

NEEDS ASSESSMENT

DATE(S) OF ASSESSMENT

The Needs Assessment was carried out by İGAM to assess the needs of refugees, and inform the design of the proposal to address protection related issues. The Needs Assessment process was conducted simultaneously with the follow up calling process, thus using the same timeframe and enumerators, during 1 -14 April 2020.

METHODOLOGY

The assessment methodology (mainly quantitative) was developed by İgam and consulted with case workers. Existing databases of beneficiaries at hub level were used as a sample frame, applying the calculations to determine the sample size and the sampling strategy. For beneficiaries systematic random selection was applied, using the existing databases of project beneficiaries.

“5 open ended questions” was used as a basis and complemented with Needs Assessment related questions, focusing on Protection sector concerns. The questions were developed with input from caseworkers, thus ensuring covering protection related areas in need for information. Data collection was held the first two weeks of April. Beneficiaries were being called by 3 of our interpreters from the hubs. Due to restrictions in Turkey regulations for data collection and the restricted time available to conduct the Needs Assessment, to mitigate the risk for high non response rates, interviews were carried out through one main approach; phone calls interviews. All of respondents reached out through phone calls . All questions were administered with beneficiaries. In total 125 respondents were interviewed, specifically in Ankara.

In terms of gender distribution of respondents is 51% males and 49% females, while regarding age groups, 90% belong to 18-59 years old, 10% to 60 and older. Regarding nationalities, 78% are Syrian, % 22 of them Non-Syrian.

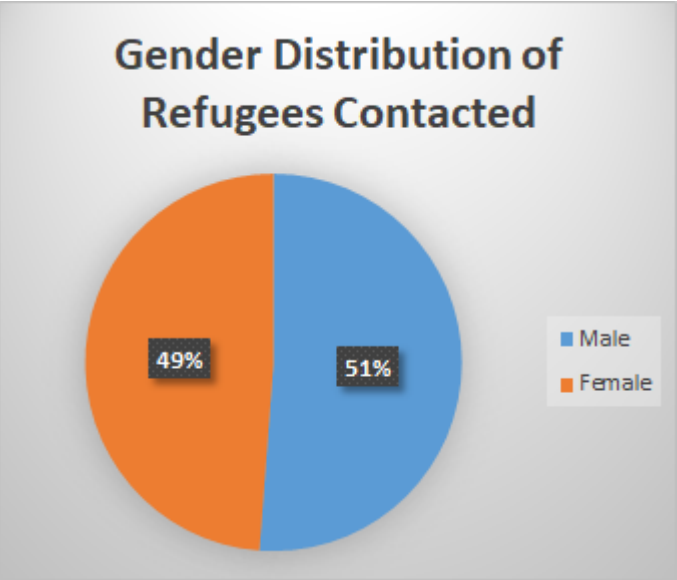
İGAM used its own dedicated people to collect the data, thus reducing the errors during data entry, and ensuring data protection at the same time. İGAM's Monitoring and Evaluation officers followed data collection process closely, providing guidance and support throughout this phase. The data analysis used Excel to run the analysis. Verbally consent was provided by respondents before the interview. Information on the purpose of the process was shared,

while ensuring confidentiality of the information provided by the respondents during on to one interview.

SUMMARY AND STATISTICS:

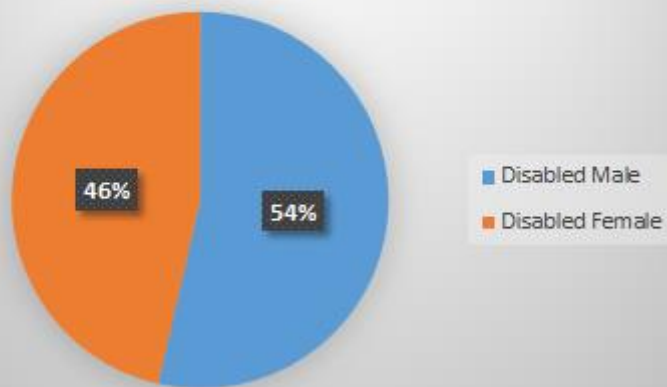
A total number of 175 people were contacted for the Needs Analysis interview conducted by IGAM between 1-14 April 2020. The interviews were conducted in Arabic by three translators. In this context, 125 people have randomly reached out.

Sixty-four of the people contacted are male, and sixty one are female.



