

Zambia

October 2022

A total of **2,180** individuals comprising **526** families were assisted to voluntarily repatriate to the DRC in October. At the end of the month, a total of **7,987** individuals in **2,179** families had repatriated since the start of the second phase of the voluntary repatriation on 18 July 2022.

18 cases/87 individuals were submitted to the USA for resettlement consideration in October. Cumulatively, **346** cases of **1,457** individuals had been submitted for resettlement consideration to the USA, Sweden, Finland, Australia, Norway, and Canada by the end of October 2022.

A total of **1,050** PWS accessed Covid-19 testing, bringing the cumulative figure to **12,912** while **4,966** PWS received Covid-19 vaccine bring the cumulative figure to **22,072**.

11,897

New individuals registered in the refugee operation in 2022.

1,301

New registrations in October (birth registrations: 130, New arrivals: 630 and In-situ: 541).

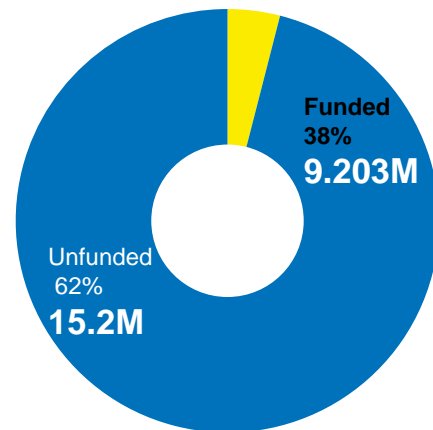
33.5%

Reduction in Out-patient Department attendances in October across the three refugee settlements.

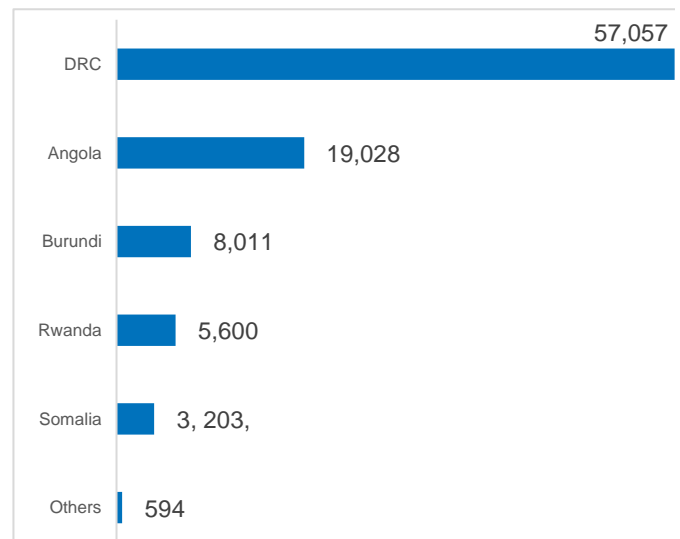
FUNDING (AS OF 31 OCTOBER 2022)

USD 24.4 million

UNHCR's 2022 requirements for the Zambia operation:



PEOPLE OF CONCERN: 93,493 INDIVIDUALS/ 31,164 HOUSEHOLDS AS OF 31 OCTOBER 2022



A Congolese refugee family at their homestead in Mantapala settlement ©UNHCR/Bruce Mulenga.

Operational Context

The Government of the Republic of Zambia (GRZ), through the Office of the Commissioner for Refugees (COR), works collaboratively with UNHCR to lead and coordinate the refugee response in line with its commitments under the Global Compact on Refugees (GCR). UNHCR supports the Government in ensuring that international protection standards are met and provides basic assistance to persons we serve pending finding durable solutions for them.

- As of 31 October 2022, Zambia hosted **93,493** people we serve (PWS) (66,257 Refugees; 3,348 Asylum seekers and 3,888 Former refugees - Others of Concern) this comprises a total of 31,164 Families (Averaging family size = 3 per Household).
- A total of **11,897** individuals were registered in the operation in the year 2022. In the month of October, there were 1,301 New registrations (birth registrations: 130, New arrivals: 630 and In-situ: 541).
- The Congolese population remains the largest with 57,057 individuals (61%), followed by 19,028 (20%), Burundians 8,011 (9%), Rwandese 5,600 (6%), Somalis 3,203 (3%), and other nationalities 594 (1%).
 - Meheba: **35,289** individuals
 - Mayukwayukwa: **21,041** individuals
 - Self-Settled (Government estimate): **12,404** individuals
 - Urban Lusaka and Ndola: **15,546** individuals
 - Mantapala: **9,213** individuals

UNHCR has four offices in Zambia: Representation office in Lusaka, field offices in Solwezi and Kawambwa, and a field unit in Kaoma. UNHCR Zambia has **98** staff throughout the country including **58** national, **21** international and **20** affiliate staff.

