

PSEA Network: Action Plan

The Action Plan of the Network takes into account the endorsed terms of reference for the PSEA Network, as well as the commonly reported risks from the rapid risk assessment conducted in collaboration with Network members in March and April 2022. **The PSEA Network's initial focus will be strengthening local efforts in PSEA and safeguarding in Romania.** This will include sharing resources to support implementing PSEA Frameworks within organizations; raising awareness amongst affected populations, staff and volunteers engaged in the response; and contributing to interagency efforts to establish a complaints and feedback mechanism.

Task as defined in Network ToR	Activities	Timeline	Responsible	Progress
Management and Coordination	Establish interagency minimum standards for PSEA within the Network	By end April	Network co-coordinator to share draft for feedback by 21 April, validation at Network meeting on 28 April	Done and review planned in six months
	Share resources in PSEA Network online repository, including sample: <ul style="list-style-type: none"> - Codes of Conduct - Policy documents - Training material - Minimum standard checklist 	By end April/ongoing	Network coordinator and members	Done and enriched regularly
	Capacity support: training, presentations, awareness sessions and peer exchange to be available between Network members	Ongoing	Network members, on request and at PSEA Network meetings	Ongoing (Qanaa to organize the peer exchange folder by end of June)
	PSEA training for Department of Social Affairs and Child Protection	TBD	Network co-coordinators to examine	
Engagement with the affected population	Development of common information material	By mid-May	Network co-coordinators and members	Task force to develop common information materials with inspiration by the Moldova PSEA Network material
	Dissemination of information material using multiple channels including online platforms, printed leaflets, posters, and videos.	Immediate/ongoing	Network members	Request to the members to share their information materials and present to the Network (7 th of July).

	Consultation with affected populations on SEA to inform ongoing risk assessment and preferred channels of complaint and feedback	Immediate/ongoing	Network members to share with Network coordinator and/or members	Done and ongoing and it was found that Telegraph and viber are among the preferred channels. QR code was reported as a preferred mechanism to WV. (How about minorities?)
	Assessment of level of awareness within the refugee community on PSEA related rights and reporting mechanism through focus discussions	By end of mid-August and then quarterly	Networks members	4-6 July first round of FGD in Galati
Prevention	Awareness sessions for staff and volunteers	Ongoing	Network members (with support as requested)	Ongoing but not coordinated and reported regularly
	PSEA risk mitigation to be integrated in programme design	Ongoing	Network members (with support as requested)	Ongoing By the end of August to have a list of at least self-assessments for all members of the Network and their partners (or assessments done by the donor agencies). Request to the members to include PSEA in their organizational risk matrix/risk registry
Response	Mapping of complaint and feedback mechanisms	End April/ongoing	Network co-coordinators with input from members	Done But needs revision/enrichment by end of July and then regularly (three months)

Commented [KL1]: Risk assessment to be added in the coming revision

	Integration of SEA in interagency complaint and feedback mechanism	Tbd	Network coordinator - to feed into broader interagency mechanism	
	Clear referral pathway to facilitate access to services for victims	End April	Protection Working Group	Konstantina to follow up by the 6 th of July
Monitoring and Reporting	Track implementation of PSEA work plan, revise as required	End of Q2 2022	Network members	Ongoing
New activity proposed to the Network for validation	Development of safeguarding & protection policies for accommodation centers for refugees both public and private – jointly with CRATTF	TBD		
New activity proposed to the Network for validation	Pool of volunteers/ clearance for volunteers	TBD	Network co-coordinators	
Advocacy	Advocacy with the authorities to ensure PSEA remains high on their agenda – Follow up on the approval of the Action Plan	TBD		
Investigation mechanisms established	Creation of a pool of investigation coaches/ mentors	TBD	Network members	