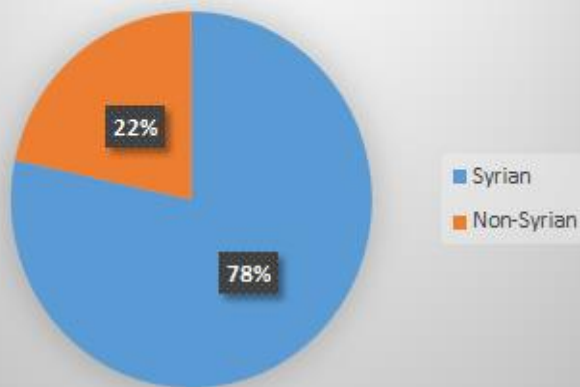
A total of 28 disabled family members were interviewed. Fifteen of these disabled individuals are male, and 13 are female.

Gender Distribution of Disabled Refugees Contacted

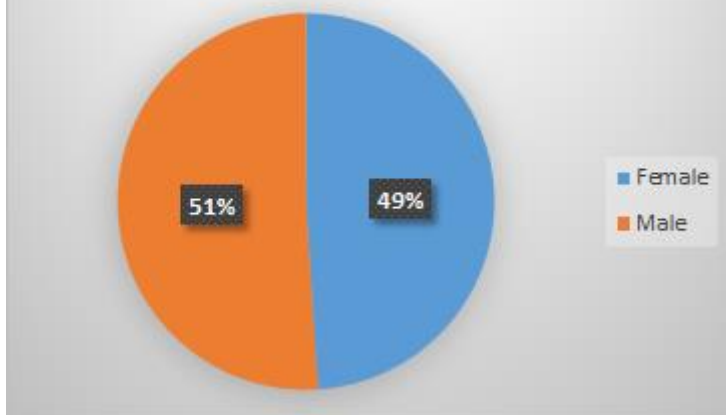


Twenty-seven people were able to categorize themselves to the following nationalities: Afghanistan, Somalia, Iraq, Yemen, and Jordan. In addition, a total of 98 Syrian beneficiaries, 50 of whom were women, and 48 were men, have also been interviewed.

Nationality Distribution of Refugees Contacted

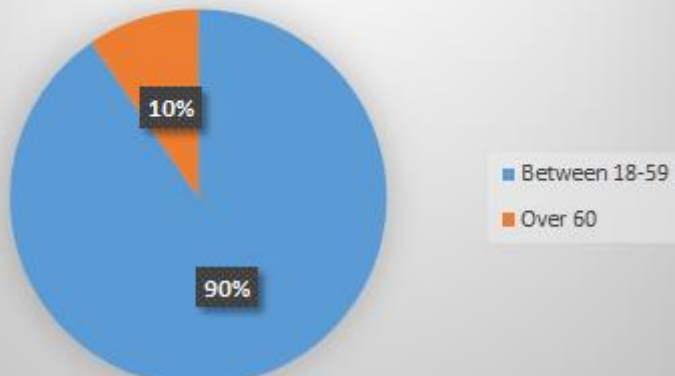


Gender Distribution of Syrian Refugees Contacted

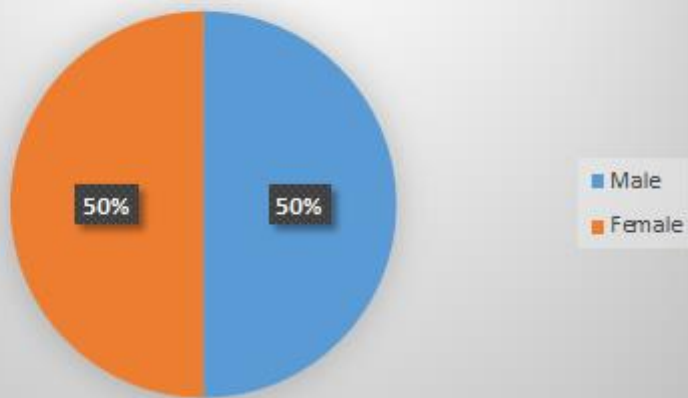


The age distribution of the interviewees covers the age range of 18-59 and over 60. Interviews have been conducted with 10 people being over 65 years old in their household. Twelve people over the age of 60 were interviewed, with a total of 113 people being aged 18-59. Six of the individuals above 60 are women, and 6 of them are men.

