

INTRODUCTION AND CONSENT
Date of assessment
Interviewer's name
Interviewer's organisation
Phone/reachability status
Consent
<p>Hello, my name is _____. I am working for _____. I am here to conduct a survey with you to ensure that we, and organizations like us better understand you and your community's situation. The information you provide will be used to help us learn about your needs and to help improve our collective response and services. I will be asking you questions in relation to access to information and services; livelihoods, income and assistance; as well as community concerns amongst other issues. In case you have specific issues to share about your current circumstances, I will ask you after the survey is finalised and may be able to advise you about what you can do and who might be able to help you.</p> <p>Participation in this survey is voluntary and you have the right not to answer questions if you do not want to. Your participation will not affect your processes with PMM or other public institutions. It will also not affect the services you are currently benefitting from through organizations, including ours. You will not be receiving any cash or material assistance if you participate in this survey. The survey will approximately take 40-50 minutes to complete.</p> <p>Your information will be kept confidential and anonymous. We will not be recording your personal information such as your name-surname, ID number, and/or phone number. The answers you provide to the questions will be registered, stored, organized, updated, transferred and processed in accordance with the Turkish law on personal data protection No. 6698. You have the following rights pursuant to this Law: right to apply to our organization and to learn whether your data is processed or not, to request information about how your data has been used and processed and whether this information is used for its intended purposes, to know the third parties with whom your information are shared, to request the rectification of the incomplete or inaccurate data if any, to request the destruction of the information you share under the conditions laid out in law, to request notification of the operations carried out to third parties whom your information has been shared with. For the purposes of this survey, we will share your responses with UNHCR (all the information we share will be anonymized). Your answers will be stored in UNHCR's server in their headquarters (Geneva), and only authorised UNHCR personnel and personnel from organizations conducting this survey will have access to it. UNHCR will process your responses in accordance with their data protection policy.</p> <p>You have the right not to answer a certain question in case you feel uncomfortable with it.</p> <p>I confirm that a XX staff member has explained the response process, the voluntariness of my participation, and how the information I share will be saved and used.</p> <p>I have had the opportunity to consider the information, ask questions and have had these answered satisfactorily.</p> <p>I understand my rights pursuant to Turkish law 6698.</p>

Do you agree to give XX your consent to share the anonymized data and responses you give within the survey to be collected, processed and shared?	
Do you agree to give UNHCR your consent to record, store and process the information that will be provided by you during this phone survey?	
I understand I have the right to request UNHCR Türkiye or the organization conducting this survey to destroy my non-personal data.	
No, I don't want to be a part of this survey	
A. PERSONAL INFORMATION AND DEMOGRAPHICS	
1. Age of the respondent	
2. Sex of the respondent	<ul style="list-style-type: none"> • Male • Female • Non-binary • Prefer not to mention
3. Nationality	<ul style="list-style-type: none"> • Drop-down list
4. Status Note for Enumerators: The information you provide will be recorded in anonymous manner, meaning it will not be linked to your ID number. Hence, there will be no administrative or legal consequence when you provide this information.	<ul style="list-style-type: none"> • International Protection • Temporary Protection • Admission into Türkiye on medical grounds (V-174) • Family Residence Permit • Student Residence Permit • Long-Term Residence Permit • Humanitarian Residence Permit • Touristic • Short-Term Residence Permit • Unregistered – did not approach PDMM • Unregistered – approached PDMM but could not register • Unregistered – IP pending registration • Unregistered – TP pending registration • Prefer not to mention • Other (please specify)
4a. Status of International Protection Application (Skip logic: Only if IP is selected in the above question)	<ul style="list-style-type: none"> • Conditional Refugee • Pending International Protection Status Determination Interview • Had International Protection Status Determination Interview and pending decision by PDMM • Registration inactivated due to failure to register/update address • Rejected by PDMM and not considering appeal

	<ul style="list-style-type: none"> • Rejected and applied to the International Protection Evaluation Committee • Rejected by PDMM and will appeal to the court • Appealed to the court and pending decision • Appealed to the court and received negative decision • Appealed to the court and received positive decision
<p>4b. Status of Temporary Protection Application (Skip logic: Only if TP is selected in the above question)</p>	<ul style="list-style-type: none"> • Temporary Protection beneficiary • Temporary Protection Registration Document Holder • Registration inactivated due to V-87 Code (Voluntary Repatriation) • Registration inactivated due to failure to register/update address • Registration inactivated as falls under Article 8 (foreigners who will not be covered under the scope of temporary protection) • Inactivated due to other reasons (please specify) • Other (please specify)
<p>4c. For those selecting “<i>Unregistered – did not approach PDMM, approached PDMM but could not register, IP pending registration and TP pending registration</i>”</p> <p>What is the reason for not being registered? (multiple selection)</p> <p>Note for Enumerators: The information you provide will be recorded in anonymous manner, meaning it will not be linked to your ID number. Hence, there will be no administrative or legal consequence when you provide this information.</p>	<ul style="list-style-type: none"> • Backlog/operational capacity of PDMM • Cancellation of appointment date • Application assessed by PDMM as not related to asylum • Could not enter PDMM premises • City is reportedly closed for registration • Neighborhood is reportedly closed for registration • Having T6 document (released from Removal Center) • Due to nationality • Due to being single (absence of dependent) • Due to lack of documents • As I was admitted on medical grounds • Barriers related to physical impairment • Barriers related to intellectual impairment • No reason mentioned by PDMM

