

# Protection Working Group Jordan

**Date: 07 October 2019, 9-11 pm, Queen Zain Al Sharaf Institute for Development (ZENID)**

**Agencies present: 7Hills, Amaken, APS, ARDD, AVSI, DRC, ICMC, ICRC, ILO, IMC, Intersos, IOCC, JOHUD, MSF, NRC, TDH-Italy, TDHL, UMR, UNFPA, UNHCR, UNICEF, UNWOMEN, UPP, WVI, IOM, ECHO, Collateral repair, MSF.**

**Next Meeting: 5th of November 2019**

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**AGENDA:**

- National Social protection strategy 2019-2025 (presentation by MoSD)
- General update: berm, return movements, MOI cards, V5, sub-working groups
- Zaatari protection working group update
- Inter-Agency and JRP
- GBV IMS mid-year report (presentation by GBV IMS Task Force)
- Good practice: Accountability to affected population (presentation by DRC)

Agenda item	Discussion points	Follow up action and focal point
<b>Welcome and Introductions</b>	<p>Introductions, agenda review.</p> <p>The update of CP gap analysis will be shared soon.</p> <p>Draft TORs for strategic advisory and share them.</p> <p>To share one refugee approach draft action plan.</p>	<p><b>Co-chair to circulate results on CP gap analysis</b></p> <p><b>Co-chair to share strategic advisory</b></p> <p><b>Co-chair to share one refugee approach draft action plan</b></p>
<b>National Social protection strategy 2019-2025/ EJC presentation</b>	<p>Emirati Jordanian Camp: Age, Gender and Diversity participatory assessment.</p> <p>Figures and disaggregated data: as of 30<sup>th</sup> of September, the camp was hosting 6,482 individuals / 1,322 cases. 50% females, 59% children, 23% FHH and no singles.</p> <p><b>Available services:</b></p>	<p><b>Co-chair to share ppt presentation</b></p>



	<p>International agencies: Protection, Inclusive services, Liaison and coordination.</p> <p>UAE Red Crescent: Shelter, Health, WASH, Livelihoods, Cash-Based Interventions and other.</p> <p>Efforts and Achievements: Protection and advocacy, AGDM Participatory Assessment and Coordination.</p> <p><b>AGDM Participatory Assessment:</b></p> <p>Objectives: In line with national theme of AGDM, provide information necessary for UNHCR and partners, identify gaps, ensure active participation of the community at EJC.</p> <p><b>Some of the main findings:</b></p> <p>High levels of community cohesion.</p> <p>The community wishes to expand access to vocational training.</p> <p>Education is highly regarded..</p> <p>Parents and children believe in the importance of extracurricular activities for children.</p> <p>Bullying at school is prevalent.</p> <p>The camp is generally safe, but women prefer using private latrines.</p> <p><b>Some recommendations:</b></p> <ul style="list-style-type: none"> <li>• Enhancing inter-agency coordination with camp management (UAE RC and SRAD).</li> <li>• Exploring the possibility of transitioning to more private latrines.</li> <li>• Increasing funding for Protection activities.</li> <li>• Expanding I/NGO and NGO presence at EJC.</li> </ul>	
<p><b>General update</b></p>	<p>Azraq camp: 145 individuals were transferred to V5. Age breakdown for V5 was shared: 5.650 children and more that 3.000 adults. Gender breakdown will be shared soon.</p> <p>Sub-working groups update:</p> <ul style="list-style-type: none"> <li>- <b>MHPSS-SWG:</b> conducted the regular monthly meeting in the Ministry of Health. One assessment to be launched for Refugees and Host Community. Results were presented in September and the finalized report will be shared.</li> <li>- Diseases discussed: depression and anxiety among people, destress, epilepsy for children and youth.</li> </ul>	<p><b>Co-chair to share gender breakdown</b></p>



