

Zambia

31 July 2019

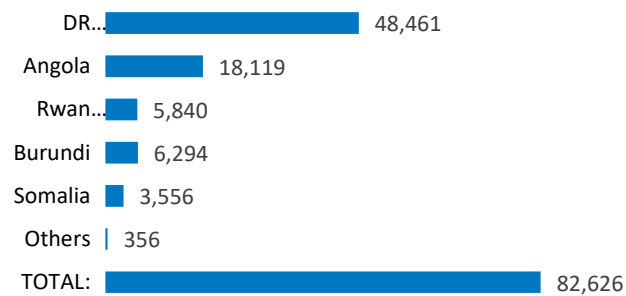
■ During the month, new arrivals continued to be registered, with a total of 572 new arrivals received in Zambia. 411 were from the Democratic Republic of the Congo (DRC) with, 121 from Burundi, 38 from Somalia and other nationalities, two.

1,793 Congolese refugees received the National Registration, Passport and Citizenship Cards (Alien Cards) from Ministry of Home Affairs, with assistance by UNHCR, to enable them have fair access to rights of inclusion in national services, self-reliance, and opportunities to earn a living, and integration into the host country.

During the month, a total of 50 refugees from Lusaka, Maheba and Mayukwayukwa received DAFI Scholarship attainable at various universities in Zambia.

POPULATION OF CONCERN AS OF 30 JUNE 2019
(82,626) – (27,048 HH)

Host Countries

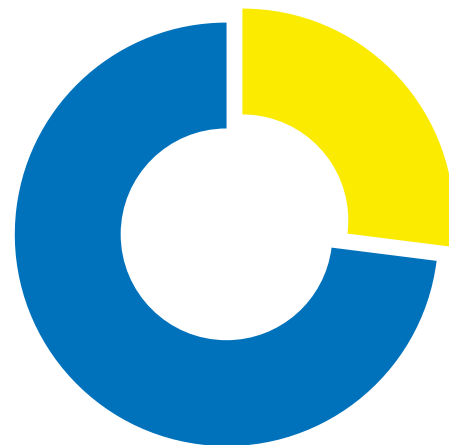


**Other Nationalities include Congo Brazzaville, Eritrea, Ethiopia, Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, South Africa, South Sudan, Sudan, Syrian Arab Republic, Turkey, Uganda, Ukraine, Zimbabwe.

FUNDING (AS OF 31 JULY 2019)

USD 22.0M

UNHCR's 2019 requirements for the Zambia operation



UNHCR PRESENCE

Staff:

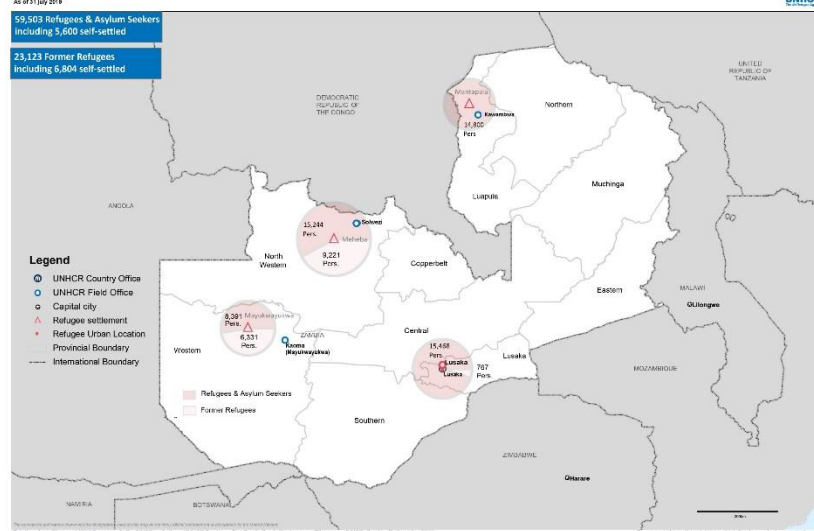
- 52 National
- 25 International
- 33 Affiliate

