



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

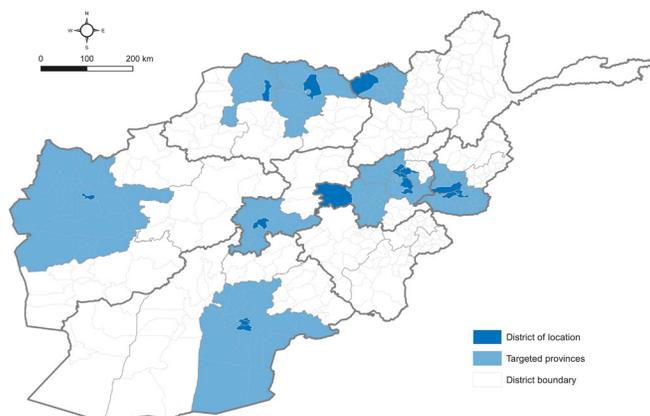
## Province, District, Afghanistan Overall

March 2021

### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 2039 HHIs and 187 KIIs conducted at Overall PARR location.



### DEMOGRAPHICS

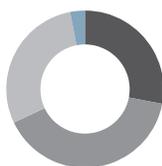
Proportion of households surveyed, by population group:



Female-headed households:  
**2%**

Average household size:  
**10 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



28%	All
39%	Most <sup>4</sup>
29%	Few <sup>4</sup>
3%	One
0%	None



### Movement Intentions



**8%** of households reported having the intention to move in the next 12 months.

Of the 8% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



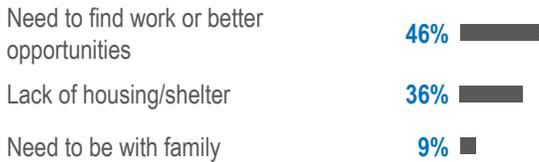
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:  
**3.7 years**

Average reported time since IDP households arrived in their current PARR location:\* **2.8 years**



**17%** of IDP households reported that their current location was **not** their first location of displacement.\*

## 🏠 Refugee Returnees

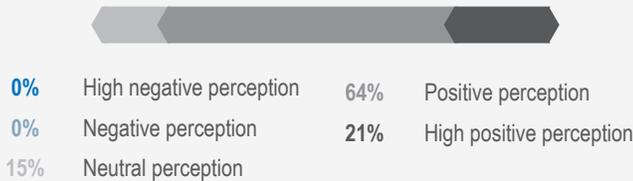
Average reported time that refugee returnee households have been in this location:\* **5 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



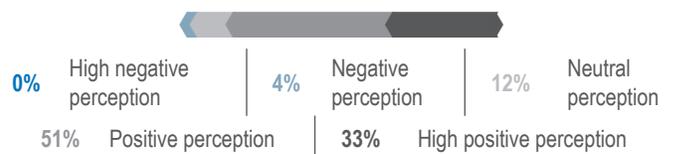
## 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## 👥 Community Trust

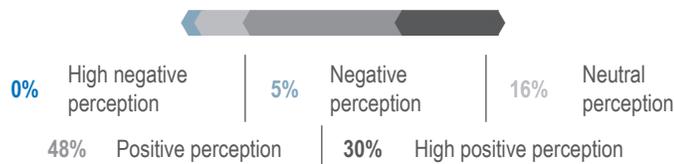
The following index is a composite of households' perceptions on trust in community leadership.



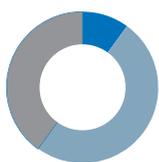
**5%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## 👤 Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 10%** Shuras for smaller groups
- 50%** Shuras for entire community
- 40%** Arbab/malik only
- 0%** No one

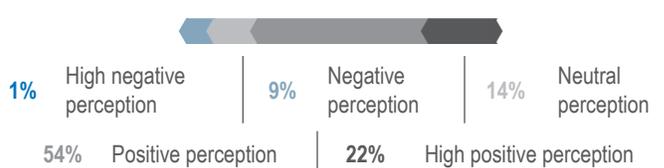
% of households reporting how the selection of leadership is done:



- 86%** Elected by whole community
- 4%** Elected only by community that belongs to the same group
- 10%** Appointed by other leaders
- 0%** Other

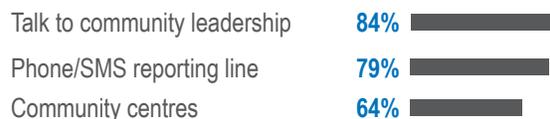
## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**21%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



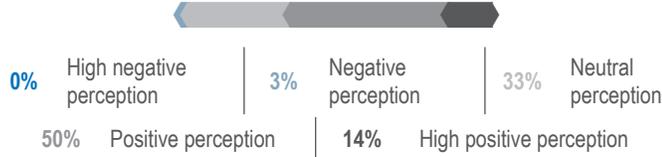
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.



## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



**63%** of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

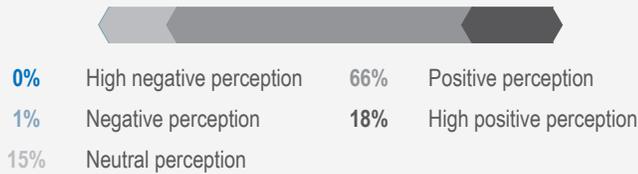


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



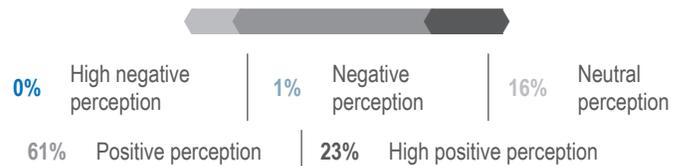
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



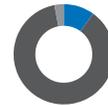
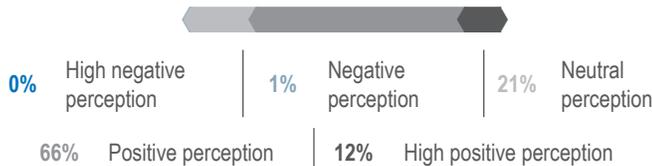
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



**10%** of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



**34%** of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



**6%** of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



**30%** of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



**52%** of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



**23%** of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

**13%** of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that boys could not attend was:<sup>5</sup>

**No facilities/too far: 50%**  
**School too crowded: 32%**

**23%** of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**No facilities/too far: 35%**  
**Cannot afford the costs: 13%**

Of KIs that reported a functioning health centre in the location, **19%** reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Cost of medicines (28%)**



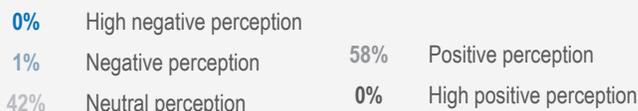
**50%** of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

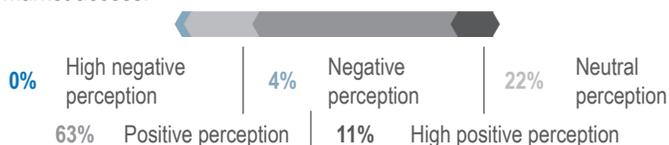
## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



**30%** of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

**35%** of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>



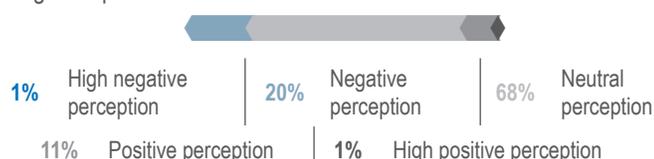
For **2%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **19%** reported having their own businesses.

For **44%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants**.

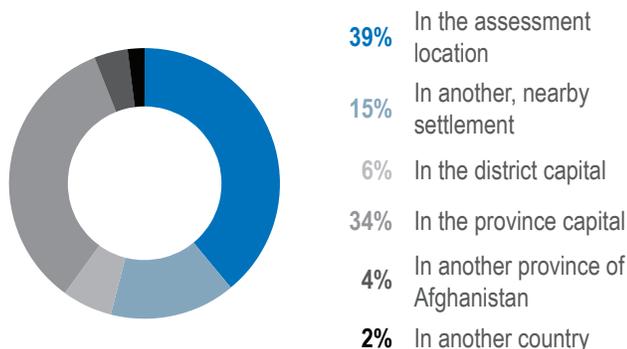
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **7,747 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



**91%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

77%	Bank/loans	12%	Self-help groups
38%	Community-based savings and lending	65%	Micro-finance
44%	Village-based savings and lending		

**36%** of households reported that they did **not** have access to financial institutions.

**91%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

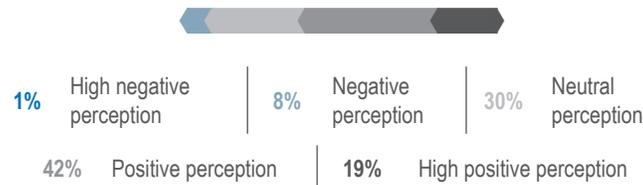
50%	Government financial help	32%	NGO financial help
43%	Government material help	52%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

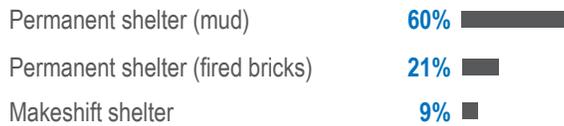
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



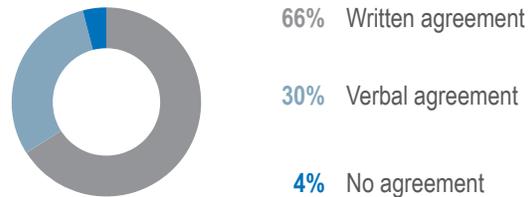
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



82% of households reported that they did **not** own any land used for farming/agriculture production.

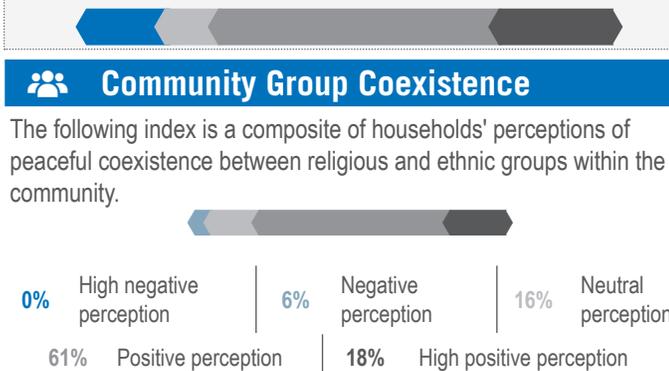
43% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



## PEACEBUILDING

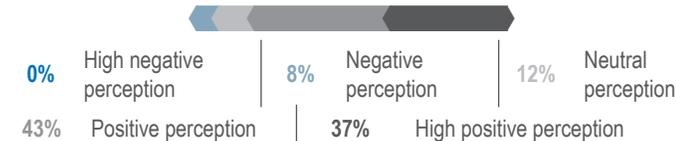
The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



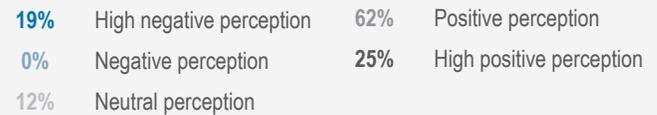
3% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

## Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

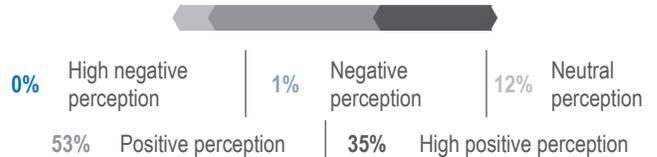


Of the 63% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



## Community Stability

The following index is a composite of households' perceptions of stability within the community.

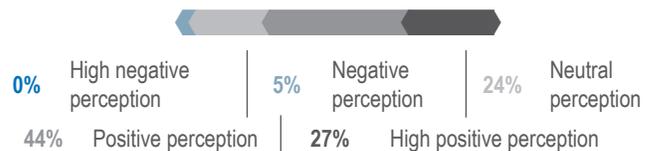


Of the 63% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



## Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



37% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

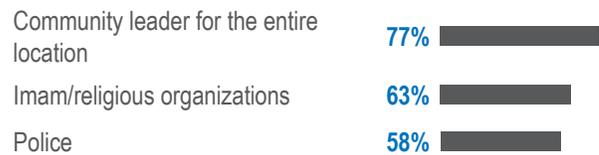
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



48% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

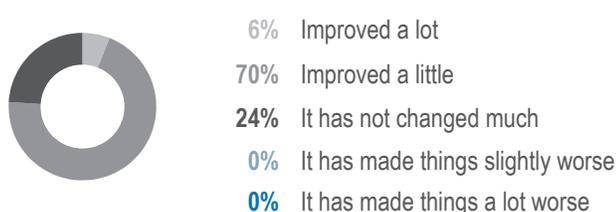


15% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

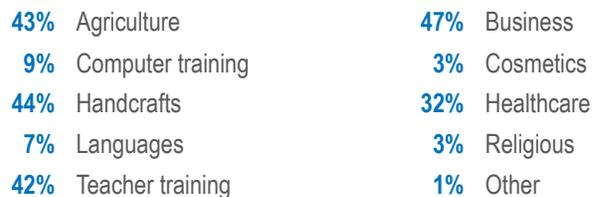


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

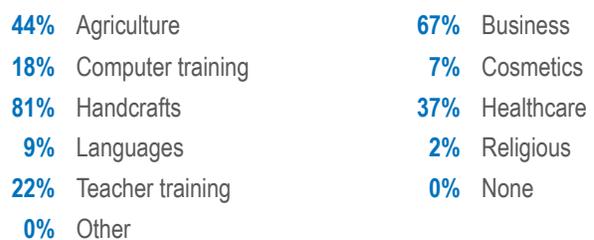
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



55% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 12% felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kabul Province, Qara Bagh District, Afghanistan Aka Khail Area

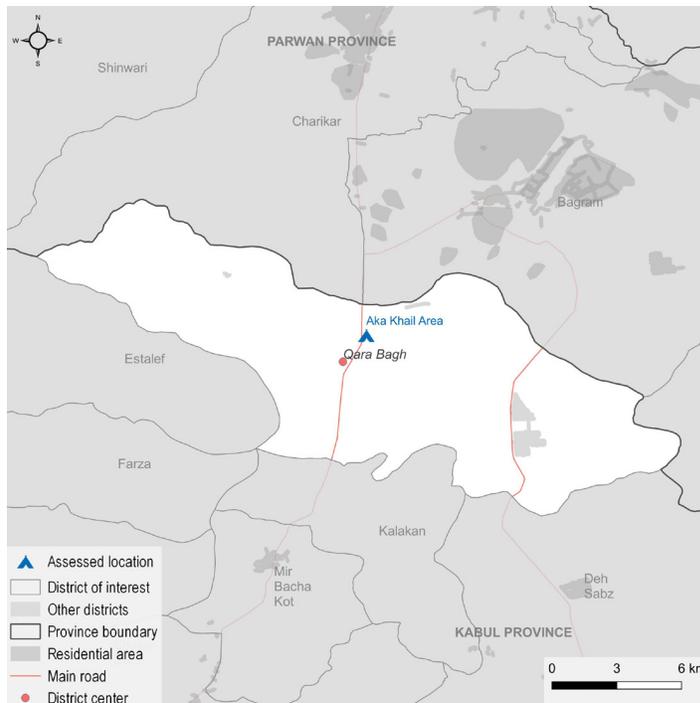
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 9 KIIs conducted at Aka Khail Area PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**10.6 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



43% All  
40% Most<sup>4</sup>  
14% Few<sup>4</sup>  
4% One  
0% None

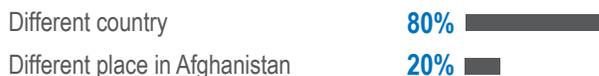


### Movement Intentions



**10%** of households reported having the intention to move in the next 12 months.

Of the 10% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Kabul**

Of PARR residents intending to move, main district they intend to move to:  
**Kabul**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

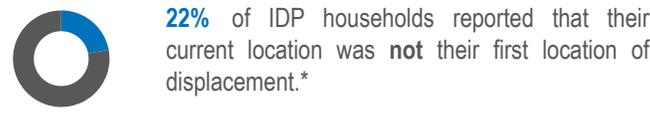
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:  
**4.6 years**

Average reported time since IDP households arrived in their current PARR location:<sup>\*</sup> **2.9 years**



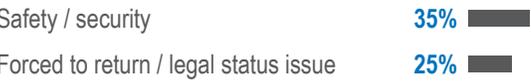
Main province where IDP households were living prior to current PARR location\*  
**Laghman**

Main district where IDP households were living prior to current PARR location\*  
**Alishang**

## 🏠 Refugee Returnees

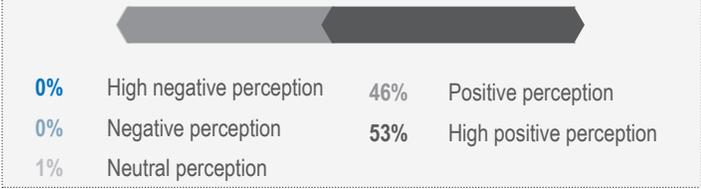
Average reported time that refugee returnee households have been in this location:<sup>\*</sup> **7 years**

% of refugee returnee households by main reason that they chose to return:<sup>\*.6</sup>



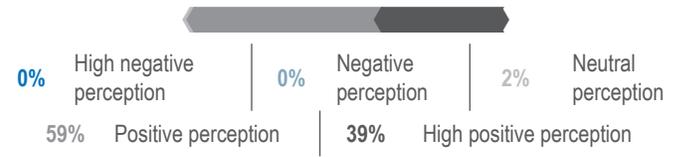
# 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## 👥 Community Trust

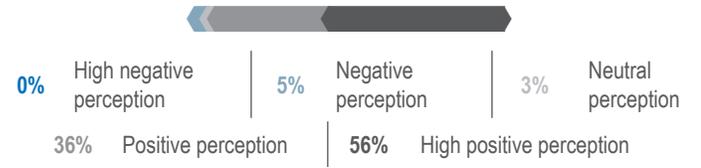
The following index is a composite of households' perceptions on trust in community leadership.



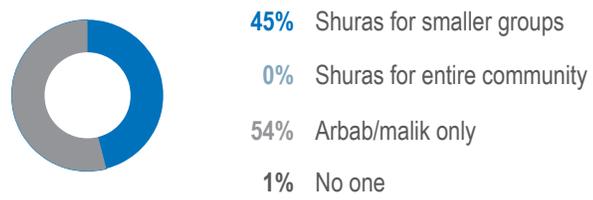
**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## 👤 Local Governance Inclusivity

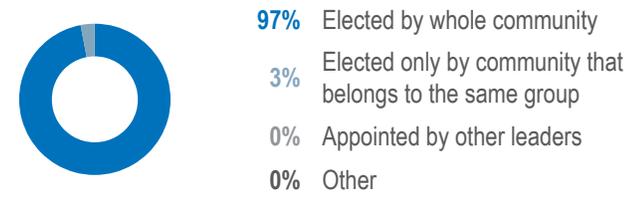
The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

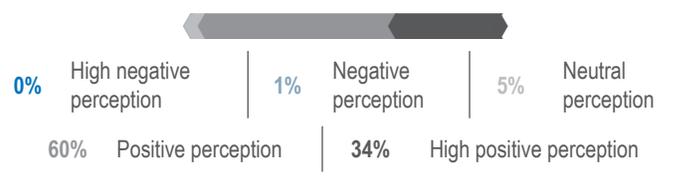


% of households reporting how the selection of leadership is done:



## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**10%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6.8</sup>

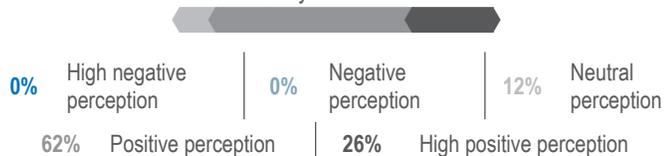


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

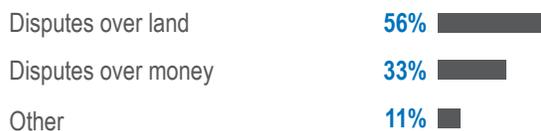
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

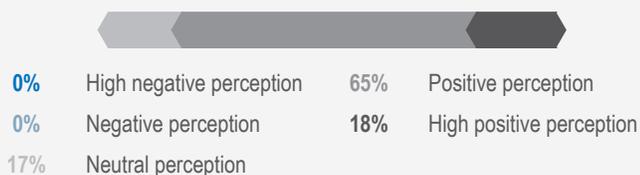


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



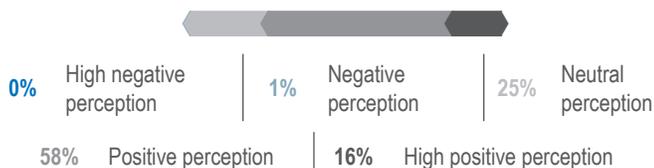
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



67% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



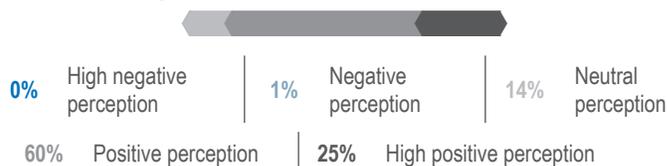
33% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



20% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



33% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

33% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**Cannot afford the costs: 67%**  
**No facilities/too far: 33%**

Of KIs that reported a functioning health centre in the location, 67% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Cost of medicines (100%)**



56% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.

0%	High negative perception	31%	Positive perception
1%	Negative perception	0%	High positive perception
68%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



**89%** of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

**100%** of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	33%
Farming/agriculture	32%
Formal employment	14%

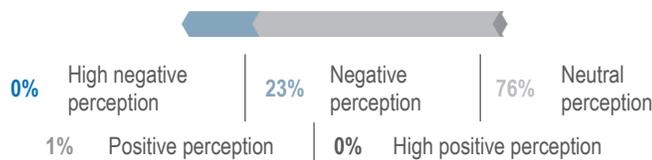
For **1%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **4%** reported having their own businesses.

For **100%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

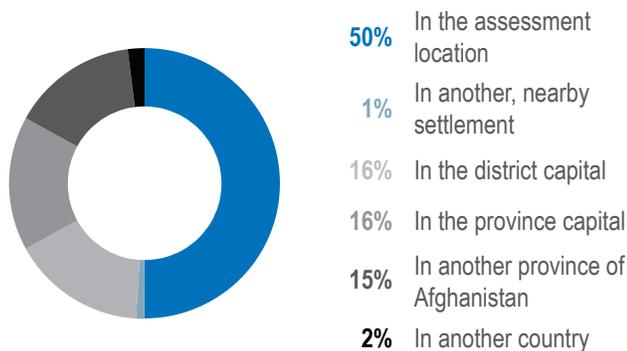
The following index is a composite of households' perceptions of a long-term positive economic outlook.



**100%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **9,178 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

**Parwan**

Of households reporting breadwinner's employment in another province, main district reported:

**Bagram**

**81%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

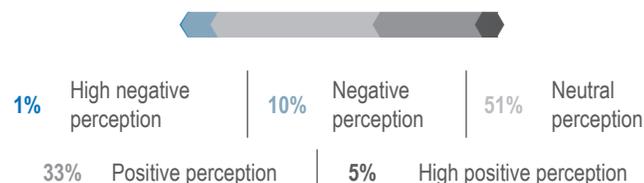
26%	Government financial help	5%	NGO financial help
90%	Government material help	74%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



33% of households reported that they did **not** own any land used for farming/agriculture production.

18% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:

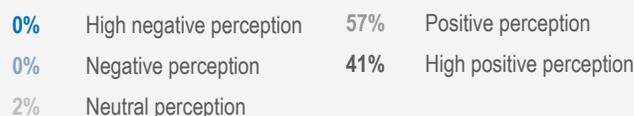


0% Written agreement  
100% Verbal agreement  
0% No agreement



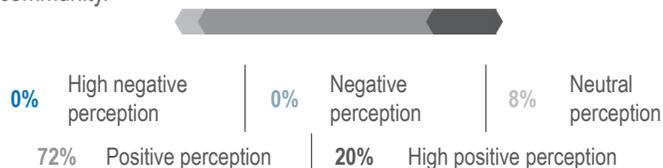
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

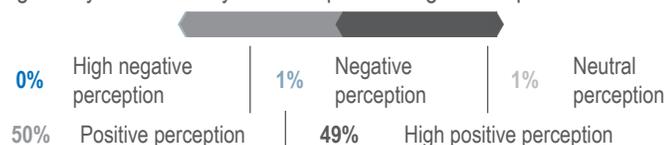
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



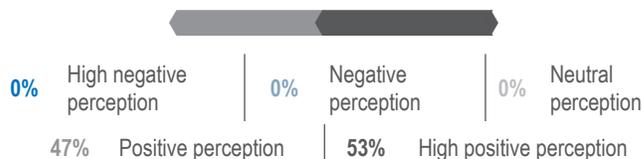
Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



0% Most of the time  
0% About half the time  
0% Sometimes  
44% Very rarely  
56% Never

### Community Stability

The following index is a composite of households' perceptions of stability within the community.



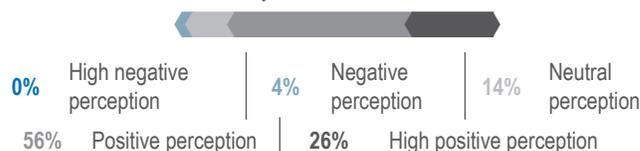
Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



89% They were solved permanently  
11% They were solved for a time, but became problems again later  
0% They were not solved

### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

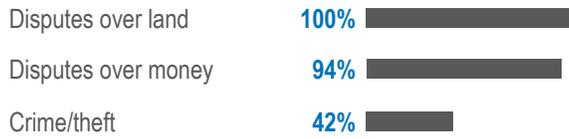


81% of households reported that there were local disputes or conflicts between members of the community.

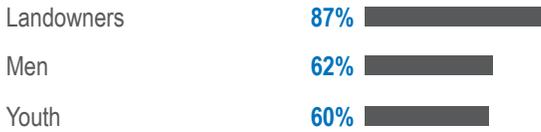
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

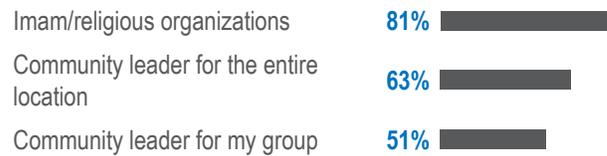
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

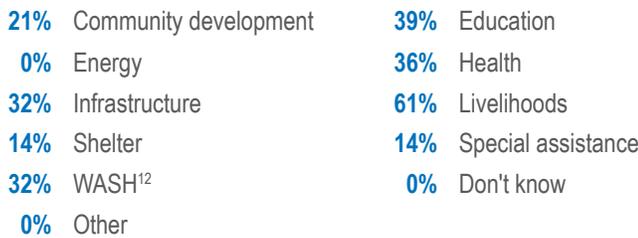


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



71% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



4% of households reported that they did not receive assistance in the last year.

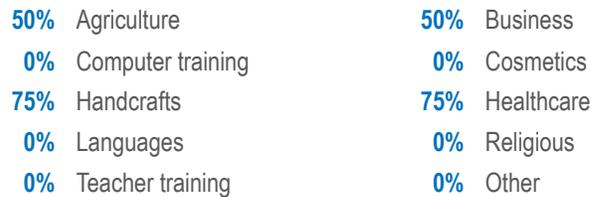
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



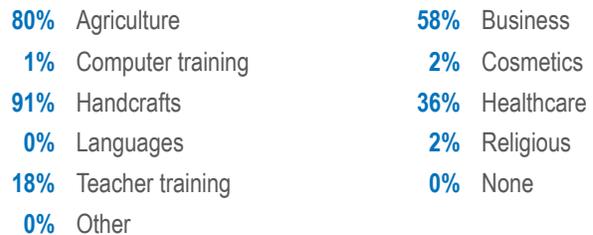
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



59% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 7% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Laghman Province, Qarghayi District, Afghanistan Aziz Khan Kas

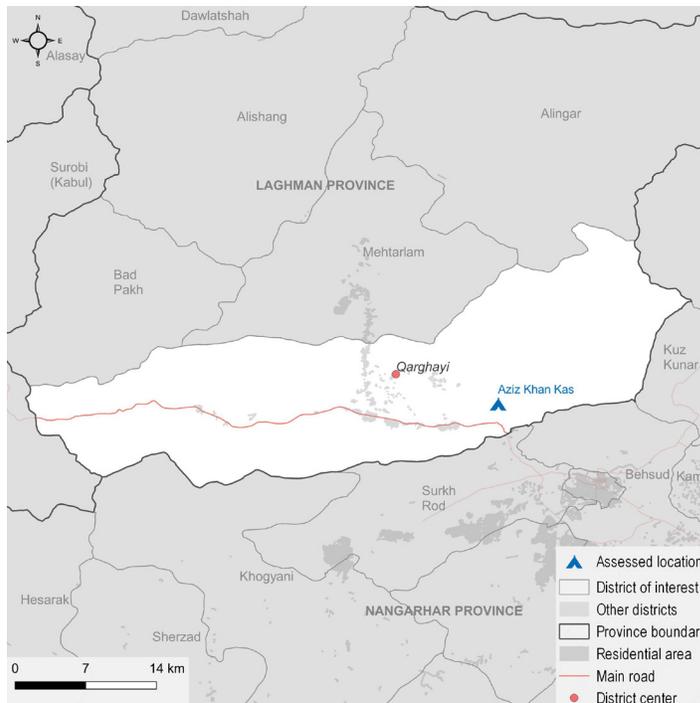
March 2021



### Introduction and Methodology

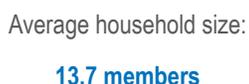
Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 105 HHIs and 10 KIIs conducted at Aziz Khan Kas PARR location.

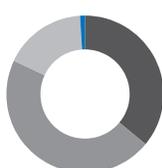


### DEMOGRAPHICS

Proportion of households surveyed, by population group:



% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



### Movement Intentions



**4%** of households reported having the intention to move in the next 12 months.

Of the 4% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Nangarhar**

Of PARR residents intending to move, main district they intend to move to:  
**Sherzad**

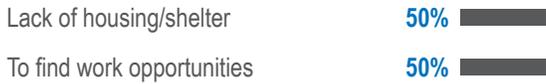
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:<sup>\*</sup>  
**4.5 years**

Average reported time since IDP households arrived in their current PARR location:<sup>\*</sup> **4.2 years**



**0%** of IDP households reported that their current location was **not** their first location of displacement.<sup>\*</sup>

Main province where IDP households were living prior to current PARR location<sup>\*</sup>

**Laghman**

Main district where IDP households were living prior to current PARR location<sup>\*</sup>

**Alingar**

## Refugee Returnees

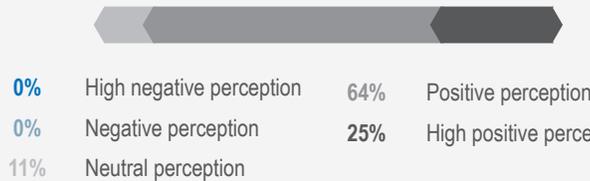
Average reported time that refugee returnee households have been in this location:<sup>\*</sup> **7 years**

% of refugee returnee households by main reason that they chose to return:<sup>\*.6</sup>



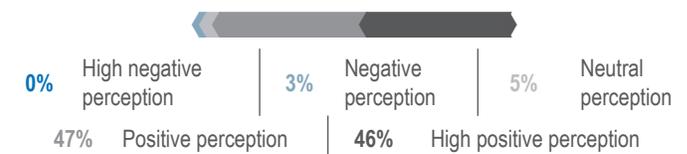
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

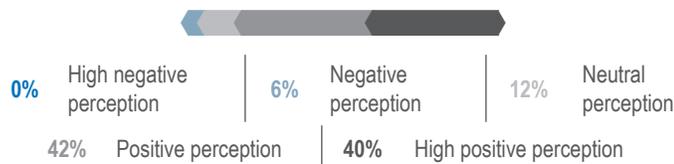
The following index is a composite of households' perceptions on trust in community leadership.



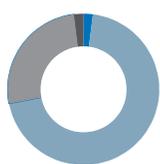
**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

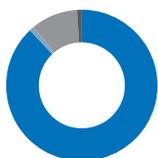


% of households reporting who represents their community :



- 3%** Shuras for smaller groups
- 70%** Shuras for entire community
- 25%** Arbab/malik only
- 2%** No one

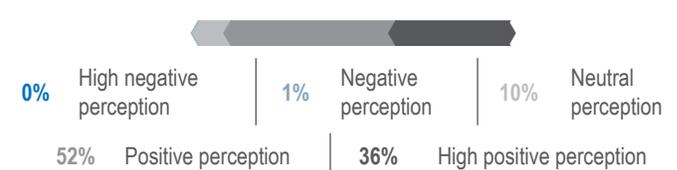
% of households reporting how the selection of leadership is done:



- 88%** Elected by whole community
- 1%** Elected only by community that belongs to the same group
- 10%** Appointed by other leaders
- 1%** Other

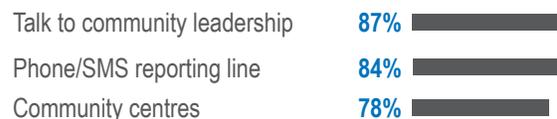
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**12%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6.8</sup>

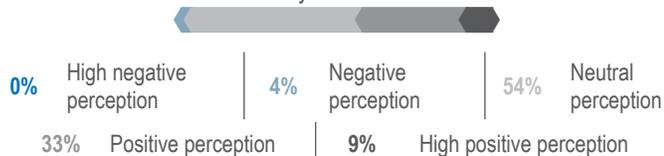


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
<sup>\*</sup> As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

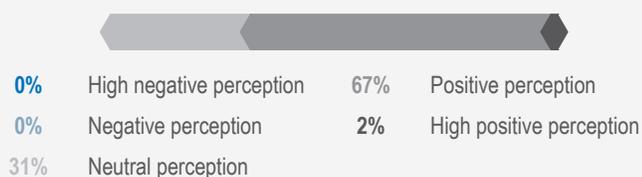


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



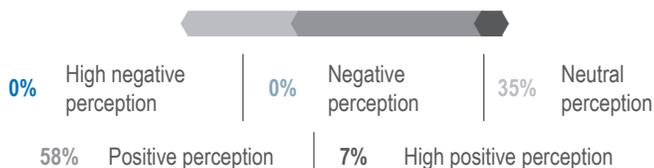
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



10% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



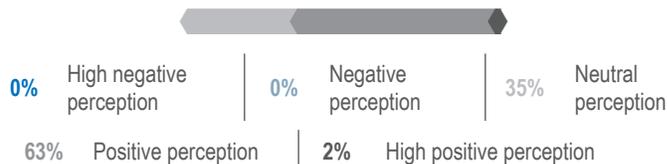
100% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



100% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



80% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

89% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that boys could not attend was:<sup>5</sup>

**No facilities/too far: 88%**  
**Cannot afford the costs: 13%**

89% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**No facilities/too far: 88%**  
**Cannot afford to pay for costs: 13%**

Of KIs that reported a functioning health centre in the location, 80% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Long travel time (75%)**



30% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

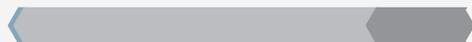
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	20%	Positive perception
2%	Negative perception	0%	High positive perception
78%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	14%	Negative perception	50%	Neutral perception
34%	Positive perception	2%	High positive perception		



30% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



10% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

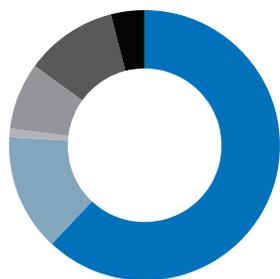
The following index is a composite of households' perceptions of a long-term positive economic outlook.



1%	High negative perception	75%	Negative perception	24%	Neutral perception
0%	Positive perception	0%	High positive perception		

Average monthly income reported by households: **8,695 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 62% In the assessment location
- 14% In another, nearby settlement
- 1% In the district capital
- 8% In the province capital
- 11% In another province of Afghanistan
- 4% In another country

Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Kabul**

Top three primary sources of income reported by households:<sup>6,8</sup>

Skilled labour	38%
Farming/agriculture	21%
Unskilled labour	18%

For **3%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **18%** reported having their own businesses.