	<ul style="list-style-type: none"> • Prefer not to mention • Other– please specify
<p>For those selecting “<i>Unregistered – did not approach PDMM, approached PDMM but could not register, IP pending registration and TP pending registration</i>”</p> <p>What action was taken by PDMM regarding your access to registration? (multiple selection)</p>	<ul style="list-style-type: none"> • Referral to residence permit • Verbal referral to a referral center/ another province (person is just informed to go to referral center/ another province) • Official referral to a referral center/ another province (with a travel permit) • Handed over to law enforcement for referral to referral center/TAC • Transferred to Removal Center • Recorded fingerprints without the delivery of ID • Issued with appointment for registration interview • Obligated me to comply with signature duty without any documentation • Offered voluntary return to my CoO • Issued deportation order • No action has been taken • Other (explain)
5. Province of Residence	<ul style="list-style-type: none"> • Drop-down list
<p>5a. Are you registered in the province you reside in?</p> <p>(Should only be asked to registered individuals)</p> <p>Note for Enumerators: The information you provide will be recorded in anonymous manner, meaning it will not be linked to your ID number. Hence, there will be no administrative or legal consequence when you provide this information.</p>	<ul style="list-style-type: none"> • Yes • No • Prefer not to mention
<p>5b. (If no to Q5a) Province of Registration</p> <p>(Should only be asked to registered individuals)</p>	<ul style="list-style-type: none"> • Drop-down list
5c. Do you live in rural or urban settings?	<ul style="list-style-type: none"> • Rural • Urban • Mobile • Temporary Accommodation Center (please specify)

<p>Since when have you been living in this Temporary Accommodation Center?</p> <p>(Skip logic for those that select TAC in 5c)</p>	<ul style="list-style-type: none"> • Date
<p>Do you have any nuclear family members or dependents residing elsewhere in Turkiye?</p> <p>Multiple selection</p> <p>(Skip logic for those that select TAC in 5c)</p>	<ul style="list-style-type: none"> • Yes, but they are <i>or</i> s/he is unregistered • Yes, my spouse whom I'm married with common law • Yes, my spouse whom I can furnish a civil marriage certificate • Yes, my spouse whom I cannot furnish a civil marriage certificate (those who claim to be married officially but unable to submit evidence) • Yes, a dependent family member for whom there is a medical impediment to travel and/or not able to perform self-care • Yes, my minor child(ren) under the age of 18 • Yes, my dependent child(ren) above the age of 18 • Yes, my children above the age of 18 • Other (please specify) • No
6. Household size and composition	<ul style="list-style-type: none"> • Table
7. If you are not the head of the household, what is the sex of the head of household?	<ul style="list-style-type: none"> • I am the head of household • Male • Female • Non-binary
8. What is your Turkish language level?	<ul style="list-style-type: none"> • I can communicate fluently in Turkish • I can partially communicate in Turkish • My communication in Turkish is very limited • I can't speak Turkish at all • Other
<p>8a. Do you have an official Turkish language certificate?</p> <p>(Skip logic: If can communicate fluently/partially are selected in Q8)</p>	<ul style="list-style-type: none"> • Yes, basic level (A1/A2) • Yes, intermediate level (B1/B2) • Yes, advanced (C1) • No
9. What is the highest level of education you have received?	<ul style="list-style-type: none"> • Enrolled in primary education but did not complete / literate

	<ul style="list-style-type: none"> • Primary education (primary and middle school) • Secondary education (high school) • Technical and Vocational school • University • Post-graduate (Master, PhD) • Never enrolled in formal education/not literate • Never enrolled in formal education but literate
Do you have difficulty seeing, even when you are wearing glasses?	<ul style="list-style-type: none"> • No difficulty • Some difficulty • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
Do you have difficulty hearing, even when using a hearing aid?	<ul style="list-style-type: none"> • No difficulty • Some difficulty • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
Do you have difficulty walking or climbing steps?	<ul style="list-style-type: none"> • No difficulty • Some difficulty • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
Using your usual language, do you have difficulty communicating, for example understanding or being understood?	<ul style="list-style-type: none"> • No difficulty • Some difficulty • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
Do you have difficulty remembering or concentrating?	<ul style="list-style-type: none"> • No difficulty • Some difficulty • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
Do you have difficulty with self-care, such as washing all over or dressing?	<ul style="list-style-type: none"> • No difficulty • Some difficulty

