

## Inter-Agency Coordination

Moldova

<b>Meeting subject:</b>	2nd Meeting of the Roma Task Force
<b>Time &amp; location:</b>	29 April 2022, Zoom
<b>Chaired by:</b>	Olga Bitca, Protection Associate, co-chair, Elena Sirbu,
<b>Participants:</b>	UNHCR, OHCHR, Acted, Plan International, IsraAID, USAID, International Federation of the Red Cross, INTERSOS, TdH, Association of the Roma Women, Advisor of the Prime minister on Human Rights, Coalition Roma Voices, National Association of Roma Community Mediators, Roma activist and Academic representative.

### AGENDA

Agenda:

- Welcome
- Action Plan of the Roma Task Force, discussion, and presentation of some obtained results
- Coordination with the administration, petitions
- Path referrals, especially for health, legal and humanitarian assistance
- Some special rules of the legal protection and humanitarian assistance

AGENDA POINT	DISCUSSION
1	<p><a href="#">Welcome</a></p> <p>UNHCR co-chair welcomed the participants and presented the agenda of the meeting.</p>
2	<ul style="list-style-type: none"><li>• <a href="#">Action Plan of the Roma Task Force, discussion, and presentation of some obtained results</a></li></ul> <p>The action plan was presented and served as a basis of discussion, moderated by the chair action after action and giving the floor to relevant actors of the implementation, according to previous expressed intentions during discussions and meetings.</p>


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### Moldova

	<p>The proposed draft well received and was reformulated and/or completed with several actions during the meeting, also the participants expressed the intention on contributing on the implementation:</p> <p>The representant of the OHCHR précised that in Moldova 3-4 RACs were accessible to persons with disabilities: at least 2 on Chisinau and 1 in Singera, but recently 1 accessible RAC in Chisinau -CREPOR was closed, Valea Rediului remaining opened.</p> <p>Roma Community Volunteering Mediators explained some incident related to alimentation, especially from 15<sup>th</sup> March and stated that the quality of the products and the final quality of the meals is a priority and asked to complete the relevant actions of the action plan.</p> <p>Also was reported that some discussions were in progress with child protection organizations and organizations providing activities for children and adolescents to assure recurrent and diversified child protection services.</p> <p>Difficulties in documentation procedures of the 10 undocumented Roma were reported also by the Roma Community Volunteering Mediators, especially related to one multiple referred difficult case, where the person was hospitalized and due to the impossibility to prove her statute in a term of only 24 hours, was required to pay her medical treatment. The case was referred and solved in cooperation of the several Roma Task Force members and volunteer efforts of several lawyers.</p> <p>A part of the Roma refugees need assistance in the procedure of documentation, as the available information is not always accessible to them and needs to be linguistic into Romani, culturally and legally translated, for example during a visit to the Bureau of Migration and Asylum, translation and legal assistance might be necessary.</p> <p>On the popularisation and dissemination of the information to the Roma community, by the means of radio, flyers, posters, etc. several actions were included at the initiative of the local Roma representatives.</p> <p>Other local Roma representatives of the civil society stated that support for the NGOs working for the Roma refugees is necessary.</p>
3	<ul style="list-style-type: none"><li>• <a href="#">Coordination with the administration, petitions</a></li></ul> <p>Participants agreed to coordinate with managers from the Crisis Centre: <a href="http://cugc.gov.md">cugc.gov.md</a>, prior to any new activity, project to plan or implement or petition to address.</p>

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	<p>As for the period prior to the meeting an increase of the referred severe medical cases was observed by several members of the Roma Task Force, was discussed the situation and solutions related to medical services, as: solutions to diversity of the medical services, access to medication, referral of the medical cases.</p> <p>Some difficulties with access to medication and medical devices were reported by the Roma Community Volunteering Mediators, for example it's possible to accede insulin, but not the device to measure it or tonometer.</p> <p>There is a special procedure for international medical organizations to approach accredited RACs, these organizations must be accredited by the Ministry of Health, as well as an internal procedure related to Testemiteanu 6 of prewetting by the family doctor delegated.</p> <p>The representant of the Government stated on 3 main principles: Do not harm, referral to official services, legalising and registering procedures, especially concerning Refugee Accommodation Centres.</p>
	<ul style="list-style-type: none"><li>• <a href="#">Path referrals, especially for health, legal and humanitarian assistance</a></li></ul> <p>The Emergency Inter-Agency Referrals Package was introduced. All the humanitarian actors involved in the identification, referral and/or management of cases were welcomed to use this tool to standardize the referral process and ensure the confidentiality of referrals. This tool includes:</p> <ul style="list-style-type: none"><li>• Guiding principles for case management</li><li>• Introduction to case management</li><li>• Referral pathways for general protection, GBV, and CP</li><li>• Inter-Agency updated referral form</li></ul> <p>This is a living document that will be updated periodically and was translated to Romanian and Russian.</p> <p>Please visit the following links to access the tool:</p> <p>Operational Data Portal: <a href="https://data2.unhcr.org/en/working-group/329?sv=54&amp;geo=10784">https://data2.unhcr.org/en/working-group/329?sv=54&amp;geo=10784</a></p> <p>IA Information Hub:  <a href="#">Moldova Emergency Inter-Agency Referrals Package.pdf</a> see <a href="#">here</a> for the versions in Romanian and Russian.</p>

## Inter-Agency Coordination

### Moldova

	<ul style="list-style-type: none"> <li>Some special rules of the legal protection and humanitarian assistance</li> </ul> <p>Some specific legal and ethical aspects of the humanitarian assistance were discussed, especially concerning the protection of the personal data of the person of concern, and taking and dissemination of the photo of children. The importance of using the Inter-Agency updated referral form for referring cases was enhanced.</p>

ACTION POINTS SUMMARY				
No.	Action	Responsible	Deadline	Status
1	Biweekly meetings	Participants	Recurring	15 April
2	Sharing information for the Roma task Force meetings	UNHCR	18 April	15 April
3	Bilateral meetings and collaboration	Participants	Recurring	15 April
4	Referring medical cases (mapping of existent services)	UNHCR	22 April	15 April