For **63%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



90% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

0%	Bank/loans	50%	Self-help groups
100%	Community-based savings and lending	50%	Micro-finance
50%	Village-based savings and lending		



0% of households reported that they did **not** have access to financial institutions.

91% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

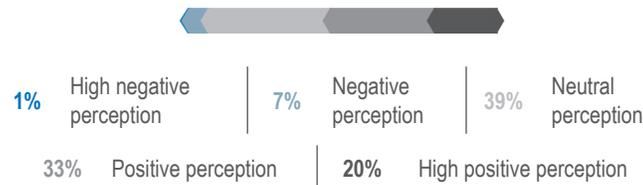
0%	Government financial help	80%	NGO financial help
30%	Government material help	40%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

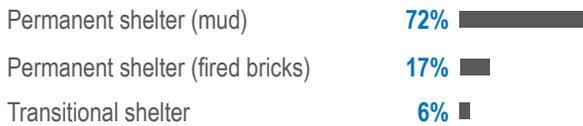
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



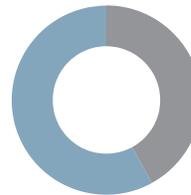
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



79% of households reported that they did **not** own any land used for farming/agriculture production.

11% of the households reported **not** having official documentation for the land that they lived on.

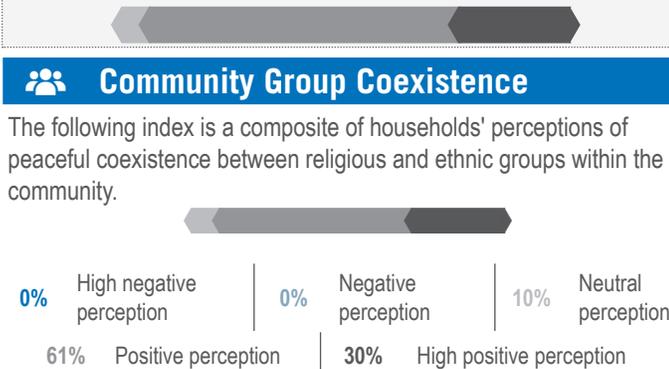
Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



42% Written agreement  
58% Verbal agreement  
0% No agreement

## PEACEBUILDING

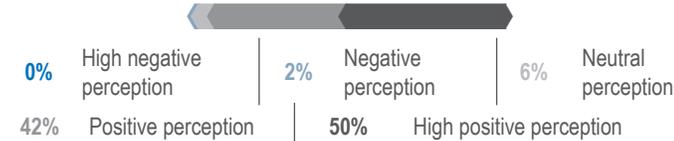
The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



10% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

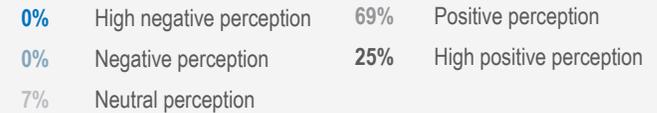
The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>

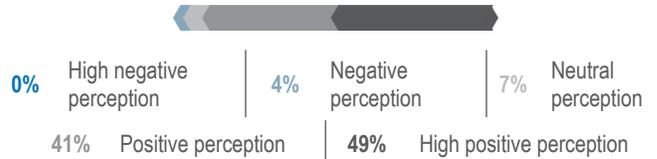


5. Result is reported by key informants (KIs) and is therefore not representative of the population.



### Community Stability

The following index is a composite of households' perceptions of stability within the community.



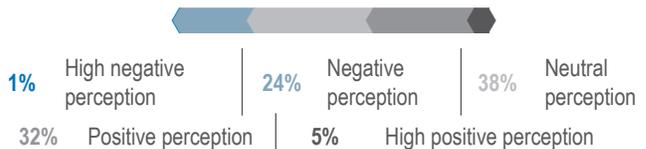
Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



90% They were solved permanently  
10% They were solved for a time, but became problems again later  
0% They were not solved

### Conflict in the Community

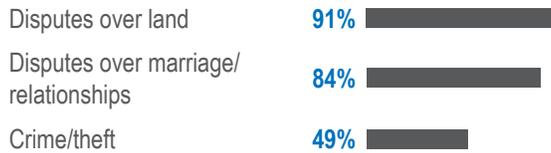
The following index is a composite of households' perceptions of conflict within the community.



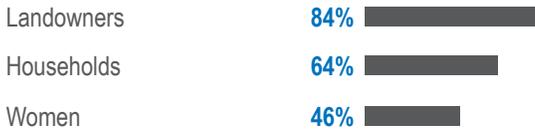
86% of households reported that there were local disputes or conflicts between members of the community.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

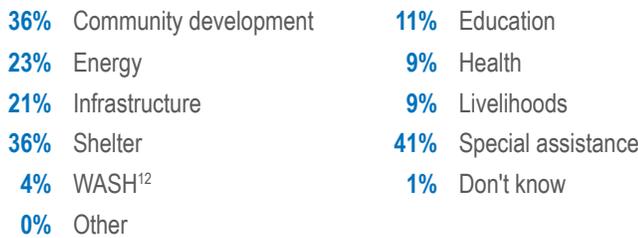


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



13% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



30% of households reported that they did not receive assistance in the last year.

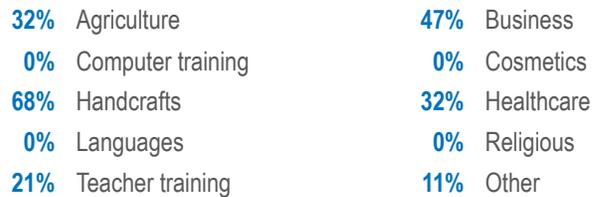
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



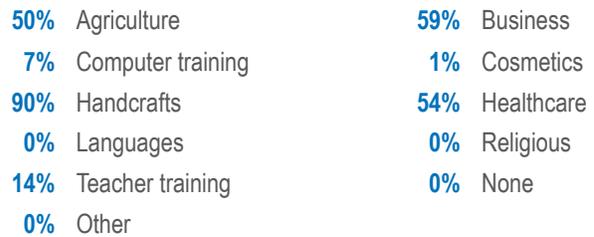
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



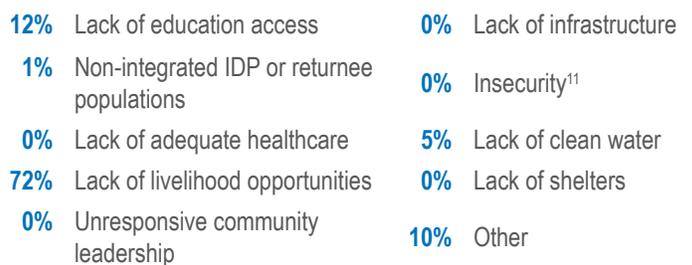
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



14% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 4% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Laghman Province, Qarghayi District, Afghanistan Charbagh

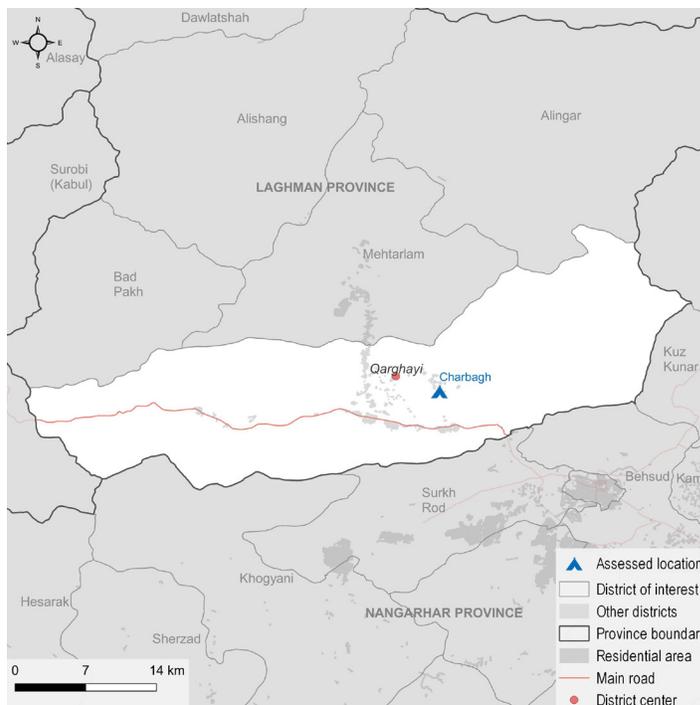
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 10 KIs conducted at Charbagh PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**10.2 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>

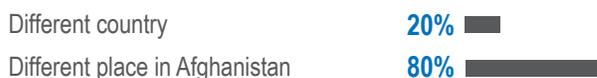


### Movement Intentions



**5%** of households reported having the intention to move in the next 12 months.

Of the 5% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Kabul**

Of PARR residents intending to move, main district they intend to move to:  
**Kabul**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

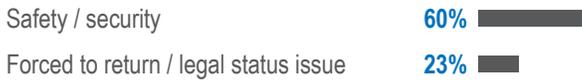
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **6 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **7.2 years**

Average reported time since IDP households arrived in their current PARR location:\* **6.6 years**



9% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*

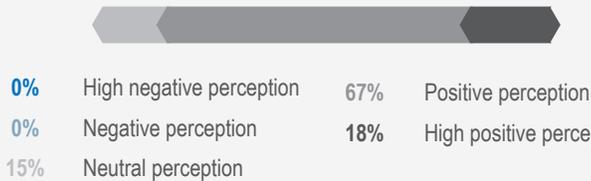
**Laghman**

Main district where IDP households were living prior to current PARR location\*

**Qarghayi**

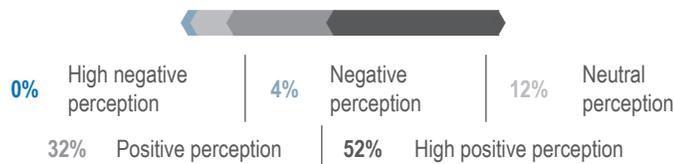
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

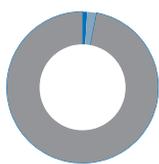


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 1% Shuras for smaller groups
- 2% Shuras for entire community
- 97% Arbab/malik only
- 0% No one

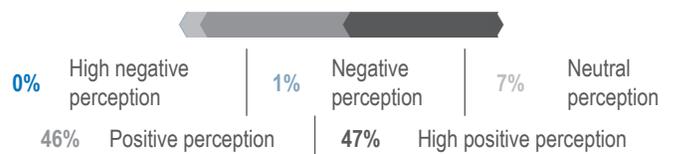
% of households reporting how the selection of leadership is done:



- 98% Elected by whole community
- 1% Elected only by community that belongs to the same group
- 1% Appointed by other leaders
- 0% Other

## Community Trust

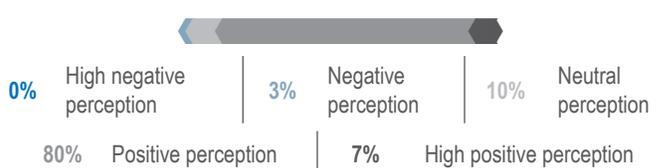
The following index is a composite of households' perceptions on trust in community leadership.



0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

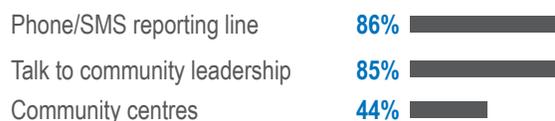
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



4% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



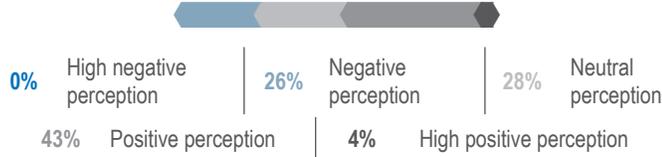
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.



## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

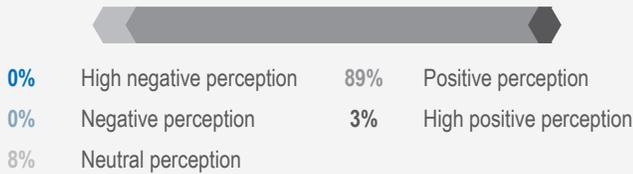


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



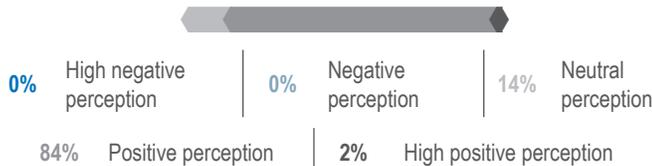
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



10% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>

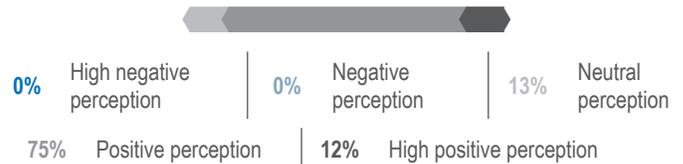


88% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>



## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



10% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	71%	Positive perception
0%	Negative perception	1%	High positive perception
28%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	1%	Negative perception	10%	Neutral perception
71%	Positive perception	18%	High positive perception		



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



50% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Farming/agriculture	53%
Unskilled labour	17%
Skilled labour	15%

For **1%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **8%** reported having their own businesses.

For **63%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



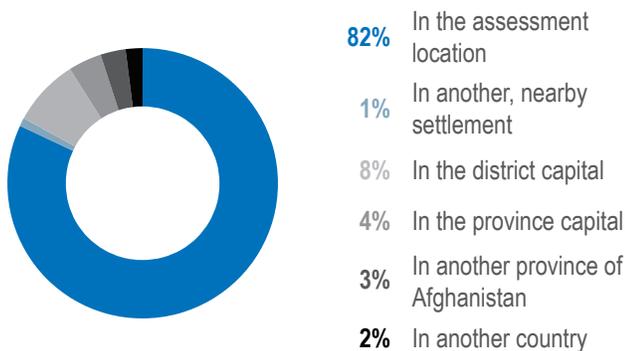
0%	High negative perception	4%	Negative perception	74%	Neutral perception
22%	Positive perception	0%	High positive perception		



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **8,408 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Kabul**

**76%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

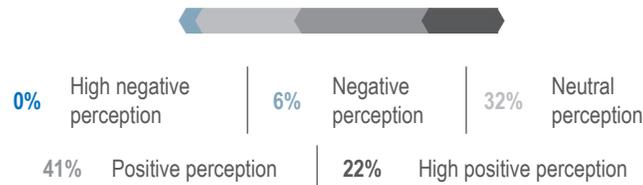
100%	Government financial help	39%	NGO financial help
4%	Government material help	13%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

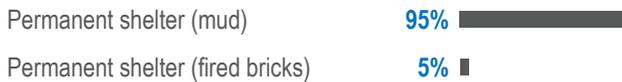
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



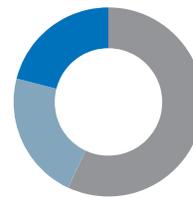
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



79% of households reported that they did **not** own any land used for farming/agriculture production.

51% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



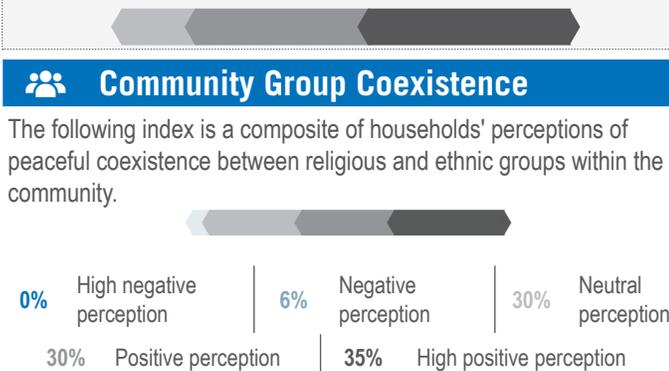
57% Written agreement

22% Verbal agreement

22% No agreement

## PEACEBUILDING

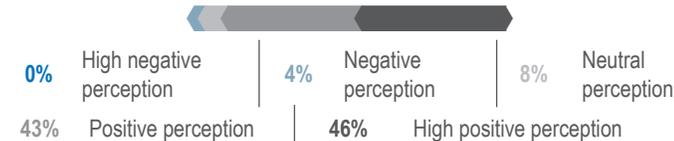
The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

## Community Leadership Legitimacy

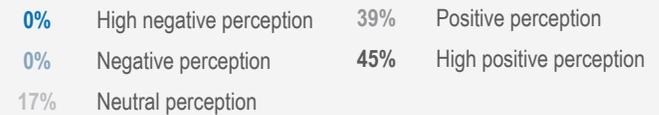
The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>

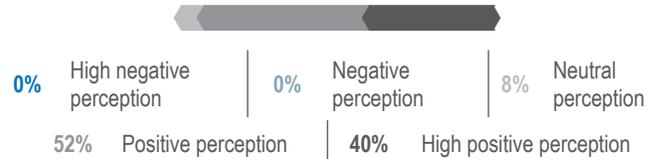


5. Result is reported by key informants (KIs) and is therefore not representative of the population.



## Community Stability

The following index is a composite of households' perceptions of stability within the community.



Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



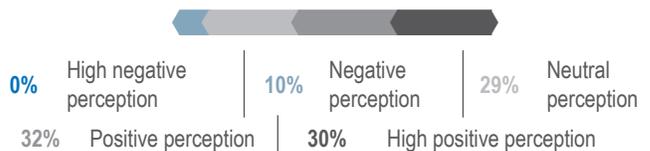
20% They were solved permanently

80% They were solved for a time, but became problems again later

0% They were not solved

## Conflict in the Community

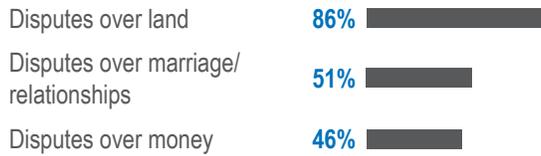
The following index is a composite of households' perceptions of conflict within the community.



56% of households reported that there were local disputes or conflicts between members of the community.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



20% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

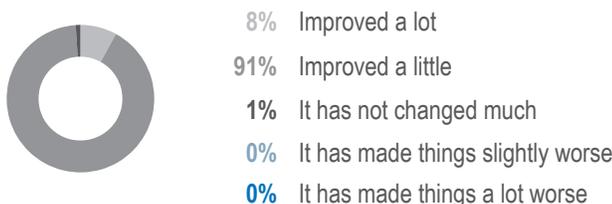


0% of households reported that they did not receive assistance in the last year.

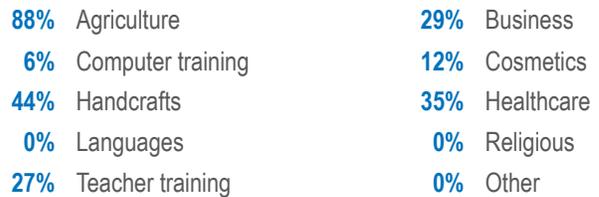
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



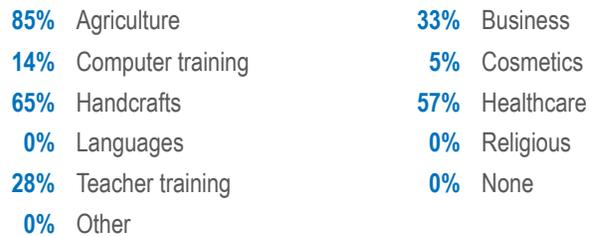
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



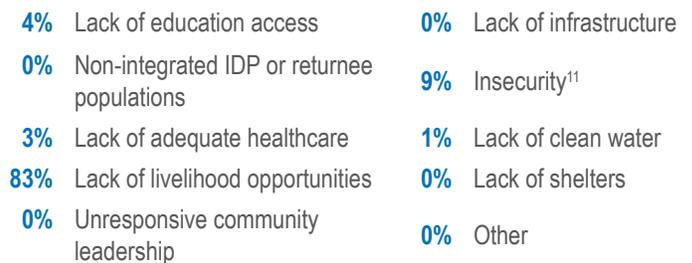
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



11% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 20% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Nangarhar Province, Behsud District, Afghanistan Daman

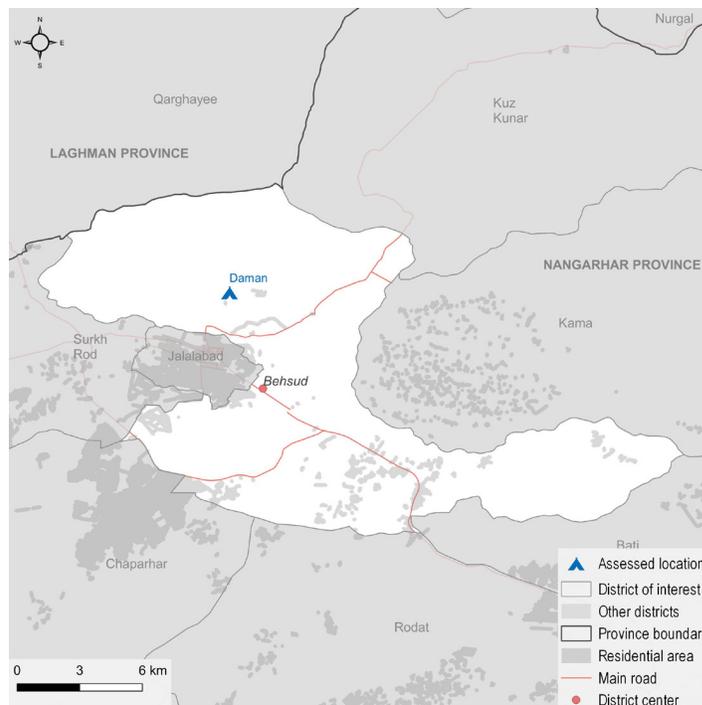
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 9 KIIs conducted at Daman PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**11.8 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



22% All  
42% Most<sup>4</sup>  
36% Few<sup>4</sup>  
1% One  
0% None



### Movement Intentions



**11%** of households reported having the intention to move in the next 12 months.

Of the 11% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Nangarhar**

Of PARR residents intending to move, main district they intend to move to:  
**Behsud**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

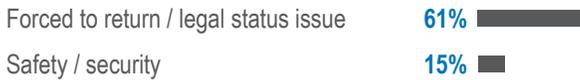
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **5 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **3.4 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.3 years**



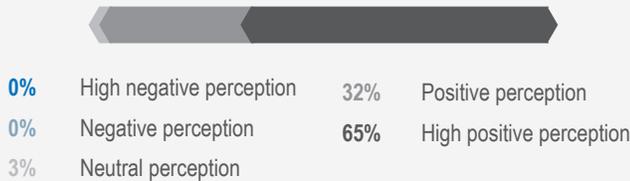
6% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Kunar**

Main district where IDP households were living prior to current PARR location\*  
**Chawkey**

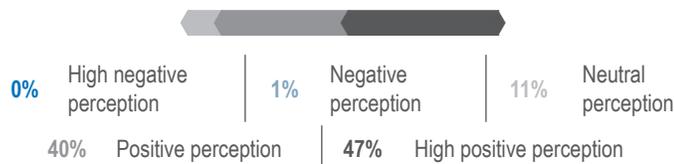
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

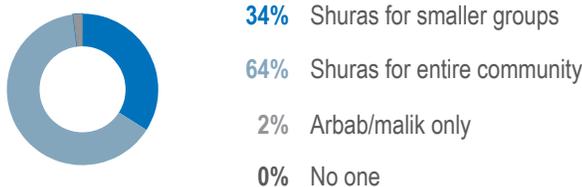


### Local Governance Inclusivity

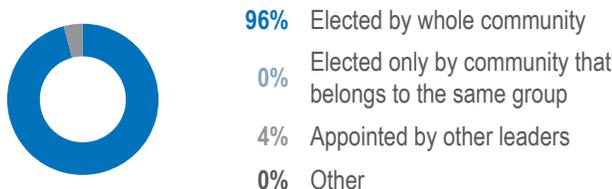
The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

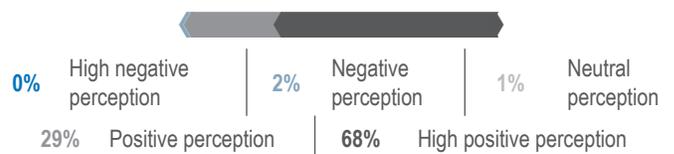


% of households reporting how the selection of leadership is done:



## Community Trust

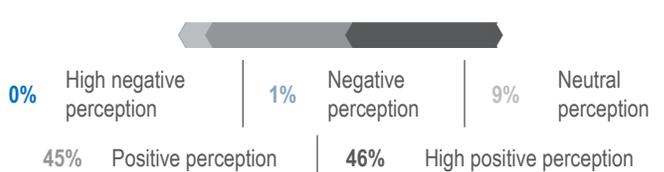
The following index is a composite of households' perceptions on trust in community leadership.



0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



2% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

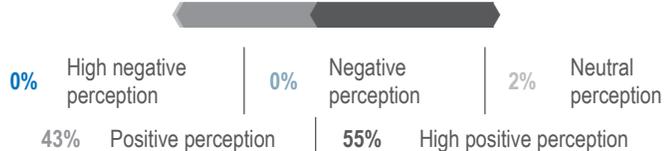


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



89% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

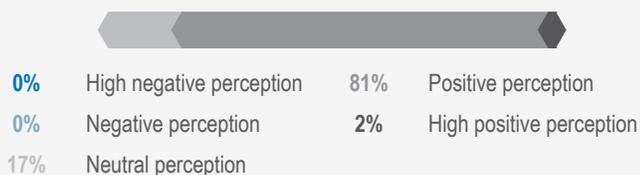


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



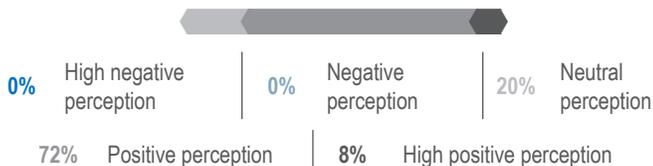
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



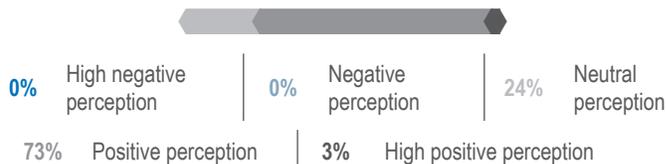
78% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



33% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



78% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



56% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.

0%	High negative perception	69%	Positive perception
0%	Negative perception	0%	High positive perception
31%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



22% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



0% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>



For 6% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 23% reported having their own businesses.

For 91% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

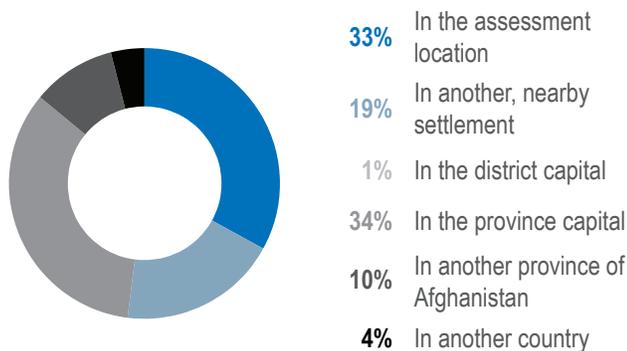
The following index is a composite of households' perceptions of a long-term positive economic outlook.



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **9,326 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

Kabul

Of households reporting breadwinner's employment in another province, main district reported:

Kabul

99% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

0%	Government financial help	100%	NGO financial help
0%	Government material help	0%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

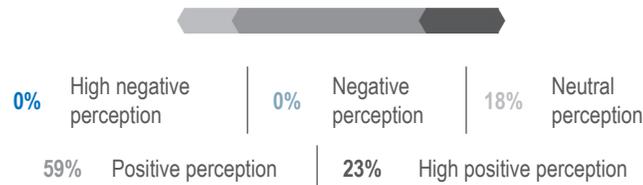
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

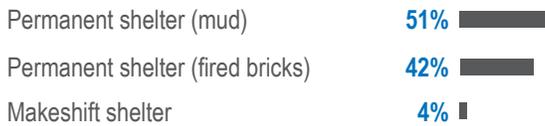
10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



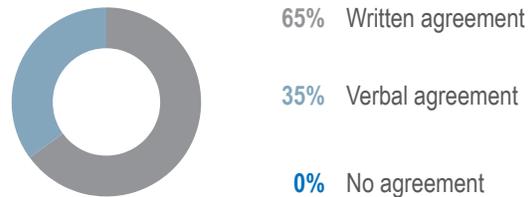
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



98% of households reported that they did **not** own any land used for farming/agriculture production.

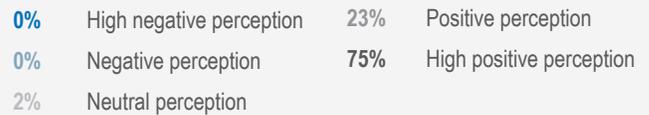
20% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



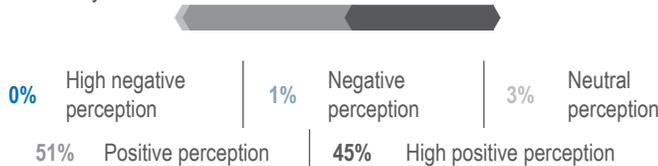
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

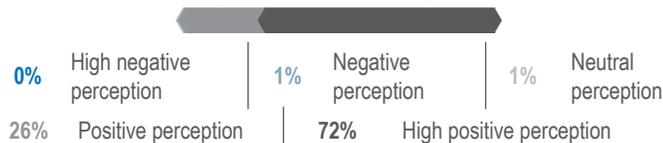
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



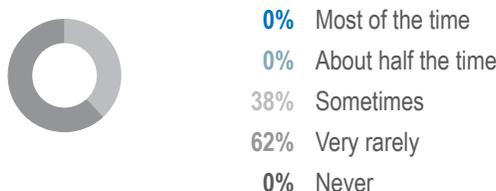
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

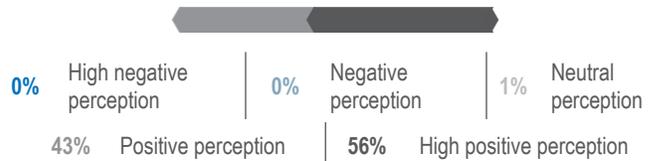


Of the 89% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

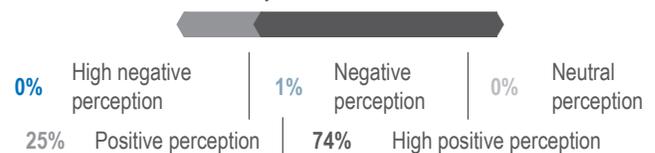


Of the 89% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

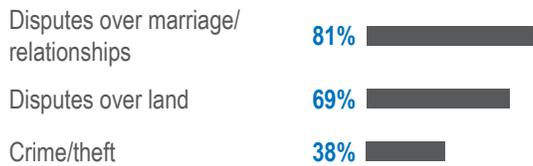


16% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



4% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

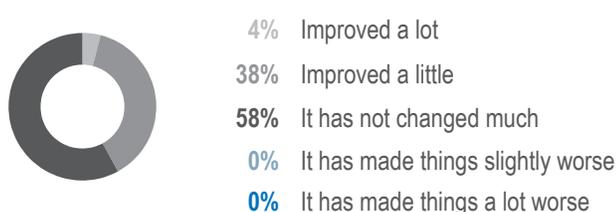


13% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

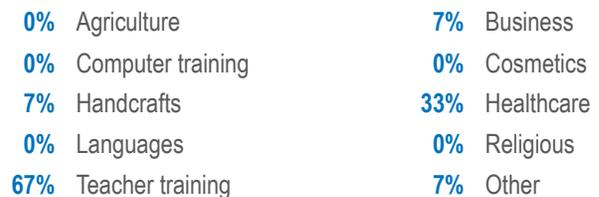


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

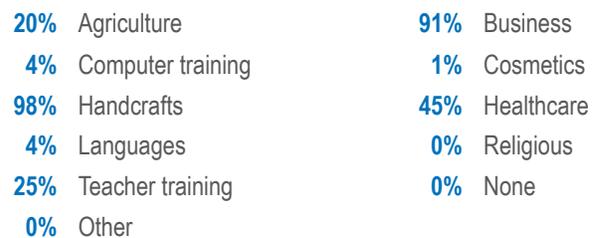
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

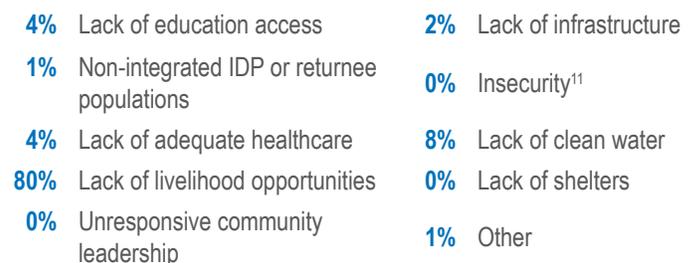
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



45% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 7% felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
There are violent incidents in {location} that affect my household's physical safety		Likert scale	1-5,NA	



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kabul Province, Bagrami District, Afghanistan Ghaziabad

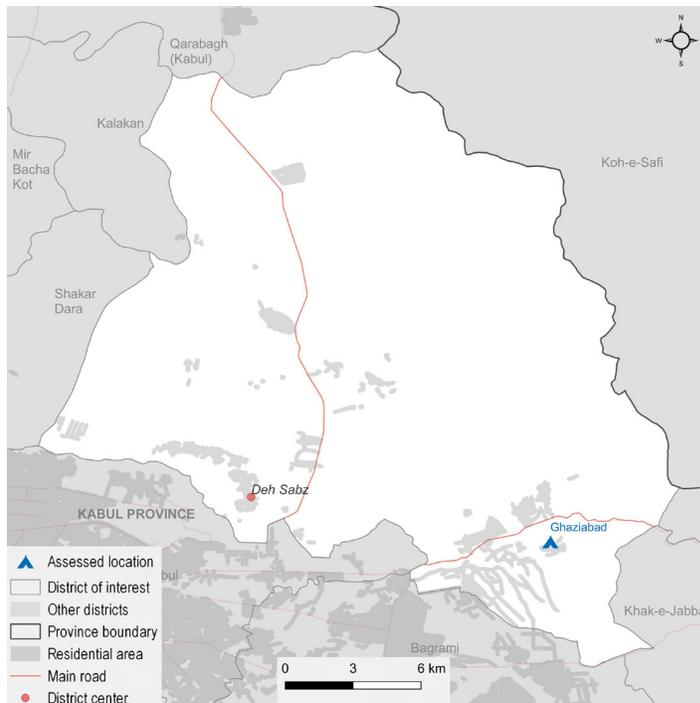
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 102 HHIs and 12 KIIs conducted at Ghaziabad PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**11.8 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



### Movement Intentions



**0%** of households reported having the intention to move in the next 12 months.

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **8 years**

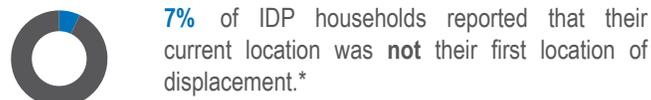
% of refugee returnee households by main reason that they chose to return:\*.6



## IDPs

Average reported time since IDP households were first displaced:\* **4.6 years**

Average reported time since IDP households arrived in their current PARR location:\* **4.4 years**



Main province where IDP households were living prior to current PARR location\*  
**Nangarhar**

Main district where IDP households were living prior to current PARR location\*  
**Alingar**

## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

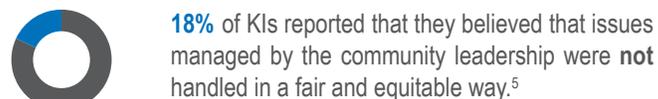
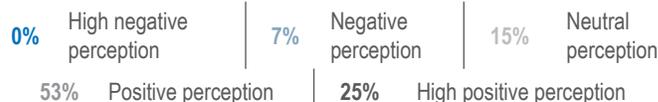


% of households reporting how the selection of leadership is done:



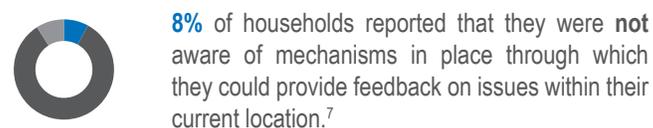
## Community Trust

The following index is a composite of households' perceptions on trust in community leadership.