	<ul style="list-style-type: none"> • A lot of difficulty • Cannot do at all • Prefer not to mention • Do not know
10a. Do you have a disability report issued in Türkiye?	<ul style="list-style-type: none"> • Yes, still valid • Had a report in the past but it is no longer valid • No, attempted to obtain a report but could not • No, did not attempt to obtain a report • Do not need report
10b. What are the reasons that you were not able to obtain a report? (Skip logic: to be asked for all options selected above, except do not need report)	<ul style="list-style-type: none"> • Lack of information/knowledge on how or where to obtain it from • Absence of registration under International Protection/Temporary Protection • Do not have an active health insurance • Language barrier at hospital • Hospital refused to provide the report • Financial barriers • Transportation related challenges/barriers • Do not know about the need for a report • Other (please specify):
B. ACCESS TO INFORMATION	
11. Do you think you have adequate information on rights and services in Türkiye?	<ul style="list-style-type: none"> • Yes, I feel very informed • Yes, I feel informed • I am not sure / I feel neither informed nor uninformed • No, I do not feel informed
11a. What are your main information needs? (Select up to three)	<ul style="list-style-type: none"> • COVID-19 prevention and risk mitigation • COVID-19 treatment • COVID-19 vaccination • Information on Provincial Directorate of Migration Management Services • Social services (including protective, preventative, rehabilitative measures such as protection from violence, child protection or psychosocial support) • School, university and vocational studies in Türkiye • Language courses in Türkiye

	<ul style="list-style-type: none"> • Work permits and procedures • Labour rights (including related to occupational safety and health regulations, social security, maternity/paternity rights) • Civil matters, including birth registration, marriage and divorce • Physical safety and security support, including against gender-based violence • Financial/Material assistance • Legal assistance • Health-related matters, including medical assistance • Well-being support (i.e. Mental health, psychological, psycho-social support) • Living and settling in Türkiye • Return to country of origin • Resettlement to a third country • Procedures related to family reunification in 3rd country • Procedures related to family reunification in Türkiye • Procedures related to Family Tracing • Available feedback and complaints mechanisms • Emergency Related, including hotlines • Women's shelters • Women's counselling centers, hotlines • Disability specific issues (available services and assistance) • Services for children with disabilities • Securing appointments (including through online systems) for public services • Services provided through municipalities • Use of e-Devlet • Other (Please specify)
<p>11b. What are your main information needs on Provincial Directorate of Migration Management related procedures?</p> <p>(Skip logic: if PDMM related information is selected in Q11a)</p>	<ul style="list-style-type: none"> • Registration and documentation with PDMM/TACs • Content of documents that I/we were requested to sign at PDMMs/TACs • Address registration procedures

	<ul style="list-style-type: none"> • Procedures in relation to reactivation of IDs • Obtaining travel permissions • Procedures related to V87 code (Voluntary Repatriation) • Return to country of origin • Other (please specify)
12. What are your household's primary sources of information? (Select up to three)	<ul style="list-style-type: none"> • Friends, family and neighbours whom I know in person • Online groups of refugees (e.g. on social media, messaging apps and internet forums) • Local leaders in my community (including religious leaders) • Government and public institutions (e.g. PDMMs, ministries, local government, police, schools, hospitals) • Local authorities including municipalities and mukhtars • UN agencies • NGOs • Other
13. What are your household's preferred channels to receive information? (Select up to three)	<ul style="list-style-type: none"> • Leaflets/pamphlets/booklets • Posters • Information sessions • Formal one-to-one counselling/advice in person • Formal one-to-one counselling/advice via telephone • Text message/SMS • Messaging apps (e.g. WhatsApp, Viber, Telegram, Facebook Messenger, etc.) • Social media (e.g. Facebook) • Internet (not including social media) • Means alternative to social media, including TV, radio, newspaper • Other
C. ACCESS TO SERVICES	
14. Are there any services that you and/or your household members could not access within the last 6 months?	<ul style="list-style-type: none"> • Yes • No • Have not attempted to access any service

<p>14a. What are the essential services and/or service providers which you/your household members are not able to access?</p> <p>Note for enumerators: health and education services will be asked in following sections, please ask ‘besides health and education’ if respondent indicates they are not able to reach health and education services.</p>	<ul style="list-style-type: none"> • Provincial Directorate of Migration Management services • ESSN application/CCTE application (Kızılay Card) • Government Hotlines (184, 183, 157, 155, 156, 112 etc.) • e-Devlet • PTT • Bank • Provincial Directorates of Family and Social Services (including Social Service Centers) • Social Assistance and Solidarity Foundations • Other MoFSS institutions (such as women’s shelters) • Municipalities • Public transportation • Civil Registry Offices • Police Department • Mukhtars • UN Agencies • NGOs • Legal Representation / Bar Associations • Judicial services (courts and public prosecutor’s offices) • Family reunification with first degree family members • ISKUR • Public education centers • District Governorate • Guidance Research Centers (Rehberlik ve Araştırma Merkezleri) • Other (please specify)
<p>14a1. Which PDMM services were you unable to access?</p> <p>(Skip logic: If PDMM services were mentioned in Q14a)</p>	<ul style="list-style-type: none"> • Registration with PDMM • ID renewal with PDMM • Data update with PDMM • Address registration/update with PDMM • Reactivation of IDs • Travel permission • Health insurance reactivation with PDMM

