

Health Sector Coordination Meeting

Date: Monday, 5 April 2020

Venue: WEBEX - UNHCR

Time: From 12:00am to 1:30 pm

Agenda	
1. Introduction	
2. Program tracker form to track activities in line with the National preparedness and Response Plan	
3. Updates from Partners on response to COVID-19 in camps and urban	
4. Prioritization of health activities to continue essential services in the urban setting in COVID-19 context	
5. AOB	
2. Review of action points of previous meeting	
	Introducing the agenda of the meeting.

3. Situation updates

In the second Health Sector virtual meeting, the Agenda was focused on the COVID-19. The Chair of HSWG, Dr. Adam Khalifa, provided an update on the preparedness and response measures on COVID-19 as per 5 April 2020. UNHCR continued working closely with governments, the World Health Organization, the UN Country Team and others to promote the eight (8) Pillars of public health under Operational Planning Guidelines to support country preparedness and response to COVID-19. UNHCR will share the 8 Pillars chart with the partners.

Sector Chair requested all partners to fill in the program tracking template aiming to map-out who is doing what and how to establish synergies between partners. UNHCR will share the template with all partners.

UNHCR is coordinating management of movements of critical staff to and from refugee camps across all UN agencies and partners in coordination with OCHA and MOFA. OCHA officer mentioned that they have received around 700 work permit requests from different organizations and recommended to reduce the number and set up coordination mechanism between service providers to be able facilitating the approval of resealable number. UNHCR and OCHA will have a bilateral meeting to discuss this issue.

Berm updates/Rukban

N/A

Financial situation

UNHCR received eight (\$8) million to fund COVID-19 response interventions and lifesaving cases. UNHCR Inter-Agency Coordination Unit (IACU) circulated template to all sectors to fill it out for additional COVID-19 related requirements, which are aimed to be fundraised through a dedicated COVID-19 3RP, the financial requirements of which are in addition to the regular 3RP.

Zaatari and Azraq Camps

As part of the efforts that the Ministry of Health is taking in surveillance and control of COVID-19, a total of one hundred fifty (150) rapid tests were done randomly for refugees inside Zaatari Camp. Five teams lead by MOH teams supported by UNHCR and SRAD. IMC were on ground and covered the whole camp. A total of 150 rapid

	tests were done in each camp district 10 tests + 30 tests for the health workers frontline. The results of the test were 100% negative.
Action Points and Challenges	<ul style="list-style-type: none"> • UNHCR will share the program tracking template with all partners. • UNHCR to share the national COVID-19 preparedness and response 8 Pillars chart with the partners. • UNHCR and OCHA will have a bilateral meeting to discuss. staff permit to deliver services to patients in Camps as urban areas still s key challenge.

4. Health Agencies Update

5. Update on Coronavirus Disease (COVID-19)

JRP/ActivityInfo	Inter- Agency Coordination Unit conducted in 25 March 2020 virtual training sessions on ActivityInfo due to current coronavirus pandemic.
WHO and MOH	<p>WHO shared the same of MOH news published in the media. WHO continued with the surveillance role and supported MOH with the PCR laboratory tests. Dr. Nazema informed the group on the new funding opportunity for Covid19 research. WHO will share the link with the group. All partner could check WHO website for COVID 19 treatment guidelines.</p> <p>MOH provides equal service to COVID-19 infected patient no matter what their nationality is. Sector Chair (UNHCR) will invite the MOH for the next HSWG meeting to update the partners on the status of COVID-19 response.</p>
UNICEF	UNICEF is providing technical assistance to the MOH and supported them with the procurement of 260 kit tests in addition to the coordination support role of MOH with other partners. UNICEF is using youth support and community volunteer in Irbid and Mafraq to support primary health centres in doing house visits and delivering medication for the NCD and awareness messages. UNICEF will share Arabic and English guidelines on how to deal with COVID 19.
Action Points	<ul style="list-style-type: none"> ▪ WHO to share the link of new funding opportunity for Covid19 research. ▪ UNICEF will share Arabic and English guidelines on how to deal with COVID 19 ▪ UNHCR will invite the MOH for the next HSWG meeting to update the partners on the status of Covid19 response.

6. Subsector working groups – Reproductive Health (UNFPA), Mental Health (IMC/ WHO), Nutrition (Save the Children Jordan/UNICEF), Community Health Platform (MEDAIR/IRD)