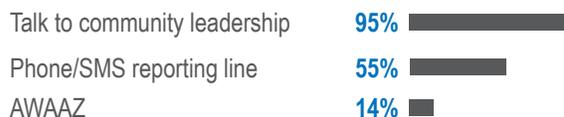


## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:6.8



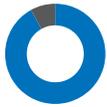
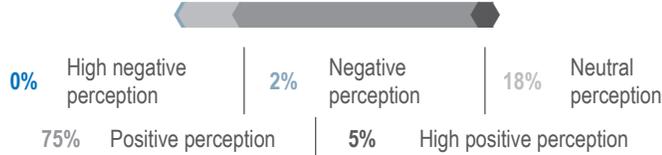
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
\* As these results are for specific population groups they are not representative.



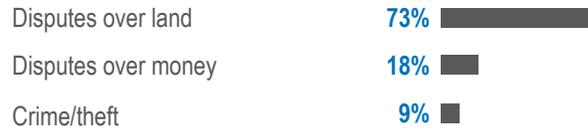
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.

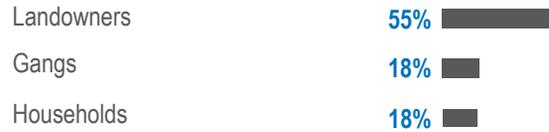


**92%** of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

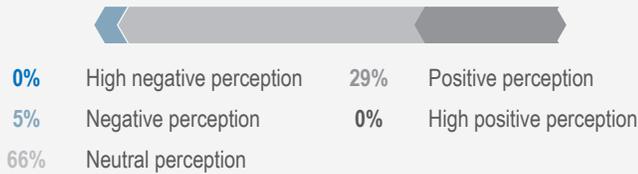


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



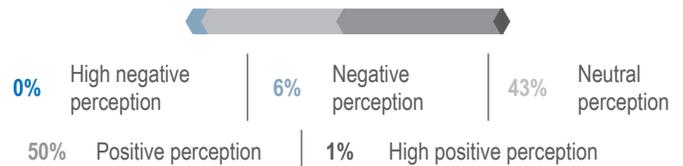
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



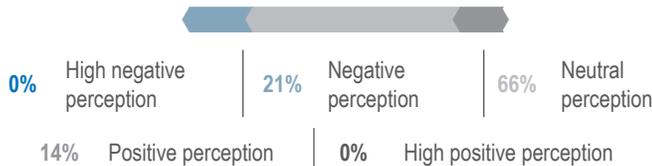
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



**42%** of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



**75%** of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



**0%** of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



**25%** of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



**92%** of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



**100%** of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

**42%** of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that boys could not attend was:<sup>5</sup>

**No facilities/too far: 80%**  
**School too crowded: 20%**

**92%** of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**No facilities/too far: 55%**  
**Cannot afford the costs: 18%**

Of KIs that reported a functioning health centre in the location, **100%** reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Cost of medicines (44%)**



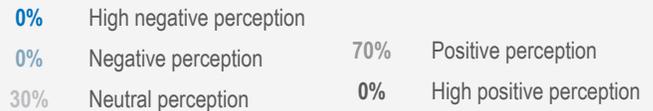
**92%** of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

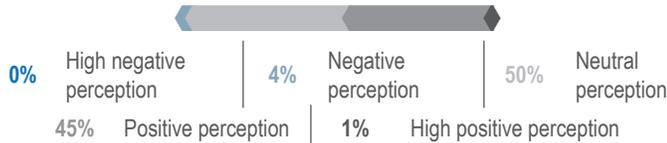
## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



**67%** of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

**100%** of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>



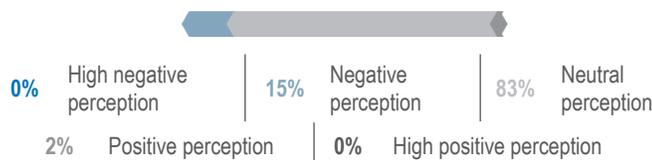
For **0%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **14%** reported having their own businesses.

For **100%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

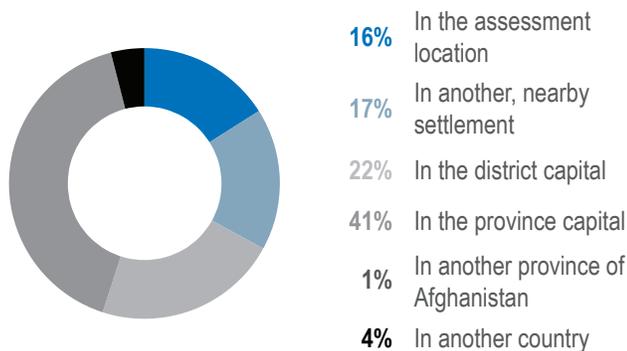
The following index is a composite of households' perceptions of a long-term positive economic outlook.



**100%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **7,376 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

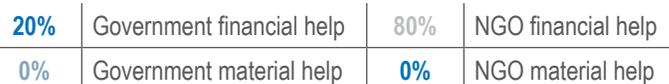
**Kandahar**

Of households reporting breadwinner's employment in another province, main district reported:

**Kandahar**

**95%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

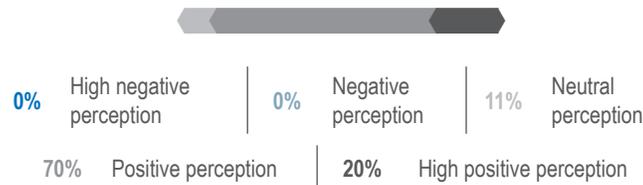


5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



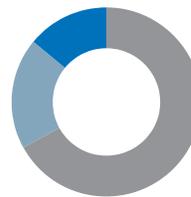
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



99% of households reported that they did **not** own any land used for farming/agriculture production.

35% of the households reported **not** having official documentation for the land that they lived on.

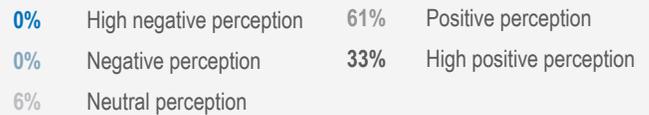
Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



67% Written agreement  
19% Verbal agreement  
14% No agreement

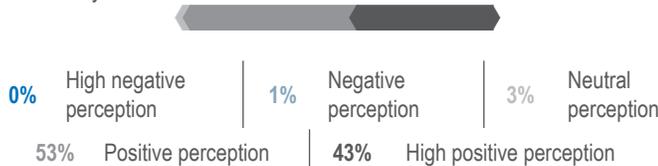
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

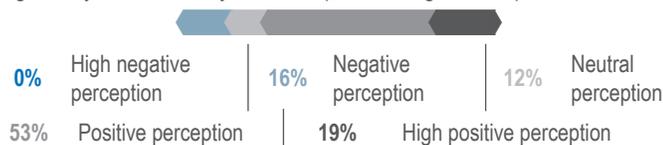
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



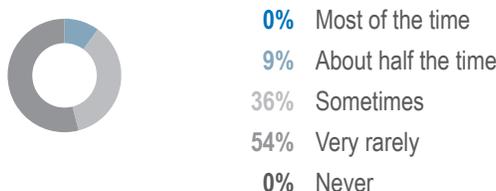
25% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

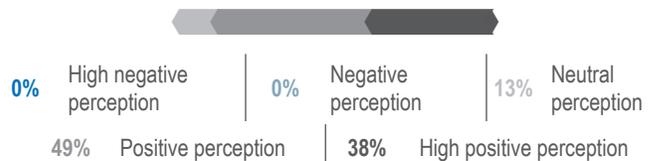


Of the 92% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.



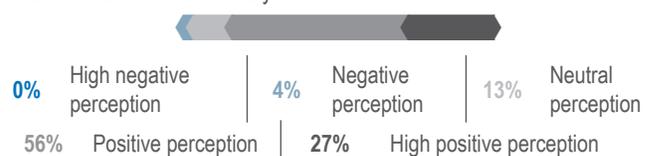
Of the 92% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



9% They were solved permanently  
82% They were solved for a time, but became problems again later  
9% They were not solved

### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

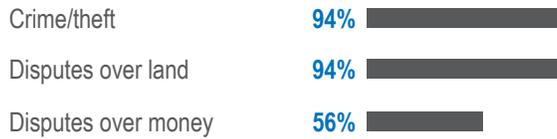


18% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

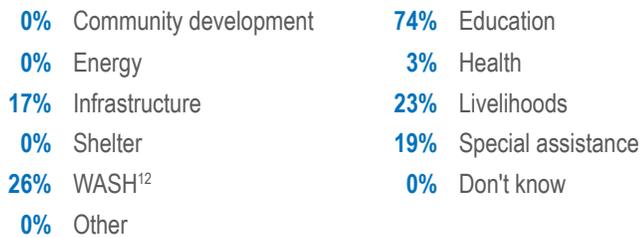


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



31% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

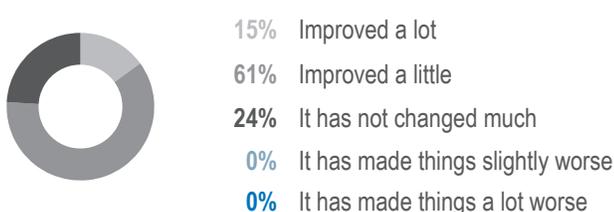


4% of households reported that they did not receive assistance in the last year.

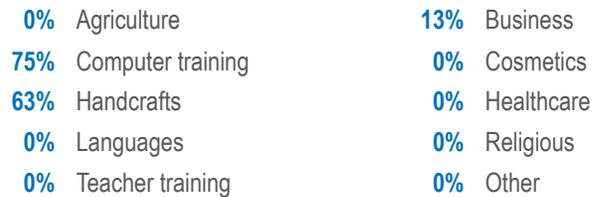
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



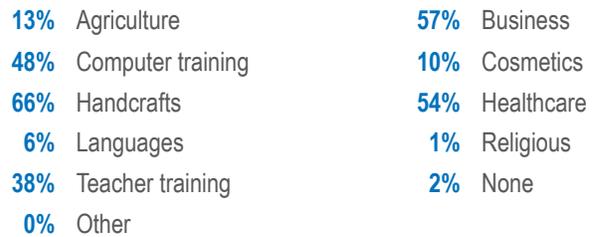
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



84% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, **0%** felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Herat Province, Injil District, Afghanistan Jebrail

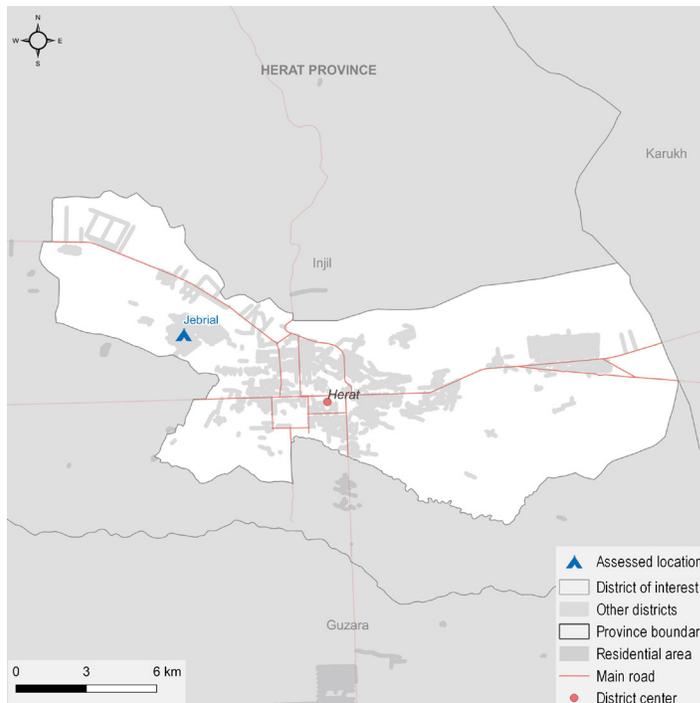
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 98 HHIs and 3 KIIs conducted at Jebrail PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:

IDP	0%	Refugee Returnee	100%	Host Community	0%
-----	----	------------------	------	----------------	----

Female-headed households:  
**12%**

Average household size:  
**5.5 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



- 56% All
- 32% Most<sup>4</sup>
- 8% Few<sup>4</sup>
- 2% One
- 2% None



### Movement Intentions



**8%** of households reported having the intention to move in the next 12 months.

Of the 8% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:

Different country	<b>100%</b>
Different place in Afghanistan	<b>0%</b>

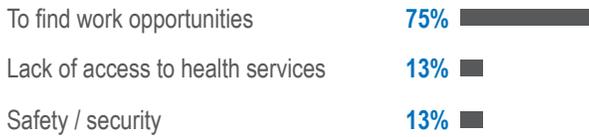
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

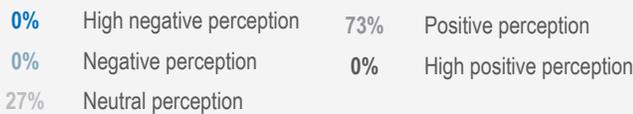
Average reported time that refugee returnee households have been in this location: **\* 4 years**

% of refugee returnee households by main reason that they chose to return: <sup>\*6</sup>



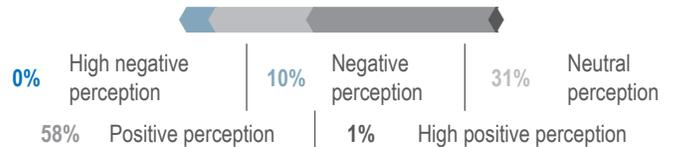
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

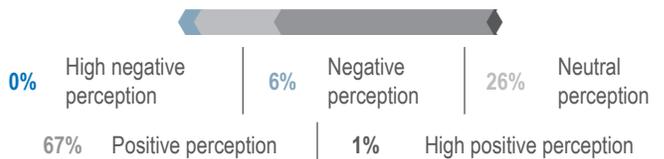
The following index is a composite of households' perceptions on trust in community leadership.



0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

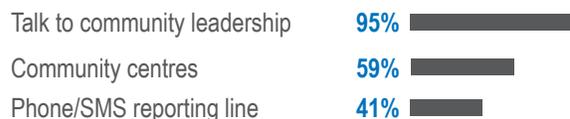
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



24% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



% of households reporting how the selection of leadership is done:



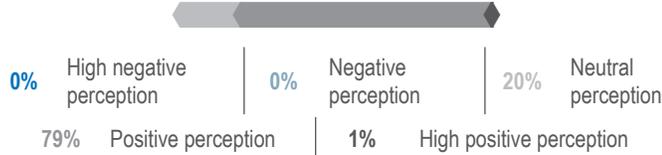
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \*As these results are for specific population groups they are not representative.



## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.

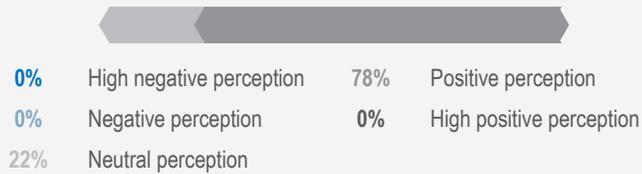


0% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>



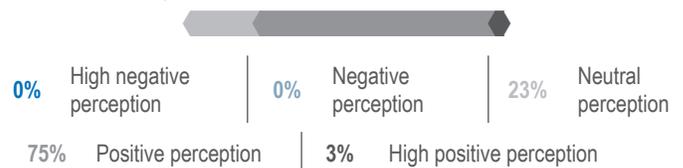
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



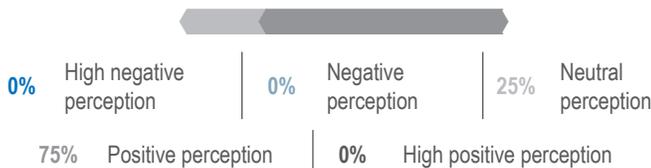
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



33% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



33% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



0% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



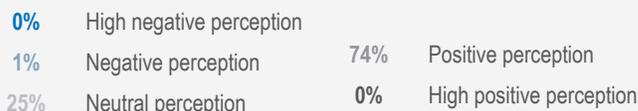
0% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

0% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>



For **5%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **17%** reported having their own businesses.

For **71%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants**.

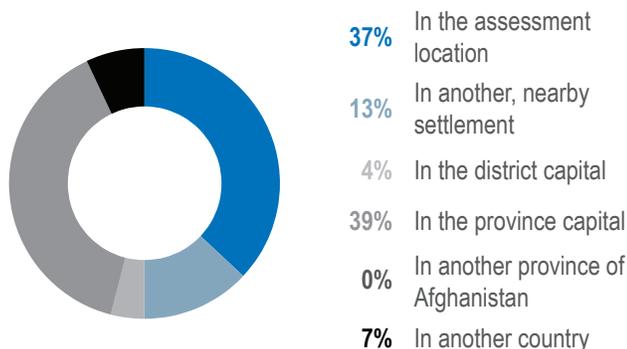
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **5,234 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



**82%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

67%	Bank/loans	0%	Self-help groups
0%	Community-based savings and lending	33%	Micro-finance
0%	Village-based savings and lending		



**67%** of households reported that they did **not** have access to financial institutions.

**87%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

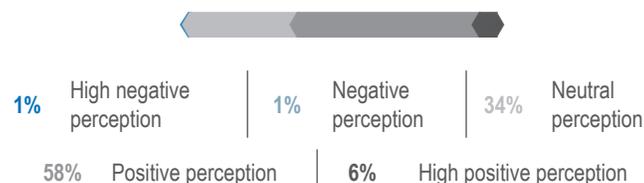
17%	Government financial help	8%	NGO financial help
50%	Government material help	33%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

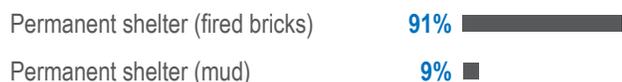
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



94% of households reported that they did **not** own any land used for farming/agriculture production.

13% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



0% Written agreement  
100% Verbal agreement  
0% No agreement



## PEACEBUILDING

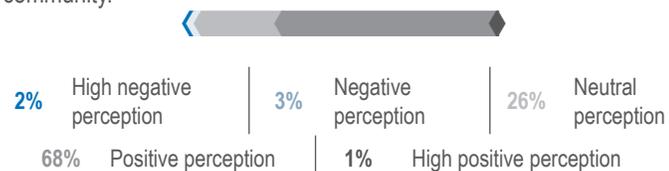
The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



0% High negative perception | 78% Positive perception  
1% Negative perception | 0% High positive perception  
21% Neutral perception

### Community Group Coexistence

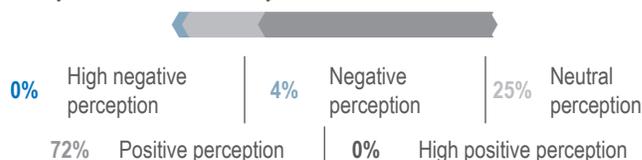
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

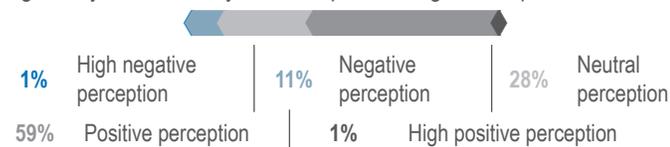
### Community Stability

The following index is a composite of households' perceptions of stability within the community.



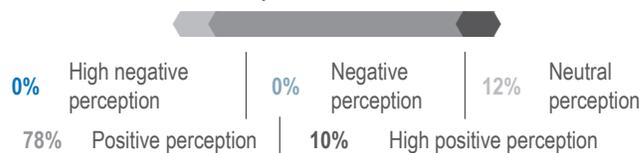
### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

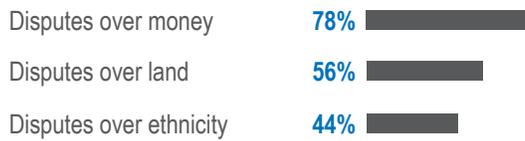


9% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

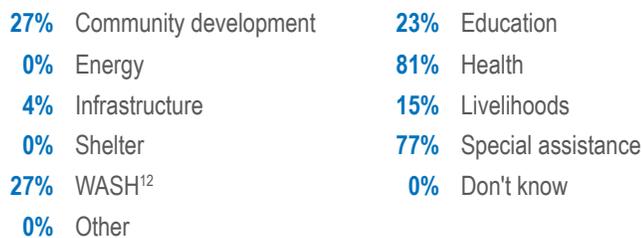


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



70% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

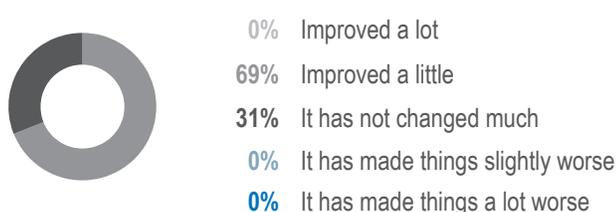


0% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

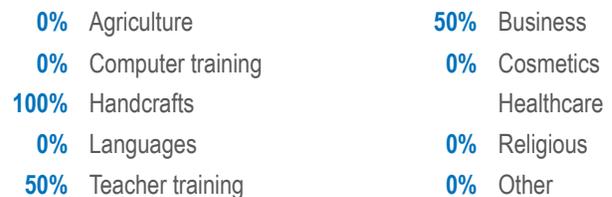


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

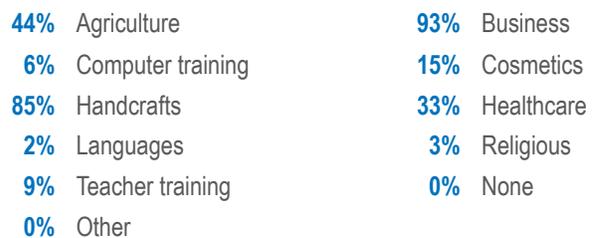
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



69% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 27% felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
There are violent incidents in {location} that affect my household's physical safety		Likert scale	1-5,NA	



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Herat Province, Injil District, Afghanistan Kahdistan

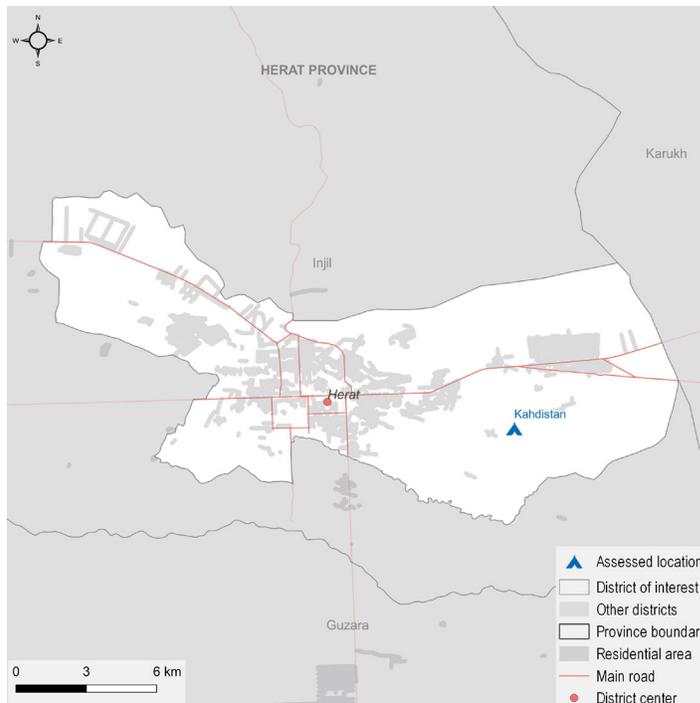
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 9 KIIs conducted at Kahdistan PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:

IDP	57%	Refugee Returnee	31%	Host Community	12%
-----	-----	------------------	-----	----------------	-----

Female-headed households:  
**15%**

Average household size:  
**6.2 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



- 26% All
- 23% Most<sup>4</sup>
- 26% Few<sup>4</sup>
- 18% One
- 7% None



### Movement Intentions



**8%** of households reported having the intention to move in the next 12 months.

Of the 8% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:

Different country	13%
Different place in Afghanistan	88%

Of PARR residents intending to move, main province they intend to move to:

**Badghis**

Of PARR residents intending to move, main district they intend to move to:

**Ghormach**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

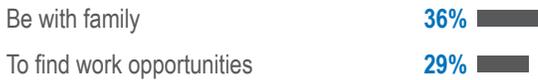
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location: **6 years**

% of refugee returnee households by main reason that they chose to return:<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced: **3.8 years**

Average reported time since IDP households arrived in their current PARR location: **3.2 years**



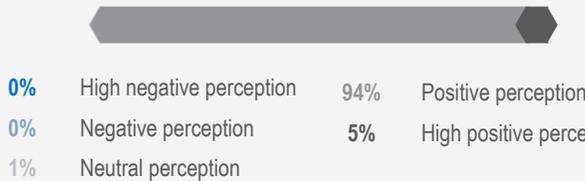
**31%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Faryab**

Main district where IDP households were living prior to current PARR location\*  
**Khwaja Sabz Posh**

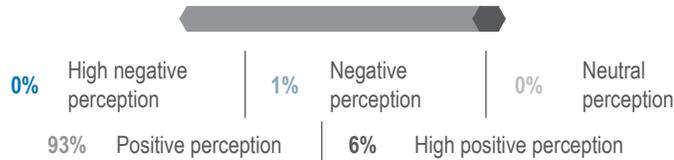
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

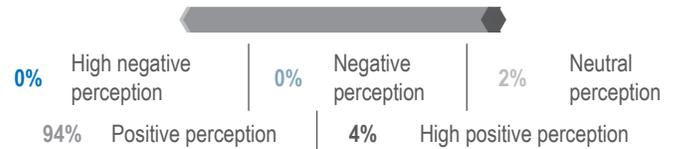


% of households reporting how the selection of leadership is done:



## Community Trust

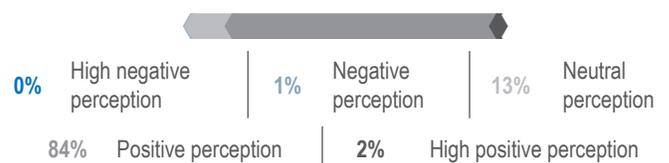
The following index is a composite of households' perceptions on trust in community leadership.



**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

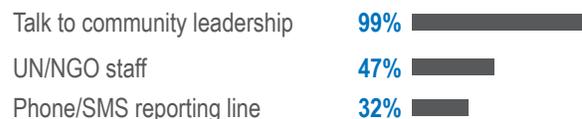
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**6%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



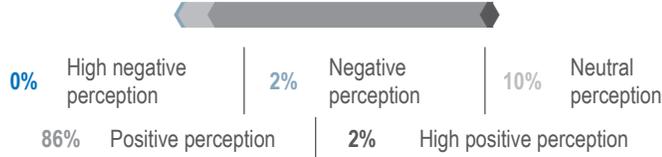
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
\* As these results are for specific population groups they are not representative.



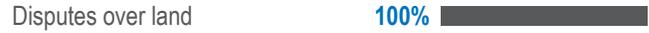
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



11% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

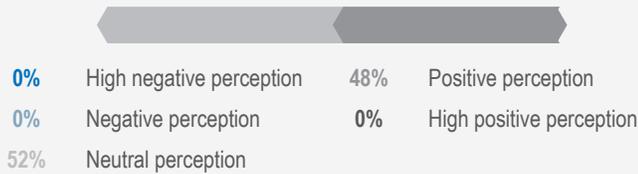


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



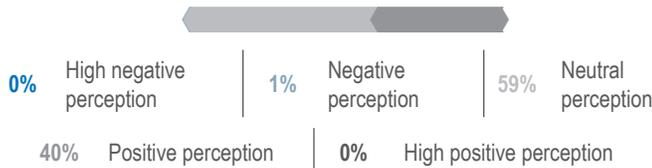
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



22% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



11% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>

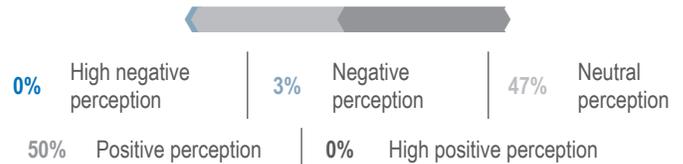


0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>



## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



0% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

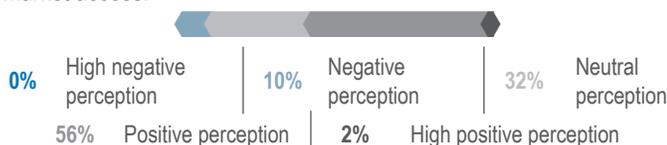
## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



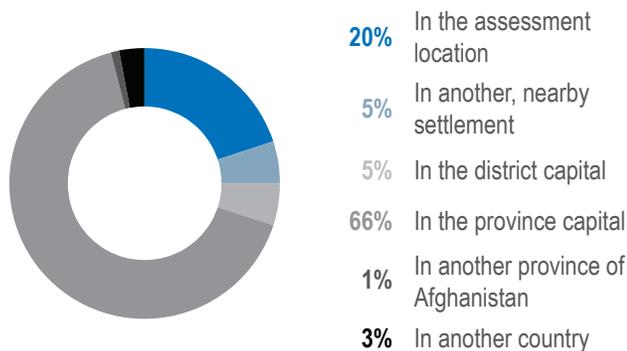
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **4,199 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



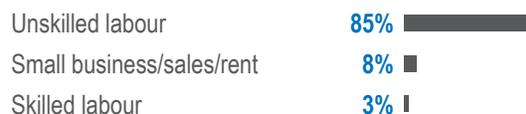
Of households reporting breadwinner's employment in another province, main province reported:

**Kandahar**

Of households reporting breadwinner's employment in another province, main district reported:

**Kandahar**

Top three primary sources of income reported by households:<sup>6,8</sup>



For **2%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **23%** reported having their own businesses.

For **52%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

0%	Bank/loans	0%	Self-help groups
0%	Community-based savings and lending	0%	Micro-finance
100%	Village-based savings and lending		



**70%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

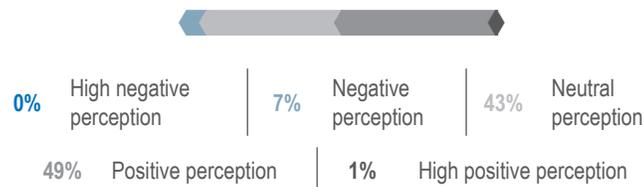
28%	Government financial help	62%	NGO financial help
10%	Government material help	76%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

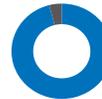
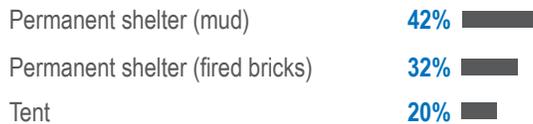
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



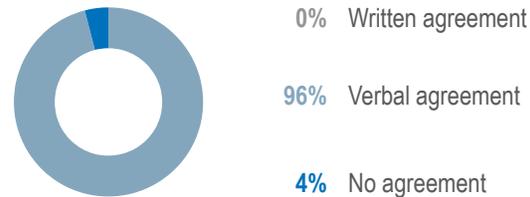
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



96% of households reported that they did **not** own any land used for farming/agriculture production.

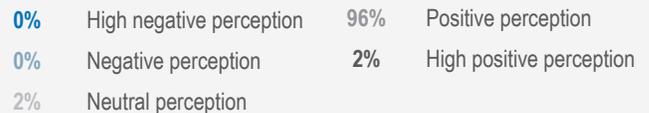
50% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



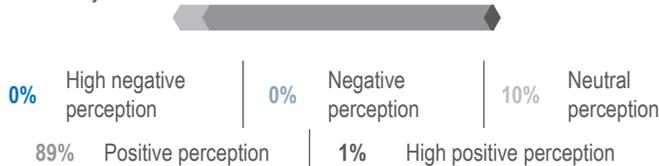
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

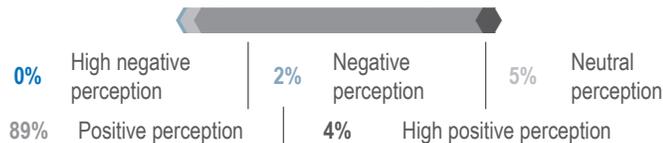
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

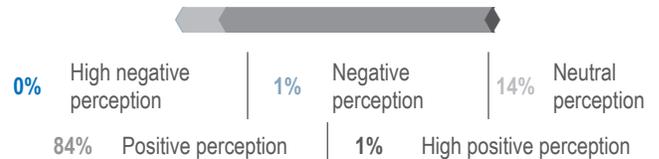


Of the 11% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

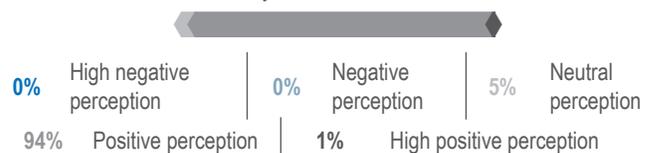


Of the 11% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

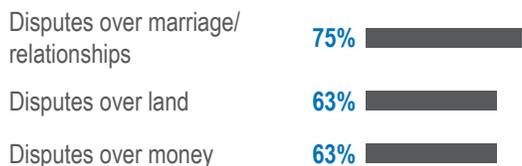


16% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

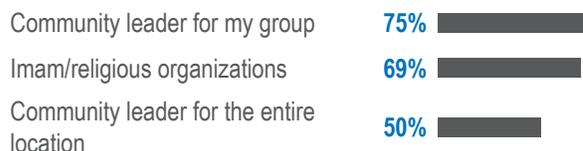
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

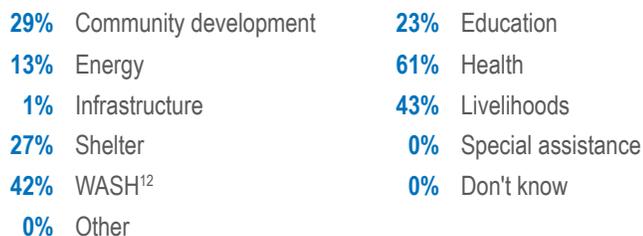


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



20% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



0% of households reported that they did not receive assistance in the last year.

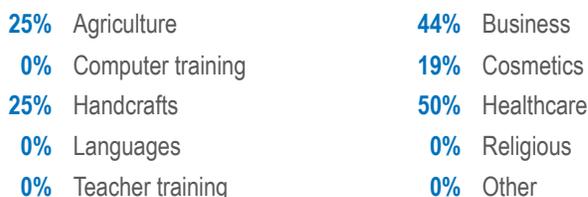
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



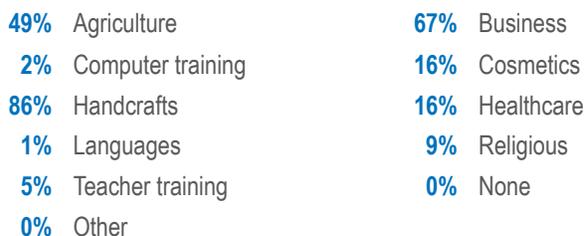
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



73% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 25% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Parwan Province, Charikar District, Afghanistan Laghmani

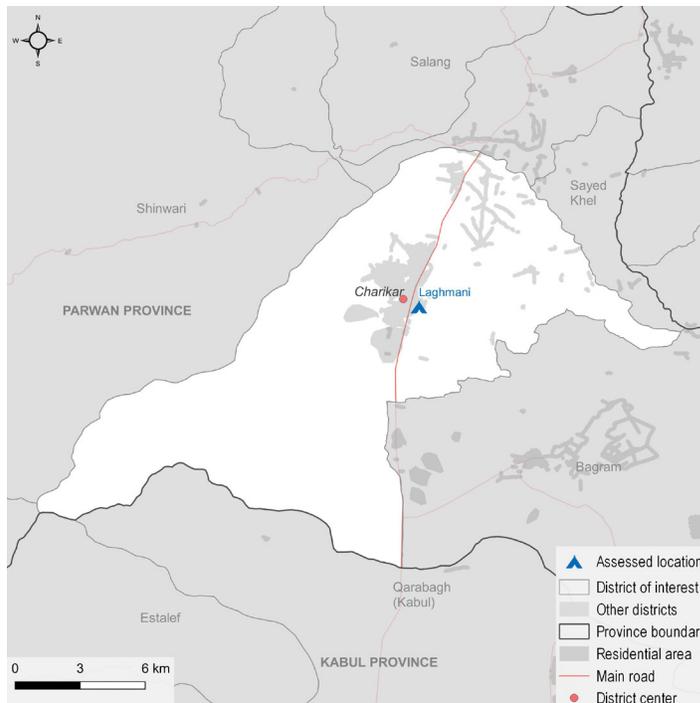
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 100 HHIs and 9 KIIs conducted at Laghmani PARR location.