Offices:

- 1 Representation Office in Lusaka
- 2 Field Offices in Solwezi and Kawambwa

UNHCR Zambia: People of Concern

The map shows the total number of People of Concern to UNHCR by location including Refugees, Asylum Seekers and Former Refugees



Working with Partners

- UNHCR, the UN Refugee Agency, works closely with the Office of the Commissioner for Refugees (COR) in the Ministry of Home Affairs and key government line ministries.
- It also works in partnership with the United Nations Country Team (UNCT) and NGOs, such as the Zambia Red Cross | Action Africa Help | Self Help Africa | Plan International | People in Need | Oxfam Caritas Czech Republic | CARE International | Norwegian Church Aid and World Vision Zambia.
- Most of the NGOs and UN agencies are providing support to Congolese refugees, the majority of whom live in Mantapala Settlement, in northern Zambia.
- Together with the Government, UNHCR also provides basic social support to persons of concern in the older refugee settlements of Meheba and Mayukwayukwa, in Western and North Western provinces, respectively.

Main Activities

Protection

- During the month, new arrivals continued to be registered, with a total of 572 new arrivals received in Zambia. 411 were from the Democratic Republic of the Congo (DRC), 121 from Burundi, 38 from Somalia and two from other nationalities.
- In spite of this, the number of asylum seekers being registered at border entry points in the North-western, Luapula and Northern provinces continues to decrease since December 2017.
- The decrease is attributable to relative peace and calm in most areas surrounding Pweto district, from which most asylum seekers originate after the December 2018 DRC general elections. Most of new arrivals are from Moba and Uvira districts in Tanganyika and South Kivu Provinces, respectively.
- UNHCR in Lusaka conducted training on Prevention of Sexual Exploitation and Abuse (PSEA), for G4S security guards who provide security at UNHCR office premises and for outreach volunteers from CARE International and Caritas Czech Republic. The training equipped participants with information on UNHCR's commitment to addressing sexual exploitation, abuse, sexual harassment and other integrity issues in humanitarian work. Participants were also informed of reporting procedures in place.
A combined team from the Department of National Registration, Passport and Citizenship (NRPC), CoR in the Ministry of Home Affairs and UNHCR commenced issuance of NRPC Cards (Alien Cards) to 1,793 Congolese refugees who are sixteen years of age and older, in Mantapala Settlement, so that they are able to have fair access to rights of inclusion in national services, self-reliance, and opportunities to earn a living, and long-term measures such as integration into the host country.

Education

- Through the DAFI Scholarship, 50 beneficiaries (23 males and 27 females) were provided with financial support to enter tertiary education. Among them, eight received support for internship, and 42 were enrolled in universities.

Health

- Clinics in the three settlements and Lusaka continued to provide health services to refugees and neighbouring host communities.
- The Government of Zambia, through the Ministry of Health, announced intensified surveillance at cross-border entry points in the wake of increased Ebola cases in neighboring DRC. The surveillance has not prevented new arrivals from the DRC from crossing into Zambia.

Food Security and Nutrition

- WFP distributed food to 13,279 Congolese refugees in Mantapala Settlement. New arrivals awaiting adjudication were provided dry rations. In Meheba and Mayukwayukwa, new arrivals received cash through Cash Based Intervention (CBI),
- The health facilities in the three settlements and Lusaka continued to screen children under five years of age, for malnutrition.

Water and Sanitation

- Norwegian Church Aid (NCA), an implementing partner in Mantapala Settlement, is constructing 500 household latrines and 16 waste collection bays in the settlement. One hundred latrines have been completed and 400 are at the level of sub-structures.
- The New Apostolic Church Relief Organisation (NACRO) is constructing a total of 100 toilet super-structures in Block-1, all of which are at different stages (Superstructure, intel, slab and foundation) of completion.
- Hygiene sensitization continues in the three settlements.

