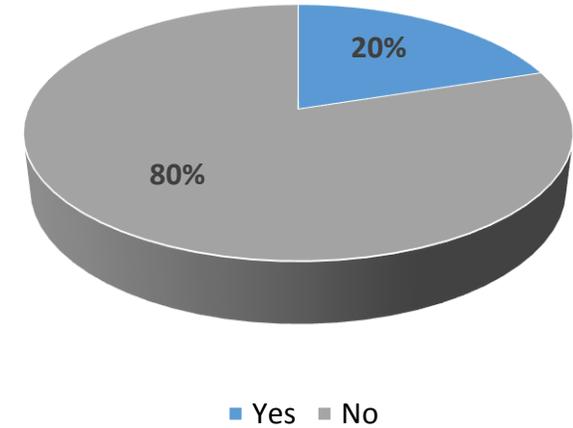
| Chronic diseases indicator   | 2018 (n=380) | 2017 (n=314) |
|--|--------------|--------------|
| % of households members with a chronic condition   | 12%          | 44%          |
| % of adults with chronic conditions who weren't able to access medicine or other health services | 67%          | 47%          |
| % of those who couldn't afford fees of medicine  | 61%          | 67%          |
| % of those who couldn't afford fees of medical service   | 60%          | 67%          |
| % of service unavailable in local facility   | 11%          | 22%          |
| % of those who didn't know where to access care  | 6%           | 9%           |

# Disability and Impairment

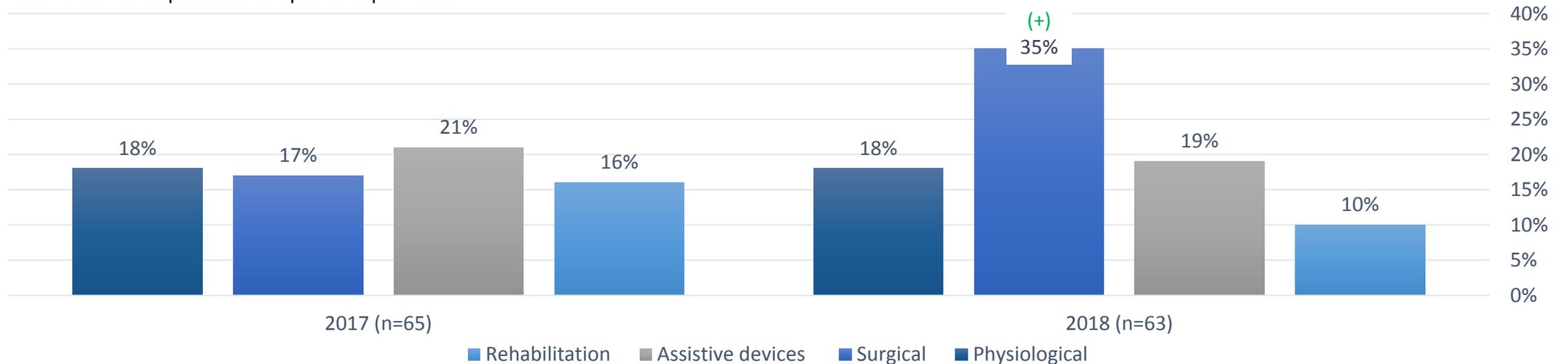
Types of disability/ impairment



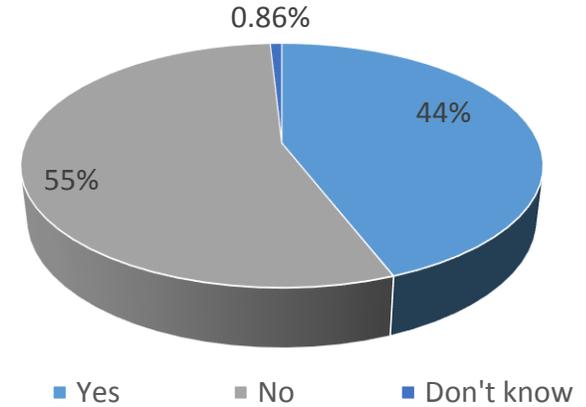
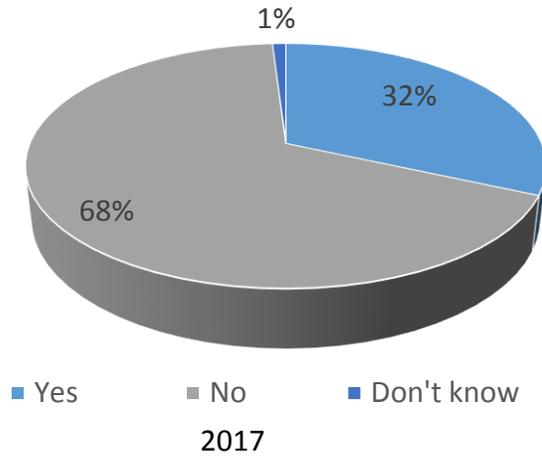
Getting proper care for the impairment



