

# Jordan

June 2019

The High Commissioner for Refugees, Filippo Grandi, visited Jordan to celebrate World Refugee Day 2019.

As of 24 June, UNHCR Jordan's operation is only 20% funded out of USD 371.8 million requested.

UNHCR Jordan brought together 50 refugee vendors to sell their handmade products and art at Annual World Refugee Day Bazaar in Amman.

**753,376**

Refugees in Jordan as of 30 June 2019

**84%**

Refugees living outside camps in urban areas

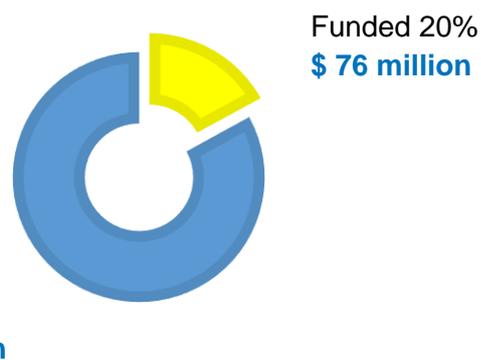
**16%**

Refugees living in three camps in Jordan – Azraq, Zaatari and The Emirati Jordanian

FUNDING (AS OF 24 JUNE 2019)

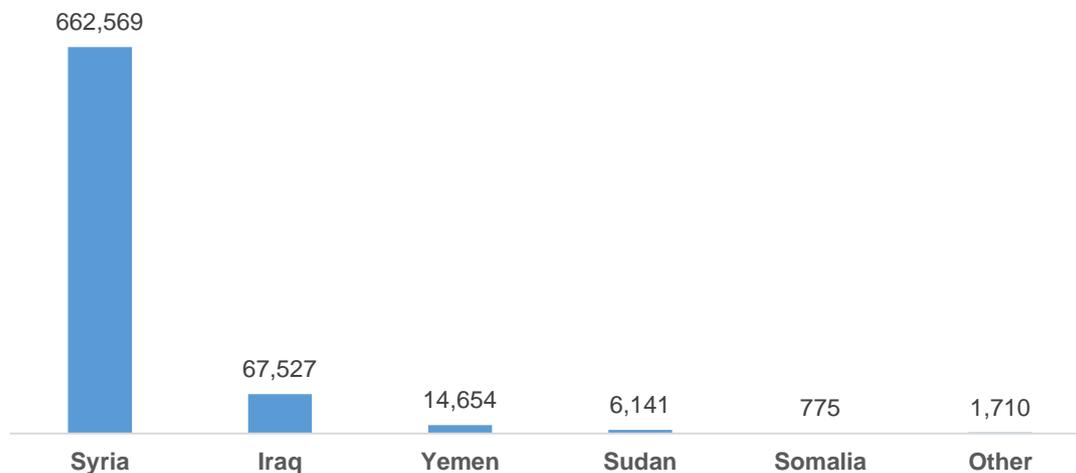
**USD 371.8 million**

UNHCR Jordan's financial requirements in 2019



## POPULATION OF CONCERN

### Countries of Origin



## PROTECTION

- As part of **community outreach**, UNHCR runs **42 mobile helpdesks** across the country where refugees are able to approach UNHCR with any legal or protection issues they may have – they can also approach our registration centre in Amman. During May, a total of 1,381 families were assisted with issues ranging from lack of cash assistance, gender-based violence, regularization of status and resettlement.
- UNHCR Jordan has one of **the largest refugee helplines** in the world. In May, the Helpline answered over 310,000 calls. Since its inception in 2008, UNHCR staff on the helpline have responded to over 3 million calls, giving support and advice on a range of issues to refugees across the Kingdom. Calls mainly regarded the following issues: Basic Needs Assistance, including Cash Assistance, Registration, Resettlement and other issues. The system uses Interactive Voice Response (IVR) technology, where automated information is delivered on key topics, while 14 dedicated staff are available for emergency calls.
- In May 2019, **UNHCR provided counselling** to 379 beneficiaries at UNHCR's registration centre in Amman. UNHCR also assessed 93 vulnerable cases of various nationalities (Syrian, Iraqi, Yemeni, Sudanese, and Somali etc.) concerning their eligibility for Urgent Cash Assistance (UCA). 21 cases for the UCA were approved.