Age Distribution of Refugees Contacted



Gender Distribution of Refugees Contacted over 60-year old

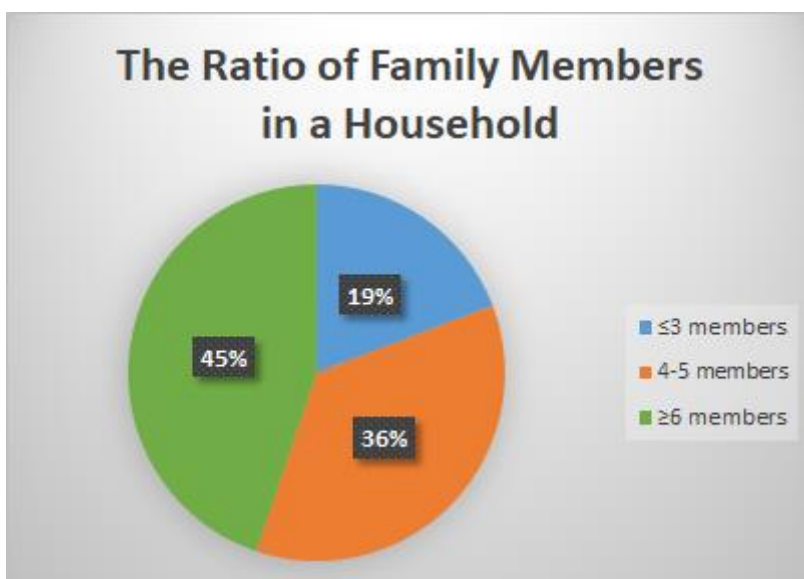


PROBLEMS:

Five open-ended questions were asked to the interviewees. The main aim of the questions is to receive insight into the number and age of family members; their current needs; their emotional status and the way they deal with them; considering the general protective measures, their expectations of our organization, likewise, expectations of our actions taken during the epidemic. As a matter of fact, the questions generated wide-ranged data about the individuals currently working in the interviewees' households.

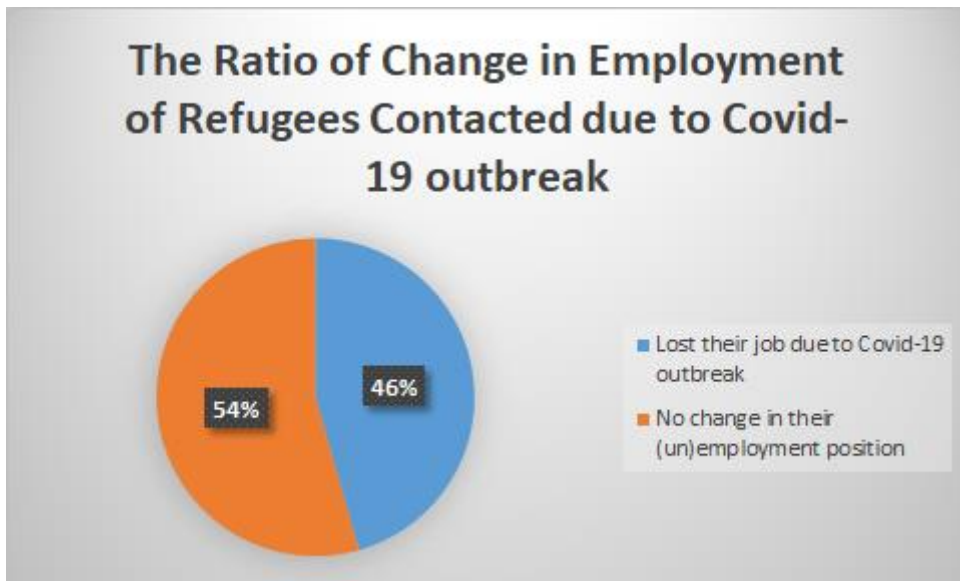
4 FUNDAMENTAL PROBLEMS
Unable to reach basic needs
Unemployment
Lack of information
Lack of psychological support

Moreover, there are 24 households with a maximum of three members; 45, which is five; Interviews were conducted with 56 people who were six or more.