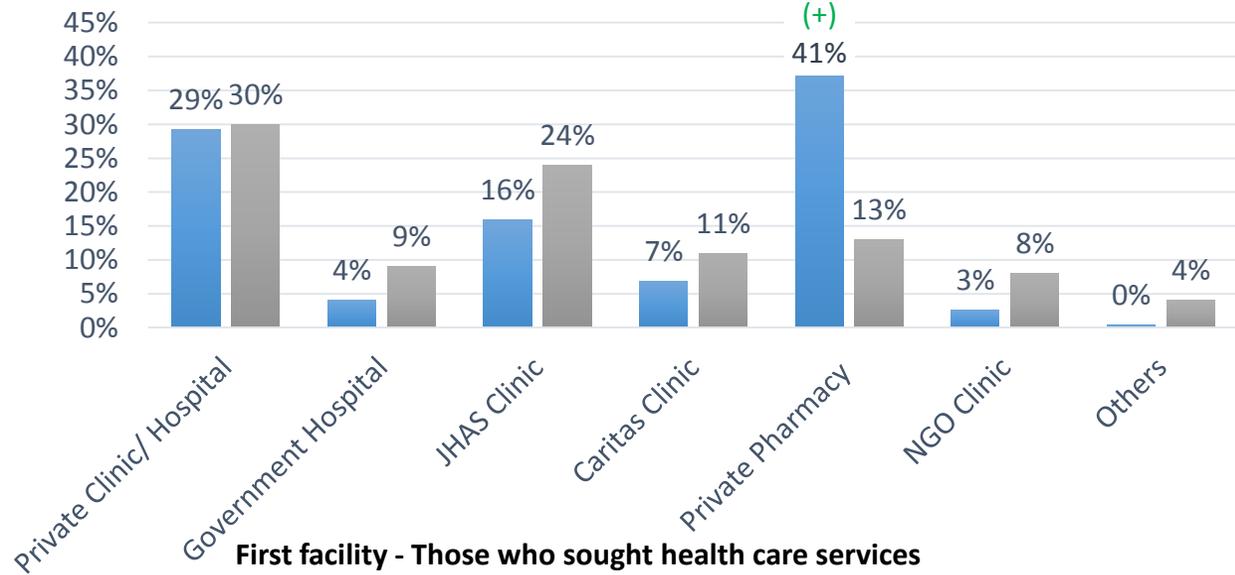
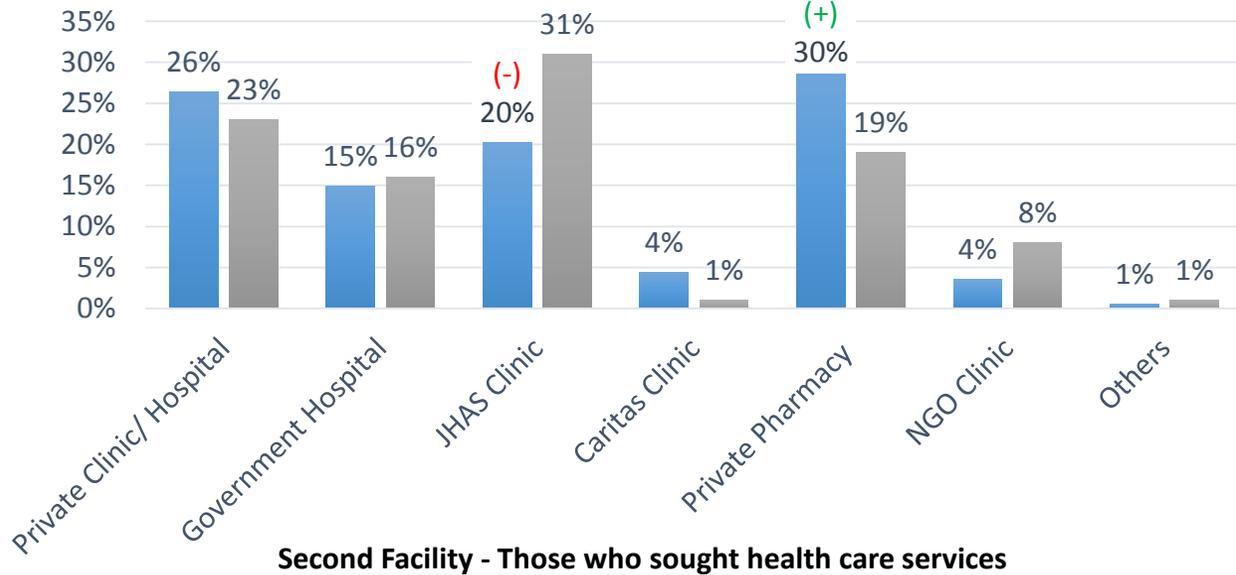
Type of treatment received