### DEMOGRAPHICS

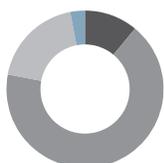
Proportion of households surveyed, by population group:



Female-headed households:  
**10%**

Average household size:  
**7.7 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



11% All  
67% Most<sup>4</sup>  
19% Few<sup>4</sup>  
3% One  
0% None



### Movement Intentions



**1%** of households reported having the intention to move in the next 12 months.

Of the 1% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **10 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **6.6 years**

Average reported time since IDP households arrived in their current PARR location:\* **6.6 years**



**3%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*

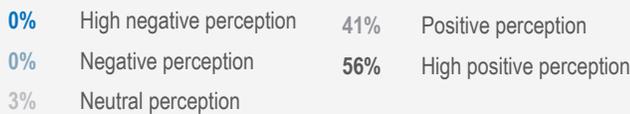
**Laghman**

Main district where IDP households were living prior to current PARR location\*

**Alingar**

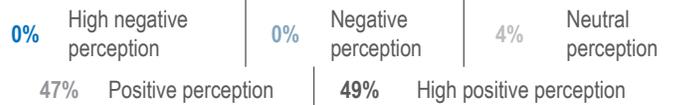
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

The following index is a composite of households' perceptions on trust in community leadership.



**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 24%** Shuras for smaller groups
- 45%** Shuras for entire community
- 31%** Arbab/malik only
- 0%** No one

% of households reporting how the selection of leadership is done:



- 100%** Elected by whole community
- 0%** Elected only by community that belongs to the same group
- 0%** Appointed by other leaders
- 0%** Other

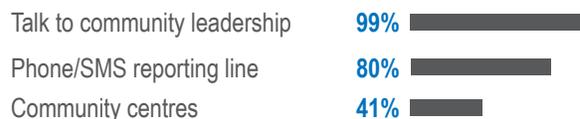
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**4%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



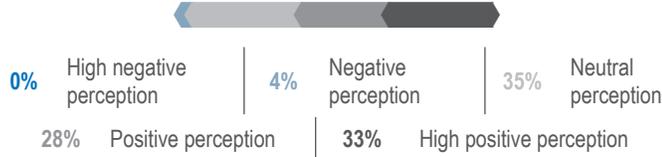
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.



## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



22% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

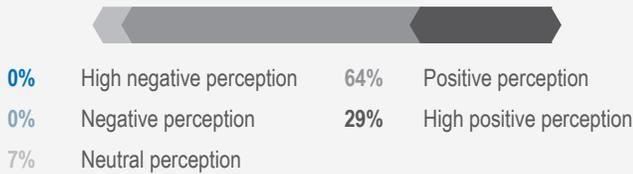


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



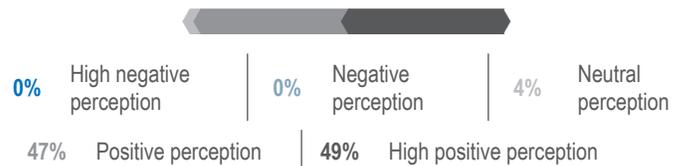
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



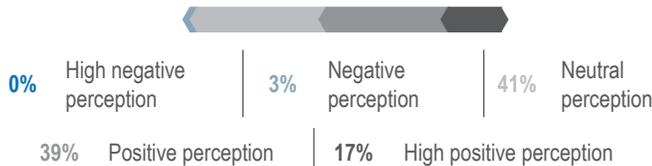
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



89% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



22% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



44% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



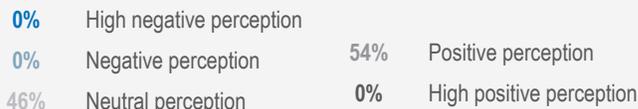
33% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

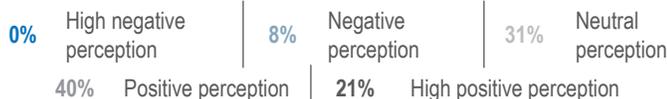
## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



11% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

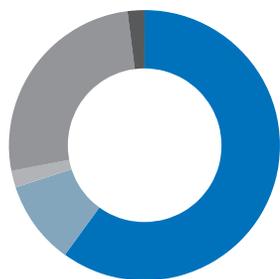
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **5,168 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 60% In the assessment location
- 10% In another, nearby settlement
- 2% In the district capital
- 26% In the province capital
- 2% In another province of Afghanistan
- 0% In another country

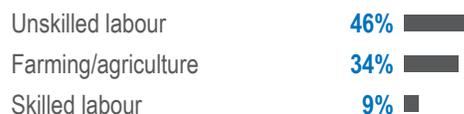
Of households reporting breadwinner's employment in another province, main province reported:

**Balkh**

Of households reporting breadwinner's employment in another province, main district reported:

**Balkh**

Top three primary sources of income reported by households:<sup>6,8</sup>



For 0% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 2% reported having their own businesses.

For 100% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



50% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

100%	Bank/loans	0%	Self-help groups
0%	Community-based savings and lending	100%	Micro-finance
0%	Village-based savings and lending		



0% of households reported that they did **not** have access to financial institutions.

84% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

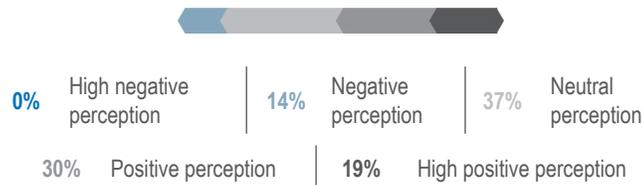
31%	Government financial help	19%	NGO financial help
38%	Government material help	88%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

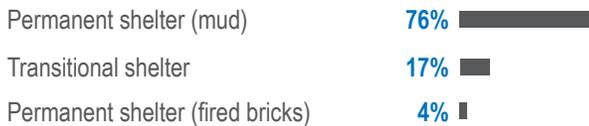
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



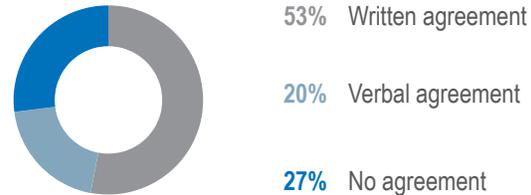
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



55% of households reported that they did **not** own any land used for farming/agriculture production.

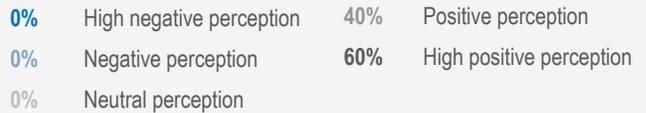
15% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



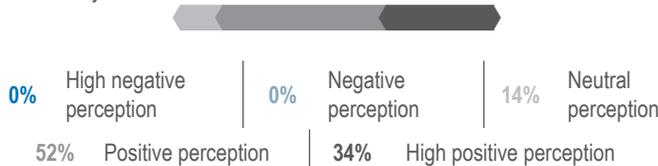
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

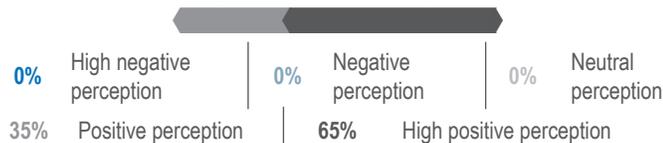
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

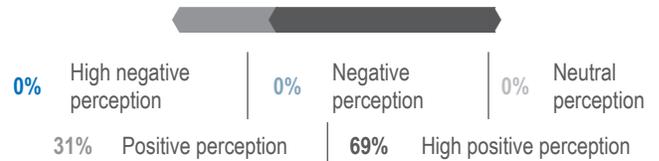


Of the 22% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>

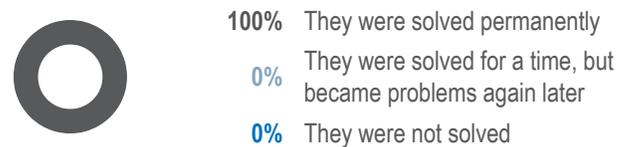


### Community Stability

The following index is a composite of households' perceptions of stability within the community.

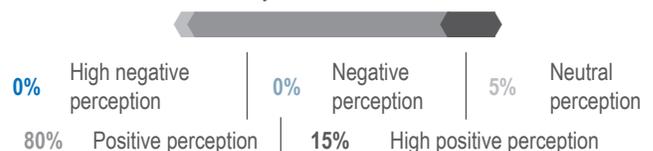


Of the 22% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



36% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

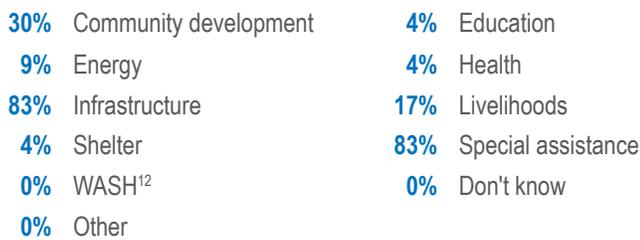


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



77% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

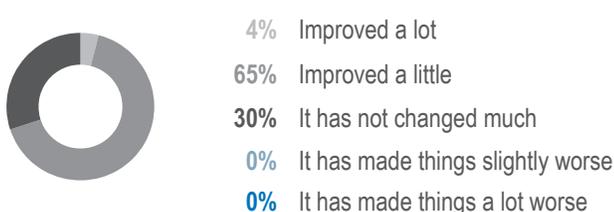


0% of households reported that they did not receive assistance in the last year.

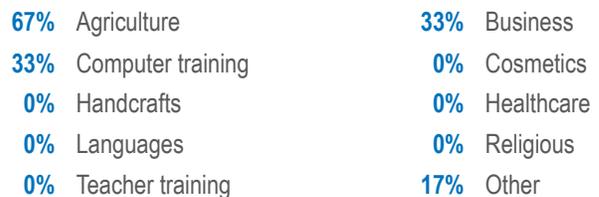
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



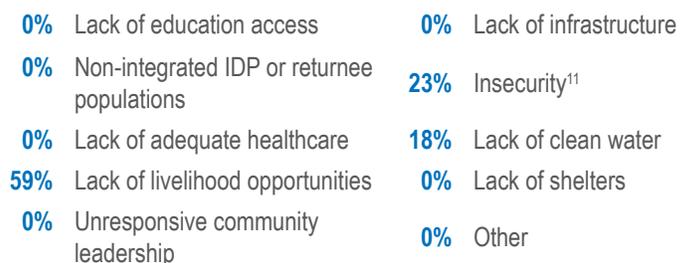
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



75% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, **41%** felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

<b>Calculation of the composite indicator</b>	<b>Ranking</b>	<b>Likert scales</b>
Step 1: For each indicator, average of the response	0 – 0.20 = High negative perception	Strongly disagree 1
Step 2: Normalize the score of the average response and divide by the total	0.21 – 0.4 = Negative perception	Disagree 2
Step 3: Report this score on the ranking	0.41 – 0.6 = Neutral perception	Neither agree nor disagree 3
Step 4: Calculate the % of the result for each ranking for each indicator of the composite index	0.61-0.8 = Positive perception	Agree 4
Step 5: The higher the score is, better the perception by households	0.81 – 1 = High positive perception	Strongly agree 5
		I do not know NA
		Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
There are violent incidents in {location} that affect my household's physical safety		Likert scale	1-5,NA	



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kandahar Province, Kandahar District, Afghanistan Loya Wala

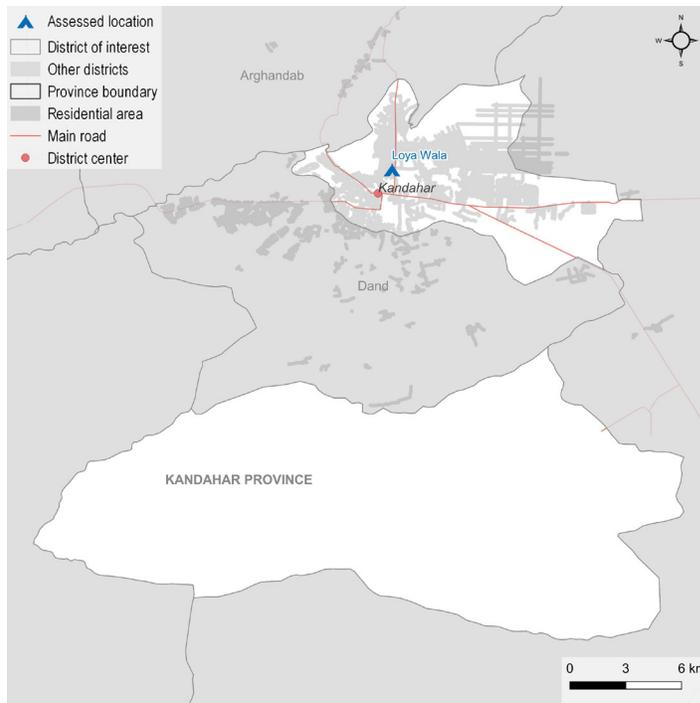
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 102 HHIs and 9 KIIs conducted at Loya Wala PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**9.9 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



6% All  
49% Most<sup>4</sup>  
45% Few<sup>4</sup>  
0% One  
0% None



### Movement Intentions



**7%** of households reported having the intention to move in the next 12 months.

Of the 7% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Helmand**

Of PARR residents intending to move, main district they intend to move to:  
**Arghandab**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

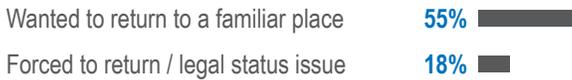
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **1 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **0.7 years**

Average reported time since IDP households arrived in their current PARR location:\* **0.7 years**



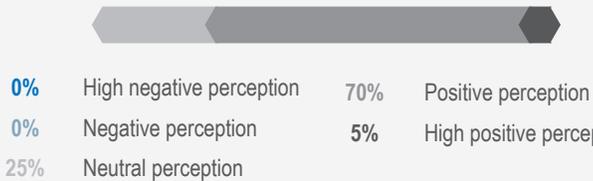
**16%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Kandahar**

Main district where IDP households were living prior to current PARR location\*  
**Arghandab**

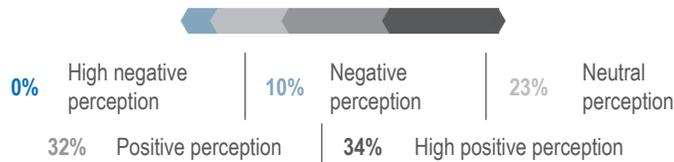
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

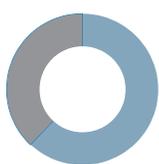


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 0% Shuras for smaller groups
- 62% Shuras for entire community
- 38% Arbab/malik only
- 0% No one

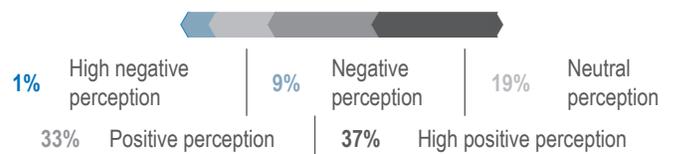
% of households reporting how the selection of leadership is done:



- 90% Elected by whole community
- 0% Elected only by community that belongs to the same group
- 10% Appointed by other leaders
- 0% Other

## Community Trust

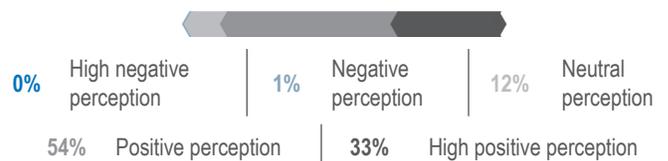
The following index is a composite of households' perceptions on trust in community leadership.



**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

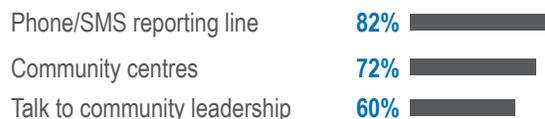
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**24%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



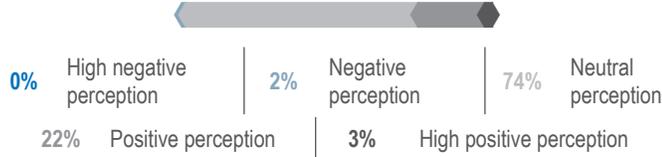
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.



## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

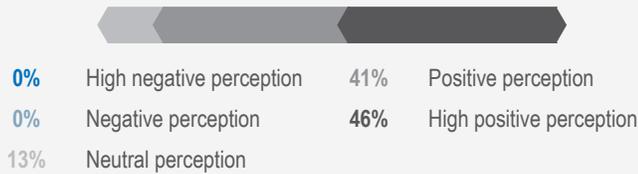


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



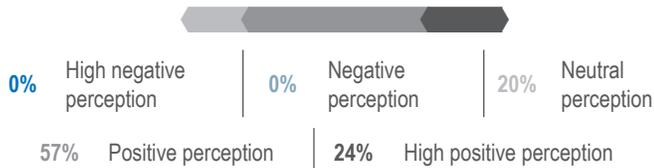
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



11% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>

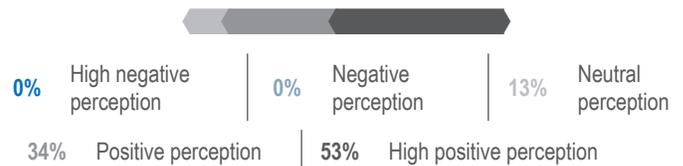


0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>



## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



100% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



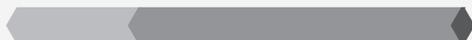
78% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	72%	Positive perception
0%	Negative perception	1%	High positive perception
27%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



1%	High negative perception	0%	Negative perception	15%	Neutral perception
68%	Positive perception	17%	High positive perception		



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



22% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

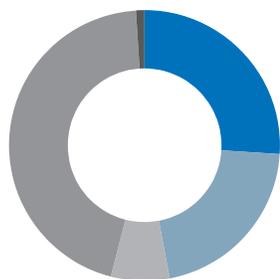
The following index is a composite of households' perceptions of a long-term positive economic outlook.



0%	High negative perception	4%	Negative perception	76%	Neutral perception
18%	Positive perception	2%	High positive perception		

Average monthly income reported by households: **7,167 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 26% In the assessment location
- 21% In another, nearby settlement
- 7% In the district capital
- 45% In the province capital
- 1% In another province of Afghanistan
- 0% In another country

Of households reporting breadwinner's employment in another province, main province reported:

**Nimroz**

Of households reporting breadwinner's employment in another province, main district reported:

**Zaranj**

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	53%
Skilled labour	15%
Small business/sales/rent	13%

For **2%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **17%** reported having their own businesses.

For **59%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



94% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

100%	Bank/loans	100%	Self-help groups
0%	Community-based savings and lending	0%	Micro-finance
0%	Village-based savings and lending		



0% of households reported that they did **not** have access to financial institutions.

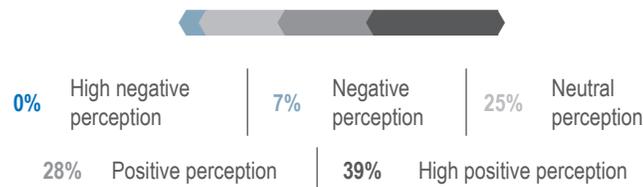
**100%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

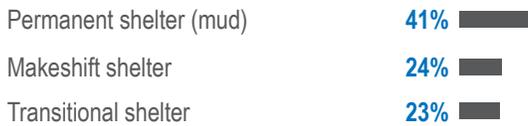
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



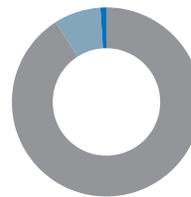
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



87% of households reported that they did **not** own any land used for farming/agriculture production.

76% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:

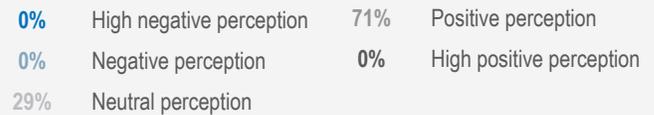


91% Written agreement  
8% Verbal agreement  
1% No agreement



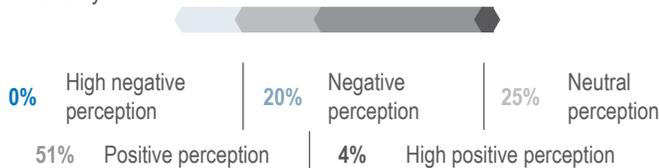
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

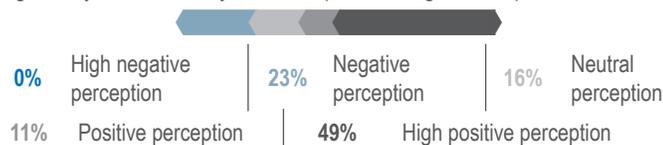
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

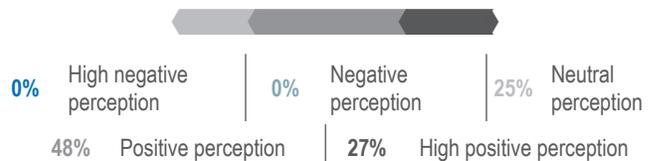


Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.



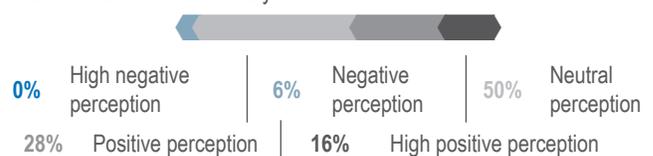
Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



0% They were solved permanently  
89% They were solved for a time, but became problems again later  
11% They were not solved

### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



60% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

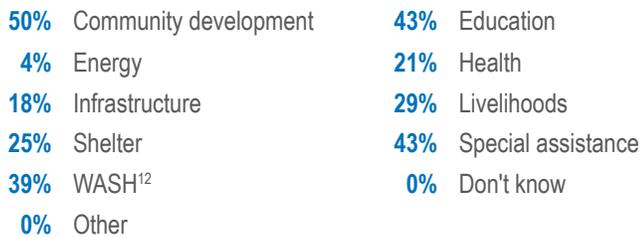


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



72% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

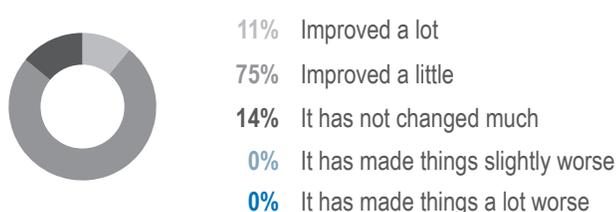


0% of households reported that they did not receive assistance in the last year.

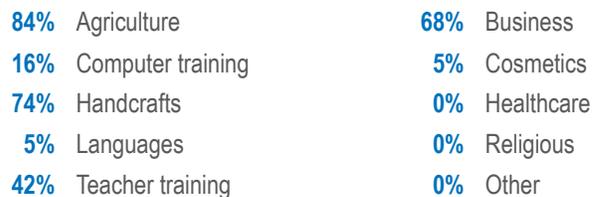
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



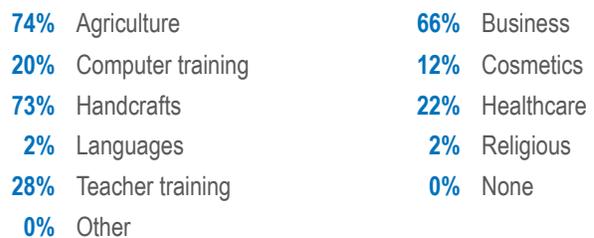
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



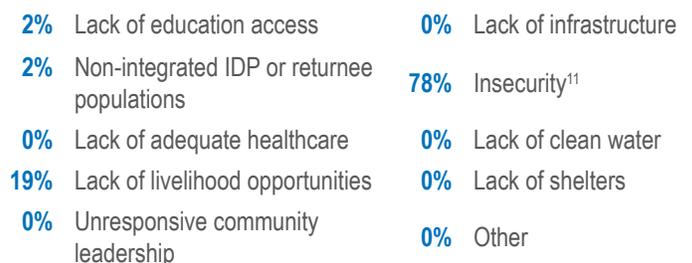
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



48% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 8% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

<b>Calculation of the composite indicator</b>	<b>Ranking</b>	<b>Likert scales</b>
Step 1: For each indicator, average of the response	0 – 0.20 = High negative perception	Strongly disagree 1
Step 2: Normalize the score of the average response and divide by the total	0.21 – 0.4 = Negative perception	Disagree 2
Step 3: Report this score on the ranking	0.41 – 0.6 = Neutral perception	Neither agree nor disagree 3
Step 4: Calculate the % of the result for each ranking for each indicator of the composite index	0.61-0.8 = Positive perception	Agree 4
Step 5: The higher the score is, better the perception by households	0.81 – 1 = High positive perception	Strongly agree 5
		I do not know NA
		Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Nangarhar Province, Jalalabad District, Afghanistan Majboorabad

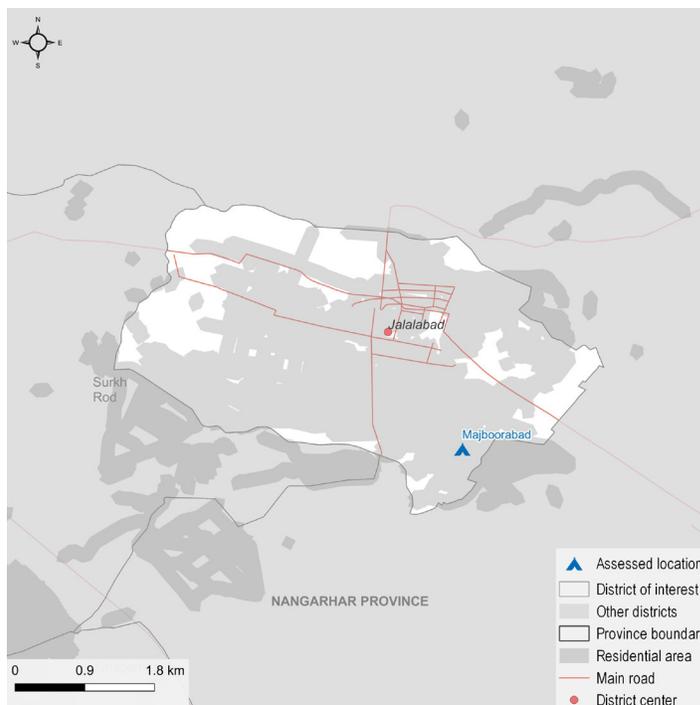
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 103 HHIs and 9 KIIs conducted at Majboorabad PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**1%**

Average household size:  
**11.3 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



35% All  
18% Most<sup>4</sup>  
34% Few<sup>4</sup>  
13% One  
0% None

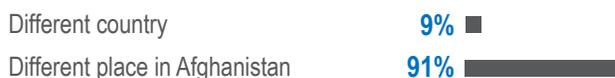


### Movement Intentions



**21%** of households reported having the intention to move in the next 12 months.

Of the 21% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Nangarhar**

Of PARR residents intending to move, main district they intend to move to:  
**Jalalabad**

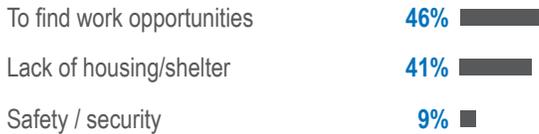
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

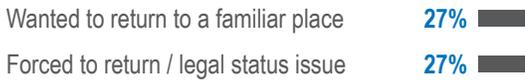
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **9 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **9.2 years**

Average reported time since IDP households arrived in their current PARR location:\* **5 years**



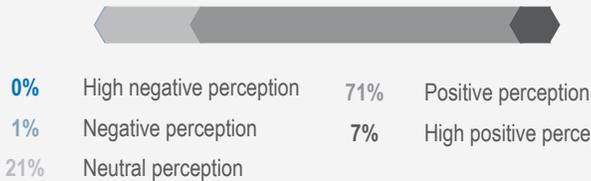
**45%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Nangarhar**

Main district where IDP households were living prior to current PARR location\*  
**Khogyani**

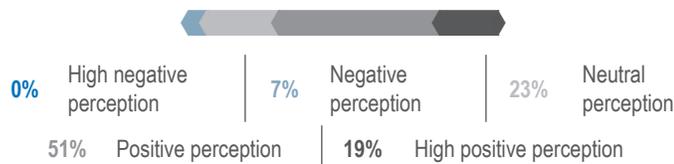
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

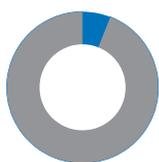


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 6%** Shuras for smaller groups
- 0%** Shuras for entire community
- 94%** Arbab/malik only
- 0%** No one

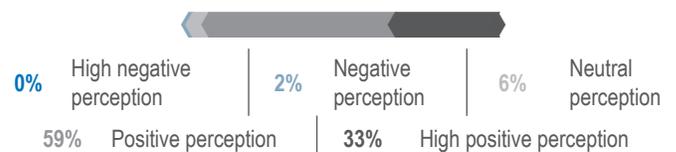
% of households reporting how the selection of leadership is done:



- 56%** Elected by whole community
- 1%** Elected only by community that belongs to the same group
- 43%** Appointed by other leaders
- 0%** Other

## Community Trust

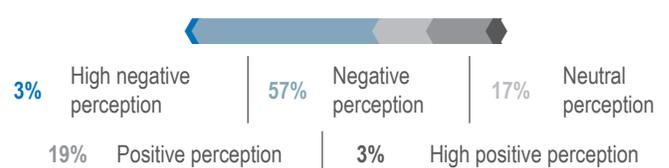
The following index is a composite of households' perceptions on trust in community leadership.



**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

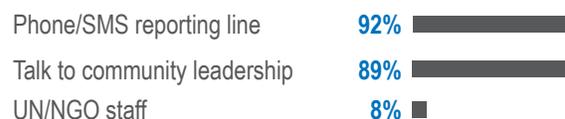
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**69%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

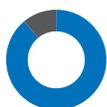
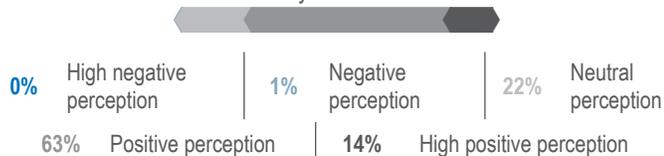


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

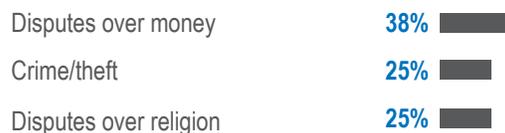
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



89% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

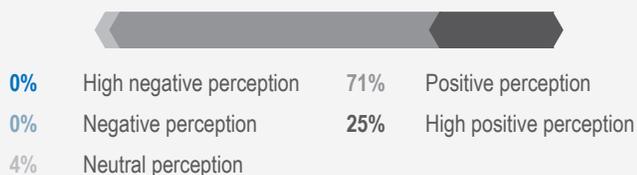


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



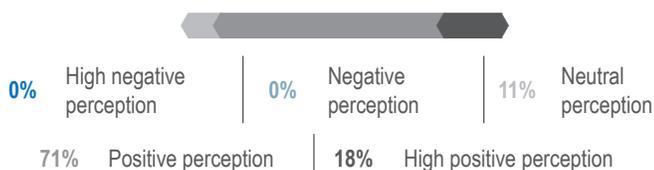
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



22% of KIs reported that there are no functioning schools in their location.<sup>5,7</sup>



56% of KIs reported that there are no functioning health centres in this location.<sup>5,7</sup>



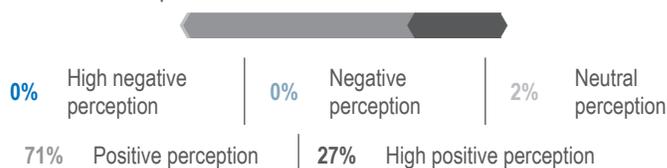
44% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



25% of KIs reported that the actors who provide security for residents were not doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



11% of KIs reported that there were no local shuras or community organisations that help to manage education.<sup>5,7</sup>



44% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

14% of KIs reported that most boys of school age were not able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were not able to attend primary school.<sup>5</sup>

Of those, the main reported reason that boys could not attend was:<sup>5</sup>

**Cannot afford the costs: 100%**

Of KIs that reported a functioning health centre in the location, 25% reported that the health centre was not accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Denied access/ treatment (100%)**



100% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



22% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



0% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

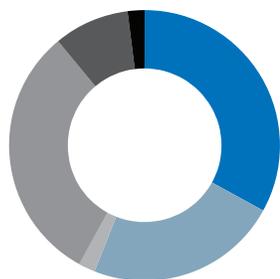
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **14,716 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 33% In the assessment location
- 23% In another, nearby settlement
- 2% In the district capital
- 31% In the province capital
- 9% In another province of Afghanistan
- 2% In another country

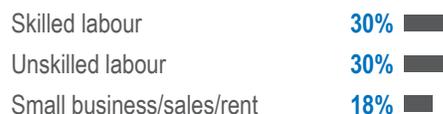
Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Kabul**

Top three primary sources of income reported by households:<sup>6,8</sup>



For **1%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **58%** reported having their own businesses.

For **33%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



**98%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

0%	Bank/loans	100%	Self-help groups
0%	Community-based savings and lending	0%	Micro-finance
0%	Village-based savings and lending		



**0%** of households reported that they did **not** have access to financial institutions.

**93%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

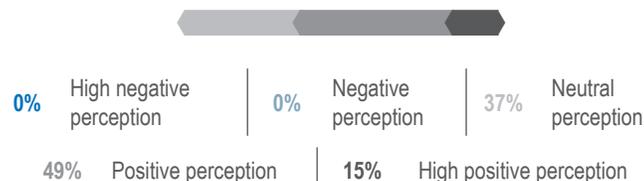
0%	Government financial help	57%	NGO financial help
14%	Government material help	57%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

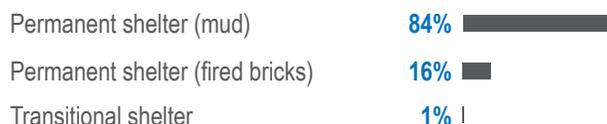
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



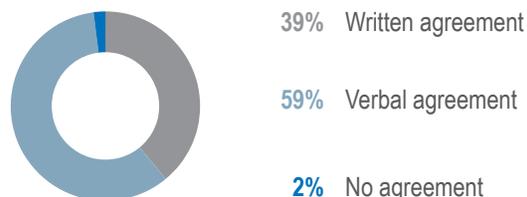
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



43% of households reported that they did **not** own any land used for farming/agriculture production.

