Missing Alert App

The new innovative application for the recovery of missing adults

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The new free mobile application Missing Alert App is now available to the public, actively supporting the quick recovery of missing people in Greece. The advanced application, which is designed and developed by COSMOTE on behalf of "The Smile of the Child", enables all citizens to contribute to the search of missing people ***in real time***. Furthermore, it may be used to protect relatives – children, as well as adults – who run a high risk of going missing, thus broadening the social circle of solidarity and support.

By downloading the app on their mobile phone -initially via Google Play - users may:

- Receive information about the ***current cases of missing children and adults***, as well as their progress in real time
- Support the work of the "The Smile of the Child" ***by providing information*** about a case via chat or telephone wherever they are and at any time
- Search for missing people ***based on different criteria*** (e.g. date of disappearance, distance from themselves)
- Report missing people through their ***personal social media, thus mobilizing other volunteers***
- ***Protect their loved ones***, who belong to vulnerable groups and/or are at high risk of going missing (e.g. due to dementia, mental disorders, etc.) by posting their personal data in the app. Thus, they proactively secure that the search will start without any delay in any potential incident.

The app is managed by the specialized team of "The Smile of the Child", which is responsible for any information, evaluating it to make the most out of it, for the immediate location of the person being sought.

COSMOTE provides technological solutions and develops innovative applications to create a better world for all. In this context, COSMOTE has been continuously supporting the significant work of the "The Smile of the Child", offering telecommunications services, infrastructure and tech solutions that assist the Organization in its difficult task of caring for children and addressing missing people cases in Greece.

"The Smile of the Child" **has managed more than 1,600 cases of disappearances of children in its more than 24 years of operation**. Since January 2020, after signing an Agreement of Cooperation with the Ministry of Citizen's Protection, **the Organization has conducted more than 23 investigations to recover adults** (18 to 60 years old) belonging to vulnerable or high-risk groups.

- Video of the app → https://youtu.be/aBkF6beFNOU

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