<p>UNHCR</p>	<p>To reduce risks in all camps, UNHCR with partners are working on operational coordination with essential team as per the eight pillars of preparedness and response to COVID-19. Several activities were carried out by UNHCR in the camps including, training sessions were delivered to the health staff, support staff and community team on how to deliver the awareness message on COVID-19. Screening measures at the entry points of the camps to measure fevers and quarantine of returnees to the camps in specified area outside the camps area.</p>
<p>RH /SGBV (UNFPA)</p>	<p>The Reproductive Health Sub-Working Group has agreed to assess the feasibility to consider remote approaches (telephone, digital applications, SMS text messaging, voice calls, and interactive voice response) for relevant SRH consultations, follow-up or screening and provide family planning consultations. UNFPA will be leading the implementation of this intervention to bridge the gap of SRH services due to the restriction of movement in host communities and camps.</p> <p>UNFPA is collaborating with Plan International and Institute for Family Health conducting a rapid assessment of the impact of COVID on GBV/SRH among adolescent girls and young women in Jordan.</p>
<p>Save the Children</p>	<p>Save the Children is continuing its works inside Zaatari camp under UNHCR umbral, the community health volunteers are raising awareness about COVID-19 and now they are delivering the NCDs medication for patient homes to avoid the congestion at the clinics.</p>
<p>Caritas</p>	<p>Caritas continue spreading awareness messages on COVID-19 through SMS, WhatsApp groups and social media platforms.</p>
<p>MSF</p>	<p>Seeking for work permit to serve urban areas as well including refugees and national.</p>
<p>JPS</p>	<p>Jordan Paramedic Society (JPS) supported MOH with the volunteered doctors supported the CIVIL Defence with 24 doctors to support them in responding to COVID-19, JPS covers the cost of referral cases of most needy and vulnerable patients.</p>

<p>IRC</p>	<p>IRC is providing direct service including PHC and RH services at both camps (Zaatari & Azraq). Remote service delivery in Mafraq and Ramtha is underway for the NCD cohort (1,600) total. Total 496 patients were served in total last week delivering medication to them for two months. Elderly patients, patients with disabilities and co morbidities are specially being considered in the IRC health services delivery during COVID-19 outbreak to reduce their risk of exposure to infection. Medicines are delivered to these patients at their households after completing the online consultations with the IRC clinicians following the remote service delivery protocols. IRC is willing to collaborate with other actors if support is needed to serve the NCD patients by the IRC remote service delivery model in Mafraq and Ramtha who cannot be served due to movement restrictions. IRC is working on the remote services delivery plan for the community health (Mafraq, Irbid & Amman governorate) to engage the Community Health Volunteers in health messaging including both regular health awareness and health awareness and preventive messaging on COVID-19.</p>
<p>IMC</p>	<p>Health Services: IMC Jordan continues to operate vital life-saving health services across Jordan, including with Azraq and Zaatari refugee camps, as well as within northern Jordan. To date, via hospital and comprehensive health care clinics, IMC continues to provide a range of free primary, secondary, and (through referral) tertiary healthcare services, such as comprehensive emergency obstetric and neonatal care, emergency medicine and general medicine interventions. Azraq Isolation Area: in coordination with MoH, UN agencies, and INGOs, the IMC Jordan health team has established an isolation area within Azraq camp to provide high quality supportive interventions for suspected COVID-19 cases. IMC has started to procure essential medicines, medical supplies and PPEs related to COVID-19 for both UNHCR partners and other operational partners in camps</p>
<p>MEDAIR (CH platform)</p>	<p>Medair's community health volunteers started conducting awareness sessions by phone this week. Focusing on COVID-19, RH and NCDs continue delivering cash for health for Syrian refugees and emergency cash for Jordanians. Mainly through IRIS accounts for Syrians whereas Alawneh money transfer company for Jordanians and for Syrians who are not able to reach CAB ATM machines. For their NCDs program, they are conducting awareness raising sessions using mobile phone. We are looking into ways to deliver medications to our NCDs patients as well. Medair is looking into new modalities to continue delivering cash for health for Syrian refugees and emergency cash for Jordanians. Mainly through IRIS accounts for Syrians whereas money transfer companies might be an option for Jordanians.</p>

<p>TDH Italy</p> <p>La Chaîne de l'Espoir</p> <p>Mental Health</p> <p>Nutrition (Save the Children Jordan/IMCC/UNICEF)</p> <p>Mercy Corps</p> <p>HI</p> <p>IOCC</p>	<p>For our NCDs program, we are conducting awareness raising sessions using mobile phone. We are looking into ways to deliver medications to Medair's NCDs patients as well.</p> <p>TDH Italy seconded team to MOH to support the MOH Ministry. In 21 March 2020, another twelve doctors joined the team to support Civil Defence and MOH to response to COVID-19. A waiting for work permit to their Mobile services to serve remote areas in Mafraq. Spreading outreach awareness messages.</p> <p>Dr. Bawneh mentioned that Mental Health MH Services: Within Azraq and Zaatari camps, IMC Jordan ensured partial continuation of all MH services. Within urban locations, IMC MH services were provided via phone/video (where possible), as well as through the 24/7 MHPSS support line. In addition, all urban clinics were partially opened in order to ensure provision of essential psychotropic medications.</p> <p>No Update</p> <p>No Update</p> <p>No update</p> <p>No update</p> <p>No update</p> <p>No update</p>
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EMPHENT	RAHS shared some insights on the awareness campaign they launched in collaboration with UNICEF, WHO, MOH and NCFA. T campaign entails posts, videos on COVID 19 around information, news, and call for actions, as well as general information tailored to the need of the period as well as government announcements.
RHAS	RAHS offered a to share their list of beneficiaries with interested members.
Action Points and Recommendations	
Next meeting	HSWG meeting will be conducted at biweekly basis. The next meeting will be held on 15 April from 11:00-12:30.