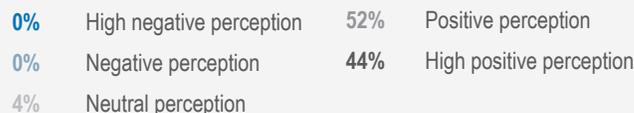
45% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



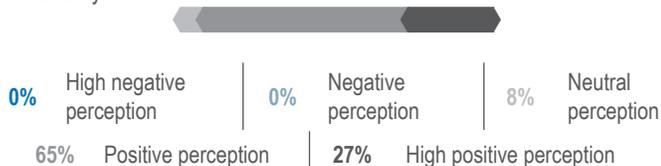
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

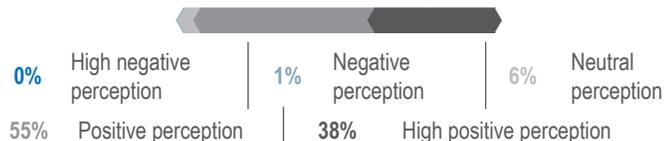
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



11% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

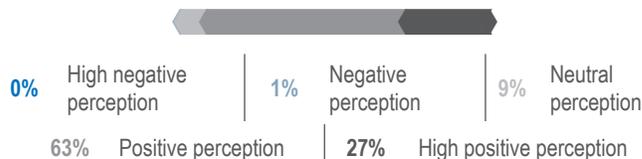


Of the 89% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

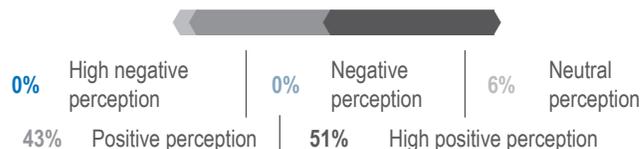


Of the 89% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

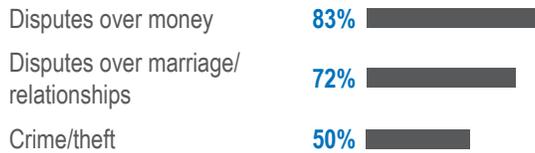


18% of households reported that there were local disputes or conflicts between members of the community.

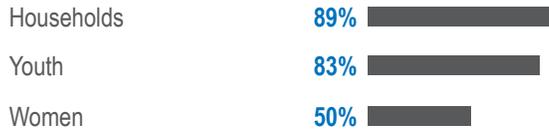
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

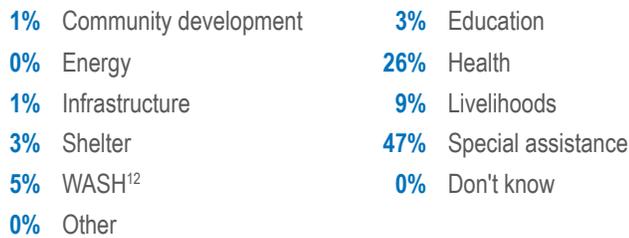


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



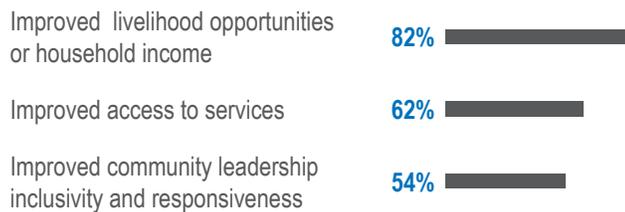
23% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

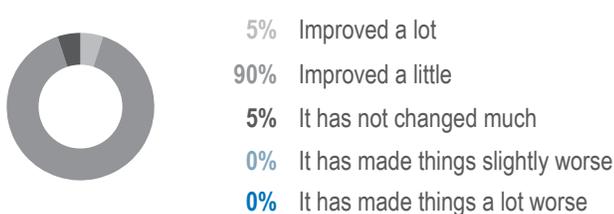


50% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

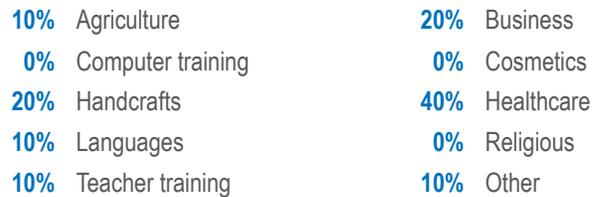


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

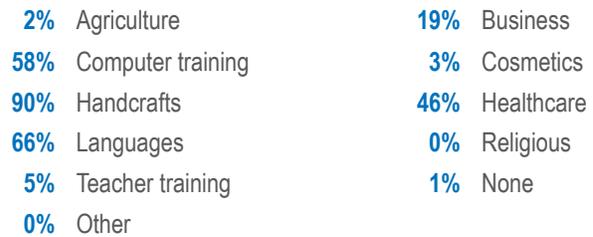
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



86% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 23% felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kandahar Province, Kandahar District, Afghanistan Mirwais Mina

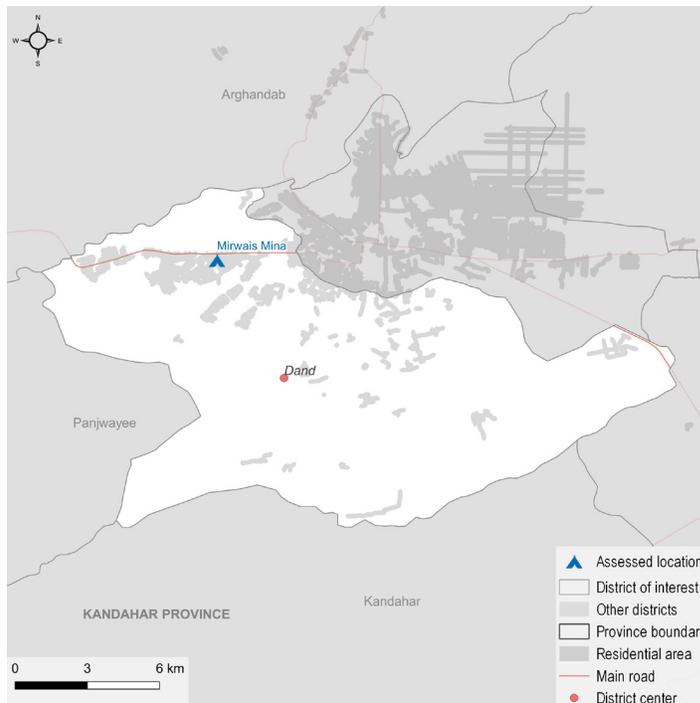
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 10 KIIs conducted at Mirwais Mina PARR location.



### DEMOGRAPHICS

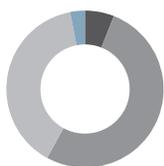
Proportion of households surveyed, by population group:



Female-headed households:  
**0%**

Average household size:  
**10.8 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



7% All  
52% Most<sup>4</sup>  
39% Few<sup>4</sup>  
3% One  
0% None



### Movement Intentions



**5%** of households reported having the intention to move in the next 12 months.

Of the 5% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Kandahar**

Of PARR residents intending to move, main district they intend to move to:  
**Arghandab**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **1 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **1.2 years**

Average reported time since IDP households arrived in their current PARR location:\* **1.1 years**



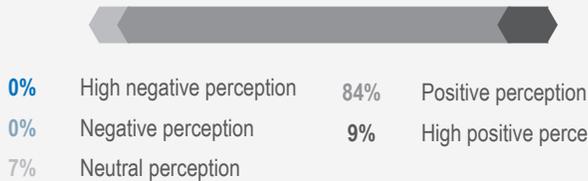
9% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Kandahar**

Main district where IDP households were living prior to current PARR location\*  
**Arghandab**

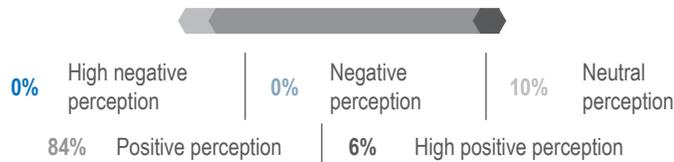
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

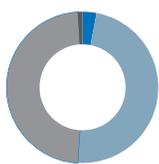


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 4% Shuras for smaller groups
- 48% Shuras for entire community
- 48% Arbab/malik only
- 1% No one

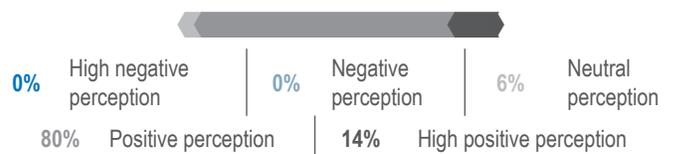
% of households reporting how the selection of leadership is done:



- 80% Elected by whole community
- 9% Elected only by community that belongs to the same group
- 11% Appointed by other leaders
- 0% Other

## Community Trust

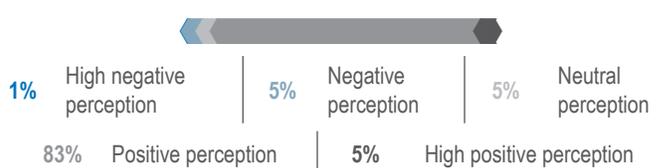
The following index is a composite of households' perceptions on trust in community leadership.



0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

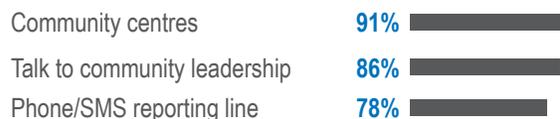
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



16% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

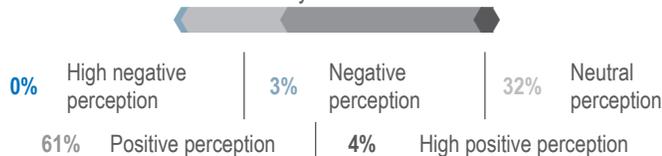


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

## Community Tensions

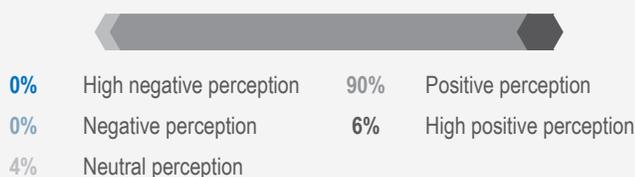
The following index is a composite of households' perceptions of the level of tension in the community.



0% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

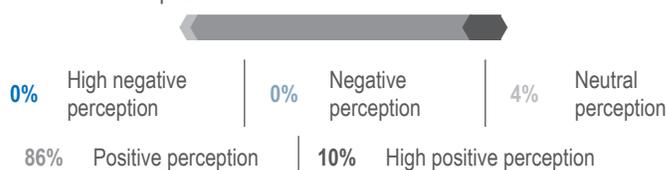
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



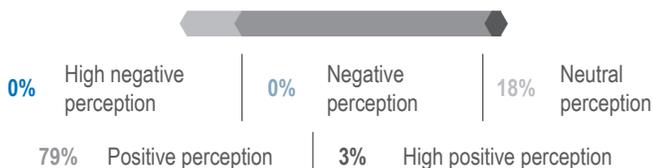
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



10% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



0% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



100% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



30% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	13%	Positive perception
2%	Negative perception	0%	High positive perception
85%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	1%	Negative perception	22%	Neutral perception
73%	Positive perception	4%	High positive perception		



100% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



90% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

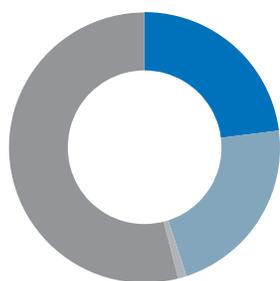
The following index is a composite of households' perceptions of a long-term positive economic outlook.



0%	High negative perception	45%	Negative perception	46%	Neutral perception
10%	Positive perception	0%	High positive perception		

Average monthly income reported by households: **4,094 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



23%	In the assessment location
22%	In another, nearby settlement
1%	In the district capital
54%	In the province capital
0%	In another province of Afghanistan
0%	In another country

Top three primary sources of income reported by households:<sup>6,8</sup>

Small business/sales/rent	41%
Unskilled labour	41%
Skilled labour	15%

For **0%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **3%** reported having their own businesses.

For **100%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

**99%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

0%	Government financial help	0%	NGO financial help
0%	Government material help	0%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

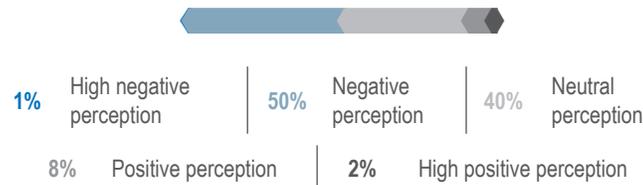
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

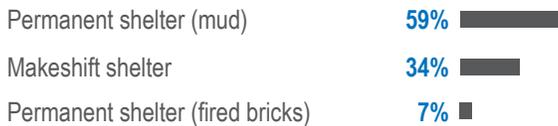
10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



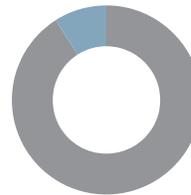
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



98% of households reported that they did **not** own any land used for farming/agriculture production.

56% of the households reported **not** having official documentation for the land that they lived on.

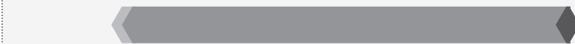
Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



91% Written agreement  
9% Verbal agreement  
0% No agreement

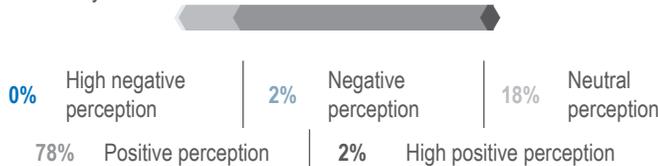
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



## Community Group Coexistence

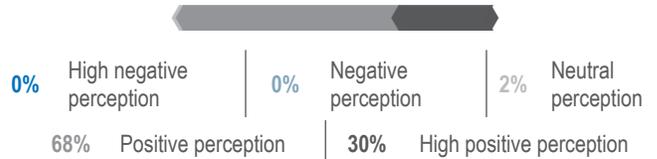
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

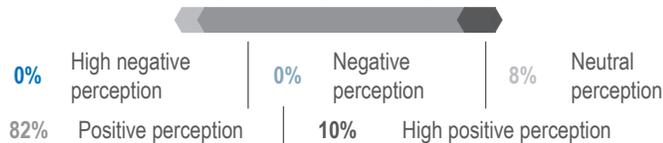
## Community Stability

The following index is a composite of households' perceptions of stability within the community.



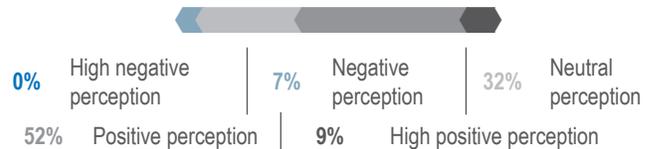
## Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



## Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



10% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

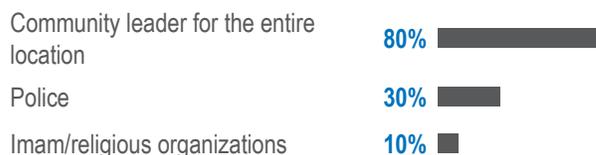
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



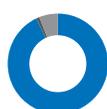
Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

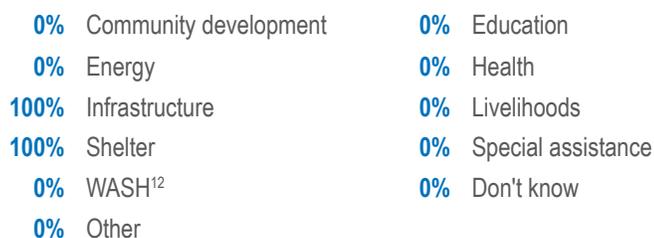


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



93% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

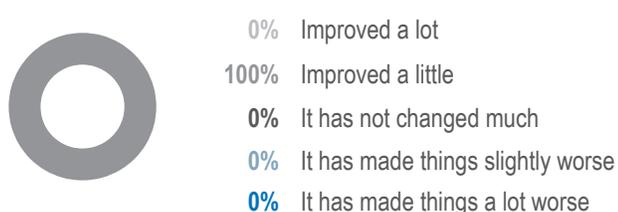


0% of households reported that they did not receive assistance in the last year.

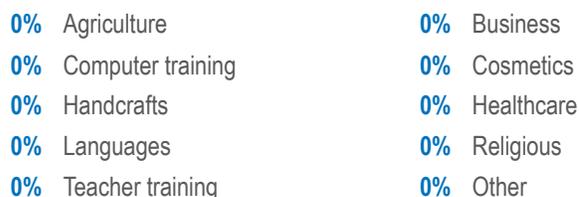
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



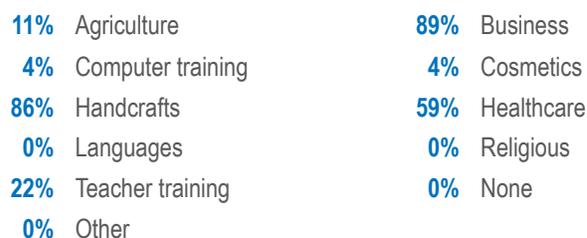
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



85% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 71% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Daykundi Province, Nili District, Afghanistan Nili

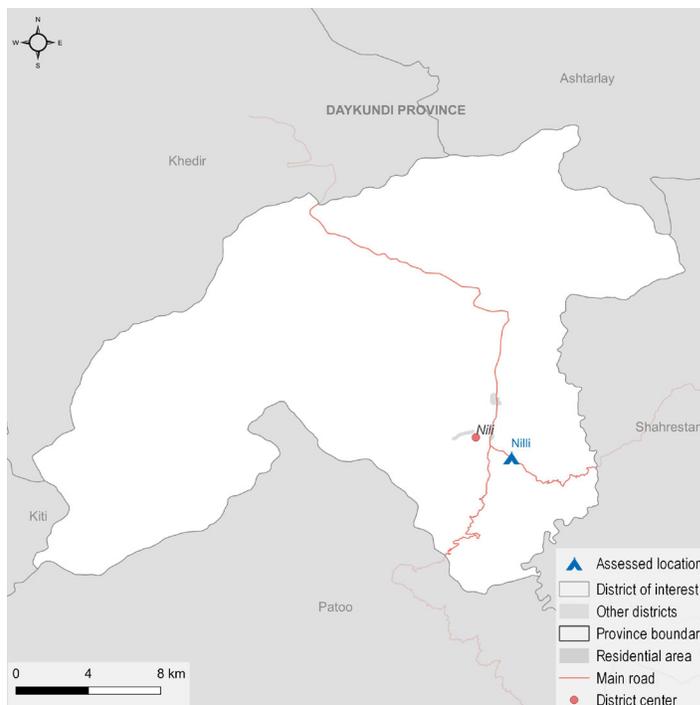
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 100 HHIs and 12 KIIs conducted at Nili PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:

IDP	41%	Refugee Returnee	18%	Host Community	41%
-----	-----	------------------	-----	----------------	-----

Female-headed households:

35%

Average household size:

6 members

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



72% All  
26% Most<sup>4</sup>  
2% Few<sup>4</sup>  
0% One  
0% None



### Movement Intentions



5% of households reported having the intention to move in the next 12 months.

Of the 5% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:

Different country	100%
Different place in Afghanistan	0%

1. UNHCR, *Afghanistan: Priority Areas of Return and Reintegration, October 2020*.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, *Priority Areas of Return and Reintegration, 04 November 2020*.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **3 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **3.8 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.2 years**



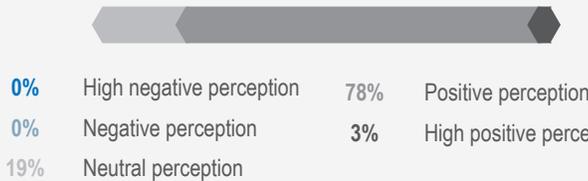
5% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Daykundi**

Main district where IDP households were living prior to current PARR location\*  
**Khadir**

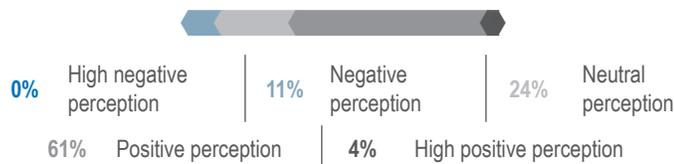
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

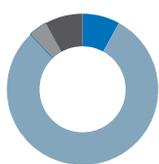


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

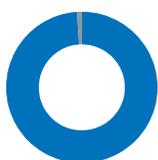


% of households reporting who represents their community :



- 8% Shuras for smaller groups
- 80% Shuras for entire community
- 4% Arbab/malik only
- 8% No one

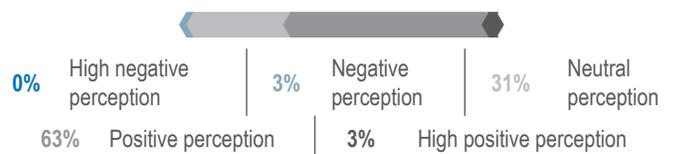
% of households reporting how the selection of leadership is done:



- 99% Elected by whole community
- 0% Elected only by community that belongs to the same group
- 1% Appointed by other leaders
- 0% Other

## Community Trust

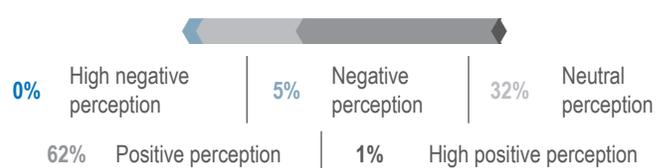
The following index is a composite of households' perceptions on trust in community leadership.



43% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

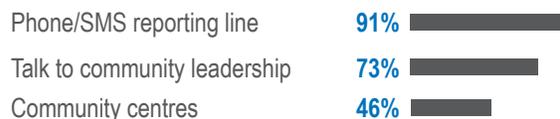
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



21% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

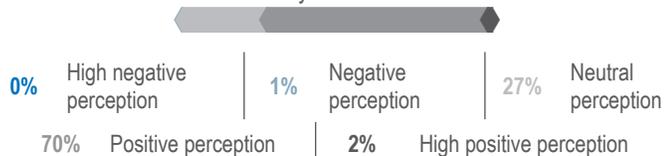


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



58% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

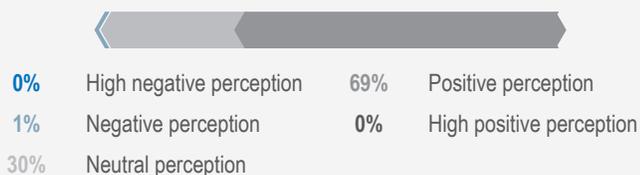


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



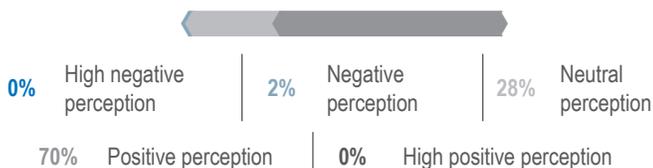
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



25% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



25% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



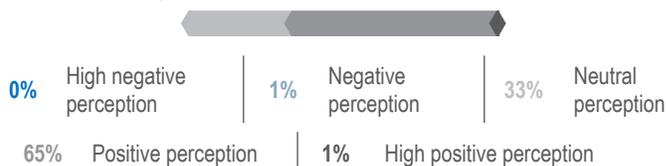
75% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



8% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 11% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Cost of medicines (100%)**



50% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.

0%	High negative perception	66%	Positive perception
0%	Negative perception	0%	High positive perception
34%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.

0%	High negative perception	0%	Negative perception	11%	Neutral perception
74%	Positive perception	15%	High positive perception		



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



8% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	60%
Farming/agriculture	20%
Formal employment	12%

For 6% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 1% reported having their own businesses.

For 100% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.

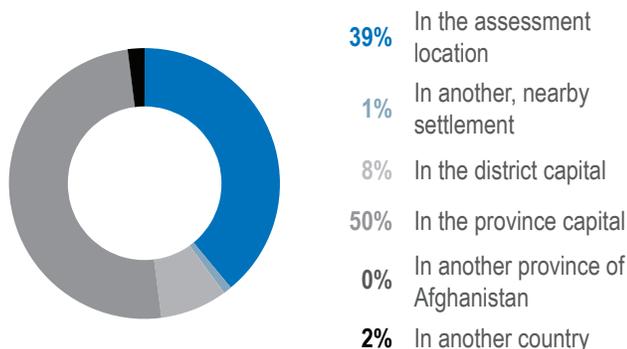
0%	High negative perception	2%	Negative perception	94%	Neutral perception
4%	Positive perception	0%	High positive perception		



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **5,714 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



96% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

25%	Government financial help	50%	NGO financial help
25%	Government material help	50%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

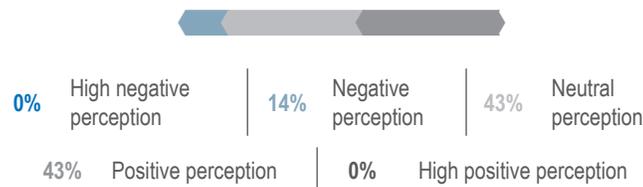
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

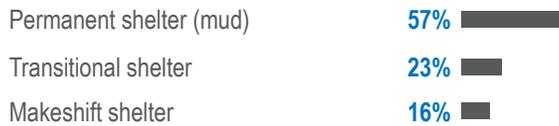
10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



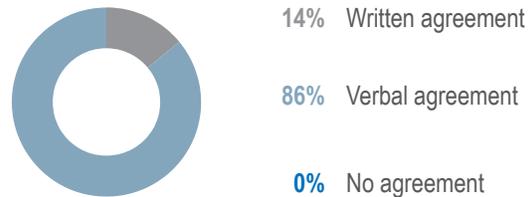
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



77% of households reported that they did **not** own any land used for farming/agriculture production.

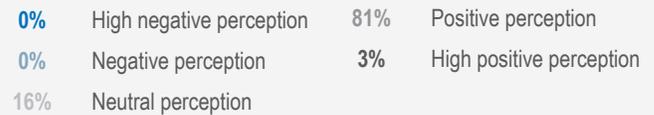
56% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



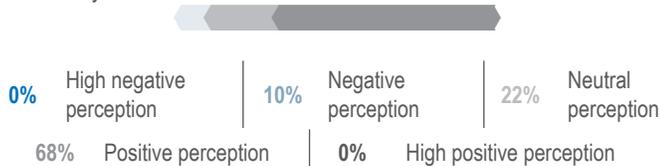
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

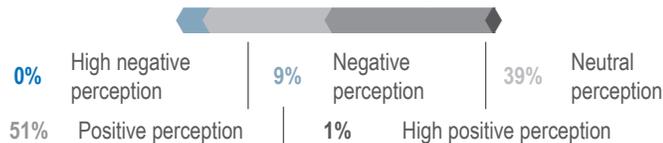
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



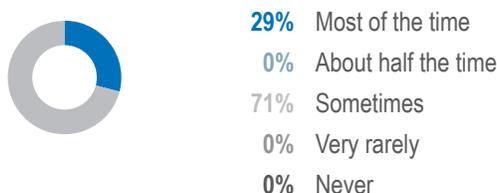
8% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

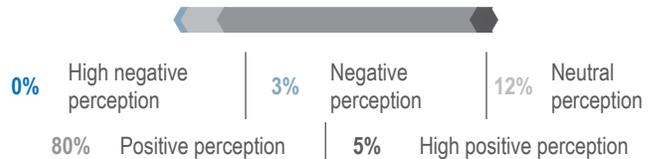


Of the 58% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

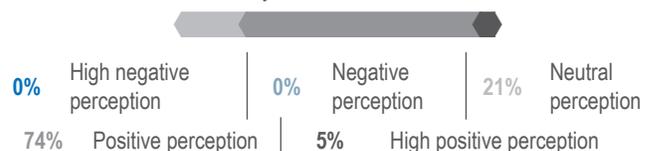


Of the 58% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



53% of households reported that there were local disputes or conflicts between members of the community.

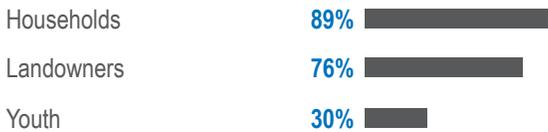
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

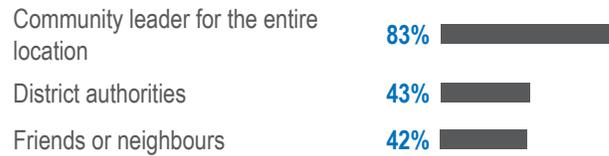
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



54% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



2% of households reported that they did not receive assistance in the last year.

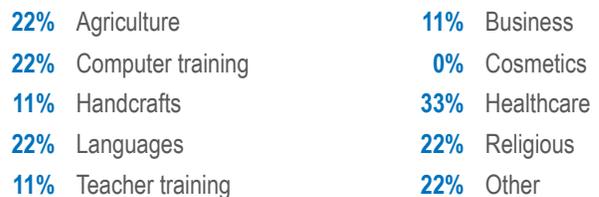
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



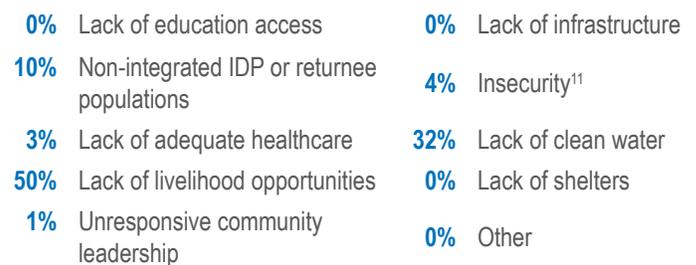
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



57% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 23% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

Jawzjan Province, Aqcha District, Afghanistan  
Noor Abad

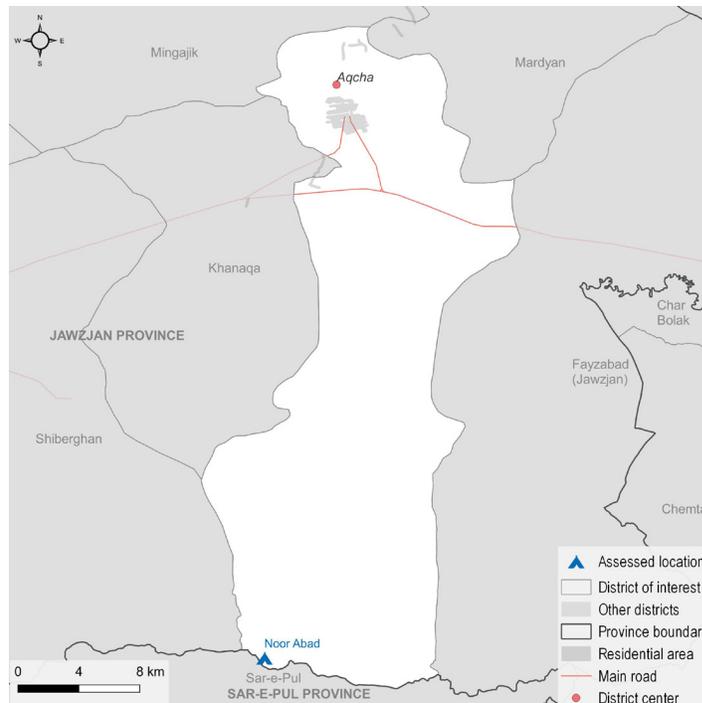
March 2021



## Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 100 HHIs and 7 KIIs conducted at Noor Abad PARR location.



## DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**2%**

Average household size:  
**8.5 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



## Movement Intentions



**26%** of households reported having the intention to move in the next 12 months.

Of the 26% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:

**Jawzjan**

Of PARR residents intending to move, main district they intend to move to:

**Khanaqa**

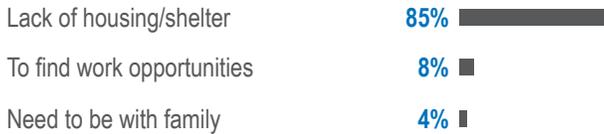
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **9 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **3.5 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.2 years**



9% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*

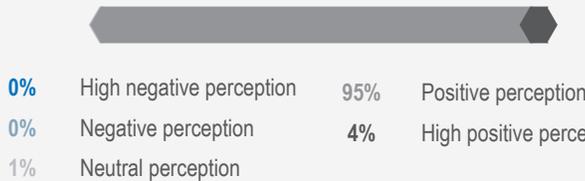
**Jawzjan**

Main district where IDP households were living prior to current PARR location\*

**Khanaqa**

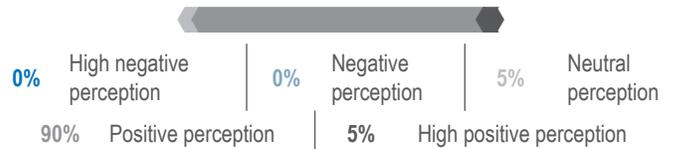
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

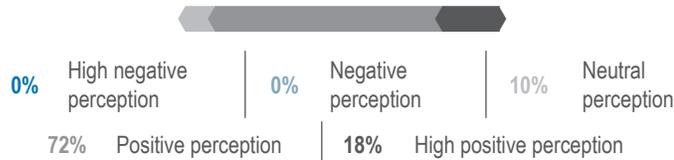
The following index is a composite of households' perceptions on trust in community leadership.



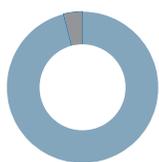
0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

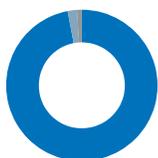


% of households reporting who represents their community :



- 0% Shuras for smaller groups
- 96% Shuras for entire community
- 4% Arbab/malik only
- 0% No one

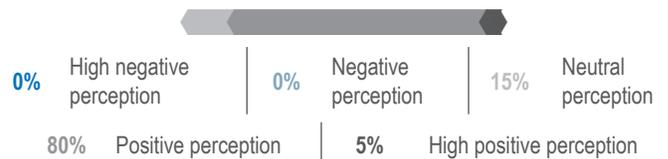
% of households reporting how the selection of leadership is done:



- 97% Elected by whole community
- 2% Elected only by community that belongs to the same group
- 1% Appointed by other leaders
- 0% Other

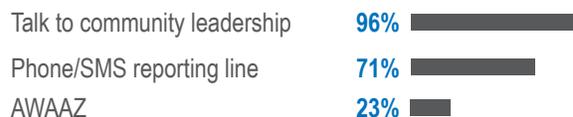
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



3% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

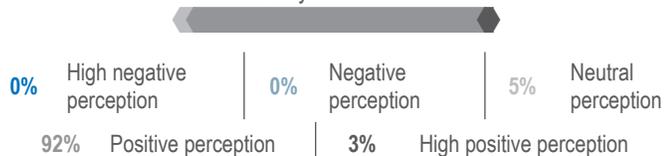


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



57% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

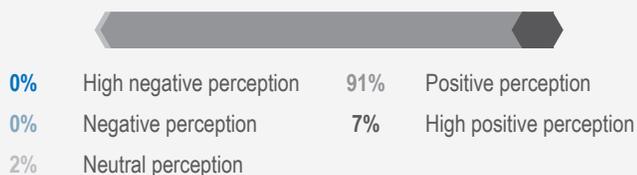


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



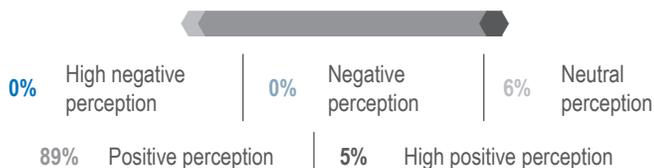
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



86% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



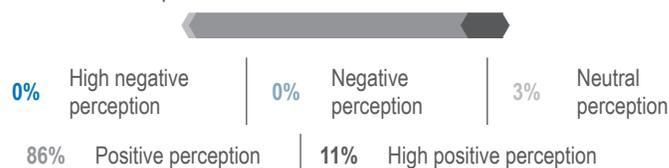
86% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



17% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



57% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



71% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

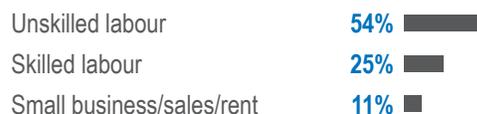
The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

0% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>



For **4%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **32%** reported having their own businesses.

For **97%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants**.