## COMMUNITY EMPOWERMENT AND SELF RELIANCE

- **World Refugee Day Bazaar with the High Commissioner:** To mark World Refugee Day on 20 June 2019, UNHCR Jordan hosted its second #WithRefugees Summer Bazaar in the Greater Amman Municipality. The Bazaar was inaugurated by the United Nations High Commissioner for Refugees, Mr. Filippo Grandi. Guests included: The Mayor of Amman, Governments officials, Ambassadors, Heads of UN agencies and members of the local business community. The Bazaar hosted more than 50 different stalls of refugee vendors selling their handmade items of handicrafts, paintings, desserts, foods, clothes, accessories, home décor and many more. The sellers were refugees of different nationalities from in and outside the camps and non-profit organizations that work with refugees around the Kingdom. The three-day Bazaar gave the refugees the opportunity to earn money, promote their work, and communicate with different communities. During the inauguration of the Bazaar, the High Commissioner named Amman as one of the world's "**Cities of Light**", to highlight the great solidarity and support provided by ordinary Amman citizens to refugees while they are in exile.
- 5,702 refugees resident in Azraq camp registered for a work permit at **Azraq Camp Employment Office (ACE)** by the end of May 2019. The majority sectors of the permits are in agriculture and construction. In addition, some 1,885 Syrian refugees were engaged in the Incentive Based Volunteering Scheme (IBVs) in the camp.
- In Zaatari camp, there were 12,514 work permits registered at the **Zaatari Office of Employment** by the end of May, out of whom 14 % have been issued to women. Over 100,000 check-in check-out instances were recorded overall at the gate of the camp, indicating that work permits continue to be important to mobility. In addition, 5,231 Syrian refugees were engaged in the Incentive Based Volunteering Scheme (IBVs) in the camp.

## CASH ASSISTANCE FOR BASIC NEEDS

- **Monthly Cash Assistance** was distributed to 131,033 persons in May, of which 123,452 were Syrians, 5,297 Iraqis, and 2,284 individuals were of other nationalities. Cash assistance is meeting the majority of beneficiaries' basic needs by helping them afford rent and pay monthly bills. It is also improving their lives by having a positive impact on beneficiaries' psychological well-being, food security, health and educational access, and financial stability.

## HEALTH

- **World Bank approves USD 200 million project to support health services in Jordan:** On 25 June, the World Bank approved a USD 200 million project to support the Government of Jordan maintaining the delivery of critical primary and secondary health services to impoverished uninsured Jordanians and Syrian refugees at Ministry of Health facilities. The project represents additional financing to the Jordan Emergency Health Project (USD 50 million) approved back in June 2017, which was also part of a larger USD 150 million project financed in parallel by the Islamic Development Bank. Over the past year, the project provided vital health care services to target populations, amounting to 2.1 million primary health care services and 2.9 million secondary health care services. The additional financing includes a contribution of USD 58.9 million from the Global Concessional Financing Facility (GCFF) and will help the Ministry of Health continue to provide critical health care services to target populations.
- During the month of May, health care was provided to a total of 2,671 Syrian refugees at the **United Nations Rukban clinic** at the North East border of Jordan with Syria. There were lots of patients struggling of chronic diseases which requires regular periodic visits to monitor diseases and evaluate therapeutic outcomes, which necessitates enhanced accessibility. In addition, 47 patients were admitted for further treatment at Jordanian hospitals.

## Donor and High-Profile Visits to UNHCR Jordan

- On 12 June, the Swedish Minister for Public Administration, Mr. Ardalan Shekarabi, led a business-delegation to visit Zaatari camp to understand the refugee situation in Jordan and explore potential areas of involvement for the Swedish Private Sector in sectors such as shelter, water and sanitation and renewable energy. The delegation received a briefing on the camp situation, before visiting the supermarket, the clinic, the solar power plant, the WASH project site, and walked around Market Street. In addition to Zaatari, the Minister visited Mafraq Community Support Center to exchange with some young refugees who are pursuing their education in Jordanian university.
- On 16 June, UNHCR Jordan welcomed the visit of a delegation headed by State Minister of Interior of the State of Bavaria in Germany, Joachim Herrmann, to Azraq camp. During the visit, the delegation attended an interagency briefing from UNHCR, Syrian Refugee Affairs Directorate (SRAD), UNICEF and WFP and visited UNHCR/CARE community centre to see the refugees' livelihood training activities and the recently launched Google Learning Hub, providing refugees with a wide range of training opportunities. The delegation concluded the visit with the tour and briefing on WFP's supermarket.
- On 16 June, the Charge d'Affaires of the US Embassy in Jordan, Karen Sasahara, visited Zaatari Refugee Camp to learn about the different services that US support enables. Alongside other representatives from Bureau of Population, Refugees, and Migration (PRM) and USAID, the delegation received a briefing from