<p>14b. Why are you/your household members unable to access these services?</p>	<ul style="list-style-type: none"> • Service providers are crowded • Lack of services • Neighborhood I am residing in is closed for registration • Obligation to reside at Temporary Accommodation Centers • Service providers are working on rotation/reduced number of staff causes challenges in service delivery • Unable to book appointment • Service providers not being helpful • Denial of available services by service providers • Lack of information on services and service providers • Lack of required civil documentation • Lack of registration • Registered in a difference province (than province of residence) • ID currently inactivated • Lack of transport options / high expenses • Access barriers due to physical impairment • Access barriers due to intellectual impairment • Financial barriers • Lack of / inadequate translation services • Eligibility criteria/prioritisation of specific groups • Overloading of the e-Devlet system • Working during operational hours • Domestic/care work • In COVID-19 risk group • Individual does not know why she/he faced barriers in accessing services • Safety concerns related to social tension • Physical safety concerns (GBV) • Other (please specify)
<p>14c. If you/your household members have not attempted to access services, what are the reasons?</p>	<ul style="list-style-type: none"> • Did not need to access services • Fear of being deported • Fear of being referred to Temporary Accommodation Center

	<ul style="list-style-type: none"> • Fearful about leaving the house due to COVID-19 • Fearful about leaving the house due to measures of the law enforcement units • Unable to leave the house (prohibited from leaving the house) • Service providers not being helpful • Denial of available services based on previous experience or belief that they would not be assisted/have access to services • Lack of information on services and service providers • Lack of required civil documentation • Not being registered/lack of registration documentation • Lack of transport options / high expenses • Access barriers due to physical impairment • Access barriers due to intellectual impairment • Financial barriers • Fearful about discrimination based on sexual orientation and gender identity/expression • Working during operational hours • Prejudice of/maltreatment by service provider • Domestic/care work • In COVID-19 risk group • Lack of/inadequate interpretation services
D. ACCESS TO HEALTH SERVICES	
15. Are you/your household members able to access health care services, including well-being support (i.e. mental health and psycho-social/psychological services) within the last 6 months?	<ul style="list-style-type: none"> • Yes • No • Have not attempted to access health care services
15b. What is the reason for not being able to approach/access health services?	<ul style="list-style-type: none"> • Not registered with PDMM • Mobility restrictions at Temporary Accommodation Center (TAC management did not allow me to go out)

	<ul style="list-style-type: none"> • Registered in a different province (than province of residence) • Lack of documentation (i.e. ID, passport) • ID currently deactivated • PDMM inactivated my health insurance due to completion of one-year registration period • PDMM inactivated my health insurance due to rejection of IP application • PDMM inactivated my health insurance due to failure to fulfil my duties (signature duty, address registry, data update, etc.) • PDMM inactivated my health insurance but I don't know the reason why • Cannot pay contribution fees for the treatment/medication • Treatment is not available under the health care services offered in my province • Treatment is not available under the health care services offered in Türkiye • Treatment is denied by service providers • Due to travel restrictions, the doctor did not refer me to a hospital in another province • De-prioritization of treatment due to overload in the health facility • Lack of information on services • Lack of information on how to schedule an appointment • Unable to book appointment • Lack of interpretation support / language barrier • Closed case (does not have the IP applicant status/status holder or not a TP beneficiary anymore) • Avoiding hospital due to fear of COVID-19 infection • Hospitals/health service providers are over-crowded
--	---

	<ul style="list-style-type: none"> • Fearful about discrimination based on sexual orientation and gender identity/expression • Working during operational hours • Domestic/care work • In COVID-19 risk group • Lack of transport options / high expenses • Access barriers due to physical impairment • Access barriers due to intellectual impairment • Prejudice of/maltreatment by service provider • Other (specify)
<p>16. For those who select PDMM inactivated my health insurance options</p> <p>Do you have any of the following specific needs?</p>	<ul style="list-style-type: none"> • I have a disability • I am an older person • I am a single mother/father with accompanying child/ren • I have a medical concern (please specify) • I have other specific needs (please specify) • I do not have any of the mentioned specific needs
<p>16a. Have you approached PDMM to reactivate your health insurance?</p>	<ul style="list-style-type: none"> • Yes, but failed due to lack of medical report • Yes, but failed as my medical need was not found serious enough • Yes, but failed as my disability rate was lower than the rate required • Yes, but failed due to technical problems • Yes, but failed as I couldn't enter the premises • Yes, but failed due to challenges in registering address • No, I did not approach PDMM • Other (please specify)
E. EDUCATION	
<p>18. Do your children have access to education in Türkiye?</p>	<ul style="list-style-type: none"> • All have access • Majority have access • Some have access • None have access