Achievements



Achievements and Impact

- During the week of 24 – 31 October, UNHCR worked together with the Office of the Commissioner for Refugees (COR) to facilitate the Minister of Home Affairs and Internal Security's visit to Meheba refugee and Mantapala settlements. The visit was part of his familiarization to the refugee settlements. During the visit, the minister met with authorities in Nchelenge and Kalumbila districts. The minister appealed to partners, especially in Mantapala settlement, to keep the maintenance of the settlement infrastructure as a priority to serve both refugees and their hosts despite the ongoing voluntary repatriation and assured those efforts will be made to address the challenges in settlements.
- Following a clean-up of the draft policy, provincial consultations for the National Refugee Policy and Implementation Plan were concluded started during the last week of October 2022. The input from the provinces is expected to be included in the policy and implementation plan before the national validation meeting is held later this month in readiness for finalization of the policy and submission to Cabinet for further review and approval. In Northwestern Province, 38 participants drawn from UNHCR, Office of the President, Department of Resettlement, Provincial, District, Local Government, National Assembly, Department of Chiefs, Youth Alliance participated in the Refugee Policy consultation led by Ministry of Home Affairs (MHA) Headquarters and the Office of the Commissioner for Refugees (COR). This will be the first ever written policy on refugees in Zambia.
- A high-level government delegation from Namibia led by the Commissioner for Refugees (COR) was in Solwezi, Kalumbila Districts and Meheba Refugee settlement on a familiarization, best practice and lessons learned mission. The delegation met and addressed the Refugee Policy meeting and called for the development of legislation that is forward looking, human rights-oriented and one that should stand the test of time given the contemporary global, regional, and national humanitarian challenges being faced by states.

- Some 18 children of DRC nationality suspected to be victims of human trafficking were received in Meheba Refugee Settlement on Saturday 5 November 2022. The COR and UNHCR assisted the children by providing food as their status was being determined.
- Five dialogue sessions were held for 161 persons (76 females and 85 males) as part of the Safe from the Start Project implementation in Mantapala settlement with the purpose of increasing access to justice for Gender-Based Violence (GBV) survivors and those at risk of GBV and disseminating information about relevant GBV legal framework.
- The Department of Judiciary in the Ministry of Justice, Zambia Police, and Natwampane jointly conducted a live radio programme on the importance of justice for GBV survivors, rights of survivors as well as distinguishing between GBV cases and civil cases. The radio programme which was held on radio Luapula in Nchelenge reached listeners in the district including refugees in Mantapala settlement. Three members from the host community (a female and two males) called in to participate in the live programme. The radio programme is part of the GBV awareness activities of the government and Natwampane in collaboration with UNHCR in Nchelenge district.
- UNHCR facilitated Statelessness training/sensitization was successfully conducted in Lusaka on Friday 28 October and the target audience included COR), UNHCR partners LIKE AAHZ, government departments such under Ministry of Community Development and Social Services (MCDSS), Immigration, among others. In the context of resettlement, another training on Interpreter and Anti-fraud planned for UNHCR Partners, and people we serve was successfully completed in Lusaka.
- The Ministry of Community Development and Social Services (MCDSS) conducted sensitizations on various types of abuse that included child abuse, and sequences of Sexual Exploitation and Abuse (SEA) to people we serve, others of concern and host community. A total of 528 (M:229, F: 299) individuals were reached both from the host community and the refugee settlement. The table below shows the target population reached according to Age, Nationality and Gender.
- UNHCR started distributing some 51,600 leaflets received under the Communication with Communities (Innovation Project) to the field offices, Makeni Transit Centre and the five outreach centres. This project aims at helping to ensure that accurate and credible information regarding UNHCR services and those of its partners reach the persons we serve.

Identified Need and Remaining Gap

- During their meeting in Mantapala settlement, community leaders expressed concern that refugees were still having difficulty obtaining gate passes to travel outside the settlement when necessary.