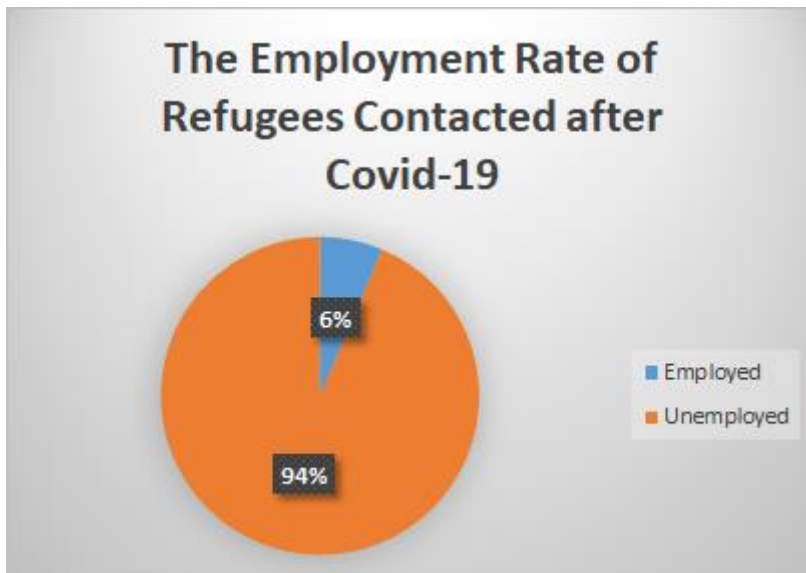


EMPLOYMENT:

57 of the interviewees themselves or their family members have recently lost their jobs due to the COVID-19 pandemic.



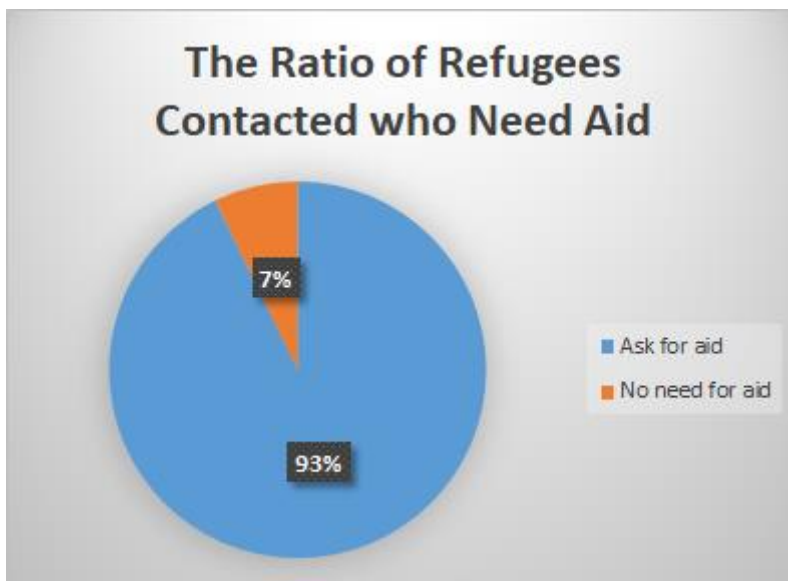
Only 8 of the interviewees continue to work; 117 of them are unemployed.



Some interviewees are actively looking for jobs but are unable to find any.

BASIC NEEDS:

A total of 116 interviewees stated that benefits such as house rent, necessary invoices, hygiene materials, and medicine constitute the most urgent needs.



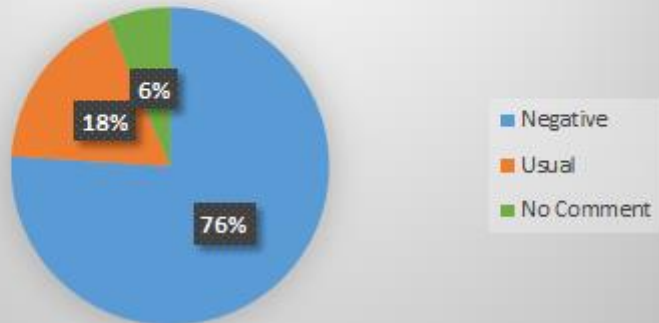
Basic Needs Demands
House Rent
Invoices
Hygne Materials
Medicine

PSYCHOSOCIAL SITUATION:

Ninety-five of the interviewees find themselves in negative psychological situations, expressing emotions of pessimism, boredom, stress, insomnia, and future based anxiety. Additionally, it has been reported that financial issues utter anxiety with reference to welfare and educational activities among children. To go on, 22 interviewers stated that they felt as usual 8 of them have no comment on this issue.

PSYCHOLOGICAL SITUATIONS
Boredom
Stress
Anxiety
Pessimism
Insomnia

The Ratio of Psychological Situation of Refugees Contacted due to Covid-19



NEEDED SERVICES DURING COVID-19 (FROM ORGANIZATION)

92 of the interviewees indicated that they wanted to be regularly informed by IGAM, through channels such as WhatsApp and SMS, telephone counseling.

The Distribution of Refugees Contacted who would like to be regulary informed by IGAM