<p>18a1. How often are they able to attend school/classes in person?</p> <p>(Skip logic: If all have access was selected in Q18)</p>	<ul style="list-style-type: none"> • Always (5 days of the week) • Most of the time (3 or more days of the week) • Sometimes (2 days or less) • Never
<p>18a2. How often are they able to attend school/classes in person?</p> <p>(Skip logic: If majority or some have access was selected in Q18)</p>	<ul style="list-style-type: none"> • Always (5 days of the week) • Most of the time (3 or more days of the week) • Sometimes (2 days or less) • Never
<p>18b. Have you or your children faced any challenges in attending schools?</p> <p>(Skip logic: If all, majority or some have access was selected in Q18)</p>	<ul style="list-style-type: none"> • Nearest school is too far from home / transportation problems • Financial constraints • Lack of time as child is working • Lack of time as child is supporting household chores or taking care of another family member • Difficulties due to child/ren's physical impairment • Difficulties due to child/ren's intellectual impairment • COVID-19 related concerns, including to safety of children • Mobility restrictions at Temporary Accommodation Centers • Peer bullying from other students • Exclusion from teachers, managers, host community caregivers • Change of residence • Being under threat from a family member/relative/other individual and fearing for their and children's security and safety • Could not follow-up with classes during Covid-19 period and therefore facing learning difficulties • Lack of education materials • Inability to pay school registration fee • No challenges faced
<p>18c. For any of your children that do not have access to education, what are the main reasons for them being out of school?</p>	<ul style="list-style-type: none"> • Financial barriers • Child is working • Problems faced during registration and documentation • Problems faced during enrolment/registration in schools

<p>(Skip logic: If majority, some or none have access was selected in Q18)</p>	<ul style="list-style-type: none"> • Mobility restrictions at Temporary Accommodation Centers • Distance to school/transportation problems • Social/cultural reasons (gender-mixed classrooms, etc.) • Barriers due to physical impairment (of child) • Barriers due to intellectual impairment (of child) • Concerns about their health and safety under Covid-19 pandemic • Concerns regarding sending to Turkish Public Schools including losing native language • Family has no interest in education at all • Child is not interested in education • Language barrier / insufficient literacy in Turkish • No information about education opportunities/pathways (including supportive Turkish language courses) • Attended before but dropped out due to academic failure • Faced peer bullying from other students • Faced exclusion from teachers, managers, host community caregivers • Supporting household chores (Including taking care of elderly/siblings) • Overage children (including lack of information on what opportunities exist) • Child is engaged / married • Deteriorated psychological situation of parents/caregivers • Deteriorated psychological situation of children • Frequent change of residence/potential to move in near future • Other medical concerns of child limiting ability to participate in education • Being under threat from a family member/relative/other individual and fearing for their and children's security and safety • Not received certificate of equivalence
--	---

	<ul style="list-style-type: none"> • Being placed in a lower grade than the child's last completed grade in country of origin or unsuitable for the child's age • Could not follow-up with classes during Covid-19 period and therefore, could not continue later on • Other (Please specify)
<p>18c2. What were the reasons for challenges faced during school enrolment/registration?</p> <p>(Skip logic: If 'problems during school enrolment/registration is mentioned' in 18c1)</p>	<ul style="list-style-type: none"> • No information was available on registration process • Could not communicate with the personnel in the school/interpretation • Directors/Principles refusal with no reason (e.g. discrimination) • Lack of PDMM registration • Lack of physical ID • Lack of address registration • Lack of equivalency documents • Lack of physical capacity • No accessibility for disabled • Request for fees (registration, school union etc.) • Administration reports there are quota/capacity problems hence child was not accepted for enrolment • Other (please specify):
<p>19. Are any household members attending higher education in Türkiye?</p>	<ul style="list-style-type: none"> • Yes, for associate degree • Pending, entered the university entrance exam and waiting for results • Yes, for undergraduate degree • Yes, for master's degree • Yes, for PhD • Yes, for post-doctoral studies • No, no one is attending higher education
<p>19a. What are the reasons for you/other household members in not attending higher education in Türkiye?</p> <p>(Skip logic: If no one is attending higher education was selected in Q19)</p>	<ul style="list-style-type: none"> • No interest in higher education • Tension with host community • Change in the university fee-waiver • Financial difficulties • Transportation barriers • Language barriers • Do not have information/knowledge on rights and procedures related to access to higher education • Enrolled in University in Country of Origin but unable to continue in Türkiye (due to

	<p>lack of equivalency, documents or other reasons)</p> <ul style="list-style-type: none"> • I do not feel academically prepared to be able to succeed in the university entrance exam or in higher education • I do not believe that I would be able to find formal employment even if I were to complete higher education • Other (please specify):
20. Are any adults in the household attending vocational and/or language courses provided by public institutions and local authorities (including but not limited to municipalities, İŞKUR and Public Education Centers)?	<ul style="list-style-type: none"> • Yes, Turkish language courses • Yes, vocational courses • Yes, general (hobby) courses • No
F. WORK/INCOME & BASIC NEEDS	
21. Are you or any of your household members currently working/employed?	<ul style="list-style-type: none"> • Yes, formally (including with a work permit or in exempt category) • Yes, informally • No
21a. How many individuals were working? (with age and gender breakdown)?	<ul style="list-style-type: none"> • Table • For children, age groups should be: under 12, 13-14, 15-17
21b. How would you best describe you/your household members' current employment status?	<ul style="list-style-type: none"> • I/they work for a person/company/household • I/they have my/their own business/freelancer (including membership in a cooperative), and I/they employ other people • I/they work occasionally in short term/irregular jobs • I/they work in seasonal work • Other (Please specify)
Do you feel that there are safe employment opportunities available to you and your household members?	<ul style="list-style-type: none"> • Yes • No • Not looking for employment • Don't know • Prefer not to mention
<p>Do you/your household members feel safe at work?</p> <p>(Skip logic: should only be asked to persons who select yes, formally or yes, informally in Q21)</p>	<ul style="list-style-type: none"> • Yes • No • Prefer not to mention