Shelter and NFIs

- Over 100 refugee housing units (RHUs) have cumulatively been erected in Mantapala and Meheba Refugee Settlements.
- The draft shelter strategy to improve construction of permanent shelters for refugees who continue to live in temporary plastic sheeting and tarpaulins in Mantapala has been completed and shared with stakeholders.

Camp Coordination and Camp Management

- The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the Sustainable Development Goals (SDGs), Seventh National Development Plan (SNDP) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act (Government Of Zambia Act No. 1 Of 2017), the COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that all line Ministries including Agriculture, Health, Education, WASH and Community services, which previously were engaged under separate Project Partnership Agreements (PPAs) contribute to key sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR is the primary interlocutor and lead agency for all refugee matters. To respond to the Congolese refugee emergency in a holistic and co-ordinated manner, the Government of the Republic of Zambia has constituted an Inter-Ministerial Committee (IMC) composed of key line ministries.

Access to Energy

- Refugees in the three settlements continue to rely on firewood, candles, solar panels and battery powered energy for lighting and related domestic use.

Community Empowerment and Self-Reliance

- In July, the Ministry of Agriculture demarcated 509 new farming plots (**measuring 0.5 hectares each**) in Mantapala Settlement to be allocated to new refugee farmers in preparation for the coming planting season beginning in October/ November. Since 2018, the Ministry has so far demarcated 1,300 plots of which up- to 40 percent has been allocated to identify refugee farmers. Very few farmers will be supported for the new planting season given limited funds.
- UNHCR engaged the Export Trading Group (ETG), a multinational input and output market supplier in agricultural value chains, to support agricultural value chain development in the three settlements. Similarly, ETG conducted field assessment visits to the settlements during which analysis of current cropping trends and engaged lead farmers within the communities, was undertaken.
- UNHCR has partnered with the Ministry of Agriculture and Ministry of Commerce Trade and Industry in Nchelenge District to sensitise farmers in Mantapala on the registration procedures into the Government Farmer Input Support Programme (FISP). The Ministry

of Agriculture is leading an initiative to advocate for inclusion of refugees with Alien Cards into FISP.

- The Mantapala Business Association (MBA) was oriented, by the Ministry of Commerce Trade and Industry on the use of governance tools, business leadership, resource mobilization and management. The association also received training by UNHCR protection team on PSEA.

Durable Solutions

- UNHCR met and counselled 25 Congolese refugees in Meheba who had expressed interest in returning to the DRC. The refugees were given information pertaining to the country of origin and the assistance they could be given in Zambia before their departure. The refugees were informed that they could return only to areas deemed safe within DRC.

Logistics

- During this period, 38 blankets were released to the implementing partner for distribution to prisoners in Lusaka. Additionally, a total of 33 RHUs were dispatched to Mantapala Settlement for shelter improvement as well as 40 bales of used clothing.
- Thirty-five thousand litres of fuel diesel was transported to the filling station in Meheba Refugee Settlement. The fuel will be managed by the implementing partner Action Africa Help International Zambia (AAHZ) to support activities in the settlement.

External / Donors Relations

UNHCR is grateful for the critical support provided by donors who have contributed to this operation in 2019 with special thanks to the donors for the UNHCR operations in Zambia: **the United States of America** (2.530 M), **European Union** (1.138 M), **Japan** (0.5 M), **Austria** (113,766), **the United Nations Trust Fund for Human Security** (80,378), and to all donors giving unearmarked and softly earmarked funds, including Algeria, Argentina, Australia, Austria, Azerbaijan, Belgium, Canada, Costa Rica, Denmark, Estonia, Germany, Iceland, Indonesia, Ireland, Kuwait, Malta, Monaco, Montenegro, Netherlands, New Zealand, Norway, Peru, Philippines, Qatar, Republic of Korea, Russian Federation, Saudi Arabia, Serbia, Singapore, Slovakia, Sri Lanka, Sweden, Switzerland, Thailand, United Arab Emirates, United Kingdom, Uruguay, along with private donors from Australia, Republic of Korea, and Spain.

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