# Monthly health access assessment

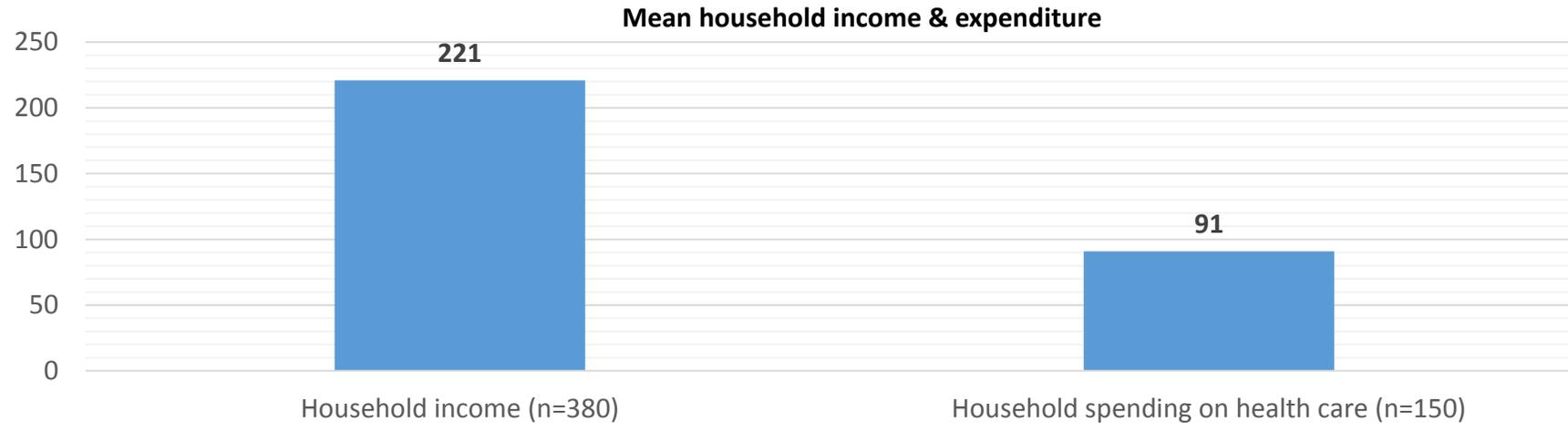


Needed access to health care services in the past month - All household members



# Monthly health access assessment

39.5% of interviewed households spent money on health care services during the last month.



| Monthly household assessment summary                                      | 2018 (n=380) | 2017 (n=314) |
|---|--------------|--------------|
| % of surveyed household members who needed health care in preceding month | 44%          | 36%          |
| % of those who were able to receive care in first health facility         | 91%          | 81%          |
| % of those initially seeking care in a private clinic or hospital         | 26%          | 28%          |
| Average cost for care in first facility                                   | 53 JD        | 42.8 JD      |
| Average cost for second facility  | 194 JD       |              |

***THANK YOU***