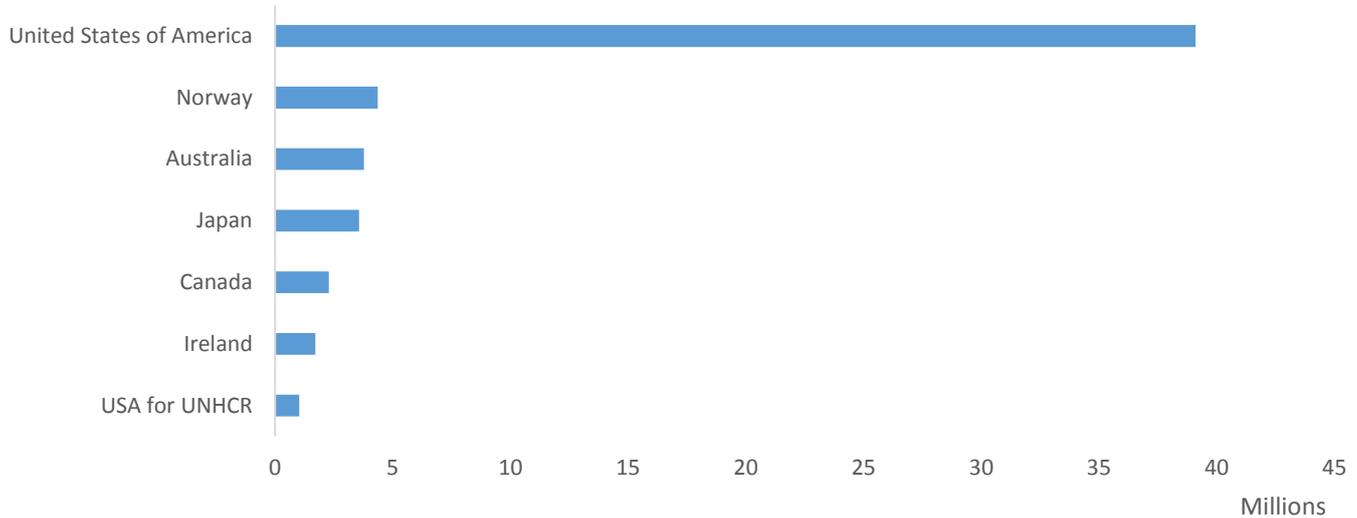
senior staff and visited WFP supermarket, UNICEF Makani Centre, UNHCR community centre as well as a refugee family.

