

## Contact us

If you haven't found the information you're looking for on this website, you can contact us through the below contact form. We are receiving many queries daily, and we will try our best to get back to you soon. To facilitate UNHCR's follow up on your query please leave your phone number or e-mail. Please note that individual data of refugees are protected by the [Policy on Protection of Personal Data of Persons of Concern to UNHCR](#).

***PS: if you are facing difficulties withdrawing your financial assistance, please call the UNHCR Helpline 064008000. You can raise your request through the Interactive Voice Response, and without the need to speak to an agent.***

**[Click here to go back to Welcome page.](#)**

Full name (required)

Telephone/Cellular phone (required)

Your email (optional)

Your file number (optional)

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*In order for us to follow up on your case, please provide your file number (for example: 123 - 45 C 67890)*

Service (required)

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Your message (required)

I'd like to receive informational e-mails

Send message