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



**88%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

0%	Bank/loans	50%	Self-help groups
25%	Community-based savings and lending	0%	Micro-finance
75%	Village-based savings and lending		



**25%** of households reported that they did **not** have access to financial institutions.

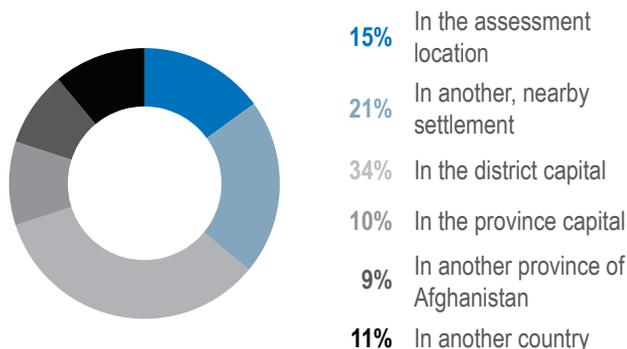
**50%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

0%	Government financial help	83%	NGO financial help
8%	Government material help	96%	NGO material help

Average monthly income reported by households: **6,843 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

**Balkh**

Of households reporting breadwinner's employment in another province, main district reported:

**Mazar-e-Sharif**

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

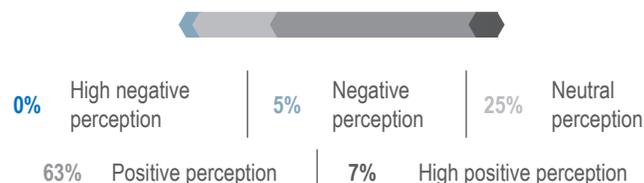
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

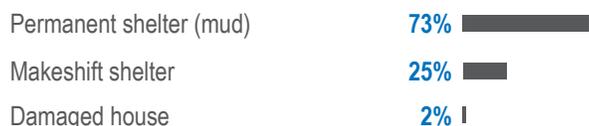
10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



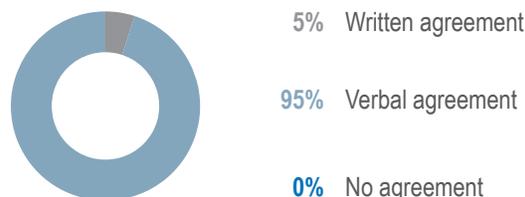
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



95% of households reported that they did **not** own any land used for farming/agriculture production.

40% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



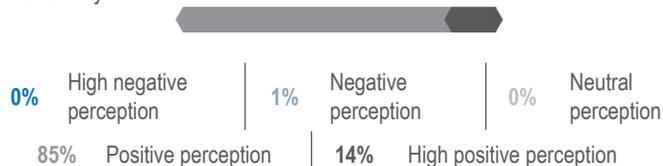
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

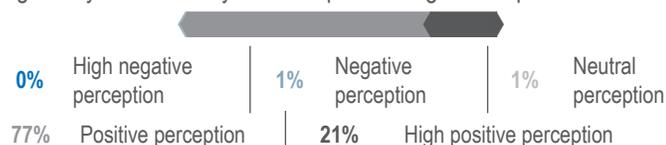
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



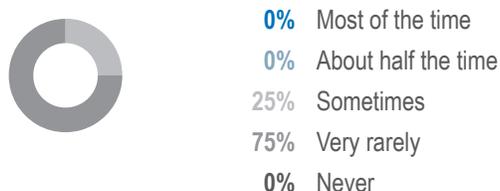
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

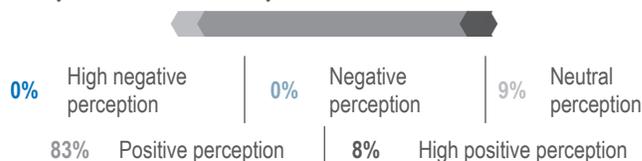


Of the 57% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

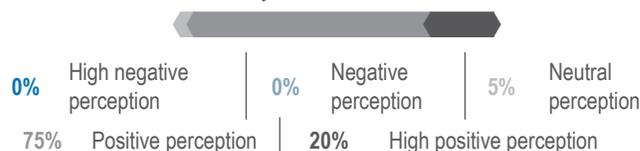


Of the 57% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



16% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

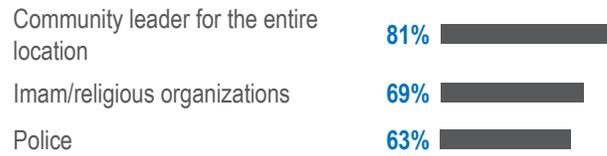
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

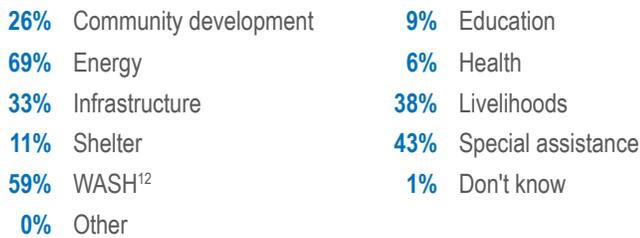


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



5% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

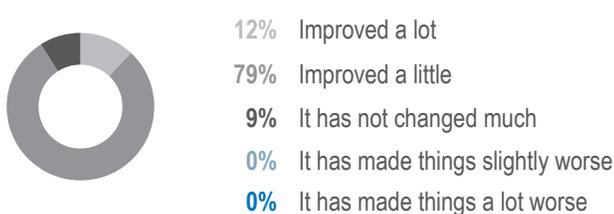


0% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



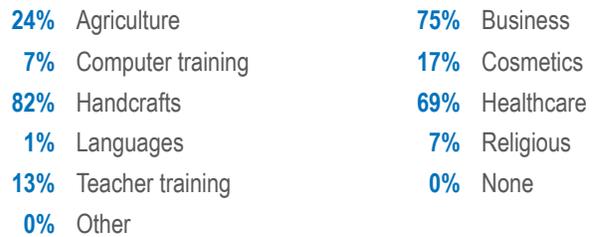
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



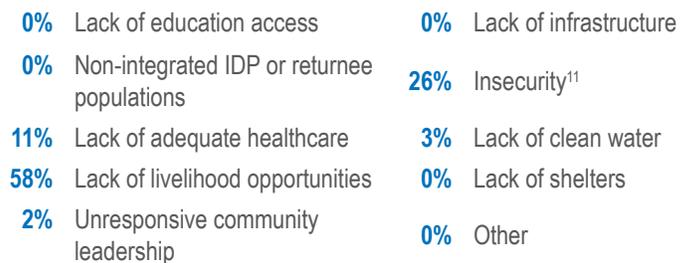
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



59% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 8% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

Parwan Province, Bagram District, Afghanistan  
Qala e Nasro

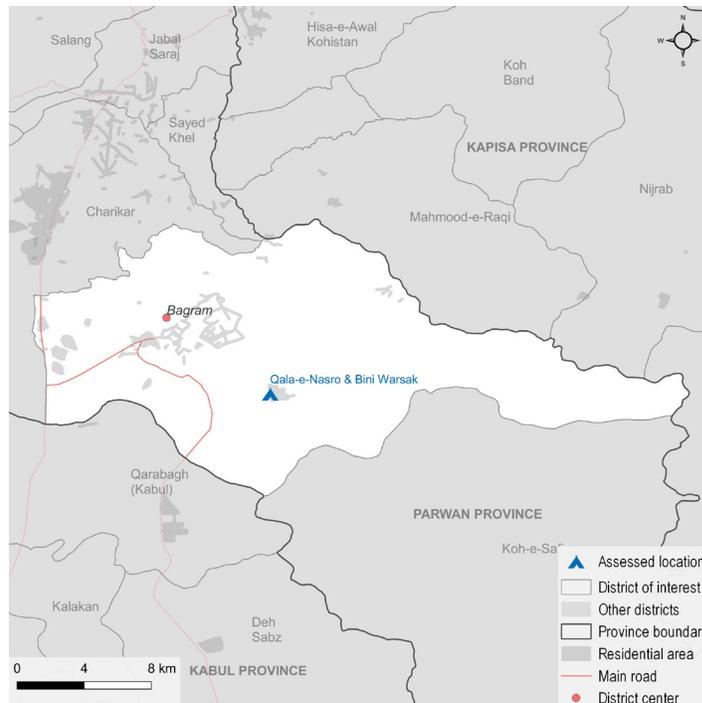
March 2021



## Introduction and Methodology

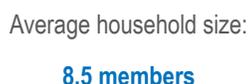
Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 11 KIIs conducted at Qala e Nasro PARR location.



## DEMOGRAPHICS

Proportion of households surveyed, by population group:



% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



- 1% All
- 44% Most<sup>4</sup>
- 54% Few<sup>4</sup>
- 1% One
- 0% None



## Movement Intentions



6% of households reported having the intention to move in the next 12 months.

Of the 6% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:

**Kabul**

Of PARR residents intending to move, main district they intend to move to:

**Deh Sabz**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:  
**2.6 years**

Average reported time since IDP households arrived in their current PARR location:<sup>\*</sup> **2.6 years**



**11%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*

**Laghman**

Main district where IDP households were living prior to current PARR location\*

**Alishang**

## 🏠 Refugee Returnees

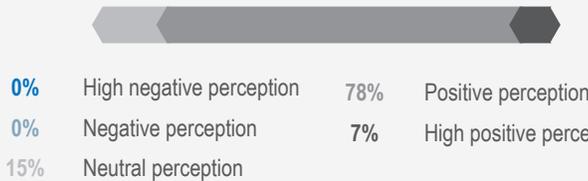
Average reported time that refugee returnee households have been in this location:<sup>\*</sup> **5 years**

% of refugee returnee households by main reason that they chose to return:<sup>\*.6</sup>



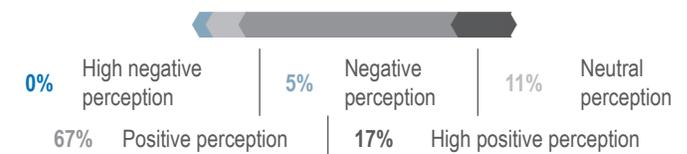
## 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## 👥 Community Trust

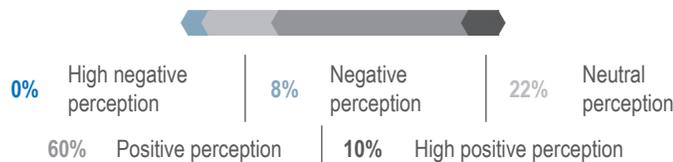
The following index is a composite of households' perceptions on trust in community leadership.



**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## 👤 Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :



- 0%** Shuras for smaller groups
- 70%** Shuras for entire community
- 30%** Arbab/malik only
- 0%** No one

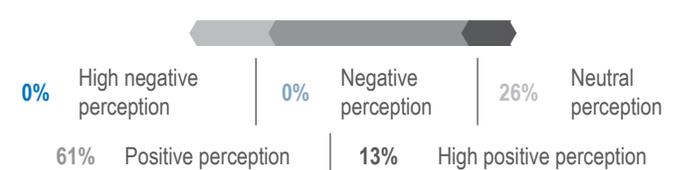
% of households reporting how the selection of leadership is done:



- 77%** Elected by whole community
- 7%** Elected only by community that belongs to the same group
- 16%** Appointed by other leaders
- 0%** Other

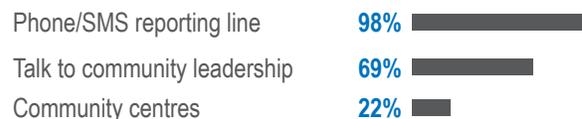
## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**8%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6.8</sup>

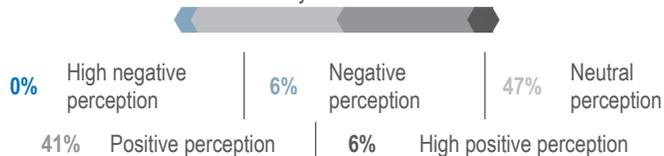


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
\* As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



82% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

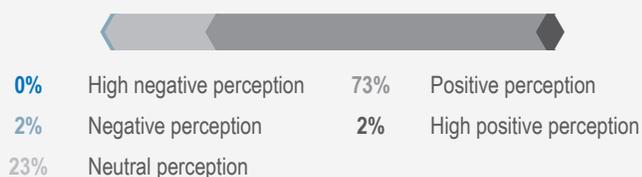


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



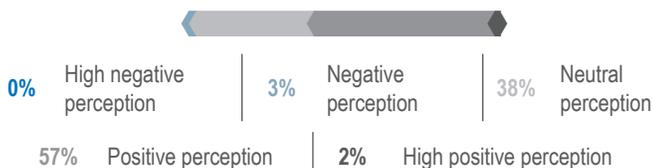
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



9% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



18% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



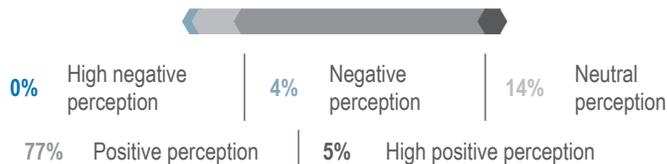
0% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



27% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



27% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

100% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**Other: 60%**  
**Schools not functioning: 40%**

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



36% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	23%	Positive perception
3%	Negative perception	0%	High positive perception
74%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	26%	Negative perception	45%	Neutral perception
24%	Positive perception	5%	High positive perception		



46% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



91% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

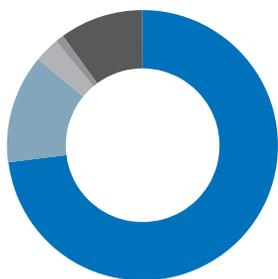
The following index is a composite of households' perceptions of a long-term positive economic outlook.



0%	High negative perception	34%	Negative perception	66%	Neutral perception
0%	Positive perception	0%	High positive perception		

Average monthly income reported by households: **6,485 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 73% In the assessment location
- 13% In another, nearby settlement
- 3% In the district capital
- 1% In the province capital
- 10% In another province of Afghanistan
- 0% In another country

Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Kabul**

Top three primary sources of income reported by households:<sup>6,8</sup>

Farming/agriculture	45%
Unskilled labour	39%
Livestock Production	6%

For **0%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **6%** reported having their own businesses.

For **50%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



**67%** of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

0%	Bank/loans	0%	Self-help groups
50%	Community-based savings and lending	0%	Micro-finance
100%	Village-based savings and lending		



**0%** of households reported that they did **not** have access to financial institutions.

**91%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

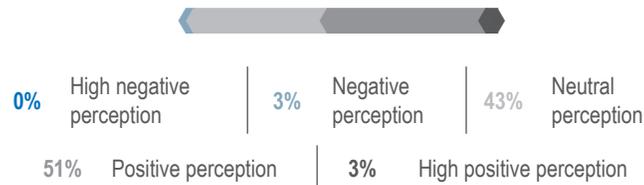
0%	Government financial help	43%	NGO financial help
%	Government material help	71%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

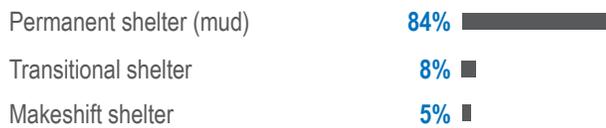
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



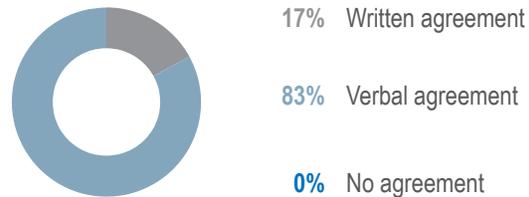
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



55% of households reported that they did **not** own any land used for farming/agriculture production.

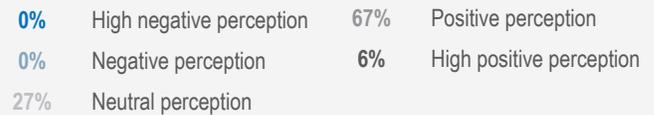
12% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



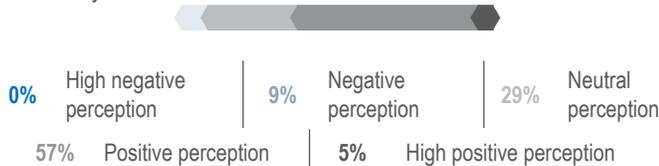
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

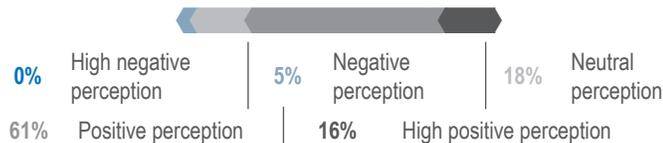
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



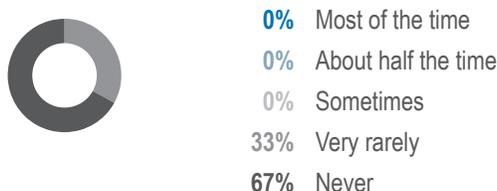
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

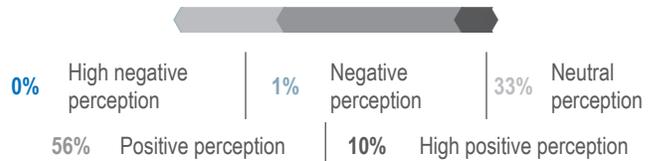


Of the 82% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

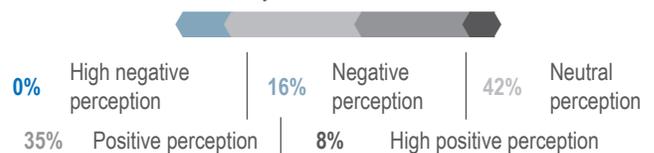


Of the 82% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



45% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

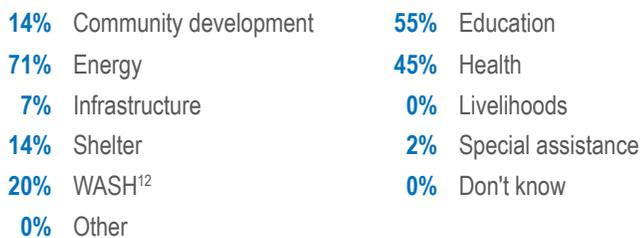


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



29% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

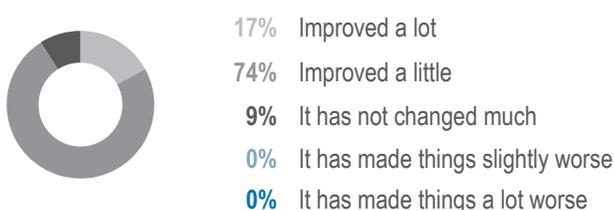


5% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

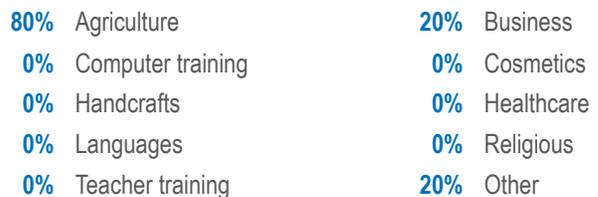


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



6% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 9% felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

<b>Calculation of the composite indicator</b>	<b>Ranking</b>	<b>Likert scales</b>
Step 1: For each indicator, average of the response	0 – 0.20 = High negative perception	Strongly disagree 1
Step 2: Normalize the score of the average response and divide by the total	0.21 – 0.4 = Negative perception	Disagree 2
Step 3: Report this score on the ranking	0.41 – 0.6 = Neutral perception	Neither agree nor disagree 3
Step 4: Calculate the % of the result for each ranking for each indicator of the composite index	0.61-0.8 = Positive perception	Agree 4
Step 5: The higher the score is, better the perception by households	0.81 – 1 = High positive perception	Strongly agree 5
		I do not know NA
		Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
There are violent incidents in {location} that affect my household's physical safety		Likert scale	1-5,NA	



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Balkh Province, Nahr-e-Shahi District, Afghanistan Sakhi Camp

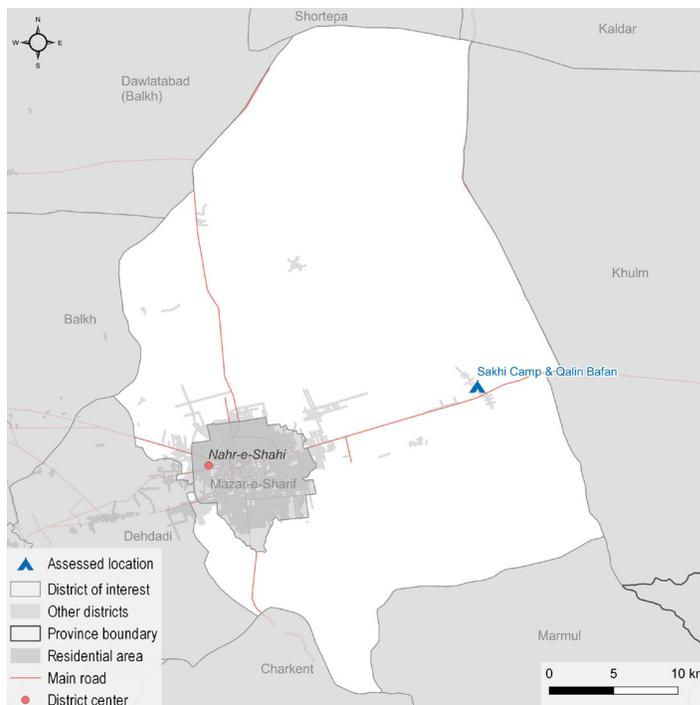
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 110 HHIs and 12 KIIs conducted at Sakhi Camp PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**9%**

Average household size:  
**5.8 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



7% All  
36% Most<sup>4</sup>  
47% Few<sup>4</sup>  
10% One  
0% None



### Movement Intentions



**2%** of households reported having the intention to move in the next 12 months.

Of the 2% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Balkh**

Of PARR residents intending to move, main district they intend to move to:  
**Balkh**

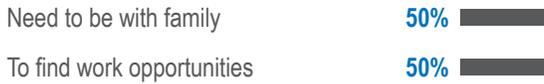
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

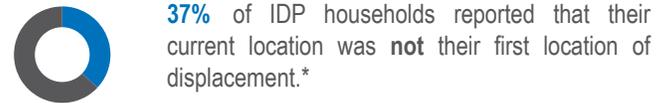
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:<sup>\*</sup>  
**3.3 years**

Average reported time since IDP households arrived in their current PARR location:<sup>\*</sup> **2.5 years**



Main province where IDP households were living prior to current PARR location\*  
**Balkh**

Main district where IDP households were living prior to current PARR location\*  
**Dawlatabad (Balkh)**

## 🏠 Refugee Returnees

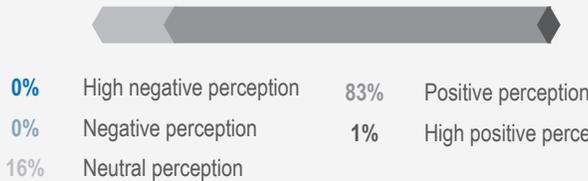
Average reported time that refugee returnee households have been in this location:<sup>\*</sup> **4 years**

% of refugee returnee households by main reason that they chose to return:<sup>\*.6</sup>



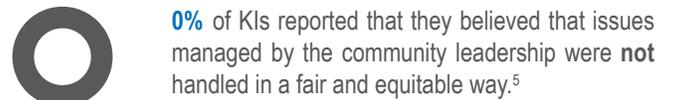
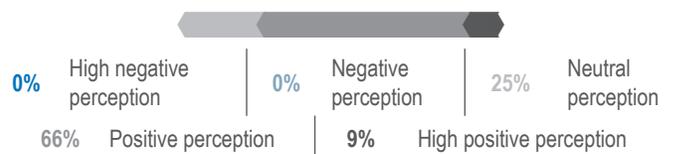
## 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



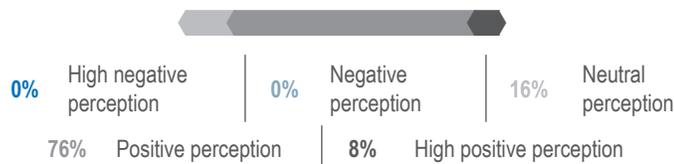
## 👥 Community Trust

The following index is a composite of households' perceptions on trust in community leadership.

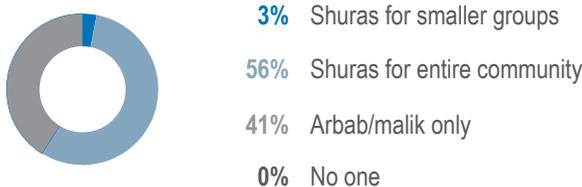


## 👤 Local Governance Inclusivity

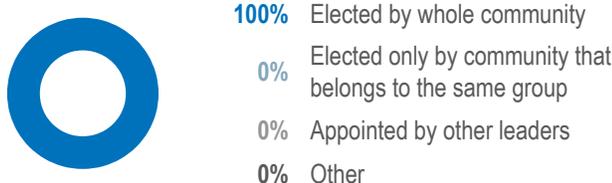
The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

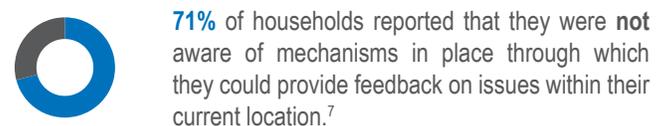
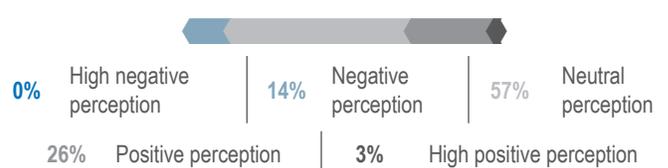


% of households reporting how the selection of leadership is done:

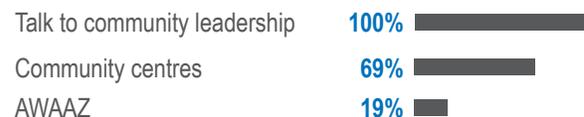


## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6.8</sup>



4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
<sup>\*</sup>As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>



Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



### Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



100% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



50% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

### Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup> 0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



75% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

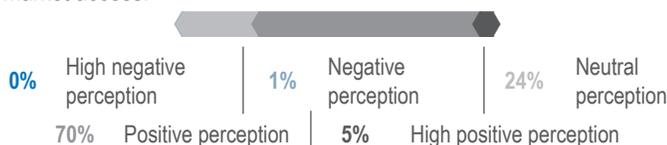
## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.

0%	High negative perception	43%	Positive perception
0%	Negative perception	0%	High positive perception
57%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>

0% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	73%
Skilled labour	23%
Farming/agriculture	2%

For 0% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 1% reported having their own businesses.

For 100% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

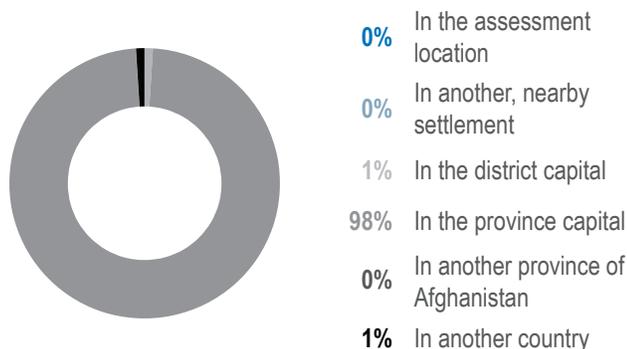
The following index is a composite of households' perceptions of a long-term positive economic outlook.



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **4,423 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



83% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

47%	Government financial help	58%	NGO financial help
68%	Government material help	32%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

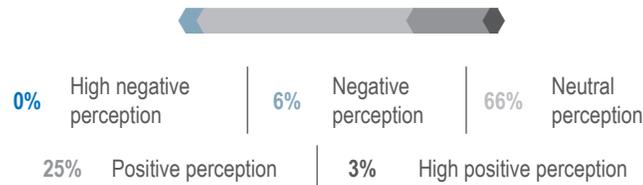
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

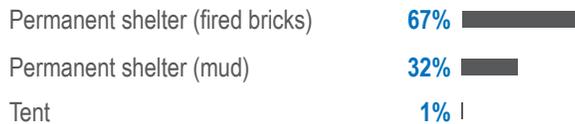
10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



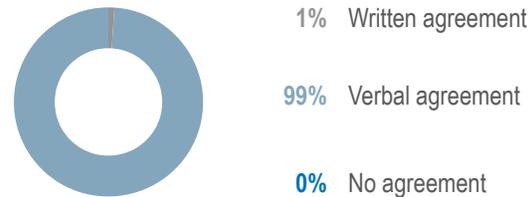
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



100% of households reported that they did **not** own any land used for farming/agriculture production.

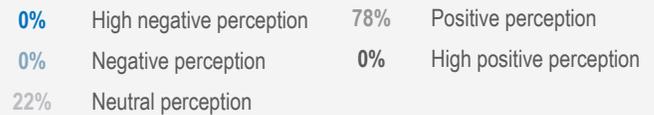
65% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



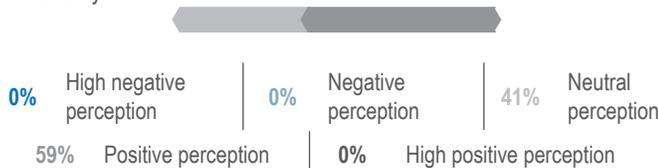
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

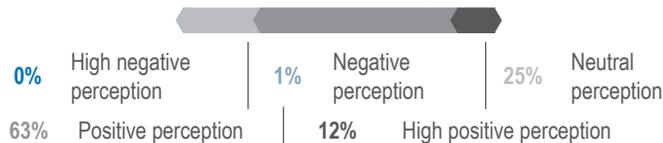
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

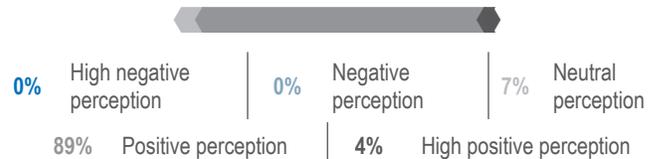


Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>

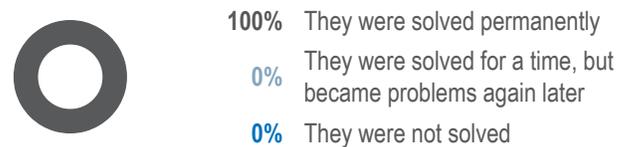


### Community Stability

The following index is a composite of households' perceptions of stability within the community.

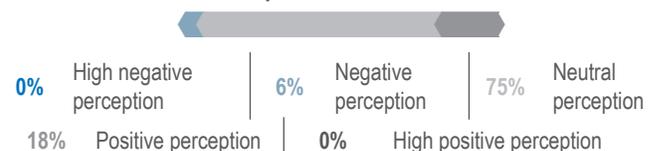


Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

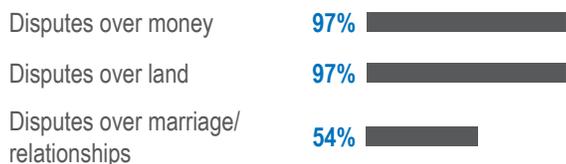


34% of households reported that there were local disputes or conflicts between members of the community.

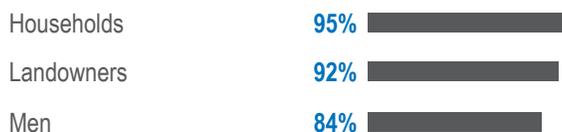
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



48% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

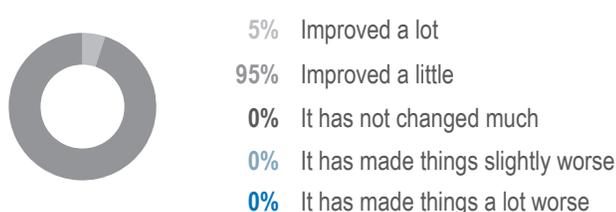


0% of households reported that they did not receive assistance in the last year.

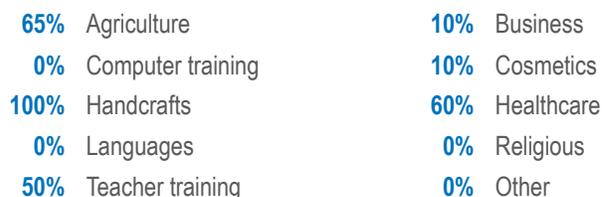
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



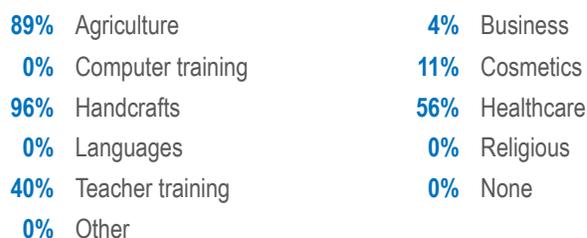
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



80% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 27% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Bamyan Province, Bamyan District, Afghanistan Sash Pool Qasha

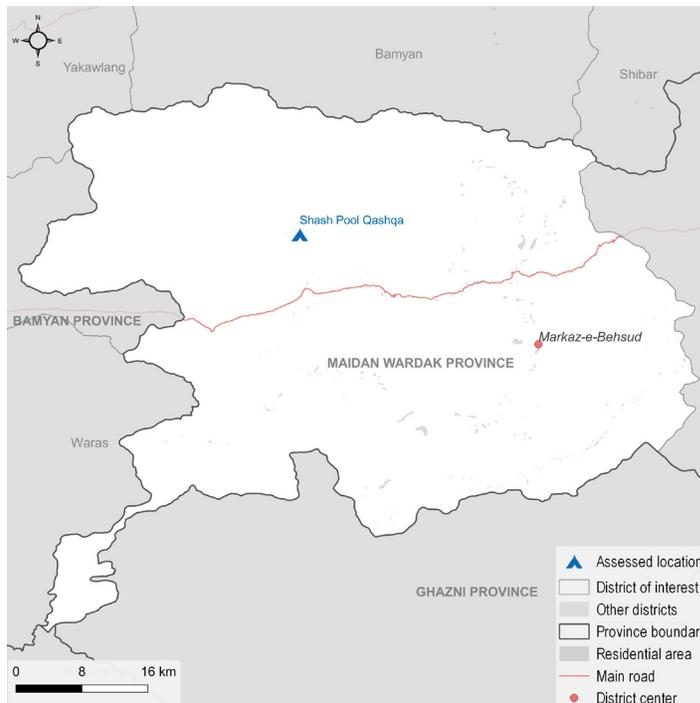
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 10 KIIs conducted at Sash Pool Qasha PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:

IDP	30%	Refugee Returnee	17%	Host Community	53%
-----	-----	------------------	-----	----------------	-----

Female-headed households:

1%

Average household size:

8.6 members

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



- 81% All
- 17% Most<sup>4</sup>
- 2% Few<sup>4</sup>
- 0% One
- 0% None



### Movement Intentions



4% of households reported having the intention to move in the next 12 months.

Of the 4% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:

Different country	0%
Different place in Afghanistan	100%

Of PARR residents intending to move, main province they intend to move to:

Bamyan

Of PARR residents intending to move, main district they intend to move to:

Kabul

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

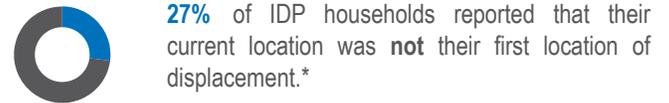
Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:\* **5.8 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.6 years**



Main province where IDP households were living prior to current PARR location\*  
**Bamyan**

Main district where IDP households were living prior to current PARR location\*  
**Yakawlang**

## 🏠 Refugee Returnees

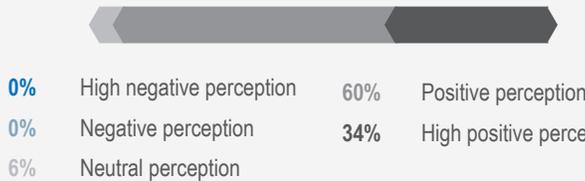
Average reported time that refugee returnee households have been in this location:\* **10 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



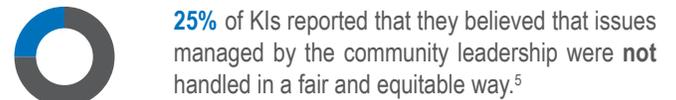
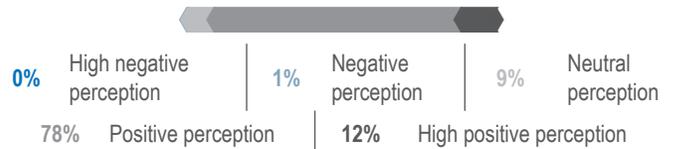
## 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



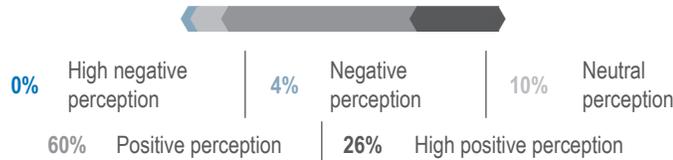
## 👥 Community Trust

The following index is a composite of households' perceptions on trust in community leadership.