EDUCATION

Achievements and Impact

- During the month under review, UNHCR conducted a joint mission with UNESCO to Solwezi together with key stakeholders, who included representatives from the Ministry of Education (MoE), Ministry of Labour and Social Security (MoL-SS), Ministry of Home Affairs and Internal Security (MHA-IS), Higher Education Authority (HEA), Commissioner for Refugees (COR) and Zambia Qualifications Authority. The mission aimed at amplifying the advocacy on inclusion of refugees in national education and employment systems.
- On 11 October, as part of the 30th Anniversary of the DAFI Programme, an eighteen member delegation from UNHCR, Caritas Czech Republic, DAFI alumni and current students visited the German Embassy to grace an event in recognition of the commitment and support of the German Government to refugees through the DAFI Programme.
- In Mantapala settlement, the Ministry of Education (MoE) issued 102 school transfer letters (53 girls and 49 boys) to children returning to the Democratic Republic of the Congo (DRC). This brings the total number of children who have received school transfer letters to 952 (443 girls and 509 boys) since the second phase of the voluntary repatriation of Congolese refugees commenced on 18 July 2022.
- Grade seven final examinations were concluded by all schools in the three refugee settlements. Preparations for grade twelve final examinations also commenced. The examinations are a country-wide exercise which was conducted in various schools in Zambia, including the refugee settlements of Meheba, Mayukwayukwa and Mantapala.

Identified Need and Remaining Gap

- NTR

**HEALTH****Achievements and Impact**

- UNHCR continued supporting government through the Ministry of Health (MoH) to provide quality healthcare services to persons we serve and immediate host community. To this end, assorted essential medicines and medical supplies were distributed to all settlement health facilities through UNHCR support,
- Government deployed twenty (20) more qualified health staff to the refugee settlements following the mass recruitment of health workers.
- Generally, there was a reduction by 33.5% (5581/8402) in the out-patient department (OPD) attendance compared to the previous reporting period. A total of 5,581 consultations were made in the month under review across the three settlements. Out of this figure, 47% (2,642) was for male patients and 53% (2,939) female patients. Children under the age of five years comprised 30% (1,693) while referrals to the secondary healthcare level accounted for 1.4% (83). Malaria accounted for 26% (1,476) of the total morbidity.
- Risk Communication and Community Engagement continued through devoted Community Health Workers/volunteers.
- A total of 1,050 PWS accessed Covid-19 testing, bringing the cumulative figure to 12,912 while 4,966 PWS received Covid-19 vaccine bring the cumulative figure to 22,072, with 8,283 having 1st dose and 13,789 having been fully vaccinated. Two (02) new Covid-19 cases were recorded and attended to during the month under review, bringing the cumulative figure to 310, with 308 recoveries while the number of lives lost among PWS remained at a cumulative total of two since the beginning of the pandemic.
- In October, UNHCR conducted Interpreter and Anti-Fraud sensitization campaigns at five outreach centres in Lusaka, namely Chawama, Kanyama, George, Chipata and Chaisa. PWS were reminded on what Fraud and corruption are and why it is important to avoid these vices, among other discussions. Prevention of sexual exploitation and abuse (PSEA) and Statelessness sensitization activities were also carried out during these campaigns. Similar sensitizations were held in the three refugee settlements.

Identified Needs and Remaining Gaps

- Increased number of Malaria cases attributed to the rainy season. UNHCR in collaboration with MoH is supporting the Indoor Residual Spraying (IRS) in the settlements (Mayukwayukwa and Meheba) while Insecticide Treated Mosquito Nets (ITNs) were distributed in Mantapala settlement where housing structures could not allow IRS.

**FOOD SECURITY AND NUTRITION****Achievements and Impact**

- In coordination with UNHCR, WFP, through Action Africa Help (AAH), distributed food rations comprising maize meal, beans, salt, and corn-soya blend (CSB) to 649 PWS (332 females and 317 males) in 258 households who were not yet registered on the CBT system in the settlement.
- In Mayukwayukwa refugee settlement, some 100 selected participants were trained in agronomic practices for production of nutrition-dense crops i.e., Orange fleshed, Vitamin A - rich sweet potatoes and Iron/Zinc rich beans. Among sessions covered were conservation farming (zero burning, minimum tillage, crop rotation), site selection for beans and sweet potatoes, planting (spacing, depth, timing), weed and pest control (IPM), harvesting. Segregation by Nationality included 90 Congolese (M:49, F:41), and Burundian 10 (M:8, F:2).