<p>Do you feel issues of sexual harassment or exploitation in the workplace is a concern for refugees in Türkiye?</p> <p>Note for enumerator: Sexual harassment is any unwelcome conduct of sexual nature that is offending or humiliating. Sexual exploitation is the abuse of power to obtain any favor (including those of sexual nature) in exchange for help.</p>	<ul style="list-style-type: none"> • Yes • No • I do not know • Prefer not to mention
<p>Do you think your community members know where they can seek support if they face sexual harassment or exploitation in their workplace?</p>	<ul style="list-style-type: none"> • Yes • No • I do not know • Prefer not to mention
<p>Did you or any of your household members experience loss of employment in the past year?</p>	<ul style="list-style-type: none"> • Yes • No
<p>Have your financial circumstances changed in the past year?</p>	<ul style="list-style-type: none"> • Yes, improved • Yes, deteriorated/declined • No, did not change • Prefer not to mention
<p>21g. Is there a specific reason why you/your household members are not working/employed?</p>	<ul style="list-style-type: none"> • I/they am/are not looking for a job, and I/they am/are not available to work • I did not work, but I am looking for a job, and I am available to start working • I/they am/are retired • I/they did not work because I/they am/are studying full time • I/they have a long-term health condition, injury, disability • I/they am/are willing to look for a job, but I/they do not have time due to domestic/care work • I/they are receiving ESSN and do not want to lose access to assistance because of working status • I/they do not work because I/they do not know where to find employment opportunities • I/they was/were not able to find a job despite attempting to • I/they am/are rejected by employers due to my/their age

	<ul style="list-style-type: none"> • I/they am/are willing to look for a job, but there are social/cultural restrictions to work outside the home • I/they am/are not able to find a job due to physical appearance • I/they am/are not able to find a job due to nationality (i.e. racism, xenophobia) • I/they am/are not able to find a job as I/they do not speak Turkish • I/they do not work because of low salaries or because salaries are not paid • Other (please specify)
<p>21h. If there are (currently) working children in the household, what are the main reasons? (Skip logic 21a.)</p>	<ul style="list-style-type: none"> • There are no other working household members due to medical problems • There are no other working household members as they cannot find employment • There are no other working household members as they are unwilling • There are no other working household members due to other reasons • The household income is not sufficient to cover needs/expenses • The child wants to contribute to the household budget • The child faced difficulties in school registration and/or continued school attendance • The child dropped from education during Covid-19 and could not follow-up later on • The child started working due to technical difficulties in accessing remote education • Education related costs cannot be covered • The child does not want to go to school • The child worked to learn new skills and for personal development • The family and/or the child prioritize working to education • The child worked to cover his/her/their own expenses • Other (please specify)

	<ul style="list-style-type: none"> •
21i. What type of work/labour is the child/children currently engaged in?	<ul style="list-style-type: none"> • Agriculture & Husbandry (for employer) • Agriculture & Husbandry (for family/household) • Tourism & Service Industry • Construction • Domestic / Care Work • Working on Streets • Begging (Coerced) • Car Repair • Manufacturing and goods Production (furniture, bricks, shoes, leather goods) • Textile & Tailor • Garbage / Paper Collector • Other (please specify)
21j. Has/have the child/ren been subjected to any of the following during work?	<ul style="list-style-type: none"> • Long hours of work with inadequate breaks and insufficient/no leave days • Injuries or accidents in the workplace • Dangerous working environment involving chemicals, fume and/or fire, carrying heavy items or other conditions putting the child prone to risk • Being subjected to verbal and/or physical violence, being shout at or being insulted by employer, other workers or other individuals • Other (please specify)
23. Can you rank your top three sources of income?	<ul style="list-style-type: none"> • Work (employed/self-employed, including formal and informal) • Remittances • Neighbourhood/community support • Unemployment benefits • Humanitarian Assistance (Socio-economic support through Social Services Centers, ESSN etc.) • Personal savings • Debt/loans • Other (specify)
25. Are you able to cover monthly expenses and basic household needs?	<ul style="list-style-type: none"> • Yes • No • Partially