- On 17 June, Jayathma Wickramanayake, the UN Secretary-General's Envoy on Youth visited Zaatari camp as a part of her visit to Jordan where she was received by HRH Crown Prince Hussein. While in Zaatari, she met with the Syrian youth task force at Zaatari after a brief protocol meeting with SRAD officials and UNHCR camp management. Then, she visited UNICEF Makani center, UNHCR community center, and NRC youth center to familiarize herself with the situation of youth Syrian refugees in Jordan.
- On 20-21 June, on his 3rd visit to Jordan since 2018, the High Commissioner for Refugees Filippo Grandi met with Government officials (Prime Minister, Minister of Interior and Minister of Planning and International Cooperation) to appreciate and acknowledge the efforts of Jordan, under the leadership of his Majesty King Abdullah II, to welcome refugees of different nationalities over the past years. Mr. Grandi also highlighted the need for the International Community to continue to stand by Jordan to provide the necessary resources to refugees and host communities. After the inauguration of the #WithRefugees Summer Bazaar, Mr. Grandi opened the first MENA NGO consultations, visited the Nuzha Community Support Centre in Amman and met with refugees of different nationalities to understand the challenges they are facing. On the next day, the High Commissioner went on a field visit to Azraq refugee camp, where he inaugurated the Connected Learning Hub in a UNHCR/CARE Community Centre funded by Google.org and supported by Learning Equality. He also met with Wael Al-Farraj, the Taekwondo athlete who has been shortlisted to participate in the Refugee team at the Olympics 2020 in Tokyo.
- On 24 June, the US Institute for Peace Syria Study Group (SSG) delegation, which has been tasked by the U.S. Congress to conduct a review of U.S. engagement with the Syria response, including in the refugee response, visited Jordan. The delegation met with Jordanian Minister for Foreign Affairs Ayman Safadi and discussed the efforts made to reach a political solution to the Syrian crisis. On 25 June, the delegation made a tour of UNHCR Registration Centre where they spoke with a Syrian family and met with UNHCR Senior Management to discuss UNHCR operations in Jordan. The Syria Study Group (SSG) was established by the U.S. Congress with the purpose of examining and making recommendations on the military and diplomatic strategy of the U.S. with respect to the conflict in Syria.
- On 23 and 26 June, the new ECHO Technical Assistant for Jordan, Magali Le Lievre, visited Zaatari and Azraq refugee camps respectively. The aim of this mission was to check the status of some of the ECHO-funded projects for the Syria humanitarian response, such as UNFPA-run healthcare clinic, Norwegian Refugee Council (NRC) shelter activities, and International Medical Corps (IMC) hospital. The delegation took the opportunity to walk around the local market to understand how refugees' livelihood activities happen around the camp and enquired about refugees' intention to return to Syria.

# Financial Information

Total contribution is **\$76 million** as of June 2019, covering **20%** of overall needs for refugees.

## EARMARKED CONTRIBUTIONS to UNHCR Jordan in 2019 (over 1 million USD):



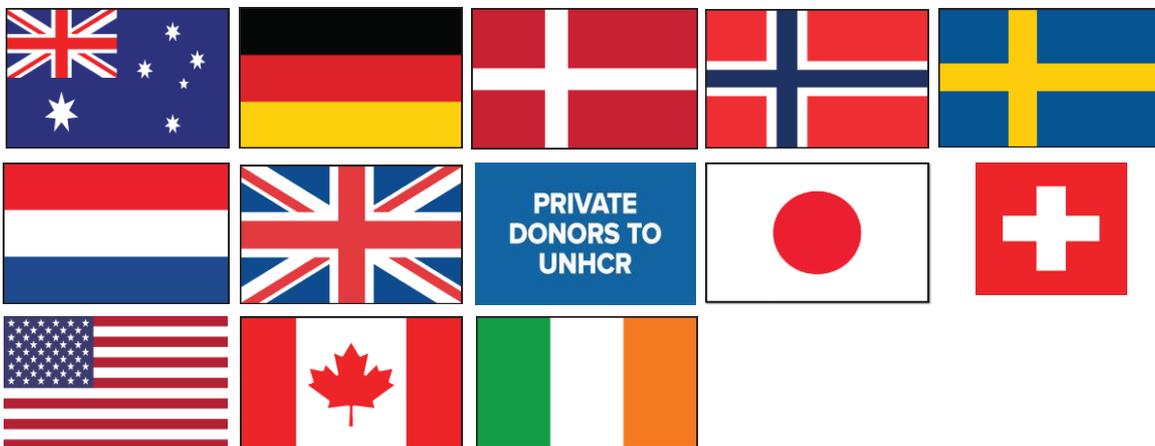
## OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD

Germany 56.6 million | Private donors Australia 3.8 million | Sweden 3.3 million | Private Donors Germany 3 million | United States of America 2.3 million | Private Donors Republic of Korea 2.2 million | Malta | Norway | Russian Federation | Private donors

## UNEARMARKED CONTRIBUTIONS | USD

Sweden 90.4 million | Norway 44.5 million | Netherlands 37.5 million | Private donors Spain 33 million | United Kingdom 31.7 million | Germany 26.7 million | Denmark 24.4 million | Private donors Republic of Korea 17.3 million | Switzerland 15.1 million

Algeria | Argentina | Australia | Austria | Azerbaijan | Belgium | Canada | Costa Rica | Estonia | Iceland | Indonesia | Kuwait | Malta | Monaco | Montenegro | New Zealand | Peru | Philippines | Qatar | Korea | Russian Federation | Saudi Arabia | Serbia | Singapore | Slovakia | Sri Lanka | Thailand | United Arab Emirates | Uruguay | Private donors



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