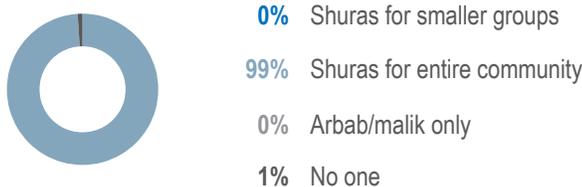


## 👤 Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.



% of households reporting who represents their community :

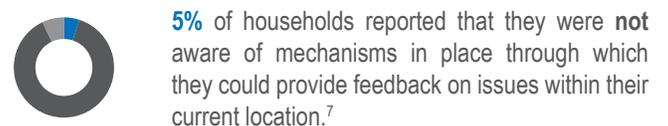
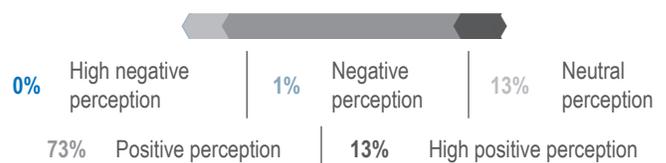


% of households reporting how the selection of leadership is done:

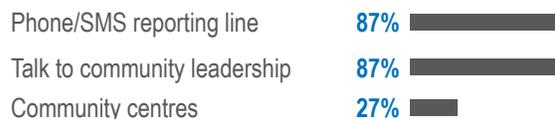


## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



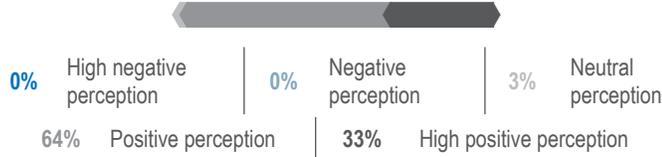
4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
\* As these results are for specific population groups they are not representative.



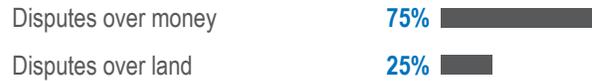
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



40% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

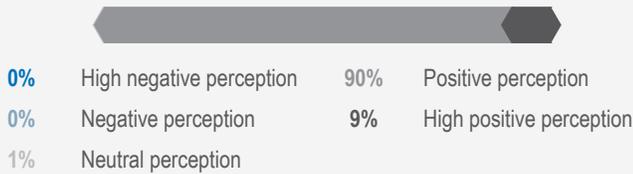


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



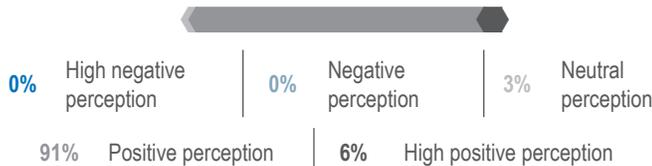
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



20% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>

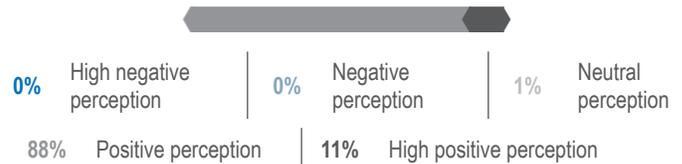


0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>



## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



40% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



10% of KIIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



0% of KIIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

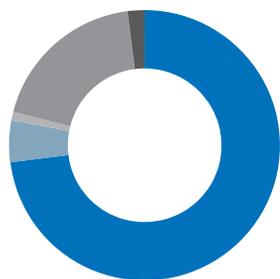
### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



Average monthly income reported by households: **4,772 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 73% In the assessment location
- 5% In another, nearby settlement
- 1% In the district capital
- 19% In the province capital
- 2% In another province of Afghanistan
- 0% In another country

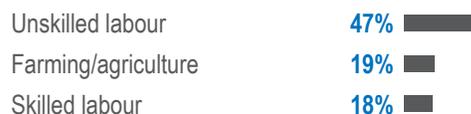
Of households reporting breadwinner's employment in another province, main province reported:

**Maidan Wardak**

Of households reporting breadwinner's employment in another province, main district reported:

**Dasht-e-Qala**

Top three primary sources of income reported by households:<sup>6,8</sup>



For **3%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **2%** reported having their own businesses.

For **100%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



50% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

100%	Bank/loans	0%	Self-help groups
0%	Community-based savings and lending	100%	Micro-finance
0%	Village-based savings and lending		



0% of households reported that they did **not** have access to financial institutions.

**86%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

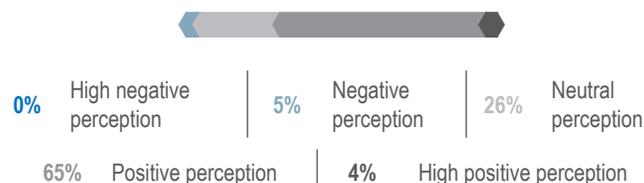
71%	Government financial help	21%	NGO financial help
7%	Government material help	14%	NGO material help

5. Result is reported by key informants (KIIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



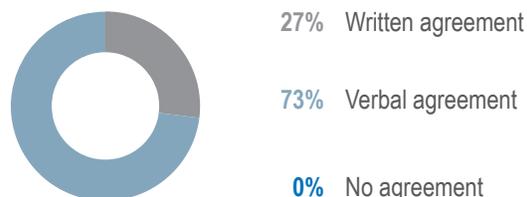
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



76% of households reported that they did **not** own any land used for farming/agriculture production.

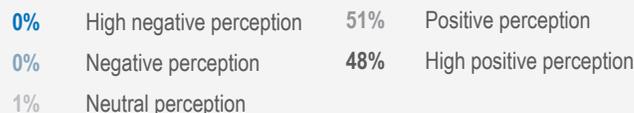
37% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



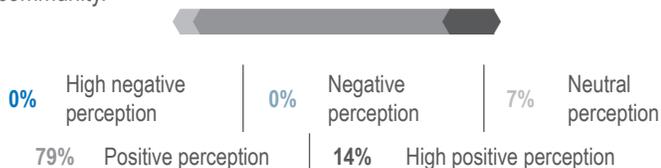
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

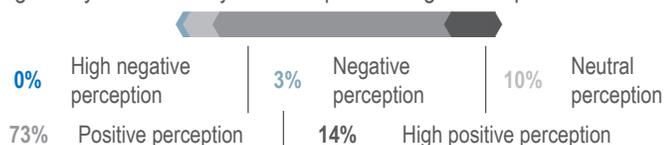
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



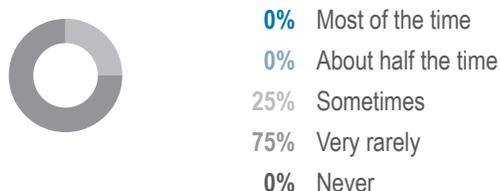
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

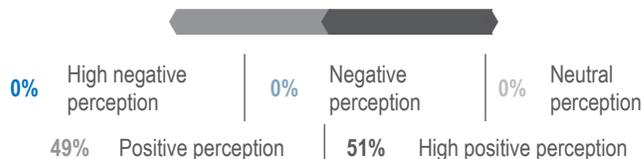


Of the 40% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

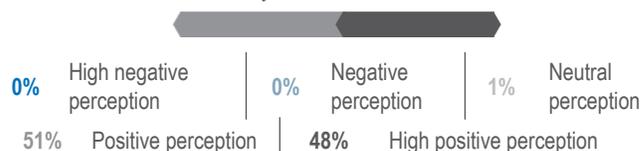


Of the 40% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



26% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

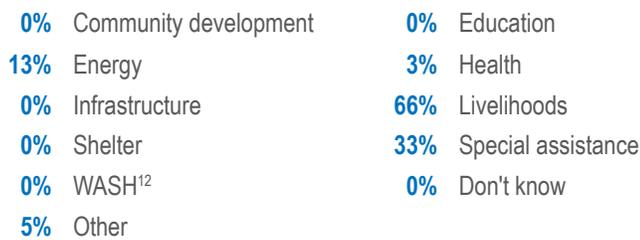


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



39% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



12% of households reported that they did not receive assistance in the last year.

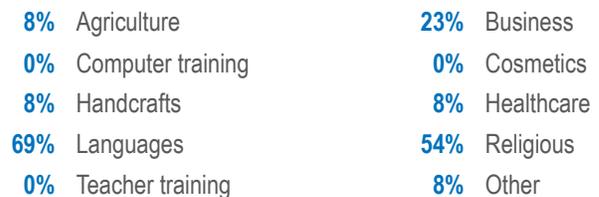
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



71% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 12% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Nangarhar Province, Surkh Rod District, Afghanistan Shekh Msri

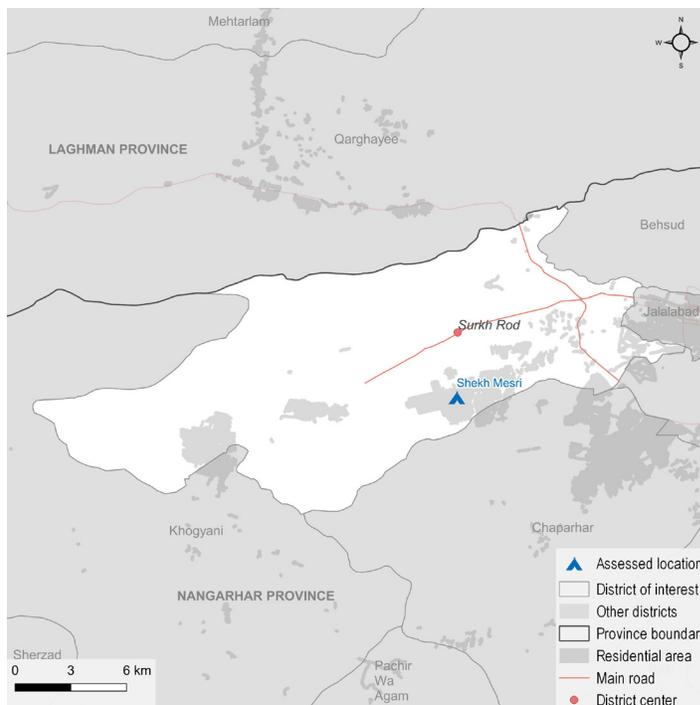
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 9 KIIs conducted at Shekh Msri PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**2%**

Average household size:  
**12.7 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



46% All  
26% Most<sup>4</sup>  
23% Few<sup>4</sup>  
5% One  
0% None

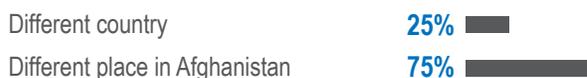


### Movement Intentions



**8%** of households reported having the intention to move in the next 12 months.

Of the 8% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Kabul**

Of PARR residents intending to move, main district they intend to move to:  
**Khak-e-Jabbar**

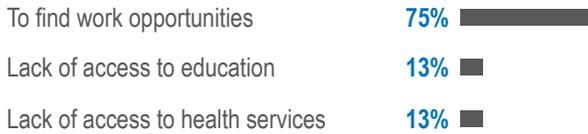
1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **7 years**

% of refugee returnee households by main reason that they chose to return:\*.<sup>6</sup>



## IDPs

Average reported time since IDP households were first displaced:\* **3.6 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.3 years**



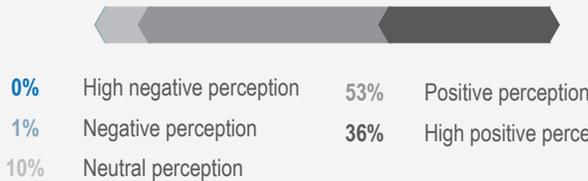
14% of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Nangarhar**

Main district where IDP households were living prior to current PARR location\*  
**Hesarak**

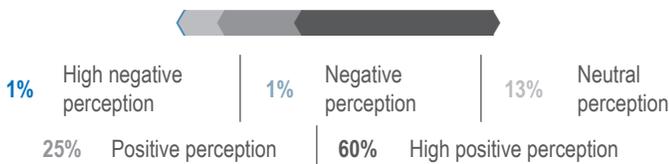
## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.

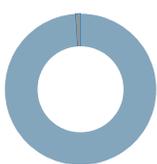


### Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

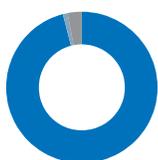


% of households reporting who represents their community :



- 0% Shuras for smaller groups
- 99% Shuras for entire community
- 1% Arbab/malik only
- 0% No one

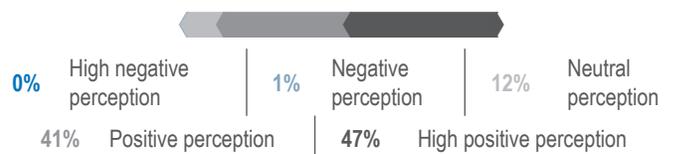
% of households reporting how the selection of leadership is done:



- 96% Elected by whole community
- 1% Elected only by community that belongs to the same group
- 3% Appointed by other leaders
- 0% Other

## Community Trust

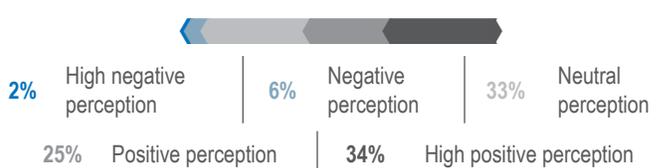
The following index is a composite of households' perceptions on trust in community leadership.



0% of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

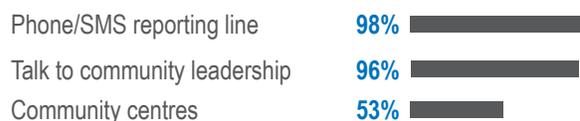
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



10% of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

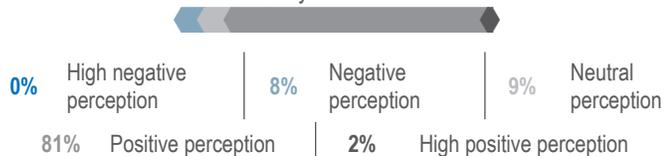


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

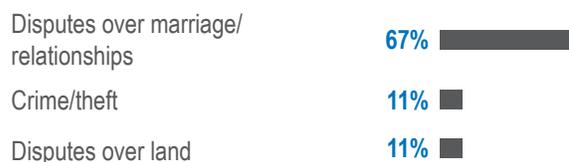
## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



100% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>

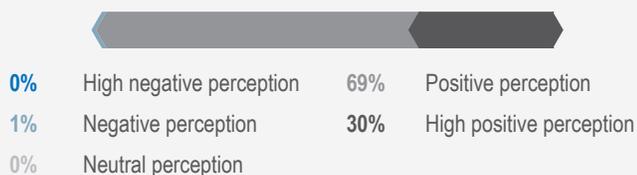


Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



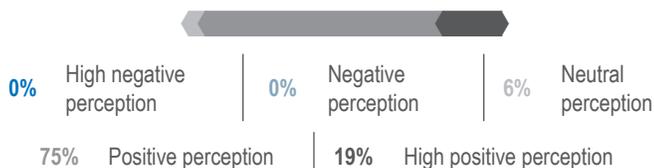
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



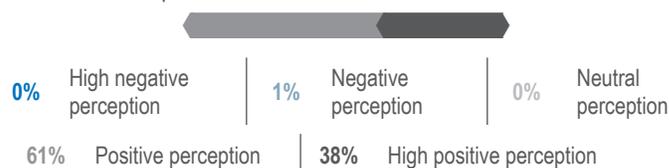
89% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



67% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



56% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	12%	Positive perception
1%	Negative perception	0%	High positive perception
87%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	4%	Negative perception	51%	Neutral perception
41%	Positive perception	4%	High positive perception		



56% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



11% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

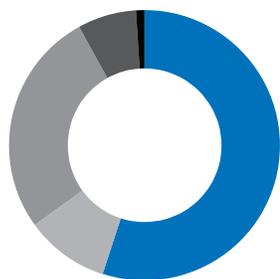
The following index is a composite of households' perceptions of a long-term positive economic outlook.



23%	High negative perception	51%	Negative perception	27%	Neutral perception
0%	Positive perception	0%	High positive perception		

Average monthly income reported by households: **10,168 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



- 55% In the assessment location
- 0% In another, nearby settlement
- 10% In the district capital
- 27% In the province capital
- 7% In another province of Afghanistan
- 1% In another country

Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Chahar Asyab**

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	40%
Skilled labour	29%
Small business/sales/rent	19%

For **0%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **45%** reported having their own businesses.

For **29%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**



67% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Of households with access to financial institutions, the following financial support networks or institutions were reported to be available:<sup>6</sup>

100%	Bank/loans	13%	Self-help groups
47%	Community-based savings and lending	87%	Micro-finance
53%	Village-based savings and lending		



33% of households reported that they did **not** have access to financial institutions.

61% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

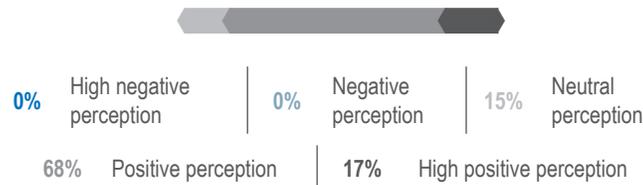
97%	Government financial help	13%	NGO financial help
95%	Government material help	90%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

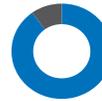
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



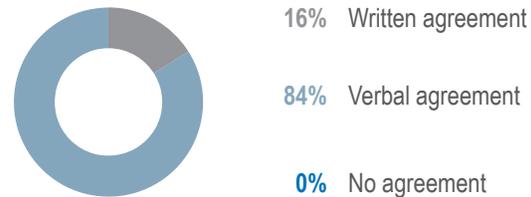
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



90% of households reported that they did **not** own any land used for farming/agriculture production.

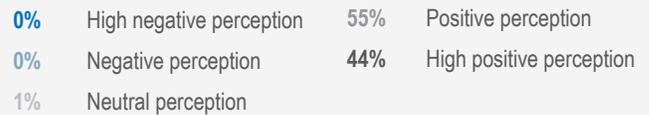
19% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



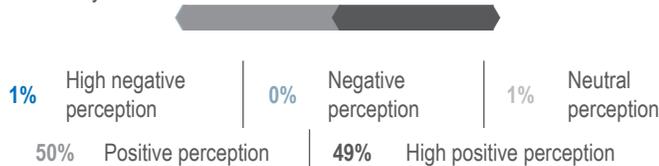
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

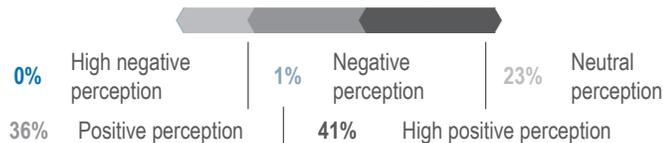
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



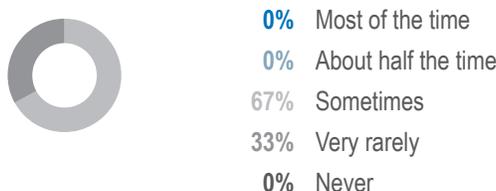
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

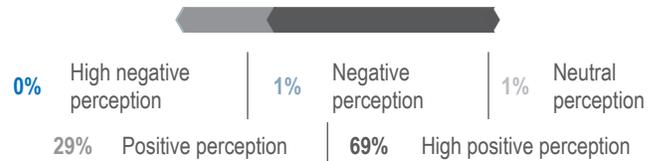


Of the 100% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.

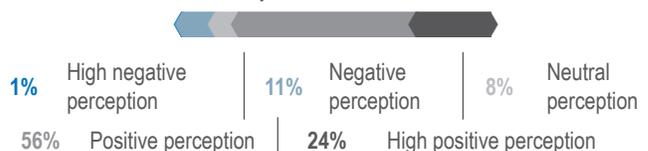


Of the 100% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

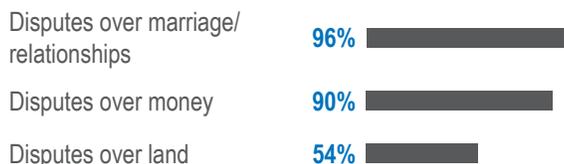


50% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



6% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

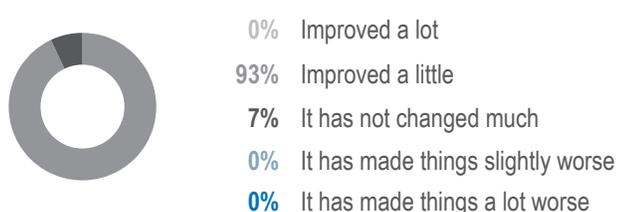


0% of households reported that they did not receive assistance in the last year.

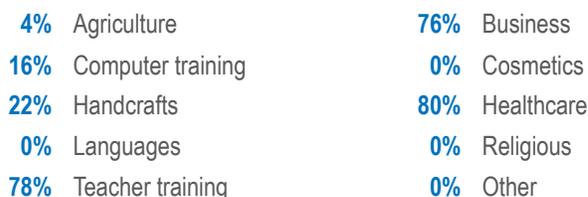
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



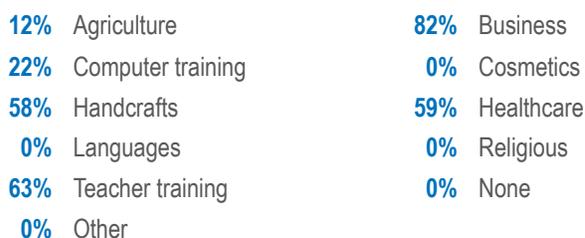
Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



30% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 1% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kunduz Province, Imam Sahib District, Afghanistan Sher Khan Bandar

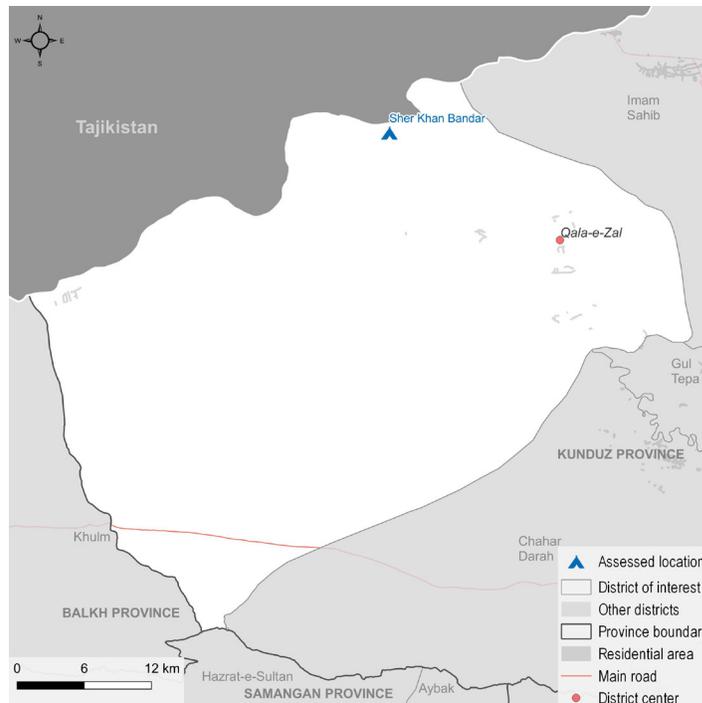
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 104 HHIs and 9 KIIs conducted at Sher Khan Bandar PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:

0%

Average household size:

7.8 members

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



17% All  
 68% Most<sup>4</sup>  
 15% Few<sup>4</sup>  
 0% One  
 0% None



### Movement Intentions



0% of households reported having the intention to move in the next 12 months.

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

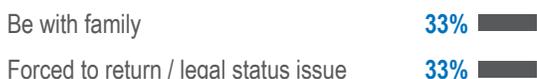
3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **2 years**

% of refugee returnee households by main reason that they chose to return:\*.6



## IDPs

Average reported time since IDP households were first displaced:\* **2.1 years**

Average reported time since IDP households arrived in their current PARR location:\* **1.4 years**



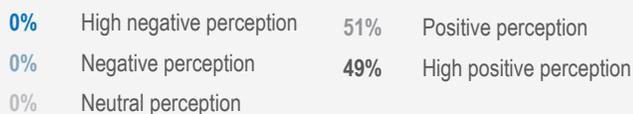
**30%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Kunduz**

Main district where IDP households were living prior to current PARR location\*  
**Imam Sahib**

## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

The following index is a composite of households' perceptions on trust in community leadership.



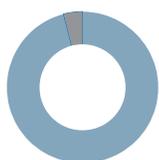
**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

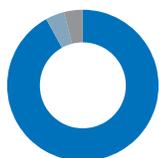


% of households reporting who represents their community :



- 0%** Shuras for smaller groups
- 96%** Shuras for entire community
- 4%** Arbab/malik only
- 0%** No one

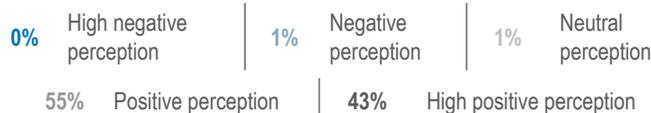
% of households reporting how the selection of leadership is done:



- 92%** Elected by whole community
- 4%** Elected only by community that belongs to the same group
- 4%** Appointed by other leaders
- 0%** Other

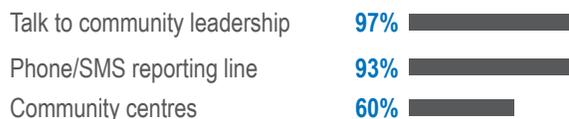
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**3%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>

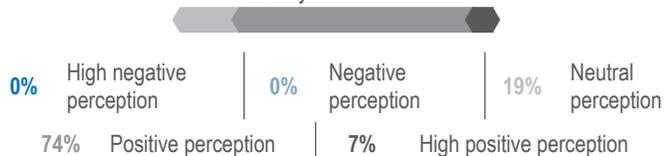


4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
\* As these results are for specific population groups they are not representative.

## Community Tensions

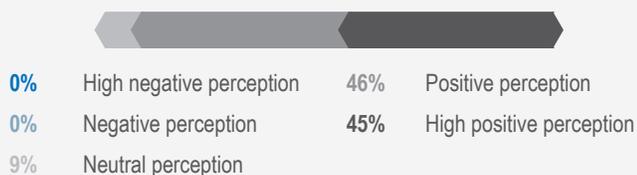
The following index is a composite of households' perceptions of the level of tension in the community.



0% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

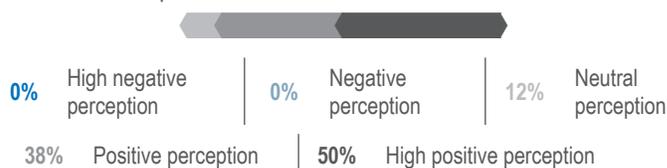
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



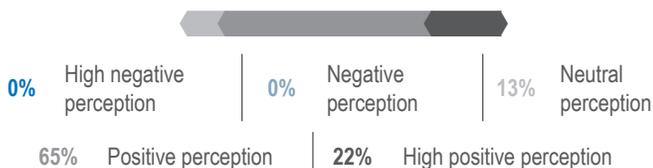
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



67% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



67% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



78% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



33% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

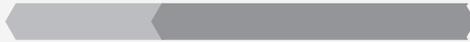
7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	67%	Positive perception
0%	Negative perception	0%	High positive perception
33%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	10%	Negative perception	24%	Neutral perception
40%	Positive perception	26%	High positive perception		



56% of KIIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



100% of KIIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	57%
Farming/agriculture	18%
Skilled labour	10%

For 0% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 5% reported having their own businesses.

For 100% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



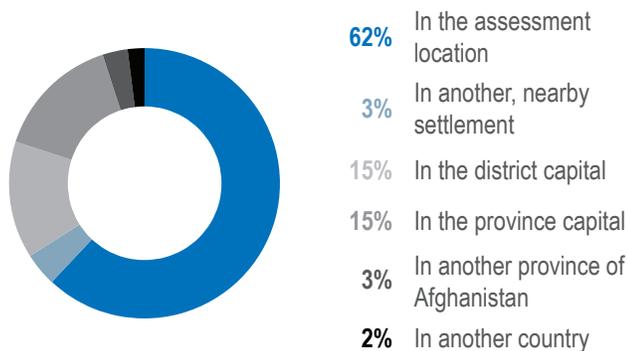
0%	High negative perception	29%	Negative perception	61%	Neutral perception
10%	Positive perception	0%	High positive perception		



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **5,476 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

**Kabul**

Of households reporting breadwinner's employment in another province, main district reported:

**Kabul**

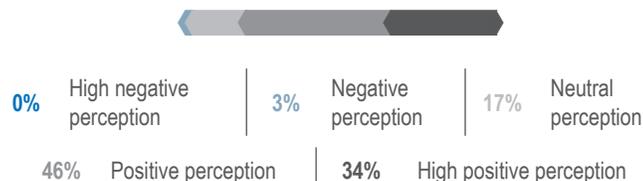
100% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

5. Result is reported by key informants (KIIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

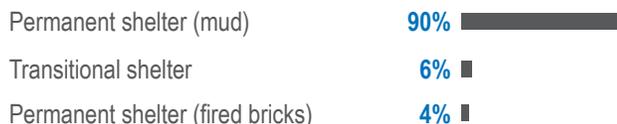
8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



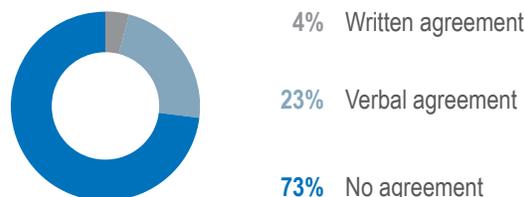
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



64% of households reported that they did **not** own any land used for farming/agriculture production.

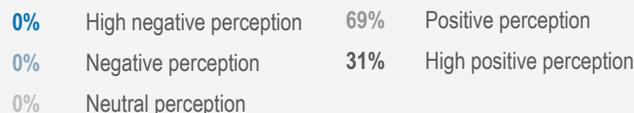
58% of the households reported **not** having official documentation for the land that they lived on.

Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



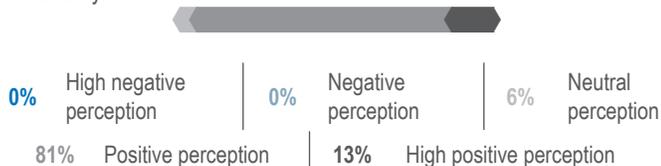
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

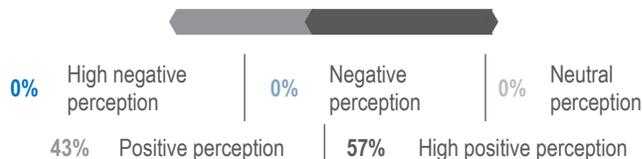
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

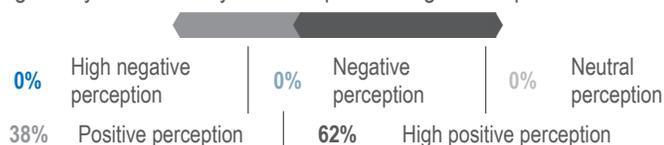
### Community Stability

The following index is a composite of households' perceptions of stability within the community.



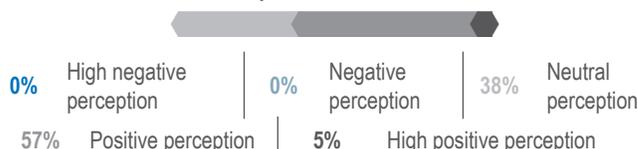
### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



18% of households reported that there were local disputes or conflicts between members of the community.

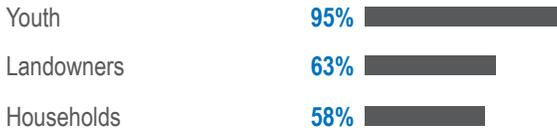
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



95% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>

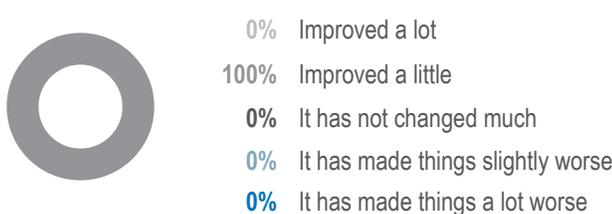


0% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



### Community Development Initiatives



23% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>

Of households that reported being able to provide input, 2% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

#### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kabul Province, Bagrami District, Afghanistan Tarakhail Daag

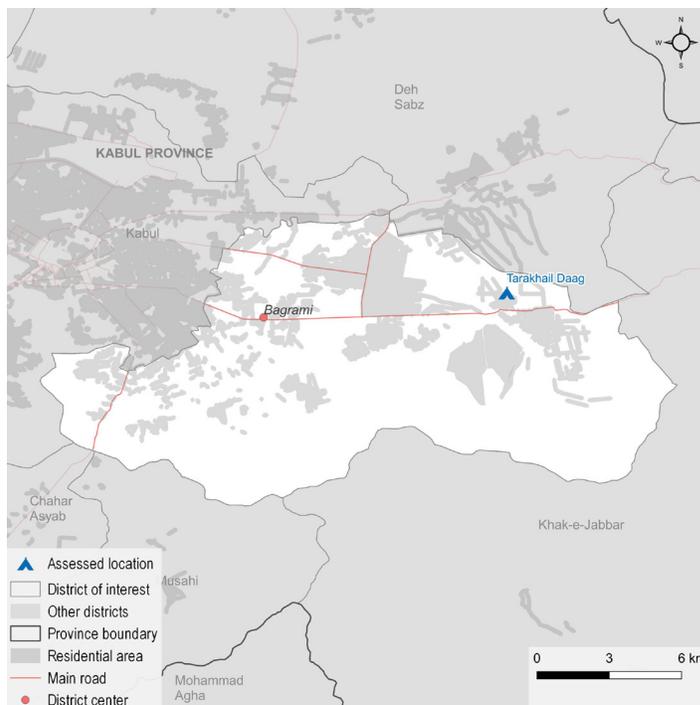
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 101 HHIs and 10 KIIs conducted at Tarakhail Daag PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:

IDP	<b>33%</b>	Refugee Returnee	<b>36%</b>	Host Community	<b>31%</b>
-----	------------	------------------	------------	----------------	------------

Female-headed households:  
**2%**

Average household size:  
**8 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



**32%** All  
**61%** Most<sup>4</sup>  
**6%** Few<sup>4</sup>  
**1%** One  
**0%** None



### Movement Intentions



**0%** of households reported having the intention to move in the next 12 months.

1. UNHCR, *Afghanistan: Priority Areas of Return and Reintegration, October 2020*.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, *Priority Areas of Return and Reintegration, 04 November 2020*.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

## Refugee Returnees

Average reported time that refugee returnee households have been in this location:\* **5 years**

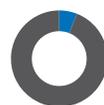
% of refugee returnee households by main reason that they chose to return:\*.6



## IDPs

Average reported time since IDP households were first displaced:\* **5.3 years**

Average reported time since IDP households arrived in their current PARR location:\* **3.1 years**



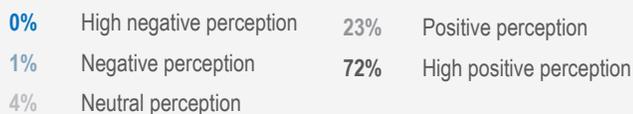
**6%** of IDP households reported that their current location was **not** their first location of displacement.\*

Main province where IDP households were living prior to current PARR location\*  
**Kabul**

Main district where IDP households were living prior to current PARR location\*  
**Bagرامي**

## COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## Community Trust

The following index is a composite of households' perceptions on trust in community leadership.