25a. Which of the following costs/expenditures are you not able to cover fully?	<ul style="list-style-type: none"> • Rent/housing • Utilities • Hygiene • Health • Food • Internet services • Communication • Transportation • Education • Remittance/Debt • PPE (Personal Protective Equipment) • Other (please specify)
25b. How are you coping with managing household costs?	<ul style="list-style-type: none"> • Spend household savings • Buy food on credit/Debt to purchase essential household goods • Borrow money/remittance from relatives, family friend or anyone to purchase essential household goods • Reduce essential food expenditure • Reduce essential food consumption • Reduce essential non-food expenditure, such as education, health, hygiene items • Sell household goods (jewellery, phone, furniture, electro domestics etc.) • Sell productive assets or means of transport (sewing machine, car, bicycle, motorbike etc.) • Accept a high risk, exploitative temporary job that would not be accepted under normal circumstances • Sent child/ren to work • Took child/ren out of school • Child marriages • Home based production of basic items for personal use (such as vegetables, food and poultry) • Other (please specify)
G. ASSISTANCE	
26. Does your household receive any cash or in-kind assistance (from the UN, NGOs, public institutions including SASF, municipalities, PDoFSS etc.)?	<ul style="list-style-type: none"> • Yes • No
26a. What is the type of assistance?	<ul style="list-style-type: none"> • Cash

	<ul style="list-style-type: none"> • In-kind assistance • Both
26e. If yes, does this assistance meet your needs?	<ul style="list-style-type: none"> • Yes • No • Partially
H. PROTECTION AND COMMUNITY CONCERNS	
27. Have you observed or heard of increased stress within your community?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
28. Have you observed or heard of increased conflict amongst household members?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
29. Have you observed or heard of increased domestic violence within your community?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
30. Have you observed or heard of conflict/tension with host community members?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
31. Have you observed or heard of increased cases of sexual violence/abuse against women and/or girls, or women and/or girls being more afraid of it?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
Do you feel it would be safe for a survivor of violence or sexual assault within your community to report her/his case in your area?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
Do you feel it is likely that a survivor of violence or sexual assault would report the incident to relevant officials?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
Do you feel a survivor of violence or sexual assault can access services (such as shelters, legal services, medical services) safely from where you live?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
32. Have you observed or heard of increased child marriages within your community?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention

33. Have you heard or observed of increased peer bullying between Turkish and refugee children and youth?	<ul style="list-style-type: none"> • Yes • No • Don't know • Prefer not to mention
34. Have you observed or heard of any other issues within your community?	<ul style="list-style-type: none"> • Free text
35. What are your/your community members' primary support mechanisms in case a protection or community concern (such as those just mentioned) arises?	<ul style="list-style-type: none"> • Family members and/or relatives • Neighbours • Police • Prosecutor's Office • Provincial Directorate of Family and Social Services (including Social Service Centers) • Other local authorities (Courts, Bar Associations, etc.) • School administrators (i.e. counsellors) • PDMM • Health service providers • Refugee community leaders (including religious leaders) • Host community leaders (including religious leaders, mukhtars) • I/NGOs • UN Agencies • I would not seek any support • I don't know where to seek support • Other (please specify)
36. Are you experiencing increased stress or are you feeling depressed, sad or anxious	<ul style="list-style-type: none"> • Yes, anger and irritability • Yes, worries about my future • Yes, anxious • Yes, overwhelmed, stressed, exhausted • Yes, panic attacks • Yes, severe and intense feelings of loneliness and sadness • No, I do not have these feelings • Prefer not to mention
36a. If yes, what do you think are the reasons behind increased stress and anxiety?	<ul style="list-style-type: none"> • Uncertainty about my future in Türkiye • Fear of losing my job • Not being able to find a job • Not being able to meet my expenses • Physical safety concerns due to tensions with host community • Concerns about health

	<ul style="list-style-type: none"> Concerns about the future of my children/family Domestic tension and violence Feeling/being discriminated in Türkiye Trauma from conflict/displacement Prefer not to mention Financial hardship Other, please specify
37. Would you like the case management colleagues in my organization to reach out to you for follow up on your individual circumstances?	<ul style="list-style-type: none"> Yes No
<p>38. Did you ever face a situation where you needed support in legal matters, including legal counselling and legal aid?</p> <p>Legal counselling: The provision of individualized legal information related to the individual's case. Legal counselling can be provided by a lawyer, legal practitioner or a legally trained staff member.</p> <p>Legal aid: The provision of representation to persons otherwise unable to afford legal representation and/or access to the court system or accompaniment to administrative authorities (including the National Ombudsman, National Human Rights Institutions, etc.). Legal aid and representation can only be provided by a recognized/registered lawyer in line with the UTBA regulations/Turkish legal framework.</p>	<ul style="list-style-type: none"> Yes No
38b. Have you received or are you currently receiving legal support from a Turkish lawyer?	<ul style="list-style-type: none"> Support by a private lawyer Support by a lawyer appointed by Bar Association Support by a lawyer from an I/NGO Not supported by a lawyer Other (please specify)
ACCESS TO CIVIL DOCUMENTATION	
<p>Do you know how to obtain civil documentation in Türkiye?</p> <p>Note for enumerator: civil documentation includes marriage, birth, death and divorce certificates)</p>	<ul style="list-style-type: none"> Yes No