Identified Needs and Remaining Gaps

NTR

**WATER, SANITATION AND ENERGY****Achievements and Impact**

- The Arab Bank for Economic Development in Africa (BADEA) Board of Directors approved US\$ 500 000 grant for the solarization of public lighting in Mantapala, Meheba, and Mayukwayukwa refugee settlements and host communities in Zambia and solarisation of education and health facilities in Mantapala and Mayukwayukwa refugee settlements and host communities by end of 2024.
- UNHCR finalized the national grid extension to Meheba refugee settlement (phase 1) tender documents and the ITB (invitation to bid) was flighted. Phase One aims to facilitate 247 connections targeting Kananga Primary School, Kananga Rural Health Centre, Meheba A Secondary School, Meheba A Primary School School Meheba Rural Heal Centre, Meheba Police and surrounding businesses and households at an approximate cost of about USD853,759.85 by end of 2023.
- UNICEF began the application of concrete in the 6,000-metre excavated drainage in Mantapala settlement through the contractor Brick World Zambia. The construction is expected to be completed by the end of December. The drainage will help to prevent waterlogging in the Blocks of the low-lying settlement.
- In Mantapala settlement, UNICEF, in collaboration with UNHCR, conducted a hygiene promotion campaign through World Vision, reaching 3,739 refugees in 1,404 households with messages on handwashing after using the latrines and cleanliness of the surroundings. The campaign was supported by the German government.

Identified Needs and Remaining Gaps

- An amount of US\$853,759.85 needs to be firewalled for national grid extension to Meheba settlement (phase 1). US\$400,000 only was available in 2022) which means we need to prioritise US\$453,759.85 in 2023. We have co-developed and signed a COR, Rural Electrification Authority (REA) & UNHCR tripartite refugee settlements electrification MoU that empowers UNHCR to individually and jointly mobilize resources for the refugee settlements electrification. Each partner will allocate resources in 2023 and continue mobilize other like-minded partners like World Vision to participate in this endeavor.

**SHELTER, INFRASTRUCTURE, CBI AND NFI****Achievements and Impact**

- In coordination with UNHCR and partners, WFP distributed cash for food assistance to 10,509 PWS (5,502 females and 5,007 males), through the WFP Cash-based Transfer (CBT) network in Mantapala. Refugees received ZMW118 per person using a digital payment service in the settlement.
- A total of 303 urban refugees with specific needs were supported with Cash-based Intervention (CBI) to cushion their daily basic needs.

Identified Need and Remaining Gap

- Vandalism on solar streetlights continued in Mantapala settlement, with 56 solar streetlights affected, bringing the total number of vandalized streetlights to 74 since November 2021. UNHCR has reported the incidents to the Police in the settlement, who have launched an investigation. A total of 149 streetlights were installed by UNHCR in the settlement in 2021.

**CAMP COORDINATION AND CAMP MANAGEMENT**

- The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the Sustainable Development Goals (SDGs), Eighth National Development Plan (SNDP) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act ([Government Of Zambia Act No. 1 Of 2017](#)), the COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that all line Ministries including Agriculture, Health, Education and Community services, which previously were engaged under separate Project Partnership Agreements (PPAs) contribute to key

sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR is the primary interlocutor and lead agency for all refugee matters. To respond to the Congolese refugee emergency in a holistic and coordinated manner, the Government of the Republic of Zambia has constituted an Inter-Ministerial Committee (IMC) composed of key line ministries. The Committee remains active, post emergency phase in Zambia. Monthly inter-agency meetings are held in the three refugee settlements and Lusaka, attended by various stakeholders in the refugee programme, to manage and look at sectoral implementation issues.



COMMUNITY EMPOWERMENT AND SELF RELIANCE

Achievements and Impact

- Some 40 youths in Mayukwayukwa refugee settlement were trained in agronomic practices for production of vegetables and livestock rearing.
- A total of 300 clay pots and 100 hanging artifacts were produced in Mantapala settlement as part of the MADE51 order placed through Good Neighbours and Tribal Textiles.
- Some 213 members (108 males and 105 females) in Mantapala settlement were trained in post-harvest management and value-addition by World Vision International.
- The Ministry of Agriculture (MOA) concluded the validation and entering of 233 farmer input support programme (FISP) beneficiaries into the Government system for 2022/2023 farming season. The validated list by the Ministry of Agriculture (MoA) will be shared with all key stakeholders the week starting 24 October 2022 for them to be supplied with inputs.