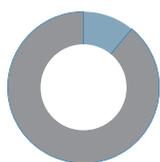
**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

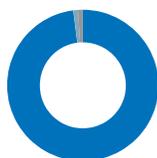


% of households reporting who represents their community :



- 0%** Shuras for smaller groups
- 11%** Shuras for entire community
- 89%** Arbab/malik only
- 0%** No one

% of households reporting how the selection of leadership is done:



- 98%** Elected by whole community
- 1%** Elected only by community that belongs to the same group
- 1%** Appointed by other leaders
- 0%** Other

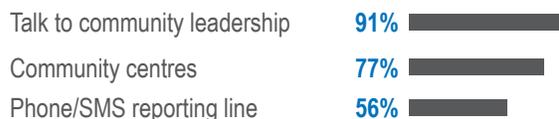
## Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**0%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6,8</sup>



4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
 5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
 8. Respondents could select up to three options.  
 \* As these results are for specific population groups they are not representative.

## Community Tensions

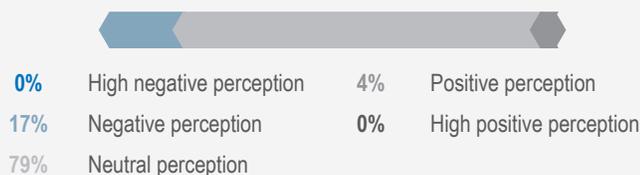
The following index is a composite of households' perceptions of the level of tension in the community.



0% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

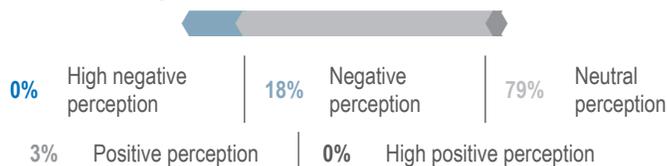
## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



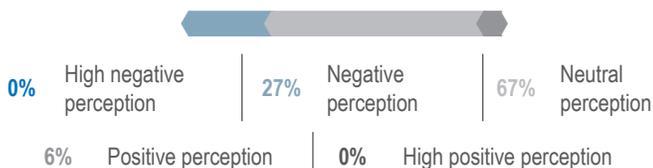
## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>



20% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



60% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



90% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

100% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that boys could not attend was:<sup>5</sup>

**School too crowded: 75%**

100% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of those, the main reported reason that girls could not attend was:<sup>5</sup>

**Poor quality of education: 75%**

Of KIs that reported a functioning health centre in the location, 100% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>

Of KIs reporting that households were unable to access health centres, the main reason was:<sup>5</sup> **Insufficient capacity of health centre (75%)**



80% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.



0%	High negative perception	57%	Positive perception
4%	Negative perception	0%	High positive perception
39%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.



0%	High negative perception	9%	Negative perception	23%	Neutral perception
60%	Positive perception	8%	High positive perception		



10% of KI's reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



0% of KI's reported that women did **not** have the ability to start a business.<sup>5,7</sup>

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.



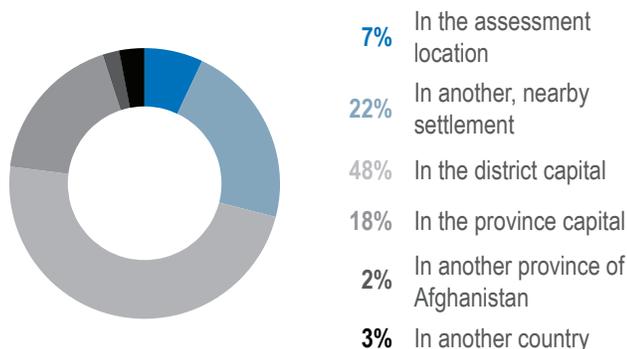
0%	High negative perception	2%	Negative perception	79%	Neutral perception
19%	Positive perception	0%	High positive perception		



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **5,863 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



Of households reporting breadwinner's employment in another province, main province reported:

**Khost**

Of households reporting breadwinner's employment in another province, main district reported:

**Bati Kot**

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	61%
Skilled labour	23%
Small business/sales/rent	9%

For **5%** of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, **3%** reported having their own businesses.

For **67%** of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

**93%** of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

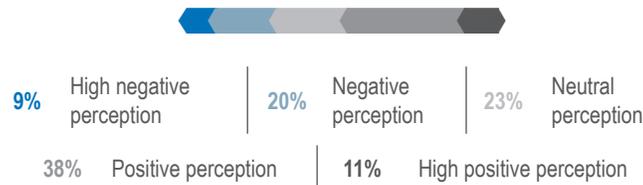
0%	Government financial help	100%	NGO financial help
0%	Government material help	14%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



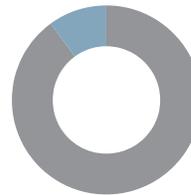
Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



99% of households reported that they did **not** own any land used for farming/agriculture production.

49% of the households reported **not** having official documentation for the land that they lived on.

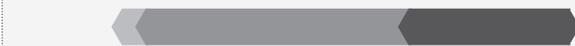
Of households that didn't have official documentation for the land they lived on, the main type of living arrangement that they reported having was:



90% Written agreement  
10% Verbal agreement  
0% No agreement

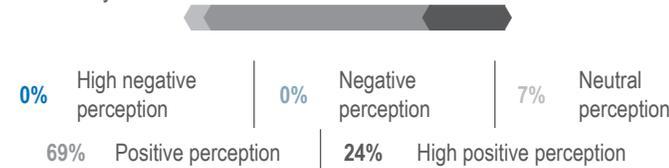
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

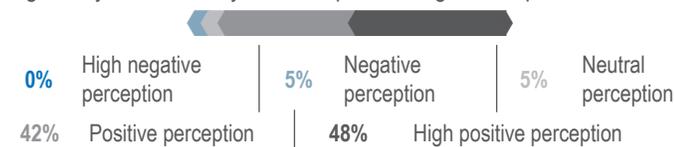
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

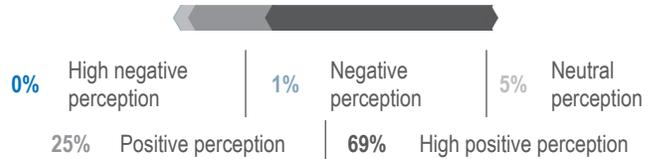
### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.



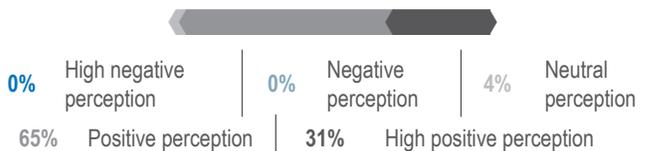
### Community Stability

The following index is a composite of households' perceptions of stability within the community.



### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.



54% of households reported that there were local disputes or conflicts between members of the community.

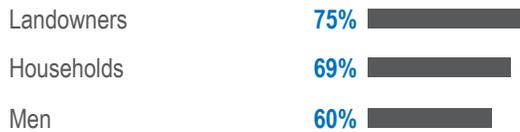
5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

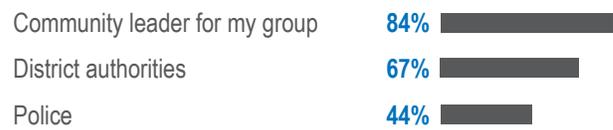
Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>



## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



77% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



0% of households reported that they did not receive assistance in the last year.

Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:

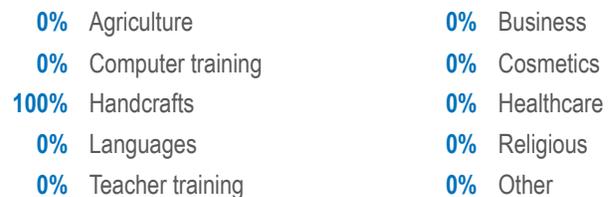


6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

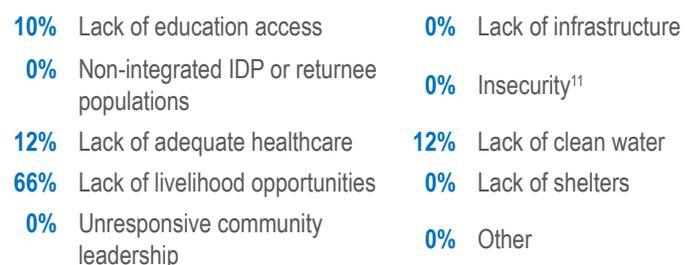
% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



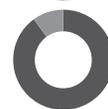
% of households by main reported problems for the community:



## Community Development Initiatives



48% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, **0%** felt that their input was **not** considered for community development planning.<sup>7</sup>

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

**ANNEX 1**

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

**Calculation of the composite indicator**

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

**Ranking**

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

**Likert scales**

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
		There are violent incidents in {location} that affect my household's physical safety	Likert scale	1-5,NA



# EVALUATION OF THE COMMUNITY-BASED PROTECTION AND SOLUTIONS PROGRAMME RESPONSE (CO-PROSPER) IN PRIORITY AREAS OF RETURN AND REINTEGRATION (PARR)

## Kabul Province, Qara Bagh District, Afghanistan Ustad Khalilullah Khalili

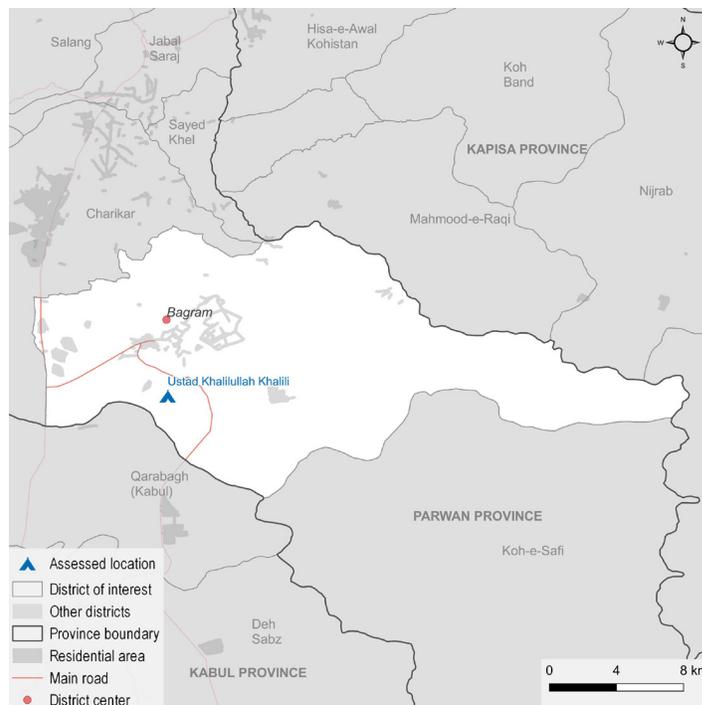
March 2021



### Introduction and Methodology

Following the influx of refugee returnees from Pakistan and Iran in 2016, the United Nations High Commissioner for Refugees (UNHCR) has supported the Government of the Islamic Republic of Afghanistan's (GoIRA) Ministry of Refugees and Repatriation (MoRR) through a series of solutions aimed at providing durable solutions for returnee and long-term displaced populations in Afghanistan. In line with the Solutions Strategy for Afghan Refugees (SSAR) and Comprehensive Refugees Response Framework (CRRF), 20 locations were identified by UNHCR as Priority Areas of Return and Reintegration (PARRs) where large numbers of refugees returnees are living side by side with Internally Displaced Persons (IDPs) and host communities. Within these PARRs, UNHCR has been able to link its short and medium-term Community Based Protection (CBP) programmes to longer-term development initiatives.<sup>1</sup> UNHCR intends to develop an area-based, humanitarian-development-peace response to support durable solutions and create conducive conditions for the sustainable reintegration of returnees. In order to have an understanding of the impact of these programmes on the PARRs, REACH conducted an evaluation of the programmes in PARRs across four different dimensions: community leadership inclusivity, strengthening public services and equitable access, income generation and economic empowerment, and peacebuilding, and created indices to measure progress over these four key objectives that can be compared against the programme goals.

REACH conducted a mixed-methods assessment using two closed-question tools with separate methodologies to assess each site as follows: A household interview (HHI) level tool that assessed a representative sample of households in each of the 20 PARR locations,<sup>2</sup> at 95% confidence level and a 10% margin of error. Results are representative at a global level, and indicative for findings shown for each population group: IDPs, refugees returnees, and host communities. Key informant interviews (KIIs) were also used to assess community leadership from each of the three displacement groups in each of the 20 locations, to provide indicative information on conditions faced by specific displacement groups in each site. Three community leaders per population group per site were interviewed. Between 21 February and 5 March, 2,039 HHIs and 187 KIIs were conducted across all 20 PARR locations. This factsheet shows the results of 106 HHIs and 6 KIIs conducted at Ustad Khalilullah Khalili PARR location.



### DEMOGRAPHICS

Proportion of households surveyed, by population group:



Female-headed households:  
**15%**

Average household size:  
**9.2 members**

% of households reporting the number of adults in the household that have a tazkera<sup>3</sup>



### Movement Intentions



**2%** of households reported having the intention to move in the next 12 months.

Of the 2% of households reporting the intention to move in the next 12 months, the proportion of households by location they intend to move to was:



Of PARR residents intending to move, main province they intend to move to:  
**Kabul**

Of PARR residents intending to move, main district they intend to move to:  
**Kabul**

1. UNHCR, Afghanistan: Priority Areas of Return and Reintegration, October 2020.

2. All locations were purposively selected based on their selection as a PARR location by UNHCR and MoRR. For more information, please see UNHCR Afghanistan and MoRR, Priority Areas of Return and Reintegration, 04 November 2020.

3. A tazkera is the primary Afghan personal identification document. For further information, see [the NRC report about civil documentation](#).

4. Here, few means ≤50% adults within the family and most means >50% adults within the family.

Of those households reporting the intention to move, the proportion of households by their reported main reason to move:<sup>6</sup>



## ↓ IDPs

Average reported time since IDP households were first displaced:  
**14.4 years**

Average reported time since IDP households arrived in their current PARR location:<sup>\*</sup> **6.5 years**



**50%** of IDP households reported that their current location was **not** their first location of displacement.<sup>\*</sup>

Main province where IDP households were living prior to current PARR location<sup>\*</sup>

**Baghlan**

Main district where IDP households were living prior to current PARR location<sup>\*</sup>

**Andarab**

## 🏠 Refugee Returnees

Average reported time that refugee returnee households have been in this location:<sup>\*</sup> **13 years**

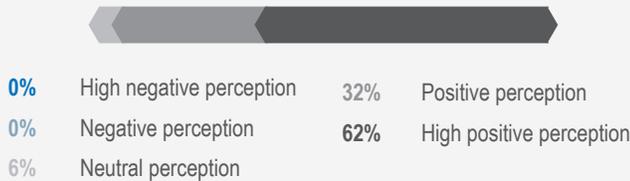
% of refugee returnee households by main reason that they chose to return:<sup>\*.6</sup>

Safety / security **41%**

Forced to return / legal status issue **26%**

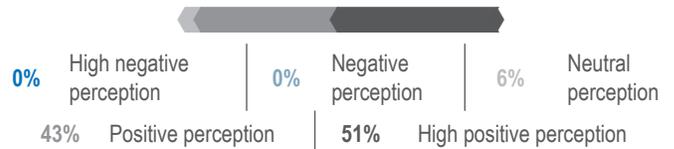
## 👤 COMMUNITY LEADERSHIP INCLUSIVITY

The following index is a composite of perceptions by households of local governance inclusivity, community trust, community tensions, and effectiveness of community feedback mechanisms.



## 👥 Community Trust

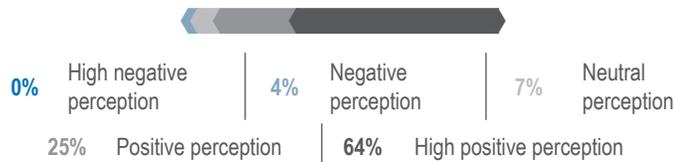
The following index is a composite of households' perceptions on trust in community leadership.



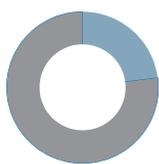
**0%** of KIs reported that they believed that issues managed by the community leadership were **not** handled in a fair and equitable way.<sup>5</sup>

## 👤 Local Governance Inclusivity

The following index is a composite of households' perceptions on the responsiveness of community leadership.

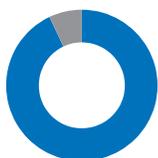


% of households reporting who represents their community :



- 0%** Shuras for smaller groups
- 23%** Shuras for entire community
- 77%** Arbab/malik only
- 0%** No one

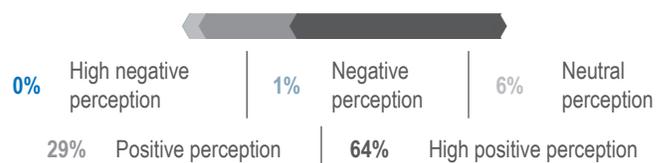
% of households reporting how the selection of leadership is done:



- 93%** Elected by whole community
- 0%** Elected only by community that belongs to the same group
- 7%** Appointed by other leaders
- 0%** Other

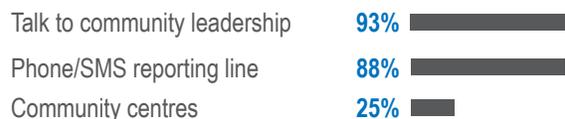
## 📢 Feedback Mechanism Effectiveness

The following index is a composite of households' perceptions on the effectiveness of feedback mechanisms.



**0%** of households reported that they were **not** aware of mechanisms in place through which they could provide feedback on issues within their current location.<sup>7</sup>

Of households reporting to be aware of feedback mechanisms, top three feedback mechanisms reported:<sup>6.8</sup>



4. Here, few means ≤50% adults within the family and most means >50% adults within the family.  
5. Result is reported by Key Informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
<sup>\*</sup> As these results are for specific population groups they are not representative.

## Community Tensions

The following index is a composite of households' perceptions of the level of tension in the community.



50% of KIs reported that they had managed local disputes or conflicts between different members of the community<sup>3,4,5,7</sup>

Of KIs reporting local conflicts, the top three reasons for the conflicts were:<sup>5,6,8</sup>



Of KIs reporting local conflicts, the top three actors taking part in the conflicts were:<sup>5,6,8</sup>



## STRENGTHENING PUBLIC SERVICES AND EQUITABLE ACCESS

The following index is a composite of perceptions by households of public service quality and satisfaction on a daily basis by households.



## Service Quality

The following index is a composite of households' perceptions of both the quality of services and access to services.



0% of KIs reported that there are **no** functioning schools in their location.<sup>5,7</sup>



50% of KIs reported that there are **no** functioning health centres in this location.<sup>5,7</sup>



100% of KIs reported that the amount of water was insufficient for everyone in the location.<sup>5,7</sup>



0% of KIs reported that the actors who provide security for residents were **not** doing a good job.<sup>5,7,9</sup>

## Service Satisfaction

The following index is a composite of households' perceptions of their satisfaction with public services.



17% of KIs reported that there were **no** local shuras or community organisations that help to manage education.<sup>5,7</sup>



0% of KIs reported that there were protection incidents in the last year that made them feel unsafe.<sup>5,7</sup>

0% of KIs reported that most boys of school age were **not** able to attend primary school.<sup>5</sup>

0% of KIs reported that most girls of school age were **not** able to attend primary school.<sup>5</sup>

Of KIs that reported a functioning health centre in the location, 0% reported that the health centre was **not** accessible to all people living in the location.<sup>5</sup>



0% of KIs reported that the main source of drinking water used by most people who live in the PARR location dried up at least once in the last year.<sup>5</sup>

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).  
8. Respondents could select up to three options.  
9. What defined a, "good job" is was left for the respondent to define.

## INCOME GENERATION AND ECONOMIC PROFILE

The following index is a composite of perceptions by households of women's empowerment, their economic outlook, and land and housing tenure within the community.

0%	High negative perception	86%	Positive perception
0%	Negative perception	0%	High positive perception
14%	Neutral perception		

### Women's Empowerment

The following index is a composite of households' perceptions of the support for women's participation in leadership, education, and job market access.

0%	High negative perception	2%	Negative perception	12%	Neutral perception
34%	Positive perception	52%	High positive perception		



0% of KIs reported that there were **no** positions in community leadership structures reserved for women.<sup>5,7</sup>



33% of KIs reported that women did **not** have the ability to start a business.<sup>5,7</sup>

Top three primary sources of income reported by households:<sup>6,8</sup>

Unskilled labour	66%
Skilled labour	20%
Formal employment	11%

For 1% of households, the first source of income was reported to be from borrowing/loans/humanitarian assistance/remittances.

Of the assessed households, 2% reported having their own businesses.

For 50% of households that reported having their own business, it was in: **wholesale, retail, hotels and restaurants.**

### Economic Outlook

The following index is a composite of households' perceptions of a long-term positive economic outlook.

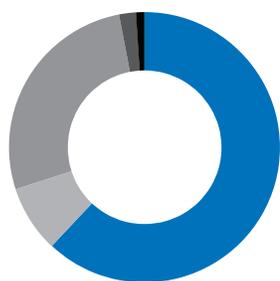
0%	High negative perception	5%	Negative perception	90%	Neutral perception
5%	Positive perception	0%	High positive perception		



100% of households reported that if they needed money or resources for their own businesses, there were **no** support networks or institutions that could help them.

Average monthly income reported by households: **5,963 AFN**

% of households by reported location of the breadwinner's employment:<sup>10</sup>



62%	In the assessment location
%	In another, nearby settlement
8%	In the district capital
27%	In the province capital
2%	In another province of Afghanistan
1%	In another country

Of households reporting breadwinner's employment in another province, main province reported:

**Daykundi**

Of households reporting breadwinner's employment in another province, main district reported:

**Kandahar**

38% of households reported receiving **no** support from the government or non-governmental organisations (NGOs) for small or local businesses.

Of households that reported receiving support for small and local businesses, the main type of support was:<sup>8</sup>

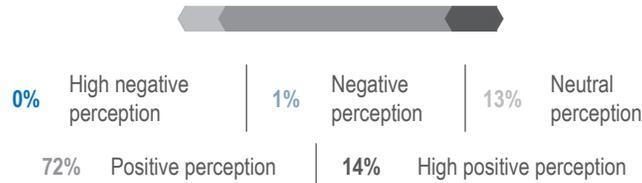
13%	Government financial help	19%	NGO financial help
29%	Government material help	79%	NGO material help

5. Result is reported by key informants (KIs) and is therefore not representative of the population.  
 6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.  
 7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.  
 10. A breadwinner is defined as any individual over the age of 16 who is providing the main source of income for the household through work.

## Land and Housing Tenure

The following index is a composite of households' perceptions of security of land and housing rights.



Proportion of households by main reported type of shelter where the households are living:<sup>5,6</sup>



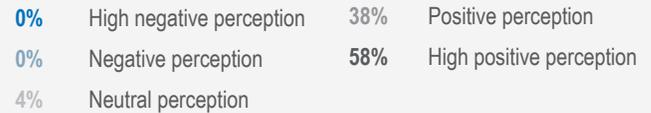
100% of households reported that they did **not** own any land used for farming/agriculture production.

0% of the households reported **not** having official documentation for the land that they lived on.



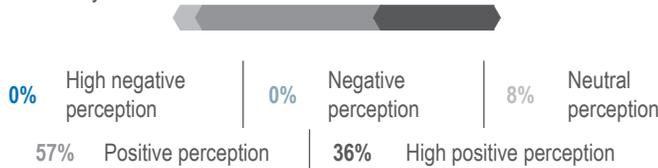
## PEACEBUILDING

The following index is a composite of perceptions by households of group coexistence, leadership legitimacy, stability and conflict within the community.



### Community Group Coexistence

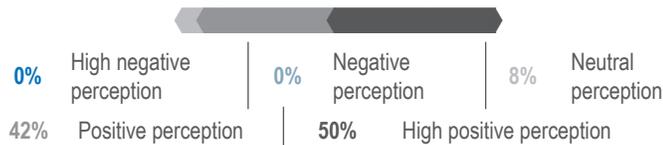
The following index is a composite of households' perceptions of peaceful coexistence between religious and ethnic groups within the community.



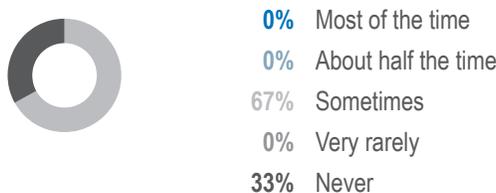
0% of KIs reported that complaints from all groups were **not** managed the same way.<sup>5</sup>

### Community Leadership Legitimacy

The following index is a composite of households' perceptions of the legitimacy of community leadership in dealing with disputes.

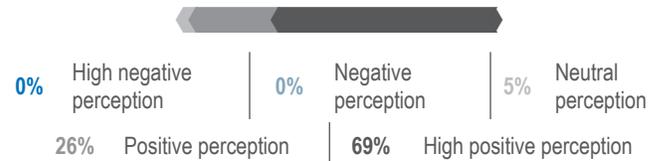


Of the 50% of KIs reporting that the community faced conflict, the following % reported the frequency of issues needing to be referred up to district or provincial level authorities:<sup>5</sup>



### Community Stability

The following index is a composite of households' perceptions of stability within the community.



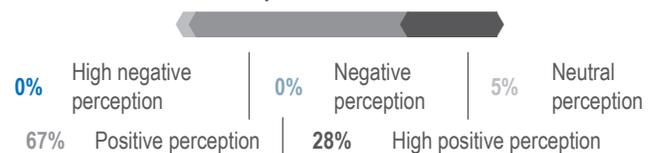
Of the 50% of KIs reporting that the community faced conflict, the following % reported on whether the issues had been solved:<sup>5</sup>



33% They were solved permanently  
67% They were solved for a time, but became problems again later  
0% They were not solved

### Conflict in the Community

The following index is a composite of households' perceptions of conflict within the community.

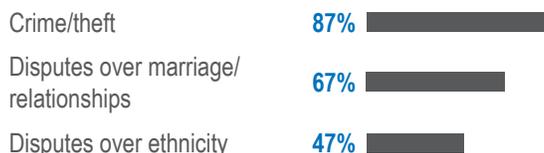


14% of households reported that there were local disputes or conflicts between members of the community.

5. Result is reported by key informants (KIs) and is therefore not representative of the population.

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

Of households reporting that there are conflicts, the top three reasons were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors involved were:<sup>6,8</sup>



Of households reporting conflict in the community, the top three actors to whom they would report the issue were:<sup>6,8</sup>

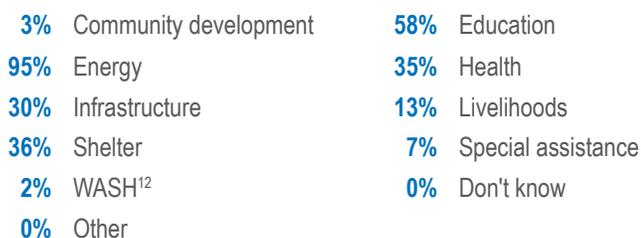


## PARR PROGRAMME SUPPORT ACTIVITY IMPACT



13% of households reported that they were **not** aware of any NGOs working in their location to help support the community in any way in the last year.<sup>7</sup>

% of households by reported type of assistance received in the last year:<sup>8</sup>



0% of households reported that they did not receive assistance in the last year.

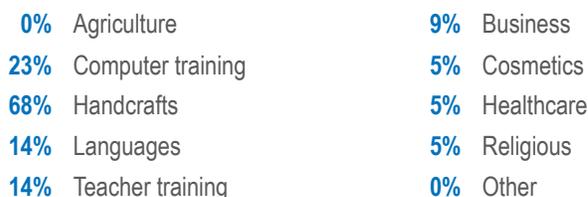
Of those households that received support, top three reported ways that the support has improved their overall wellbeing:<sup>6,8</sup>



Of households receiving assistance, % of households by degree to which the support received has improved their overall well being:



% of households reporting receiving the following training in this location in the last year:<sup>8</sup>



% of households reporting that the following vocational training would be helpful for the labour market:<sup>8</sup>



% of households by main reported problems for the community:



## Community Development Initiatives



18% of households reported **not** being able to provide input on any community development projects.<sup>7</sup>



Of households that reported being able to provide input, 45% felt that their input was **not** considered for community development planning.<sup>7</sup>

6. The results represent the top 3 responses so some responses are not represented and the total of the values is not equal to 100%.

7. Respondents could select from the following: yes (dark grey), no (blue) and don't know (light grey).

8. Respondents could select up to three options.

11. Insecurity defined as a general feeling, and referred to either direct violence or perceived concerns of it.

12. Water, Sanitation and Hygiene.

### About IMPACT INITIATIVES

IMPACT Initiatives (IMPACT) is a leading Geneva-based think and do tank, created in 2010. IMPACT aims to shape practices and influence policies in humanitarian and development settings in order to positively impact the lives of people and their communities.

## ANNEX 1

For this assessment, a composite indicator for 13 separate measures of progress were calculated from the HHI results. This composite indicator combined the reported results from a series of Likert-scale questions ranking overall agreement or disagreement with different questions relating to the composite indicator (shown in the right-hand column). These composite indicators were used in turn combined to measure progress over four key objectives. This allowed REACH to produce an index for each major indicator, which could be compared against the programme goals. For each composite indicator, the indicators were added up, with each question counting as equal weight, and were then normalized to a 0-1 scale. This scale was then broken into five ordinal categories based on rank, as seen in the center column below.

### Calculation of the composite indicator

- Step 1: For each indicator, average of the response
- Step 2: Normalize the score of the average response and divide by the total
- Step 3: Report this score on the ranking
- Step 4: Calculate the % of the result for each ranking for each indicator of the composite index
- Step 5: The higher the score is, better the perception by households

### Ranking

- 0 – 0.20 = High negative perception
- 0.21 – 0.4 = Negative perception
- 0.41 – 0.6 = Neutral perception
- 0.61-0.8 = Positive perception
- 0.81 – 1 = High positive perception

### Likert scales

- Strongly disagree 1
- Disagree 2
- Neither agree nor disagree 3
- Agree 4
- Strongly agree 5
- I do not know NA
- Refuse to answer NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 1</b> Local Governance Inclusivity	I think that when I bring feedback or complaints to community leaders, my feedback is considered and listened to	Likert scale	1-5,NA
		I believe that the community leadership responds to all households in {location} equally, regardless of tribe, displacement status or gender	Likert scale	1-5,NA
		I believe that community leadership's management of issues benefits everyone in the community equally	Likert scale	1-5,NA
	<b>Indicator 2</b> Community Trust	In cases of tension or disagreement with those outside my community, I would go to community leadership to solve the issues experienced	Likert scale	1-5,NA
		In my experience, the community leadership are effective in resolving disputes between community members	Likert scale	1-5,NA
		The situation in {location} in terms of relations between the community members and community leadership has improved through the past month	Likert scale	1-5,NA
	<b>Indicator 3</b> Feedback Mechanism Effectiveness	When I have issues that I need addressed, I use the complaint and feedback mechanisms provided	Likert scale	1-5,NA
		I think that the feedback mechanisms are an effective way of holding people in charge accountable for their actions	Likert scale	1-5,NA
		I am confident that any complaint, suggestion or comment submitted through the mechanism will get a response	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 1</b> Community Leadership Inclusivity	<b>Indicator 4</b> Community Tensions	There are frequent disputes between community members in {location} that create tensions between many people in the whole community	Likert scale	1-5,NA
		I can trust everyone living in {location} community regardless of their ethnic, religious, or tribal background	Likert scale	1-5,NA
		The communication between the community members and the community leadership/local governance has improved over the past year	Likert scale	1-5,NA
		The ideas of some members of the community in {location} are in conflict with other community members	Likert scale	1-5,NA
		There are continuous incidents involving violence or confrontation between community members who live in {location}	Likert scale	1-5,NA
		Certain areas in {location} I prefer to try to avoid because I do not feel safe	Likert scale	1-5,NA
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 5</b> Service Quality	I am satisfied with the quality of shelter that my household and I live in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		The health personnel at the health centres in {location} are well trained	Likert scale	1-5,NA
		My household has a secure income from employment that is able to cover my basic needs	Likert scale	1-5,NA
		I am satisfied with the quality of education that exists for children in {location}	Likert scale	1-5,NA
		I am satisfied with my household's access to sufficient water in {location}	Likert scale	1-5,NA
		I feel my rights as a community member are respected by the local authorities in {location}	Likert scale	1-5,NA
	<b>Indicator 6</b> Service Satisfaction	I can rely on the available services in healthcare that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available services in education that are provided in {location}	Likert scale	1-5,NA
		I can rely on the available water services that are provided in {location}	Likert scale	1-5,NA
		I am satisfied with access to healthcare and the treatment that is available for myself or my household in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for healthcare in {location}	Likert scale	1-5,NA
		Every community member has the same access to services that are available for education in {location}	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 2</b> Strengthening Public Services and Equitable Access	<b>Indicator 6</b> Service Satisfaction	Every community member has the same access to services that are available for water in {location}	Likert scale	1-5,NA
		I feel that community leadership is making an effort to be accountable to the wider community living in {location}	Likert scale	1-5,NA
		I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 7</b> Women's Empowerment	Community leaders are playing an important role in supporting women in {location}	Likert scale	1-5,NA
		Girls are encouraged and receive the same level and years of education as boys in {location}	Likert scale	1-5,NA
		Women can trust the community (leaders) supportiveness to play an active role in the {location} community	Likert scale	1-5,NA
		Women are being more and more encouraged to find a job in {location}	Likert scale	1-5,NA
		A woman can be a leader in {location}, just like a man can	Likert scale	1-5,NA
		A woman in {location} is allow to have a bank account	Likert scale	1-5,NA
		There are a growing number of jobs available in the area where I live	Likert scale	1-5,NA
	<b>Indicator 8</b> Economic Outlook	I believe that the community leadership is providing resources in a way that is beneficial for the larger community	Likert scale	1-5,NA
		I, or other members of my household, are thinking of moving somewhere else for employment/to find a job that meets our needs or skills	Likert scale	1-5,NA
		If I lost my job, I feel like I could find other job opportunities easily	Likert scale	1-5,NA
		The opportunities in the market are becoming better, with better salaries	Likert scale	1-5,NA
		I, or other members of my household, have to travel long distances for employment/to find a job	Likert scale	1-5,NA
		It is more difficult for me and members of my household to find a job than other households in {location}	Likert scale	1-5,NA
		Existing enterprises or businesses have difficulties finding employees with the right education/technical background in {location}	Likert scale	1-5,NA
		I am confident my household will have a secure income in the coming 12 months	Likert scale	1-5,NA

Index	Indicators	Questions	Answers	Values
<b>INDEX 3</b> Income Generation and Economic Empowerment	<b>Indicator 9</b> Land and Housing Tenure	I feel secure in my household and do not worry about eviction or needing to find a new place to live	Likert scale	1-5,NA
		Anyone who moves here from outside of {location} can easily access land or housing if they need it	Likert scale	1-5,NA
		Legal services are able to help any household looking for housing or land	Likert scale	1-5,NA
<b>INDEX 4</b> Peacebuilding	<b>Indicator 10</b> Community Group Coexistence	Certain population groups/community members are not accepted in the community because of conflict-related grievances	Likert scale	1-5,NA
		Community leaders are taking measures to strengthen relations between different groups within {location}	Likert scale	1-5,NA
		The community leadership represent all community members and groups within {location}	Likert scale	1-5,NA
	<b>Indicator 11</b> Community Leadership Legitimacy	If I need the support of the community leader to solve an issue, I trust that "my side" of the story will be heard	Likert scale	1-5,NA
		The community leadership plays an important role in solving conflicts with other groups in {location}	Likert scale	1-5,NA
		In cases of disagreement with those outside of {location}, I can go to my community leaders for assistance	Likert scale	1-5,NA
	<b>Indicator 12</b> Community Stability	The presence of police or other security actors in {location} contribute to my feeling of safety	Likert scale	1-5,NA
		I feel that the authorities can deal with crime, disputes, or threats to the community when needed	Likert scale	1-5,NA
		The community leadership have the capacity to play a positive role in dealing with disputes within the greater community in {location}	Likert scale	1-5,NA
		All communities in the area are equally represented in local government bodies	Likert scale	1-5,NA
	<b>Indicator 13</b> Conflict in the Community	There is currently conflict between different groups in the community	Likert scale	1-5,NA
		I avoid contact with certain groups or community members due to previous conflicts or disagreements	Likert scale	1-5,NA
		I expect the situation in {location} to be peaceful over the next year	Likert scale	1-5,NA
There are violent incidents in {location} that affect my household's physical safety		Likert scale	1-5,NA	