Have you ever needed to obtain civil documentation in Türkiye?	<ul style="list-style-type: none"> • Yes • No
If yes, what type of civil documentation did you need to acquire?	<ul style="list-style-type: none"> • Marriage certificate • Birth certificate • Death certificate • Divorce certificate
If yes, did you face any difficulties in accessing service providers that issue civil documentation?	<ul style="list-style-type: none"> • Yes • No
If yes, what were the main reasons you faced difficulties in access?	<ul style="list-style-type: none"> • Backlog • Limited information on obligation (refugees) • Lack of registration through civil registry office (population departments) • Lack of required documentation from CoO • No access to legal aid (support throughout process) • Service providers are crowded • Lack of services • Service providers are working on rotation/reduced number of staff causes challenges in service delivery • Service providers not being helpful • Denial of available services by service providers • Lack of transport options / high expenses • Access barriers due to physical impairment • Access barriers due to intellectual impairment • Financial barriers • Lack of / inadequate translation services • Eligibility criteria/prioritisation of specific groups • Working during operational hours • Domestic/care work • In COVID-19 risk group • Safety concerns related to social tension • Physical safety concerns (GBV) Individual does not know why she/he faced barriers in accessing services

	<ul style="list-style-type: none"> • Other (please specify):
What were the services you were unable to access due to difficulties faced in obtaining civil documentation?	<ul style="list-style-type: none"> • Data update with PDMM • New registration with PDMM (SuTP) • Resettlement • Access to assistance • Legal matters (i.e. custody) • Other (please specify):
Is the civil documentation you have valid in your country of origin?	<ul style="list-style-type: none"> • Yes, valid • No, not valid • I don't know
ACCESS TO SAFE AND DIGNIFIED SHELTER	
Which of the following applies to where you are currently residing?	<ul style="list-style-type: none"> • Own house • Rented house (with contract) • Rented house (without contract) • Tent • Commercial unit (not built as a house i.e. shop/warehouse) • Abandoned house • Public/ collective shelter • Other (please specify):
Does your house adequately protect you from weather conditions (heat, cold, rain, wind etc)?	<ul style="list-style-type: none"> • Yes • No
<p>Do the conditions of your house meet your basic needs?</p> <p>Note for enumerators: basic conditions that should be met by shelters include access to water (including drinking water), sanitation and hygiene; continuous access to electricity; adequate living space; culturally acceptable; location providing access to livelihoods and essential services (etc.).</p>	<ul style="list-style-type: none"> • Yes • No
Do you share your home with family/ies other than yours?	<ul style="list-style-type: none"> • Yes • No • Prefer not to mention
Do you think you have enough privacy in your home?	<ul style="list-style-type: none"> • Yes • No • Prefer not to mention
Have you moved in the last 12 months?	<ul style="list-style-type: none"> • Yes • No
If yes, why did you move?	<ul style="list-style-type: none"> • To live in a house with more affordable rent • To live in a more comfortable house • Because I had a dispute with the landlord

	<ul style="list-style-type: none"> • Because I had a dispute with the neighbors • To be closer to school/work • To be closer to family/social network • To be closer to health services • Because I was legally evicted • Because I was forced to leave by my landlord/neighbors • Because I could not register my address (closed neighborhood) • Fearful of social and/or criminal incidents near my house • Prefer not to mention
How are you paying your rent (combination of multiple possible)?	<ul style="list-style-type: none"> • I pay with my earnings • I pay with my savings/by selling assets • I pay with borrowed money • I help the landlord with arrears • I work for the landlord (includes full-time child care, pediatric care, house cleaning etc) • I receive cash support from other individuals/organisations • Other
Which defines your relation with your landlord (pick one from each)?	<ul style="list-style-type: none"> • Tolerant vs Intolerant • Friendly vs Unfriendly • Supportive vs Abusive • Attentive vs Absent
PUBLIC SAFETY	
Do you feel worried about your safety when you go out in public spaces?	<ul style="list-style-type: none"> • Yes • No • Prefer not to mention
<p>In general, what factors do you think affect your safety?</p> <p>(Skip logic: If yes is mentioned in previous question)</p>	<ul style="list-style-type: none"> • Sex • Religion • Race/ethnicity • Being a refugee/asylum-seeker • Gender identity/sexual orientation • Prefer not to mention • Other (please specify)
<p>In general, what personal safety risks concern you the most?</p> <p>(Skip logic: if yes is selected in first question)</p>	<ul style="list-style-type: none"> • Sexual harassment (verbal hassling/comments, staring etc.) • Stalking • Sexual assault or rape • Tension with host community members • I have no concerns about my safety

	<ul style="list-style-type: none"> • Prefer not to mention • Other (please specify)
Do you feel safe when using public transportation?	<ul style="list-style-type: none"> • Yes • No • I do not use public transportation • Prefer not to mention
I. OBSERVATIONS OF THE ENUMERATOR	
<p>39. Is there any other information or concerns that you would like to share with us?</p> <p>This is to be filled by the enumerator, should the interviewed individual make any additional comments. Please refrain from asking open ended questions, asking to hear concerns, needs (etc.) as this may result in a prolonged conversation that would affect the length of each call. Feel free to also note down any observations as the enumerator.</p>	
Thanks for participating in this survey	