AAP TASK FORCE

Meeting Details	
Date	*October 6th, 2022*
Time	*11:00 hr – 12:00 hrs*
Chair	*Monica Vazquez,* Associate Inter-Agency Coordination (AAP) Officer
Reporting	*N/A*
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Agenda

1. **Round of updates**
2. **Snapshot on the use of Communication, Community Engagement and Accountability in the response, CDAC**
3. **Rumor tracking update, Moldova for peace**

Information collection and relevant links

- CDCA Snapshot

Participants

Monica Vazquez, UNHCR	Marija Stoisavljevic, IRC Balkans	Doina Marzuela, IOM
Abandokht Sarkarati, UNFPA	Nadejda Diacon MEAL Officer at HI	Katarzyna Blasinska, CDAC Network
Ene Tuyliyeva, UNFPA	Dorian Deaux, WFP	Aleksandr Macuhin, Dopomoga
Elena Cernicova, Moldova for Peace	Marianna Prysiazhniuk, Internews	Martina Gastaldello, OHCHR
Yuliia Yanchenko, HELVETAS	Irene Scott, Internews,	Tatiana Bogaci, NRC
FanMan Tsang, CDAC Network	Ismar Salimovic, isalimovic@oxfam.org.uk	Milica Vasilijic, IRC
Vitalie Popov, Refugee Response Helpline	Virgina Moncrieff, IOM	Constantine Druta, Moldova for Peace

Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
Round of updates from all the AAP Task Force members	UNFPA - GBV communications campaign on the existing services. A join effort between UN agencies, government, and organizations. IRC – ongoing work with Roma organizations on communication and information provision. Internews – the Information Ecosystem Assessment report will be soon published and available to all. Moldova for Peace – getting ready for winterization. The ask about NFI distribution, UNHCR informed that the Transportation and Accommodation Sector is getting ready to gather the needs and start the distribution of different goods. IOM – amplification of their Call center, it is now reachable through Facebook, Viber and Telegram in addition to the toll-free number. IOM is increasing their research on the increase of Russian arrivals. Interest in collective reporting, which is one of the main objectives of the Task Force. Dopomoga – in collaboration with IOM, Dopomoga prepared a set of FAQ and generic information for Third Country Nationals. Refugee Response Green Line – Report more calls from TCN, including Russians, crossing the border. • The Protection Sector has been discussing the issue of people from Russian fleeing from both Russian and Ukraine. • IOM said their call center is ready to assist people fleeing from Russia. UNHCR – ongoing work on the Temporary Protection status implementation, including the CwC campaign. The Inter-Agency Coordination finalize the Local Consultations,	• Pending update from the protection sector on the situation of Russian national. • If you have or are conducting a service mapping, please reach out to Monica to avoid duplications: vazquezm@unhcr.org

	which has very relevant information to the response, and in particular to the AAP Task Force as information was a concern in all the participatory exercises. The Services Advisor platform is a couple of weeks behind schedule, but there will be information to all the partners involved in the response in the next weeks. Announce: The government extended the emergency state. Oxfam and HI introduce themselves and recently joined the AAP Task Force.	
Communication, Community Engagement and Accountability in the response, CDAC FanMan Tsang Katarzyna Blasinska	Snapshot on the use of communication, community Engagement and accountability across the Ukrainian response in the region, so everyone can have a quick overview of Accountability to Affected People; as well as to identify good practices and gaps. Quarterly reports, organizations can provide updates directly to CDAC. Among the main gaps and opportunities identified: • AAP is overlooked in coordination efforts. • Challenges on two-way communication • There is a need to have more collaboration between INGO and NGOs, because there are challenges in translation and technical terms. • Urgent need for information regarding long-term integration. • Digital and social media is being used as a one-way communication, and there is a need to foster community and two-way communications within these channels. The report also provided recommendations to move forward, which include mainstreaming AAP and localization. Also to promote interaction on social media, and the use of offline channels. Different participants exchange ideas and react to the presentation, and good practices from Moldova were acknowledge. It was also highlighted that there is a need to review the AAP Task Force workplan, as we are not supporting properly the RCF	You can find the full report with an interactive guide on the website here, and the PDF is accessible in the AAP TF shared folder

	partners, but it is also true that we as a TF need capacity building and deep understanding of the concepts and a common ground. Consequently the first that need AAP training are the TF members. There is also an urgent need to establish a common feedback mechanism. Oxfam suggested to explore https://www.talktoloop.org/ More information and findings available in the report.	
Rumor tracking, September 2022, Moldova for peace **Elena Cernicova**	Moldova for peace clarify that they are monitoring the information passing from one person to another, which might be true or false. And analyzing them to understand what people is talking about, the process of providing verified information is a complementary exercise. They shared the process followed through their tracking process. Most people identified themselves in social media as woman, and most rumors and questions are coming from Moldova, followed by Ukraine. On MPP Facebook page, the main users come from Chisinau, followed by Odessa. The main trends this month are cash (UNHCR cash program continuity), vouchers (people selling the vouchers), RACs (complications to accommodate people, receive pets or large family groups), and the refugee status. The exchange within the Task Force confirms the rumors across other platforms, and the concern of how tensions have been rising between hosting communities and refugees was raised.	If members are interested in having access to the rumor log, they can write to infounit@moldovapentrupace.md