

## Moldova Action Plan to Prevent and Respond to Sexual Exploitation and Abuse in relation to the Refugee Response

April – December 2022

This PSEA Action Plan outlines the priorities agreed by the Refugee Response PSEA Network members. It should be read in coordination with the PSEA Network established under the Resident Coordinator's Office and aims to not duplicate efforts but reinforce efforts and focuses on activities conducted under the refugee response. The Action Plan will be further amended in line with findings of a joint risk assessment.

Desired outcomes	Indicators	Targets/ Benchmarks	Key actions	Timeframe	Lead agency/ies per activity
<b>1. Management and Coordination / Prevention</b>					
<b>Outcome 1.</b> Management and coordination of activities related to PSEA between refugee response actors and development actors connected to the RC PSEA Networks and actors in refugee response are aware of standards of conduct for protection from sexual exploitation and abuse.					
<b>Output 1.1</b> Country-level joint risk assessment for SEA within the refugee response in Moldova	a. The Refugee Response PSEA Network conducts regular joint risk assessments for SEA	Initial organizational self assessments to be conducted  Initial self assessment, desk review, and depending on outcome of desk review potential risk assessment to be conducted  Risk Assessment to be reviewed and updated every 3 months	<ul style="list-style-type: none"> <li>- Self assessment survey to be shared with all members of the PSEA Network;</li> <li>- Desk review conducted after PSEA Network compilation and review of existing assessments, reports, safety audits, and other resources</li> <li>- Community engagement to understand perspectives and risk including of marginalized groups</li> </ul>		
<b>Output 1.2</b> All members of the RR PSEA Network understand the United Nations standards of	a. PSEA trainings using IASC Saying No to Sexual Misconduct conducted module	Number of individuals trained on PSEA using IASC package	Share existing training materials		IOM, UNHCR, & Plan International

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conduct on the protection from sexual exploitation and abuse.	<p>b. A training-of trainers on PSEA for all PSEA focal points of members of the RR PSEA Network and other organizations working in the refugee response</p> <p>c. Establishment of training task force team</p> <p>d. Capacity building/training plan/calendar created</p>	<p>Number of individuals trained through network trainings whom are/become PSEA Network participants.</p> <p>Number of individuals trained through network trainings whom become Network PSEA FPs for their organization</p>	<p>Follow-up with training participants on Network meeting engagement</p> <p>Circulation of PSEA FP sign up form</p> <p>Circulation of PSEA capacity building/training plan/calendar</p>		
	e. Joint awareness raising materials facing staff/personnel engaged in the refugee response developed, used, and shared	Number of personnel focused IEC materials developed, translated, and circulated	<ul style="list-style-type: none"> <li>- Share existing materials and agree upon contextually appropriate materials</li> <li>- Request for translation support from Network members</li> <li>- Share amongst network members</li> </ul>		<p>UNHCR in partnership with all network members</p> <p>Delegate agency for translation support</p>
Output 1.3 All members of the RR PSEA Network have internal PSEA policies and practices.	<p>a. PSEA FPs and/or Heads of agencies/organizations certify that they have internal PSEA policies and practices in line with UN standards</p> <p>b. IP assessments for UN Partners conducted</p>	<p>Support provided to organizations to adapt or develop policies/practices</p> <p>Organizational sample PSEA/safeguarding materials (codes of conduct, PSEA FP TORs, etc) developed and translated</p>	<ul style="list-style-type: none"> <li>- Sharing of good practices, materials, and translated materials</li> <li>- Protocols for IP assessments and capacity improvement established</li> </ul>		

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		<p>Percent of UN partners that pass IP assessments</p> <p>Capacity development plans established and percent of partners needing capacity development plans certified as having adequate capacity after the relevant period (3 or 6 months)</p>			
<p><b>Output 1.4</b> All members of the RR PSEA Network embed SEA risk mitigation in needs assessments, project design, implementation, and monitoring</p>	<p>a. All sectors and working groups take into account SEA risk migration</p>	<p>PSEA is a standing action point on all inter-agency sectoral working group meetings</p> <p>Coordinator and co-chair to focus on mainstreaming PSEA into different WGs through attendance, active participation, and sharing of guidance and TA</p>	<ul style="list-style-type: none"> <li>- Sharing of good practices</li> <li>- WG attendance and PSEA awareness/ presentations in different WG meetings</li> </ul>		
<p><b>Output 1.5</b> RR PSEA Network has a broad membership that includes local organizations and refugee and women-led organizations</p>	<p>a. PSEA Network meetings are attended by local organizations and refugee and women-led organizations</p>	<p>% increase in number of local, refugee-led, and women-led organization involvement in PSEA Network</p>	<ul style="list-style-type: none"> <li>- Ensuring meeting agendas, notes, and relevant documentation is translated</li> <li>- Ensure interpretation at meetings</li> <li>- Reach out to organizations servicing</li> </ul>		

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			marginalized populations through consultations		
Part B: Engagement with and support of affected communities					
Outcome 2. Engagement with and support of the affected communities					
<b>Output 2.1.</b> Joint, community-led or consulted awareness campaign about the rights of affected communities.	a. Number of adults and children (disaggregated by gender, age, and language) reached through awareness campaign about their rights and how to report b. Establishment of PSEA IEC task force	RR PSEA Network develops in consultation with communities and especially women and adolescents girls an awareness campaign on the rights of affected communities.  Communities know their rights, what SEA is, what constitutes appropriate behavior of personnel, how to access services/assistance, how to report  Number of community focused IEC/awareness materials developed, translated, and circulated	<ul style="list-style-type: none"> <li>- Sharing of good practices and contextually appropriate materials</li> <li>- Task team constituted to develop and/or adapt existing materials for campaign</li> <li>- Engagement with community including women and girls</li> <li>- Age, gender, diversity considerations/adaptation</li> <li>- Sharing of translation support amongst members including interpreter training, glossary of terms, localized animation and other resources</li> <li>-</li> </ul>		UNHCR in partnership with all network members  Delegate agency for translation support
Part C: Response					

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<b>Outcome 3. Response</b>					
<b>Output 3.1</b> Safe, accessible mechanisms are in place for reporting sexual exploitation and abuse, particularly in high-risk areas. Abuse and the specific needs of victims/survivors.	a. A variety of SEA reporting channels (phone, electronic and self and service provider affiliated) mechanisms) appropriate to the local context and available in multiple languages are put in place to fill reporting gaps	<p>Community consultations and regularly updated mapping of existing complaint and feedback mechanisms in the response.</p> <p>Multiple confidential reporting channels are available which cater to the diversity of the population, languages, and differing levels of access (PLWD, Older Persons, children).</p> <p>Green line and other hotline call centre staff trained in SEA disclosure, protection referral mechanisms, SEA reporting, and data protection</p>	Sharing of guidance on establishment of complaint and feedback mechanisms, how to handle SEA disclosure, and SEA reporting		
	b. PSEA Network CFM SOPs are developed to ensure necessary actions are taken when reports received.			-UNHCR to draft CFM SOP. SOP to be reviewed by all network members-PSEA focal points to review and comment -Final SOP shared with all agencies	
<b>Output 3.2</b> PSEA Networks have referral pathways for victim/survivor assistance in	a. Protection referral pathways and in particularly GBV referral pathway is integrated within PSEA Network SOPs and in trainings	Number of trainings and refresher trainings conducted on referral pathways	- GBV SWG group to present the referral pathway to the PSEA focal		

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place, as part of an integrated approach with GBV services.			points and network members		