	<ul style="list-style-type: none"> <li>- 10 September 2019: Suicide Prevention day, on this occasion many messages were shared. According to the studies, Jordan is below the average of suicide, however the number is increasing.</li> <li>- 10 October 2019: World Health Day. Messages in different languages to be shared through a campaign.</li> <li>- Key messages to be shared.</li> <li>- <b>CP-SWG:</b> gap analysis is completed and will be shared with the WG. Some projects like child labour and violence at school need more support. Child labour Task Force meeting will take place on the 08<sup>th</sup> of October 2019 after the SC-SWG.</li> <li>- Regular updating on referral pathways needs more attention, partners are asked to update their info..</li> <li>- <b>SGBV-SWG:</b></li> <li>- <b>CP and SGBV</b> joint meeting took place on the 17<sup>th</sup> of September 2019. The main topic was Child Marriage and the lack of effective solutions. There should be more comprehensive drivers. One of the nine priorities that will be discussed during the UN day on the 24<sup>th</sup> of Oct 2019 is eliminating child marriage. An event on Child Marriage will take place in Zaatari Camp.</li> <li>- Amaali mobile application was launched and it has a referral system. Participants were encouraged to view the app and provide their feedback.</li> <li>- 16 days campaign will take place from 25<sup>th</sup> of Nov 2019 until the 10<sup>th</sup> of Dec 2019. Task Force was created and agreed on the national topic to be “Economic Violence”. More details will be shared soon.</li> </ul>	
<p><b>Zaatari protection working group update</b></p>	<p>There are 18 members of the Zaatari PWG and UNHCR chairs the group meetings.</p> <p>Key protection concerns:</p> <ul style="list-style-type: none"> <li>• Child marriage</li> <li>• Child labor</li> <li>• Access to services for PWDs and the elderly</li> <li>• Lack of awareness</li> <li>• Sexual harassment</li> <li>• Limited livelihoods opportunities</li> <li>• Spontaneous returns without Protection assessments</li> </ul> <p>Achievements:</p> <p>Monthly meeting themes:</p> <p>Agreed upon by members during June meeting to guide discussions on topics of interest and relevance.</p> <p>Gaps/Challenges:</p> <ul style="list-style-type: none"> <li>• Funding gaps to address key challenges</li> <li>• Cultural acceptance of many PRT concerns</li> <li>• Suboptimal coordination with other sectors</li> </ul>	<p><b>Co-chair to share ppt presentation</b></p>



	<p>Current priorities:</p> <ul style="list-style-type: none"> <li>• Updating Referral Pathways</li> <li>• Finalizing Feedback</li> <li>• Addressing IBV CoC violations</li> <li>• Raising awareness</li> <li>• Addressing child marriage and labor</li> </ul>	
<p><b>Inter-Agency and JRP</b></p>	<ul style="list-style-type: none"> <li>- A meeting with MoPIC will take place this week and the latest updates will be shared soon.</li> <li>- All actors and stakeholders have submitted their interest to participate in the Task Force composition. Interested members were asked to provide their names.</li> <li>- A training on Activity Info and JFT will be provided by IACU on the 17<sup>th</sup> of Oct 2019 to help organizations to provide accurate reporting on time in order to avoid gaps and discrepancies.</li> <li>- Budget gap was presented, and the funding budget gaps will be shared.</li> <li>- Refugee Component gap: 49%</li> <li>- Resilience Component gap: 64%</li> </ul>	<p><b>Co-chair to share funding budget gaps by email</b></p>
<p><b>GBV IMS mid-year report</b></p>	<ul style="list-style-type: none"> <li>- The Task Force yearly report and a mid-year dashboard are on data portal. January – June analysis for survivors who are seeking help and agreed to share data:</li> <li>- 95% women and girls (81% women and 14% girls).</li> <li>- 4% men and 1% boys.</li> </ul>	
<p><b>Good practices</b></p>	<p>DRC shared their good practice on Accountability to Affected Populations DRC Lessons Learnt:</p> <p><b>Accountability Tools</b></p> <ul style="list-style-type: none"> <li>• Hotlines.</li> <li>• Complaint Boxes.</li> <li>• Suggestion Boards (Community Centres)</li> <li>• In-Person Complaints (recently piloted in Karak and Azraq).</li> </ul>	<p><b>Co-chair to share ppt presentations</b></p>



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	<ul style="list-style-type: none"><li>• Accountability cards (given to everyone registering for a DRC activity).</li><li>• Accountability talks in all activity cycles to remind beneficiaries of their right to provide feedback (and our desire to hear it!)</li></ul> <p>Gamma database: Gamma is an online system developed by DRC team to collect beneficiaries data and assistance provided by DRC in one data source.</p> <p><b>Community Consultation:</b> Biannual FGDs are done with a sample of beneficiaries to ensure complaint and feedback entry points and the processes are appropriate and relevant for our beneficiaries.</p> <p><b>Lessons Learnt:</b></p> <p>Signage</p> <p>Hotlines</p> <p>In Person Complaints</p> <p>Child Friendly Complaints Mechanism</p>	
<b>AOB</b>	Next meeting will take place on the 5 <sup>th</sup> of Nov 2019	<b>Co-chair to share MoM</b>