Identified Needs and Remaining Gaps

- Due to bush fires that have burned a large area of the forest surrounding Mantapala settlement, the artisans are having difficulty accessing plant dye for painting their artifacts such as the carved pots that are among the ordered products by the Good Neighbours and Tribal Textiles. To find the dye, the artisans often travel considerable distances across the surrounding host communities.



DURABLE SOLUTIONS

Achievements and Impact

- In October, 18 cases/87 individuals were submitted to the USA for resettlement consideration. Cumulatively, 346 cases of 1,457 individuals had been submitted for resettlement consideration to the USA, Sweden, Finland, Australia, Norway, and Canada by the end of October 2022. Within the month, 151 individuals departed for resettlement to various resettlement countries. On Complementary Pathways, preparations for departure for Italy based scholarship program, UNICORE continued.
- A total of 2,180 individuals in 526 families were assisted to voluntarily repatriate to DRC in October. At the end of the month, a total of 7,987 individuals in 2,179 families had repatriated since the start of the second phase of the voluntary repatriation on 18 July 2022.
- Under the individual repatriation, one Congolese was assisted to repatriate in October. A total of nine PWS have had their voluntary repatriation facilitated by UNHCR from January to November 2022. This number comprises three families (1 Burundian family with 7 Individuals, 1 Burundian and 1 Congolese). Support given to the PWS who were repatriated included a one-way flight ticket to their country of origin, Voluntary Repatriation Grant amounting to 150 USD per individual and a paid for Covid-19 test before the flight.

Identified Needs and Remaining Gaps

- The High resettlement staff turnover within the month under review negatively impacted on case processing capacity leading to significantly low submissions in October.

Partnerships and Refugee Inclusion

- UNHCR works collaboratively the COR in the Ministry of Home Affairs and Internal Security and other key government line ministries, the United Nations Country Team (UNCT) and the local and international non-governmental organizations (I-NGOs) including Action Africa Help, Plan International, Caritas Czech Republic, CARE International and World Vision Zambia, Cavendish University etc.
- The Government of the Republic of Zambia, UNHCR and partners provide community-based protection and social support to PWS in Lusaka as well as in Meheba (Western Province), Mayukwayukwa (North-western Province) and Mantapala (Luapula Province) refugee settlements.

Financial Information

Contributions for the Zambia refugee operation (in US\$)

Total UNHCR financial requirements for Zambia amounts to **US\$ 24.4 million**. Total recorded contributions for the UNHCR operation in Zambia as of 31 October 2022 amount to **US\$9,203,391** (62% funding gap). UNHCR is grateful to all donors for continuous support.

United States of America | Japan | European Union | UN Programme on HIV/AIDS | UN Trust Fund for Human Security.

Other Softly Earmarked Contributions to UNHCR's global budget (in US\$)

Germany 45.1 million | **United States of America** 29.3 million | **Private donors Germany** 19.8 million | **Private donors USA** 15.4 million | **Austria** 14.8 million | **Private donors Australia** 12.5 million | **France** 11.6 million | **Canada** 7.8 million | **Denmark** 7.6 million | **Australia** 4.4 million | **Switzerland** 4.3 million | **Netherlands** 4 million | **Private donors Spain** 3.7 million | **Private donors United Kingdom** 3.6 million | **Private donors Italy** 2.6 million | **Spain** 2.3 million | **Private donors Republic of Korea** 2.2 million

Iceland | Ireland | Japan | Jersey | Luxembourg | Norway | Poland | Private donors

Unearmarked Contributions to the global budget (in US\$)

Sweden 99.3 million | Norway 72.5 million | Private donors Spain 71.9 million | Private donors Japan 54.1 million | United Kingdom 40.1 million | Netherlands 37.2 million | Denmark 35.6 million | Private donors Republic of Korea 31.4 million | Private donors USA 29.6 million | Germany 24.4 million | Japan 21.7 million | France 18.5 million | Switzerland 18.4 million | Private donors Italy 17.5 million | Private donors Canada 12.5 million | Belgium 11.9 million | Private donors Sweden 11.9 million | Ireland 11.8 million | Italy 10 million

Algeria | Armenia | Australia | Austria | Azerbaijan | Bulgaria | Canada | Costa Rica | Estonia | Finland | Iceland | Kuwait | Liechtenstein | Lithuania | Luxembourg | Mexico | Monaco | Montenegro | Morocco | New Zealand | Peru | Philippines | Portugal | Qatar | Republic of Korea | Saudi Arabia | Singapore | Thailand | Türkiye | Uruguay | Private donor

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